

# VISITING SANTA TREE

## COVID19 ILLNESS PROTOCOL

To ensure the well-being of all visitors, Santa Claus, and his helpers, we have implemented the following illness protocol for visiting Santa during the COVID-19 pandemic:

- **PRE VISIT HEALTH CHECK**
  - Parents and guardians should perform a health check of their children before visiting Santa. If any child displays symptoms of illness, such as a fever, cough, or shortness of breath, please postpone the visit.
  - Individuals who have been in close contact with a confirmed COVID-19 case or are exhibiting COVID-19 symptoms should refrain from visiting Santa.
- **FACE COVERINGS**
  - All visitors aged 2 years and older are required to wear face masks while in the vicinity of Santa and his helpers, including when queuing.
- **PHYSICAL DISTANCING**
  - Maintain at least 6 feet of physical distance from other visitors while in line or waiting areas.
- **HAND HYGIENE**
  - Hand sanitizing stations will be provided for visitors and should be used before and after visiting Santa.
- **TIME LIMITS**
  - Visits with Santa will be brief to minimize close contact. Photo opportunities will be organized efficiently to reduce crowding.
- **ENHANCED SANITATION**
  - High-touch surfaces, such as chairs and photo props, will be sanitized regularly throughout the day.
  - Santa and his helpers will sanitize their hands between each visitor interaction.
- **CONTACTLESS GREETINGS**
  - Santa and his helpers will practice contactless greetings, such as waving and verbal greetings, instead of physical contact.
- **RESERVATIONS AND CROWD CONTROL**
  - To manage the number of visitors, reservations may be required to visit Santa.
  - Capacity limits will be enforced to avoid overcrowding.
- **SYMPTOMATIC VISITORS**
  - Anyone showing symptoms of COVID-19 during their visit will be asked to leave the area and seek medical advice.
- **STAFF HEALTH AND SAFETY**
  - Santa and his helpers will undergo health checks before each shift and will not work if they are unwell or exhibiting symptoms.
- **COMPLIANCE WITH LOCAL REGULATIONS**
  - The protocol will be updated as needed to comply with local health guidelines and regulations.

Please note that this protocol is subject to change based on the evolving situation and health guidelines. We appreciate your cooperation in ensuring a safe and enjoyable experience for everyone during the holiday season. By implementing this protocol, you can provide a safe and memorable visit with Santa while minimizing the risk of COVID-19 transmission. Be sure to regularly review and update the protocol in accordance with local health guidelines.