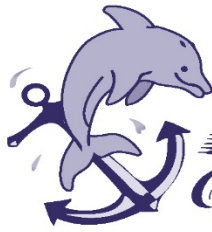




COMPANY PROFILE



الدلفين لخدمات الشحن اللوجستية

DOLPHIN
Cargo Logistic Service

CR-47931

P. O BOX
31408

Kingdom
of Bahrain

Phone :
17697455

Fax:
17697435



Email :

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COMPANY DETAILS



- Name of Company :** Dolphin Cargo & Logistics Services
- Head Office Address :** Flat/Shop No-32, Bldg. - 82, Block-527, Road – 23,
Sar, Kingdom Of Bahrain
- Main Business :** Cargo handling, Freight transport by road - International Transport of goods.
- Constitution :** Individual Establishment
C.R. No. 47931 - 1
- Contacts Details :** Phone: 00973 –17697455, 13114080 Fax : 17697435, 13117080,
- Email :** Admin@dolphincargobh.com
- Web :** www.dolphincargo-bh.com.
- Office Timing :** Saturday to Thursday
8 am to 5 pm
- Management :** Managing Director, General Manager, Operation Manager, Accounts Manager, Business Development, HR/HSE Manager Supervisors, Foremen, Labour etc.
- Our Bank :** BBK Bank
P.O. Box 597,
Manama,
Kingdom of Bahrain.



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COMPANY BACKGROUND



Dolphin Cargo & Logistics is a well-established road freight transport and courier company, with its headquarters located in Bahrain. The business transports a variety of general cargo, goods and much more between the GCC countries.

From its humble beginnings in 2001, the company started out as a home-based transport business with the acquisition of a 6-wheeler truck, initially transporting small goods within Bahrain and slowly expanded across the GCC nations. Within a few years, a sister company was opened and Clearing agents were recruited thus allowing the company to grow exponentially. Soon the business expanded its services to include the supplying of all items required for Projects (Construction etc). Since then, the business has grown substantially and the company had to acquire a fleet of trailers and trucks to cater for an ever-increasing demand for its services.



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VISION & MISSION




❖ Vision

Dolphin Cargo and Logistics' mission is to become the recognized leader in GCC's transport industry for long and short distance trucking and transportation of goods.

❖ Mission

Our goal is to provide the highest level of transportation services as well as safe and timely deliveries, with fair and competitive pricing while providing a safe workplace for employees and maintaining integrity, fairness and honesty with customers and business partners.



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COMPANY OBJECTIVE



- ❖ *Emerge as a leading Professional Organization By providing high standard Quality Services.*
- ❖ *To efficiently plan activities and carryout them in an organized manner, review and record the obstacles faced with solutions in order to achieve successful completion of project on time.*
- ❖ *Maintain Growth and Quality of services by implementing procedures complying to international standards.*
- ❖ *Provide Excellent Service to our clients establish and continue long term Relationship.*
- ❖ *Achieve enhanced client satisfaction through and quality services meeting the clients specifications and standards.*

Values:-

In everything we do, we strive to provide the best service available to you. Our company is about enhancing efficiency and exploring new ways of reliable transportation. We have an innovation approach, a focus on continuous improvement, and are a solution driven company. Our company was started because we saw a need for an honest, innovative and dependable service provider, we have been fulfilling those needs ever since. Our reputation is paramount to us and we stop at nothing to prove that.



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MD'S MESSAGE



I would like to take this opportunity to thank a number of people who have made this company a successful venture. First up is our clients, who have played a very important role in sustaining our company, by trusting us with their projects, and in employing our services. Next is our workforce, who are hardworking and are committed providing quality services consistently.

With years of experience in the Kingdom of Bahrain and the rest of GCC, we at Dolphin Cargo & Logistics Services are quite adept at gauging the client requirements, and respond accordingly. We still work with the same vigor as we did back when we started and we have held on to our core beliefs that has helped propel us so far. A lot has changed since then in the industry, and we have been among the first to adapt accordingly. One of the prime reasons for our consistent growth in the industry is our inclination to change with the times. This policy of ours has helped us stay ahead of the game, and has also helped us better understand the changing requirements of the industry. Our diligence and efficient work methods has helped us land some of the most prestigious projects and many more are in the pipeline as I write this. On a personal note, watching the company grow, and provide for our clients has given me immense happiness throughout the years, and I sincerely hope to continue to provide excellent services to our clients in the future as well

Thanking you,

Dolphin Cargo & Logistics Services

*Tawfeq Isa Mohammed Isa Ali
Managing Director*



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OUR SERVICES



We provide long distance transport and clearing services to our clients across GCC nations, with typically the following goods being transported:

- Household & Electronic Goods.
- Consumables and Frozen Food.
- Industrial Goods.
- Other (Printing, Stationery, Glass, parts, etc.).

The business' constant growing fleet currently comprise of a number of long-haul trucks and trailers, which enables the business to move high volumes of cargo between the required locations.

What makes doing business with us even more convenient is the fact that the business helps client's save time and money by offering various forms of value-added services such as:

- Customs Clearance for clients through our own clearing agents, this ensures speedier delivery of goods to its destination.
- Information on delivery (IOD's) is conveniently available to all our clients.
- All vehicles are fully equipped with GPS tracking devices for real time tracking.
- Well maintained fleet, trained drivers and friendly administrative staff ensures a competent and efficient service.
- An organized claims procedure to ensure Goods In-Transit and third-party claims are handled in the most cost-effective manner to minimize disruptions in our client's schedules.
- We also provide a delivery service whereby it delivers goods to clients at their place of business, as and when required.

These added benefits are personalized and increases customer satisfaction and loyalty.



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OUR TEAM



Under the able leadership of our Managing Director, Mr. Tawfeq Isa Mohammed Isa Ali the entire team at Dolphin Cargo & Logistic Services adheres to the principles of diligent work, and stresses on the importance of quality workmanship. The team comprises of experienced personnel, who are adept at gauging the requirements of the clients, and deliver accordingly. Having been in the business of over two decades has helped our company draw customized rules and regulations which helps bring out the best in our workforce, and ensures a timely, yet quality completion of the works.

Our personalized management hierarchy helps the entire team stay connected and helps permeate information through different levels of the administration, which keeps everyone in the loop. We ensure that each of the members working on a project has a clear-cut idea of what to do and each of their responsibilities chalked out effectively.



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QUALITY POLICY



We at Dolphin Cargo & Logistics Services strive to provide our clients with the right kind of services, and do not compromise on the quality of the work we do. We have an excellent chain quality equipment for us to work with.

Our main aim is to complete all our objectives on any project we work on, thereby providing the exceptional services to our clients. Our objectives are,

- ❖ To provide reliable and exceptional services to our clients
- ❖ To ensure timely completion of projects
- ❖ Satisfy our clients and adhere to the industry quality and safety standards
- ❖ Employing appropriate professionals to offer the right kind of work on a regular basis

We have integrated an exclusive business model based on a unique hierarchy, which helps us getting our work done efficiently and in a timely fashion. All our professionals are trained to understand the needs of the clients and deliver accordingly. Our top resource managements systems allows us to allocate the resources efficiently, while adhering to the quality standards set by the industry.

We are committed to updating our working methods based on the results from our frequent assessment periods, which helps us better ourselves in every field.

The timely and quality completion of our projects relies on the efficient interaction among our various departments and we always try to free up the dialogue between the different administrative, which helps us allocate the right kind of resources and man power to the projects at hand.



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SAFETY POLICY



We aim to provide superior returns to our clients:-

It is our priority to protect the well-being of our establishment, and our client's property. We will maintain a safe and healthy work environment. We will abide our client's Health, Safety, and Environment Standards. We will comply all lawful requirements to reduce if not eliminate unforeseen hazards that may result to loss, damage and personal injury or illness;

safe practices and procedures will clearly be defined and explained to all our employees that everyone is responsible in protecting himself and preventing others in any accident in the workplace.

Our workforce shall embrace the concepts of Health, Safety, Loss Control and Environmental Protection as an integral part of our tasks which are vital and inseparable around the workplace.

It is assured that Health & Safety Education, Information and Dissemination will be carried out with high degree of implementation to reach our clients standard in protecting the workforce from being hurt and hurting others.

It is our responsibility to provide satisfaction to our clients, to protect the property and life of people around the workplace.

*Finally, **Dolphin Cargo & Logistics Services** is committed to Health and Safety, Loss Prevention, Quality, and Environmental Protection in all areas of our operation.*

Dolphin Cargo & Logistics Services

Tawfeq Isa Mohammed Isa Ali
Managing Director



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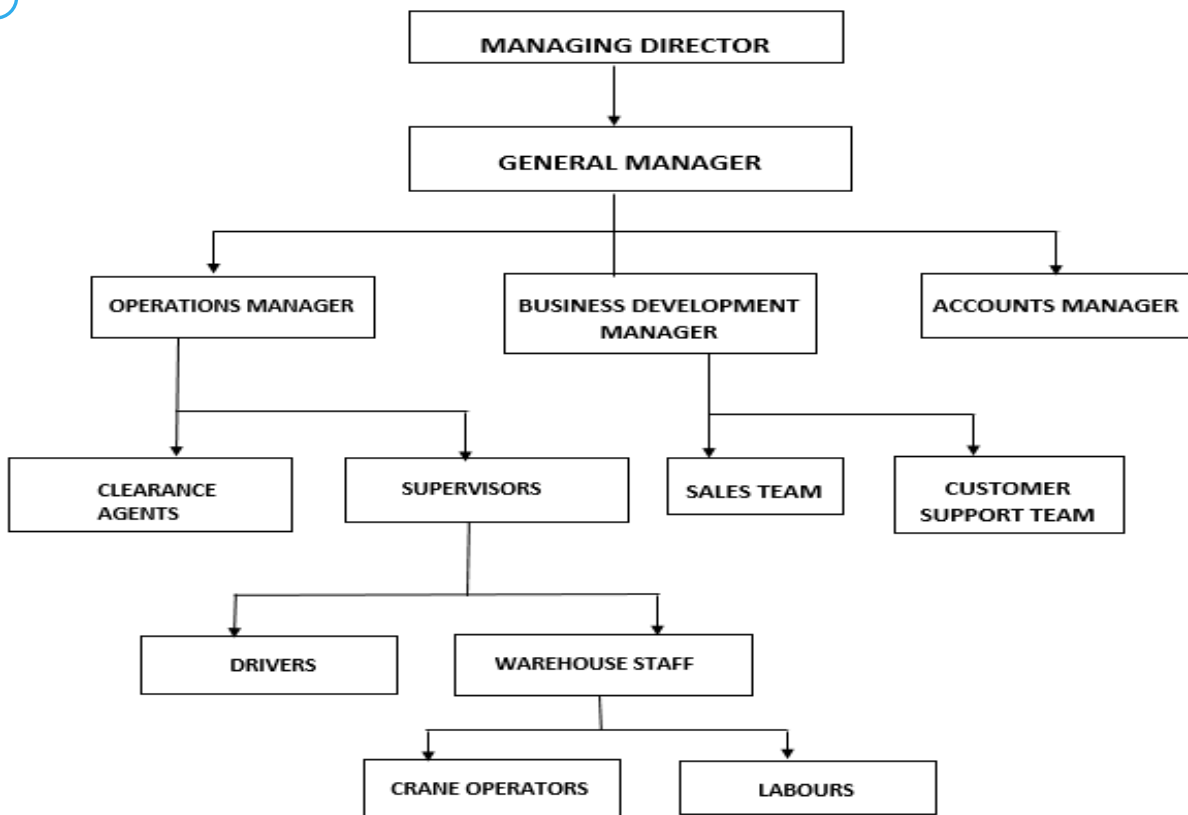
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CLIENTS

We believe mutual growth is achievable only by building up a strong and strategic long term business with our clients and consultants and understand that this is totally based on trust and appreciation of each others needs. This fosters a productive atmosphere to help achieve our ultimate goal in delivering the jobs to the required specifications in a cost effective manner.

Company Structure



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