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2020

# Powder Coating Disclosures

The disclosures contained in this document are being included with your written estimate for informational purposes.

Effective date 05/22/2020 (Covid-19)



**RIMZCOAT**

Strength in our powders. Quality in our craftsmanship.



## Contents

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(To view a specific section, cursor over content and click on link)

COVID-19 NOTICES (Payments & Deliveries) .....	3
YOUR ESTIMATE .....	3
ESTIMATE PRICING .....	4
DEPOSITS REQUIRED .....	4
UPON DELIVERY .....	4
DURING REFINISHING .....	5
UPON COMPLETION .....	5
PAYMENTS .....	5
LABOR RATES .....	5
1- Year Limited Lifetime Warranty .....	5
CLEAR COAT APPLICATIONS .....	6
OUTGASSING (for Non-Ferrous Metals/AluminumRims) .....	6
CHROME/POLISHED Substrates and Rims (if applicable) .....	7
HI TEMPERATURE COATINGS .....	7
ESTIMATES AND/OR REVISED ESTIMATES .....	8

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Thank you for your interest in having RiMZCoat Refinish and Powder Coat your items. These disclosures are being included with your estimate as a courtesy for informational purposes. Customer must acknowledge and agree to these disclosures in writing prior to any work being performed.

*If for any reason, you have any questions regarding the process of refinishing your parts or any of the other provisions provided below or at our website, please do not hesitate to ask. We want to make sure we provide you with the best powder coating experience and cannot be responsible for any assumptions you may have that are not brought to our attention.*

## **COVID-19 NOTICES (Payments & Deliveries)**

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THE FOLLOWING COVID NOTICES SUPERCEED OTHER PAYMENT AND DELIVERY NOTICES CONTAINED IN THIS DOCUMENT:

PLEASE NOTE THAT DUE TO FEDERAL AND STATE RECOMMENDATIONS REGARDING COVID-19 AND SAFE DISTANCING, I AM TAKING ALL HEALTH CONCERNS SERIOUSLY AND WILL DO EVERYTHING POSSIBLE TO NOT TO JEOPARDIZE ANY ONES HEALTH. AS SUCH, I AM REQUESTING ALL DEPOSIT AND FINAL INVOICE PAYMENTS BE MAKE ELECTRONICALLY. REQUESTS FOR DEPOSITS AND FINALY PAYMENTS WILL BE EMAILED AND PROCESSED THROUGH INTUIT QUICKBOOKS. ONCE YOUR PAYMENT(S) IS RECEIVED, SAFEGUARDS WILL BE PROVIDED FOR CURBSIDE PART DROP OFFS AND PICK UPS. I HOPE THAT YOU FIND THESE PAYMENT/DELIVERY ARRANGEMENTS ACCEPTABLE. AS ALWAYS, PLEASE DO NOT HESITATE TO CONTACT ME WITH ANY QUESTIONS OR CONCERNS.

## **YOUR ESTIMATE**

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The estimate that accompanies these provisions do not serve as a firm quote. Our estimates are based solely on your parts and the estimated time and materials required to refinish them from stripping the existing finish to bare metal, taking necessary precautions to minimize out gassing, and coating. Actual labor will be recorded during the refinishing process and you are guaranteed that you will only be invoiced for the lesser of the estimate or our actual labor.

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## ESTIMATE PRICING

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RiMZCoat guarantees your written estimate at time of final inspection. Exceptions to this policy include the following:

- Customer changes made to the original agreed-upon work as contained in the final estimate. This may also include any and all additional labor or materials not originally estimated or re-work required due to outgassing. Labor may include but is not limited to stripping the coating, media blasting, and re-coating (to include OGF primer).
- For chrome or polished substrates, any additional work required to repair the chrome or polished substrates that may be chipped, peeling, cracking or otherwise need repair. This includes but is not limited to additional labor and material required for media blasting, coating, or any other necessary means to repair the surface area to be coated, and/or the need for any re-work. This additionally includes any additional work required or agreed to that may have NOT been visible at time of final inspection (such as corrosion). **It is to be noted that RiMZCoat Powder Coating DOES NOT Guarantee any re-work or attempt to correct damaged chrome or polished finishes. As such, we strongly recommend having any damaged chrome or polished substrates requiring repair be stripped by a professional chrome refinisher.**
- Wheel damage not visible at time of final inspection such as a cracked wheel.

RiMZCoat will advise customer of any additional required work prior to performing such services, to include labor and material.

## DEPOSITS REQUIRED

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50% for standard labor and 100% for custom materials such as a custom powder coating color. Orders for standard colors are included in standard labor/material rate of \$60.00 per hour. Custom orders will be specified in your written estimate.

## UPON DELIVERY

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- For Rims - must be delivered unmounted.
- Recommend degreasing all parts prior to delivery to avoid additional labor charges.
- Recommend delivering parts/rims on Friday to shorten refinishing lead time. This allows us to start the stripping process during the weekend when we are closed and can commence media blasting on Monday.

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## DURING REFINISHING

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You will receive ongoing (text message) communication regarding status of your parts during the refinishing process to include photos of when your parts are stripped, media blasted, masked (if applicable), and coated.

## UPON COMPLETION

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- Mounting (applies to rims) – we are not responsible for damage caused from mounting your tires/rims by another party (please refer to our warranty provisions).
- **Cleaning (applies to all powder coated surfaces)- only clean with water and/or mild detergent.** Do not use any chlorinated or bleach products such as Brakleen or other similar cleaners as these products may cloud or damage coating appearance, which will void any applicable warranty.
- Payments – refer to payment terms herein.

## PAYMENTS

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[Due to recent fraudulent transactions, our payment terms have changed:](#)

- For Deposits ONLY: we will accept debit/credit cards or check.
- Returned Deposit Checks: Subject to \$25 return check fee due at/prior to final payment.
- Final Payments: cash only.
- Credit/Debit Card Transactions: Are processed through Square D and are subject to their transaction processing fee.

## LABOR RATES

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RiMZCoat standard rates for standard media blasting and powder coating services is \$60.00 per hour. Rates to strip existing or factory coatings are subject to vary per item(s).

## 1- Year Limited Lifetime Warranty

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Unless specified otherwise, ALL RiMZCoat workmanship is accompanied by a Limited One-Year Warranty from date of delivery. This Limited Warranty GUARANTEES the quality of your refinished items against defective workmanship operated under normal conditions. The Limited Warranty DOES NOT, however, cover

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coatings over chrome/polished substrates, or damage caused by faulty installation, damage to parts due to abuse, misuse, accident, improper maintenance, mishandling, or any natural acts of God. Work covered under this Limited Warranty is limited to one time during the effective period. This Limited Warranty is also limited to cover only work performed by RiMZCoat Powder Coating, and excludes any reimbursement, payments, credits, or any other consideration as they apply to any customer incurred costs for work to be performed under the terms of this Limited Warranty. Examples include, but are not limited to, rims that require mounting, dismounting, balancing, and/or resetting TPMS sensors, and the like. Hi-Temperature Coatings are not covered by this warranty (please refer to Hi Temperature Coating Section as contained within these disclosures).

Additionally, it is to be noted that similar to other type of industry and automotive type coatings and paints, many dark color powder coatings such as gloss black may be subject to light scratching during normal use, wear and tear, and cleaning. Scratches or similar types of swirl marks are not subject to this warranty.

## CLEAR COAT APPLICATIONS

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Optional Clear Coat Applications are intended to provide the benefits of protecting the color coat from any additional scratching in addition to Ultraviolet Protection only and is not a guarantee for preventing any coating from getting damaged. Notice: Depending on color, clear coats can darken the final color application as well as enhance the appearance of metallic colors. RiMZCoat is not responsible for any shade variances as a result of applying clear coats.

## OUTGASSING (for Non-Ferrous Metals/Aluminum Rims)

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### **NOTICE: This Section applies to ALL Forged/Cast and other Aluminum Parts and Rims**

Sometimes called offgassing, particularly when in reference to indoor air quality, is the release of a gas that was dissolved, trapped, frozen or absorbed in some material. Outgassing can include sublimation and evaporation which are phase transitions of a substance into a gas, as well as desorption, seepage from cracks or internal volumes and gaseous products of slow chemical reactions. Boiling is generally thought of as a separate phenomenon from outgassing because it consists of a phase transition of a liquid into a vapor made of the same substance.

*In instances of powder coating, outgassing can occur when certain metals such as Cast Aluminum are heated and give off gases which get trapped between the metal and the powder, and thereby create a pimply finish effect rather than a smooth finish. There is no way to know if a certain metal (or your rims) will outgas prior to*

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*powder coating.* We minimize the possibility of outgassing through pre-treatment of the metal prior to powder coating by pre-heating parts for a minimum of 1-hour at 425 degrees. This pre-heating treatment will not affect the integrity of the metal or wheel. While this process is not a guarantee that your rims will not out gas, it is a process that greatly reduces the probability of outgassing, which would require rework to include re-stripping, media blasting and powder coating. *While every effort to eliminate and avoid outgassing is made, there is no guarantee that outgassing will not occur and therefore RiMZCoat cannot be held responsible for outgassing or the effects of outgassing. Additionally, this solution may not eliminate all the outgassing if the part has an enormous amount of entrapped gasses, where the gas just keeps being released, no matter how much or how often you preheat the part.* Outgassed items cannot be redone free of charge, but we WILL ALWAYS work with the customer to minimize any additional work or costs as a result of outgassing.

## CHROME/POLISHED Substrates and Rims (if applicable)

Chrome/polished substrates can be powder coated right over the chrome. However, the chrome/polished substrate must be in excellent condition with no chipping, peeling, cracking, pitting or crazing. If your chrome/polished substrate IS/ARE NOT in perfect condition and show any of the "wear" signs mentioned above, it is strongly advised that you have the chrome substrate stripped or polished substrate media blasted prior to any coating. The only effective way to strip chrome substrates is with sulfuric acid. We do not strip chrome substrates. If your chrome substrate exhibits the "wear" signs as mentioned and you would still like to have them powder coated without having them properly stripped, we provide no guarantee or warranty, express or implied, for the longevity or appearance of any powder coating. Depending on the severity of the "wear" conditions, they may be media blasted prior to coating, but again, we DO NOT guarantee or warranty the longevity or appearance of any powder coating. Additionally, chrome substrates that are in perfect condition or new and powder coated are NOT covered by our 1-Year Limited Warranty. The reason we do not warranty coatings over chrome, whether in good or even new condition, is because we have no reasonable way of determining the integrity of the chrome finish, and should they begin to show "wear" signs with age, the chrome will affect the powder coating, thereby giving the appearance of defective powder coating workmanship. The integrity and durability of powder coating over chrome or polished substrates is totally dependent on the integrity of the chrome or polished substrate.

## HI TEMPERATURE COATINGS

Hi temperature coatings are available as a custom coating. Color selections are

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limited to those available at <https://www.powderbuythepound.com/powder-buy-the-pound-online-shopping-powder-paint-high-temp-powders/>. These coatings are silicon based and rated between 600f and 1200f. RiMZCoat does not warranty any high temperature coatings due to various varying factors such as engine and exhaust temperature conditions.

## ESTIMATES AND/OR REVISED ESTIMATES

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All estimates and revised estimates must be signed prior to any work being performed. Signed estimates additionally acknowledge the information contained within these Disclosures.

## QUESTIONS

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Questions regarding any of the content in these disclosures should be directed to Bob at 610-745-2885 via direct call or text message.