



Privacy Policy for Dyslexia Feelgood Funday

At Dyslexia Feelgood Funday, we are committed to protecting your privacy and personal information. This policy explains how we collect, use, and share your information when you visit our website, register for our events, or contact us. Please read this policy carefully and contact us if you have any questions.

What information do we collect and why?

We may collect the following types of information from you:

- **Website visitors:** When you browse our website, we use cookies and similar technologies to collect information such as your IP address, browser type, device type, pages viewed, and length of visit¹. We use this information to improve our website performance, security, and user experience². [\[Consent GDPR Article 6\(1\)\(a\)\]](#) [\[Legitimate interests GDPR Article 6\(1\)\(f\)\]](#)³⁴
- **Event registrants:** When you register for our events, we ask you to provide your name, email address, phone number, and any special requirements or preferences you may have. We use this information to process your registration, communicate with you about the event, and provide you with the best possible service. [\[Contract GDPR Article 6\(1\)\(b\)\]](#) [\[Legitimate interests GDPR Article 6\(1\)\(f\)\]](#)³⁴
- **Newsletter subscribers:** When you sign up for our newsletter, we ask you to provide your email address⁵. We use this information to send you updates, news, and offers about our events and services. You can unsubscribe at any time by return email to our account: hello.dyslexia.fun@gmail.com [\[Consent GDPR Article 6\(1\)\(a\)\]](#)³⁴
- **Contact form users:** When you contact us via our contact form, we ask you to provide your name, email address, and message⁶.

We use this information to respond to your inquiry and provide you with support. [\[Legitimate interests GDPR Article 6\(1\)\(f\)\]³⁴](#)

How do we share your information?

We do not sell, rent, or trade your information with any third parties for marketing purposes. We may share your information with the following categories of recipients:

- **Service providers:** We use third-party service providers to help us operate our website, process payments, send emails, and provide other services. These service providers may have access to your information only to the extent necessary to perform their functions and in accordance with our instructions. [\[Contract GDPR Article 6\(1\)\(b\)\] \[Legitimate interests GDPR Article 6\(1\)\(f\)\]³⁴](#)
- **Event partners:** We may work with other organisations or individuals to organise and deliver our events. We may share your information with them only to the extent necessary to facilitate your participation and ensure your safety and satisfaction. [\[Contract GDPR Article 6\(1\)\(b\)\] \[Legitimate interests GDPR Article 6\(1\)\(f\)\]³⁴](#)
- **Legal authorities:** We may disclose your information if we are required to do so by law, regulation, court order, or legal process. We may also disclose your information if we believe it is necessary to protect our rights, property, or safety, or the rights, property, or safety of others. [\[Legal obligation GDPR Article 6\(1\)\(c\)\] \[Legitimate interests GDPR Article 6\(1\)\(f\)\]³⁴](#)

How do we store and secure your information?⁷

We use Go Daddy website provider which is a US based company who are compliant with GDPR. They operate a global business and personal data you provide may be transferred from your country to the United States or to another country where they do business.

You can go read about this on the [Go Daddy site here.](#)

We retain your information for as long as necessary to provide our services, comply with our legal obligations, resolve disputes, and enforce our agreements. In general, we keep your information for the following periods:

- **Website visitors:** We keep your information for up to 2 years after your last visit to our website.
- **Event registrants:** We keep your information for up to 5 years after the date of the event you registered for.
- **Newsletter subscribers:** We keep your information until you unsubscribe from our newsletter or request us to delete it.
- **Contact form users:** We keep your information for up to 1 year after your last communication with us.

How can you access and control your information?

You have the following rights regarding your information:

- **Access:** You can request a copy of the information we hold about you.
- **Rectification:** You can request us to correct any inaccurate or incomplete information we hold about you.
- **Erasure:** You can request us to delete your information, subject to certain exceptions.
- **Restriction:** You can request us to limit the way we use your information, subject to certain conditions.
- **Portability:** You can request us to transfer your information to another organisation, where technically feasible.
- **Objection:** You can object to us using your information for certain purposes, such as direct marketing or legitimate interests.
- **Withdrawal of consent:** You can withdraw your consent to us using your information for any purpose based on your consent, such as sending you our newsletter.

To exercise any of these rights, please contact us using the details below. We may ask you to verify your identity before we process your request.

Children

Our website and events can be accessed by children under 18 years of age when accompanied by an adult. We do not knowingly collect or use any information from children under 18 without the permission of their parents.

If you are a parent or guardian and you believe that your child has provided us with any information, please contact us and we will delete it as soon as possible.

Other important privacy information

Links to other websites or services

Our website may contain links to other websites or services that are not operated by us. These links are provided for your convenience and reference only. We are not responsible for the privacy practices or the content of these third-party websites or services.

We encourage you to review their privacy policies before you provide them with any information.

Updates to our privacy policy

We may update this privacy policy from time to time to reflect changes in our practices, legal requirements, or technology.

We will post the updated policy on this page and indicate the date of the last revision. We encourage you to review this policy periodically to stay informed about how we protect your information.

Contact us

If you have any questions, comments, or complaints about this privacy policy or our use of your information, please contact us at:

Dyslexia FeelGood Funday project & Dyslexia Feelgood Funday CIC

Company number 14964810 | Email: hello.dyslexia.fun@gmail.com

This privacy policy was formally adopted on 21 February 2024.