

Manx Quayle, DPM

Diplomate, American Board of Podiatric Surgery Fellow, American College of Foot and Ankle Surgeons Member, American Podiatric Medical Association

11/2015

**Print Patient Name:** 

# Notice

This is a medical office which operates legally. We can only accept <u>legal</u> names, First
and Last. Which means, we <u>cannot</u> enter or address a person with a nick name or a name they
personally prefer. Your Identification and Insurance Cards <u>must</u> match. If they do not match,
the bills may come back to patient responsibility, in full, and filing claims with the insurance
will then become a patient responsibility to reimburse themselves.  If Aurora Foot and Ankle
has your legal name and your insurance has a nickname they will not align, and therefore, your
claims will be denied.
Aurora Foot and Ankle bills insurances as a courtesy for patients. However, without the
proper information being provided this becomes a much more challenging process.
We thank you in advance for your help with proper legal identification to make all
processes smoother for all parties.
Aurora Foot and Ankle Surgical Specialists, LLC.
Authorized Signature:Date:

1626 30th Ave Ste 202 • Fairbanks, Alaska 99701 • Phone: (907) 456-3668 • Fax: (907)456-8637



Name:DOB	Date:
Reason for visit:	<del></del>
PLEASE COMPLETE THOROUGHLY. IF COND	DITIONS DO NOT APPLY, PLEASE CIRCLE N/A.
*PLEASE CIRCLE ALL THAT YOU HAVE BEEN TREATED FOR.	<b>SOCIAL HISTORY:</b> Lives with: Spouse Parents Children Alone Lives In:Story House / Apartment / Townhouse / Mobile Home
HEART: Chest Pain Palpitations Heart Failure Pacemaker	Steps In house. Ramp? Elevator?
Irregular Heart Rate Valve Replacement Hypertension High cholesterol Phlebitis Cellulitis Lymphedema Coronary Artery Disease Bypass Surgery Catheterization	Bedroom and Bathroom on 1 <sup>st</sup> floor? YES / NO  Smoking YES / NO Packs Per Day x_years  Alcohol YES / NO Daily or Socially?
Angioplasty Stent Placement A-Fib <b>N/A Other</b> :	Occupation:Not WorkingRetired
LUNGS: Shortness of Breath Emphysema Pneumonia Asthma Seasonal Allergies Pulmonary Embolism COPD N/A Other:	DO YOU NEED HELP WITH ANY OF THE FOLLOWING?  Getting in/out of bed? YESNO  Feeding Yourself? YESNO
GASTROINTESTINAL: Reflux Disease Hiatal Hernia Hemorrhoids Abdominal Aortic Aneurysm Gallstones Gallbladder Removal	Dressing Yourself? YESNO  Grooming Yourself? YESNO  Bathing Yourself? YESNO
Appendectomy Colon Resection Hepatitis Bowel Incontinence <b>N/A</b> Other:	Using the Restroom? YESNO  Getting in/out of Chairs? YESNO  Getting in/out of Shower? YESNO
NEUROLOGICAL: Stroke Brain Injury Migraines Head Injury Intracranial Hemorrhage Herniated Disk Carpal Tunnel Sciatica Limb Numbness/Tingling N/A Other:	DO YOU USE ANY OF THE FOLLOWING? (PLEASE CIRCLE)  Cane Wheelchair Walker Crutches Other
	ARE YOU *CURRENTLY* EXPERIENCING ANY OF THE
MUSCULOSKELETAL: Fractures Osteoarthritis Neck Pain Rheumatoid Arthritis Osteoporosis Low Back Pain Scoliosis Disc Disease Hip Replacement Knee Replacement N/A	FOLLOWING? (Please Circle all that apply)  Fever Chills Weakness Insomnia Fatigue
	Glasses Blurred Vision Double Vision Hearing Aid
Other:	Tinnitus Chest Pain Palpitations Shortness of Breath Cough Nausea Vomiting Diarrhea Constipation
ENDOCRINE: Diabetes Thyroid Problems N/A Other:	Incontinence Urinary Pain Urinary Burning Depression Anxiety Rash Ulcerations Recent Surgical Wound Swollen Glands Increased Bruising/Bleeding
MENTAL HEALTH: Depression Anxiety Panic Attacks	
Bipolar Schizophrenia SAD <b>N/A</b> Other:	FAMILY MEDICAL HISTORY: Please List Any Medical History That you are aware of for the following family members Mother: N/A
CANCER: Location N/A	
Surgery: Chemo: YES / NO Radiation: YES / NO	Father: N/A
	Siblings: N/A
MEDICATIONS: NONE	Maternal Grandmother: N/A
	Maternal Grandfather: N/A
	Paternal Grandmother: N/A
MEDICINE ALLERGIES: NONE	Paternal Grandfather: N/A

\_ Date \_\_



\*\*Patient/Guardian Signature

### **Registration Form**

Patient's Legal Name	M.	SS#	Birthdate	
First	MI Last	TV/CHADANTOD		
is patient minor yes no	if so, name of RESPONSIBLE PAR	II/GUAKANIUK		
Mailing Address		CITY	STATE	ZIP
Preferred Phone ( )	Mes	ssage Phone ( )		
Gender: M – F Marital Status: Mar	rried Single Other Preferred Phan	rmacy:		
Employer/School:		Business Ph	one ( )	
How did you hear about us or who r	referred you to our office?			
Race "Census Bureau Categorizatio	on" (Please Circle) Caucasian/White	African American/ Bl	ack Chinese Japanese Kor	ean Other Asia
American Indian/Alaskan Native V	Vietnamese Black Hispanic/Latino	White Hispanic/Latino	Hawaiian/Pacific-Islander Fil	lipino *Refuse
Language Preference if other than E	English:			
**Emergency Contact Name:	Relat	ionship	Phone	
#1 PRIMARY INSURANCE INFOR	<u>RMATION:</u> *******None of this is on t	he insurance card****	*********	*****
Insurance Company Name		_Employer:		
Primary Policy Holders Name	SS#		DOB	
Phone Number Of Policy Holder	Address O	f Policy Holder		
	<u>FORMATION:</u> ******None of this is			
Insurance Company Name		Employer:		
Primary Policy Holder Name	SS#		DOB	
Phone Number Of Policy Holder	Address (	Of Policy Holder		
WORKERS COMP or MOTOR VEH	ICLE INSURANCE INFORMATION	*******	********	*****
Insurance Company Name			Phone ( )	
Claim #	Date of Injury	Body Pa	rt Injured	
Adjustor Name	**********			
I understand that if insurance info the bill at the time that services ar authorize release of any informati	**************************************	e will be billed as a coing balance my insuran pany to aid in the payi	urtesy. I am responsible for a nce company does not cover. nent of claims.	I further

administer such treatment as is necessary and to perform such procedures as are considered therapeutically or diagnostically necessary.



### **FINANCIAL POLICY**

Thank you for choosing us for your health care needs. The following is a statement of our Financial Policy, which we require you to read and sign prior to any treatment in our office.

All patients (parents or guardians) must complete our Patient Information and Financial Policy before seeing the Provider.

- ALL COPAY AND COINSURANCE ARE DUE AT THE TIME OF SERVICE.
- AF&ASS is only preferred with Premera Blue Cross Blue Shield.
- Self-Pay Patients: We ask for \$250.00 at your first appointment, prior to being seen. And monthly payments on your account thereafter.
- We will only accept primary and secondary insurances to help assist in the billing process for your visits. Any other coverage would be the patient's responsibility to obtain reimbursements. Effective 5/2015.
- For accounts not actively being paid on once the balance reaches \$500.00 you will be required to pay 50% of this balance prior to being seen for your next appointment. As of 10/1/14.
- If at any point the patient balance is sent to collections, it is our policy to no longer treat, schedule, or prescribe for that patient until the amount in collections has been settled.
- All accounts that have not had ANY payments for 90 days, will have an allowable interest rate applied and will be turned over to collections.

#### **Regarding Insurance:**

It is our goal to provide fast and efficient billing as a courtesy to you. We need your help to accomplish this goal by providing complete and accurate insurance information. Knowledge of your deductible and co-pays is your responsibility. As well as which insurance is primary and secondary. Your insurance policy is a contract between you and your insurance company. We are not a party to that contract. If your insurance coverage changes for any reason, it is your responsibility to inform our office in a timely manner. If you fail to inform us within 60 days of the change, Aurora Foot & Ankle Surgical Specialists will not be responsible for filing your insurance. Please be aware that some, and perhaps all of the services provided may be non-covered services. Some insurance companies reduce or deny benefits saying they are not considered UCR (usual, customary, or reasonable). Please be advised that our fees are based on a national geographic standard and are, in fact UCR for the state of Alaska.

#### All deductibles and co-pays are due and payable at the time of service:

The balance is your responsibility whether your insurance company pays or not. In the event that your insurance coverage changes to a plan where we are not participating providers, refer to the above paragraph.

#### **Usual and Customary Rates:**

Our Practice is committed to providing the best treatment for our patients, and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's determination of usual and customary rates.

#### **Minor Patients:**

The adult accompanying a minor, the parents (or legal guardians) of the minor, are responsible for payment.

I	have read	, unders	tand, an	d agree 1	to this	Financial	Policy:
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*Patient/Guardian Signature :	Date:	



### Manx D. Quayle, DPM

### ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I, (NAME) Foot & Ankle Surgical Specialists, LLC's N	, acknowledge and agree that I have been <i>offered a copy</i> of Auro C's Notice of Privacy Practices.		
*Patient/Guardian Signature	Date		

#### **FOR CLINIC USE ONLY**

Manx D. Quayle, DPM made the following good faith efforts to obtain the above-referenced individual's written acknowledgement of receipt of the Notice of Privacy Practices:

(Identify the efforts that were made to obtain the individual's written acknowledgement, including the reasons (if known) why the written acknowledgement was not obtained.)



\*Patient/Guardian Signature:

## Manx D. Quayle, DPM

## Billing, Prescription, Verbal Consent Form

Without written permission, we cannot legally release medical/billing information, or prescriptions to anyone but you, the patient. If you would like to authorize someone to do this for you, please do so on this form.

BILLING AND PAYMENT INFORMATION
I hereby authorize Manx D. Quayle and staff to speak to the person(s) listed below regarding any financial information, including but not limited to billing, payments, and insurance information.
1
NONE (Please Circle "NONE" If there is no one you would like BILLING INFORMATION released to)
RELEASE OF PRESCRIPTIONS/ORTHOTICS/WORK NOTES/ORDERS
I hereby authorize Manx D. Quayle and staff to release prescriptions that need to be picked up on my behalf to person(s) listed below. **BE ADVISED, PHOTO ID WILL HAVE TO BE PRESENTED AT TIME OF PICK UP **
1
NONE (Please Circle "NONE" If there is no one you would like PRESCRIPTIONS released to)
VERBAL/ WRITEN RELEASE OF MEDICAL INFORMATION
I hereby authorize Manx D. Quayle and staff to verbally release information regarding my Medical Care/Notes/Appointments and Scheduling etc. to the following person(s)
1
NONE (Please Circle "NONE" If there is no one you would like medical/appointment information released to)
Please be advised that the above information does not include the retrieval of any Medical Records requested by the patient. Medical Record requests require specific paperwork to be filled out, and unless otherwise specified on that request form we are only authorized to release those
records to the patient.

Date:



Manx D. Quayle, DPM

February 3, 2011

**Attention Patients:** 

Re: No Show Policy, Effective March 1st, 2011.

Due to the overwhelming demand for podiatric appointments and our continuously growing wait list, we will be implementing a fee for all no show appointments. If a courtesy call is not received by our office within two hours of your appointment time to cancel or reschedule, a \$75.00 No Call, No Show fee will be charged to your account. This will be effective as of March 1<sup>st</sup>, 2011.

Please be advised that this action is taking place simply as a courtesy to the patients on our waiting list; when an appointment time is saved for a patient and they do not show up as scheduled, that time can always be used for a patient that has been waiting for the next available appointment time with us, and we would like to provide them that courtesy.

If you have any questions, please do not hesitate to speak with the front office staff. Thank you for your consideration regarding this matter.

"I have read, understand and agree to this No Show Policy"	
Patient Name	
Patient/Guardian Signature	Date