

Precision Pressure Washing and Cleaning

Valparaiso, In. 46385

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TERMS AND CONDITIONS

1. **Legally Binding Agreement:** By signing a contract with Precision Pressure Washing and Cleaning, you are signing a legally binding contract for work to be completed at an agreed price. In the event you break the contract, all deposits shall be surrendered as damages.
2. **Product Warranties:** All warranties are limited to those offered by the manufacturers of the products used. Precision Pressure Washing and Cleaning makes no additional warranties. If there is a concern, please notify us immediately.
3. **Water Usage:** You agree to provide the right to use an onsite water supply as needed to complete the stated project without compensation. If an exterior water supply is required, it will be at an additional charge.
4. **Electrical Usage:** You agree to provide an onsite use of electricity as needed to complete the stated project without compensation. If an exterior water supply is required, it will be at an additional charge.
5. **Color and Tone Concerns:** The properties and species of wood age and weather can greatly affect the resulting color or tone of the stain.
6. **Courtesy:** You are responsible for keeping all children and pets, as well as other individuals away from the working area. Children and pets must keep off surface for at least 24 hours after our work is completed. This is for your own safety.
7. **Payments:** Payments to Precision Power Washing and Cleaning are due as per contract schedule and are to be paid by cash or check. All balances are ALWAYS due upon completion of job. Any variances to this policy must be agreed upon and in writing on our contract. Late charges will be immediately assessed on all balances not paid in accordance with contact and terms. The customer agrees to pay any collection cost Precision Power

Washing and Cleaning related to the collection process of outstanding balances.



8. Scheduling: Scheduling in a business which productivity relies upon the weather can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however, circumstances, that are beyond our control may affect your project, and completion dates. You will be notified of any changes.
9. Removal and replacement of Deck, Balcony, and Patio Contents: Removal and replacement of grills, deck (patio/balcony) furniture, planters and any other items are the responsibility of the homeowner/renter. Should we need to remove items from these areas, we will not be responsible for any damages, breakage, or storage issues. An additional charge may be applied for time and labor devoted for the removal of any items.
10. Damages: Precision Power washing and Cleaning is not responsible for damages due to improper installed siding, loose shingle, or siding, broken or open windows, improperly sealed windows or doors, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters and leaders and improper chalking. In every aluminum siding case and in some with vinyl siding, the sun and weather will bleach the color or cause fading. Power washing, which entails removal of chalky, gritty, or failing surface materials may cause the faded aspects of the vinyl siding to stand out. Precision Power Washing and Cleaning will not be responsible for such conditions. Precision Power Washing will not be responsible for loose mortar that may dislodge during the cleaning process.
11. Stains: Some stains can't be removed by power washing. Tree Sap, Artillery fungus, splatters from stains and paint are examples of materials that cannot be removed by conventional means. We make every attempt to point these areas out to the customer when quoting the project. Sometimes these stains cannot be removed at all. We cannot guarantee removal of artillery fungus from exterior house surfaces.
12. Precision Power Washing and Cleaning; Services expects your property to be in good repair and weathertight. This includes but is not limited to all electrical service including receptacles and light fixtures. Doors and windows shall also be weather tight. We are not responsible for damages

because of water infiltration from poor or improper installation, maintenance, or repair of electrical related items or doors or windows.



13. Windows: May become water spotted as a result of our services. Window Cleaning is Not included. Hard water and or well water are often the cause of water spots. If you would like to have your windows washed for an additional cost, please let us know before we begin services. If you choose to have your windows washed screens need to be removed and all windows locked.
14. Content Release and Use: Client agrees to allow Precision Power Washing and Cleaning to utilize any photos, videos, reviews, or descriptions of the property in context of advertising for the company. The company will use these photos, videos, or descriptions without any compensation to the client. The media will be solely used for advertising and training process. We will not include sensitive information such as address or names. If the client agrees to allow the company to display a sign for marking on their property, it will remain there for no more than seven days.
15. Exclusions and Limitations:
- 50% Deposit is required to secure your cleaning service for your jobs in excess of \$500 or more. This is a non-refundable. The deposit will be subtracted from the total quoted price after service is completed on your invoice.
 - \$50 processing fee will be assessed on any returned checks
 - If water intrusion occurs, the company will not be held responsible. We make every effort to prevent this but due to unavoidable issues such as bad seals around windows and doors and cracks in concrete foundations.
 - Notify the company if there are any surfaces on or near the home that cannot have any form of cleaning solutions on them. If we are failed to be notified of this, the company is not responsible for any ill effect on any surfaces.

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Customer