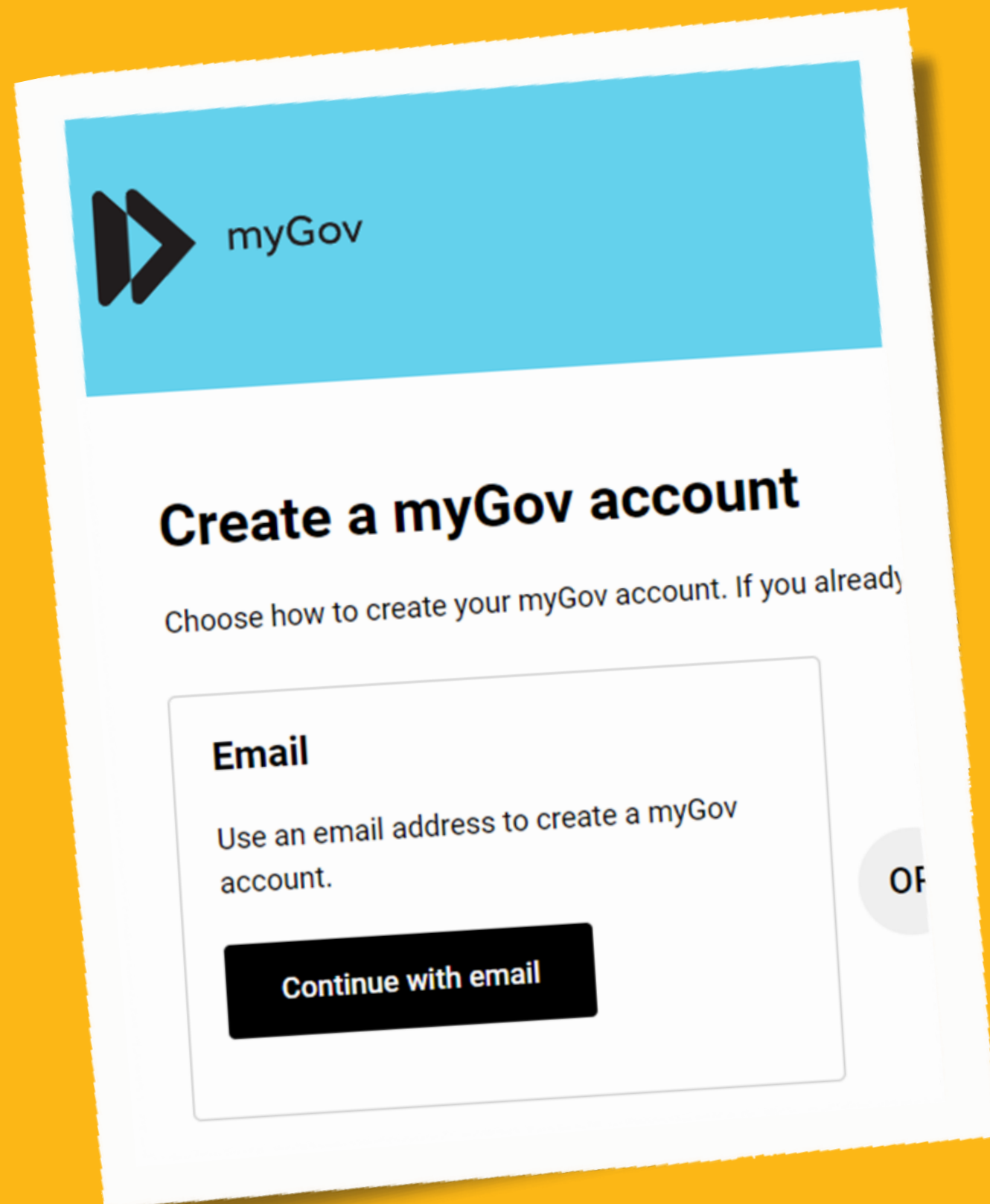




Accessing Government Services

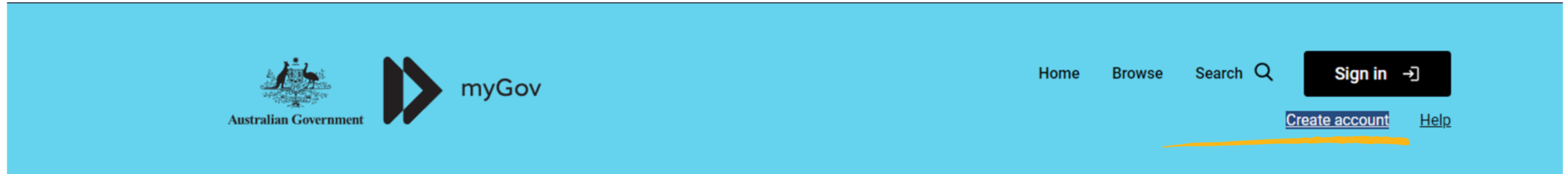


MyGov

Your central hub for all things you need to access

- Centrelink
- Medicare
- Australian Taxation Office
- Child Support
- Department of Health
- Unique Student Identifier (USI)
- Workforce Australia
- Many more!

Creating a MyGov Account



Create a myGov account

Choose how to create your myGov account. If you already have a myGov account [sign in](#).

Email

Use an email address to create a myGov account.

Continue with email

OR

Digital Identity

Use myGovID to create a myGov account.

Continue with Digital Identity

What is [Digital Identity](#) and [myGovID](#)?



Follow the steps

It is best to have your identification ready as well:

- Passport
- License
- Medicare
- Other forms of identification mentioned during account creation

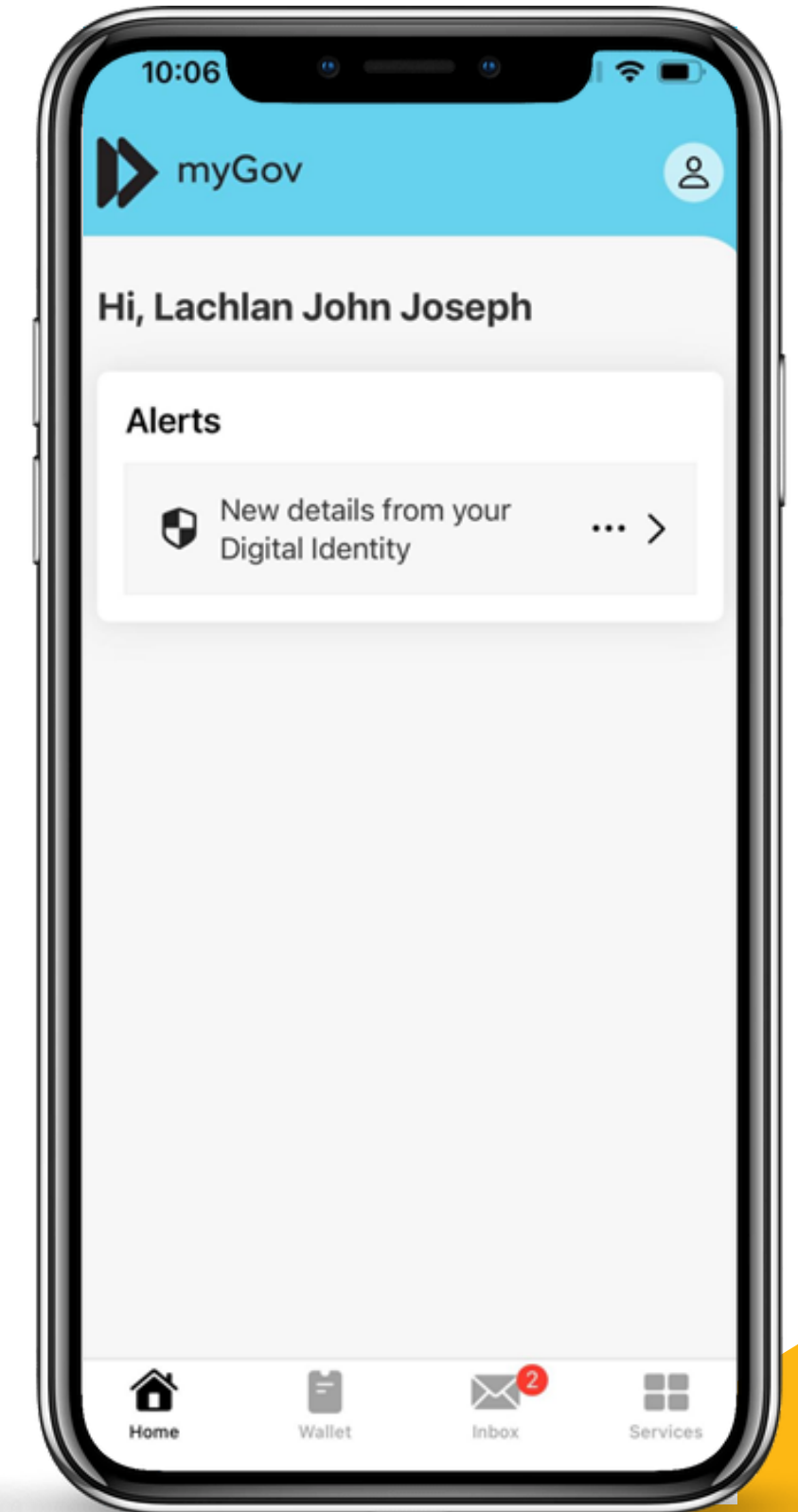
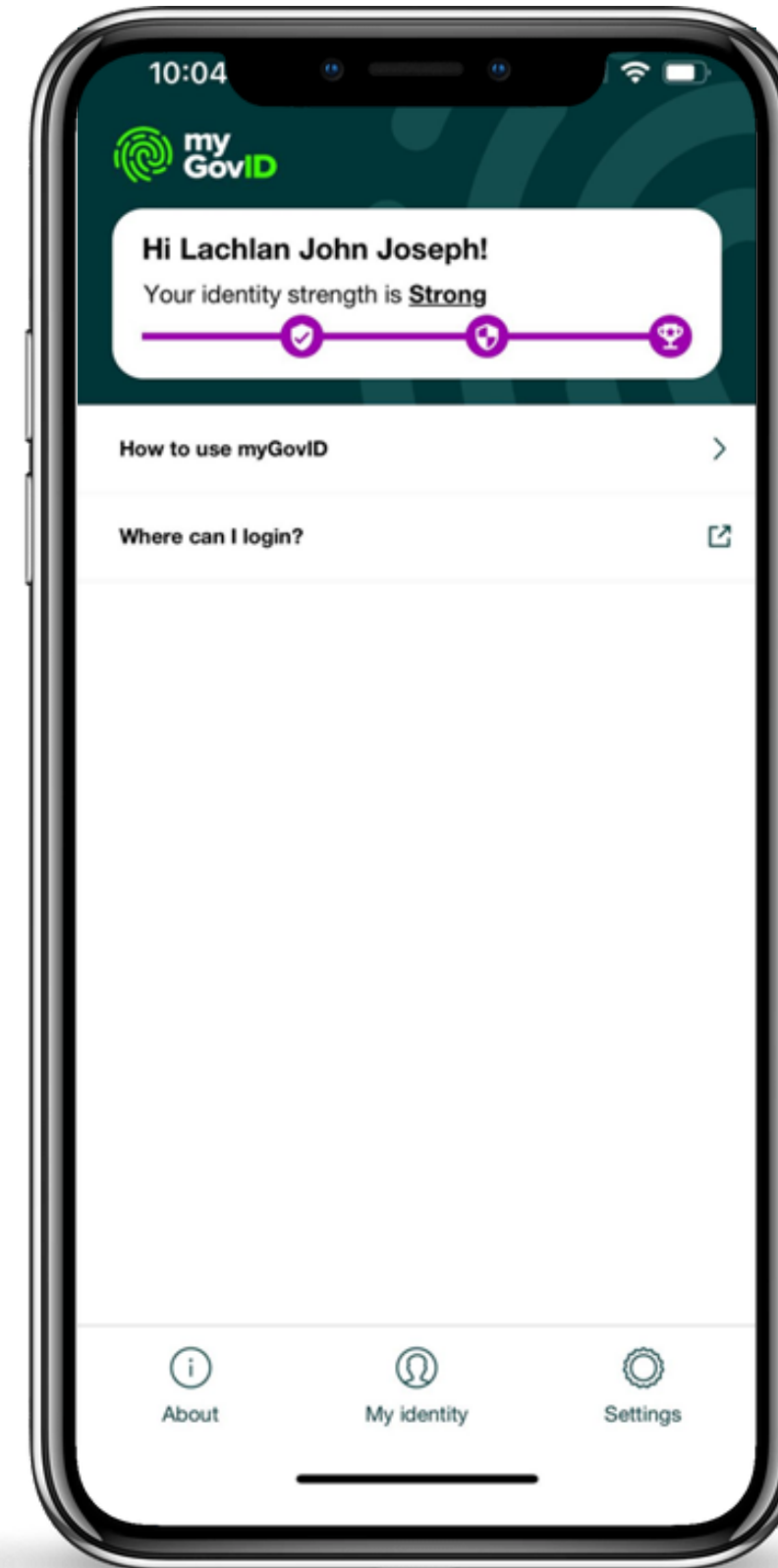
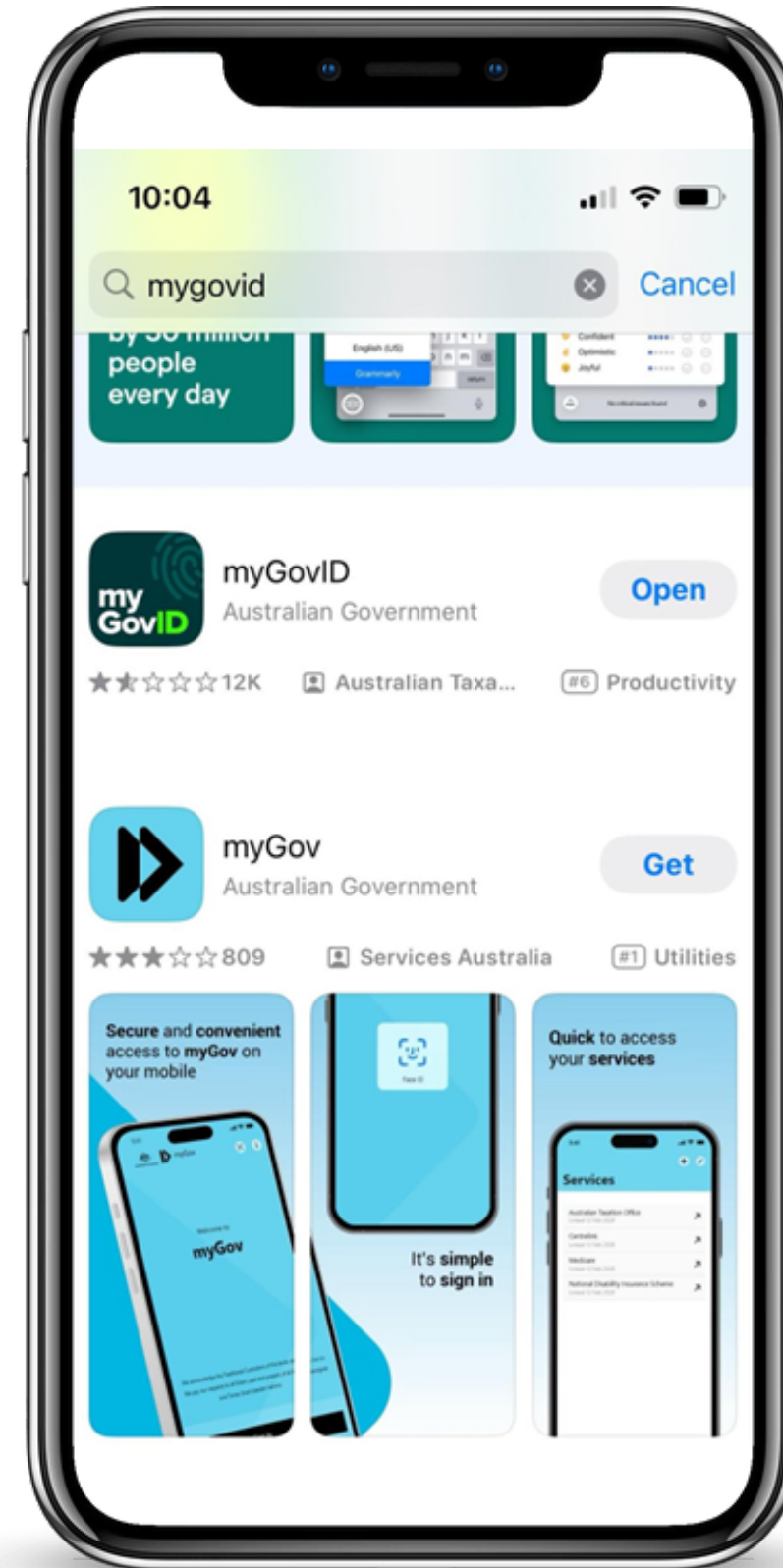
Further help at

<https://my.gov.au/en/about/help/mygov-website/create-mygov-account>

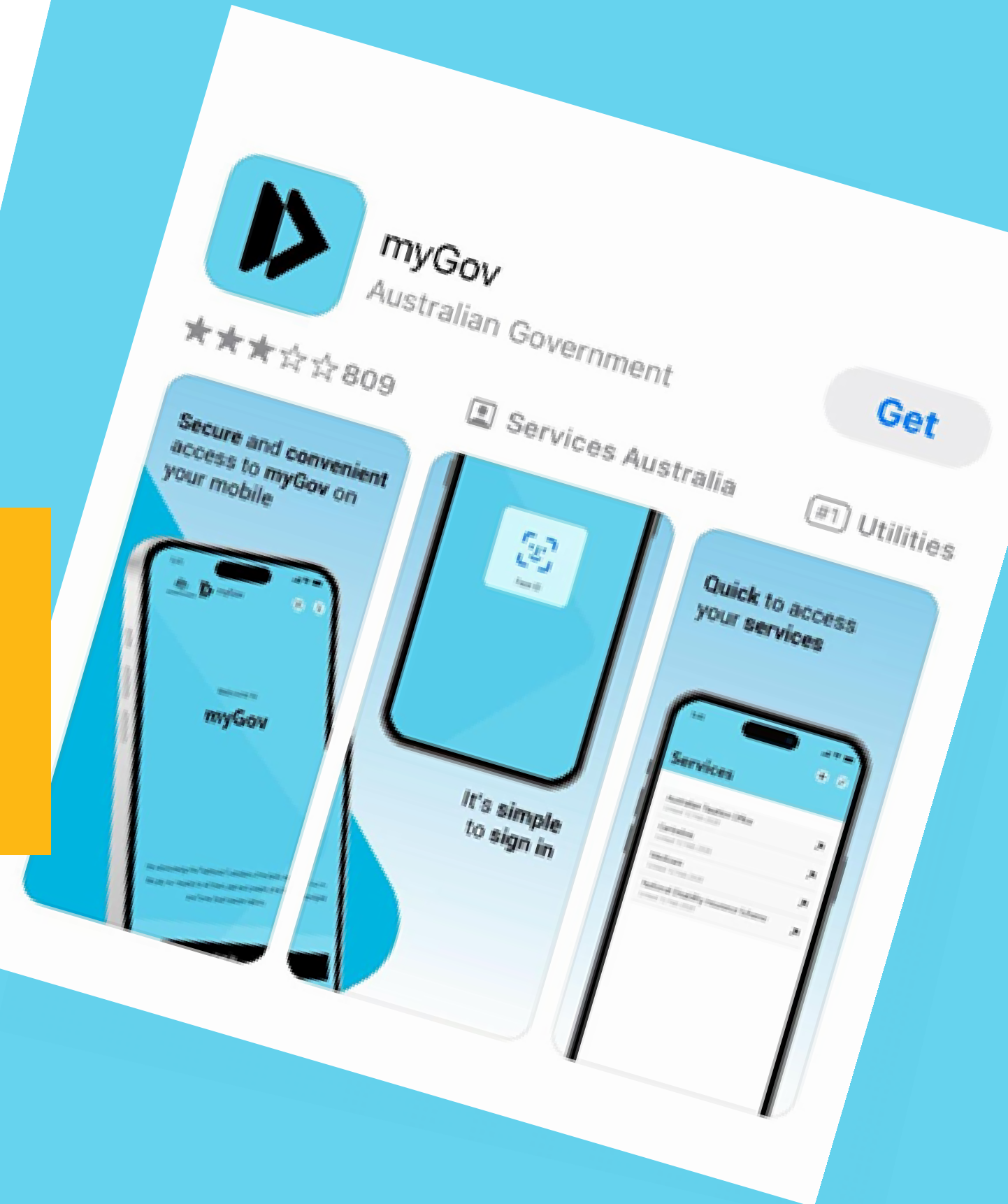


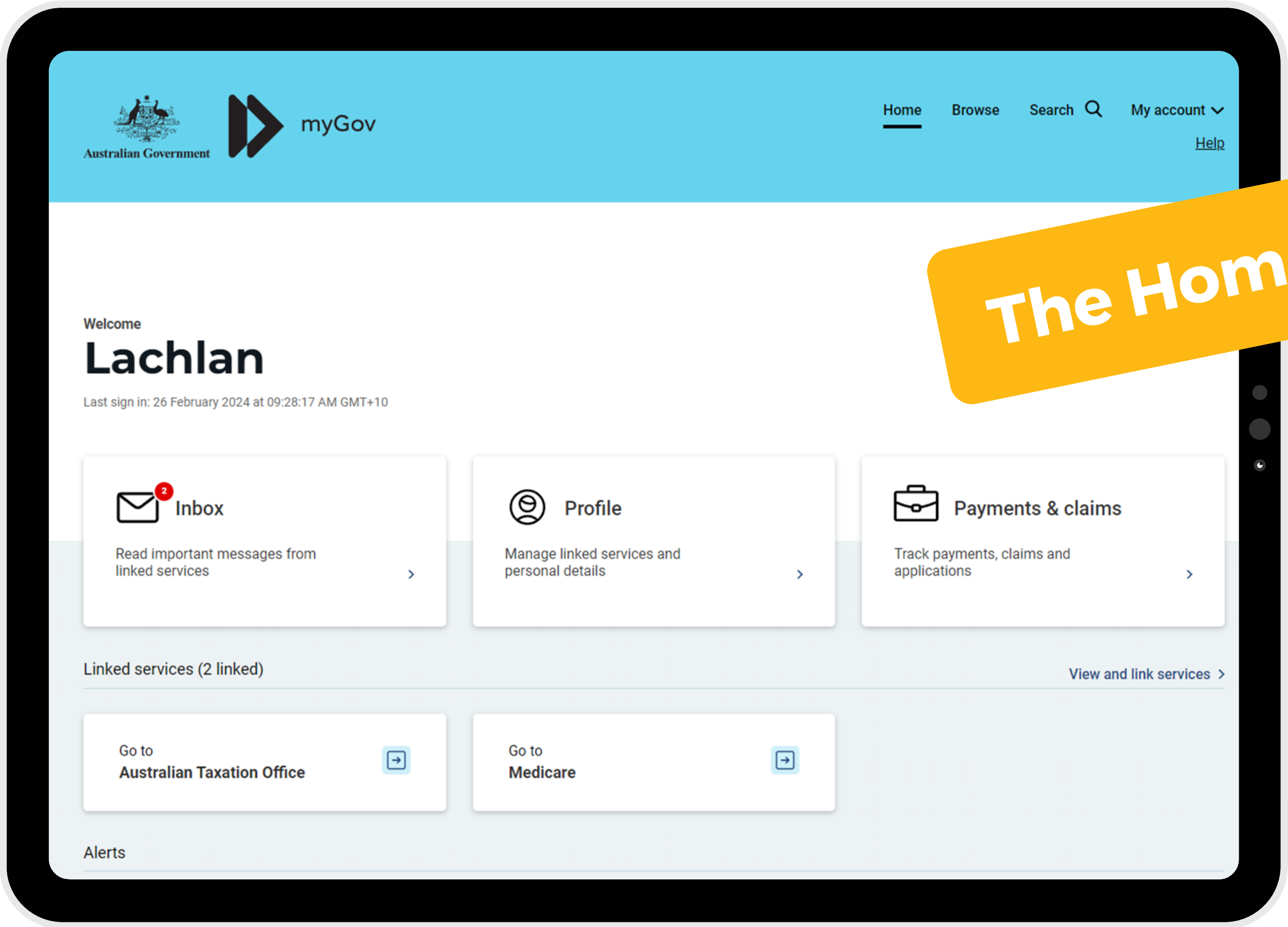
Once you have MyGov

The first thing you can do is download the app for your phone if you wish!

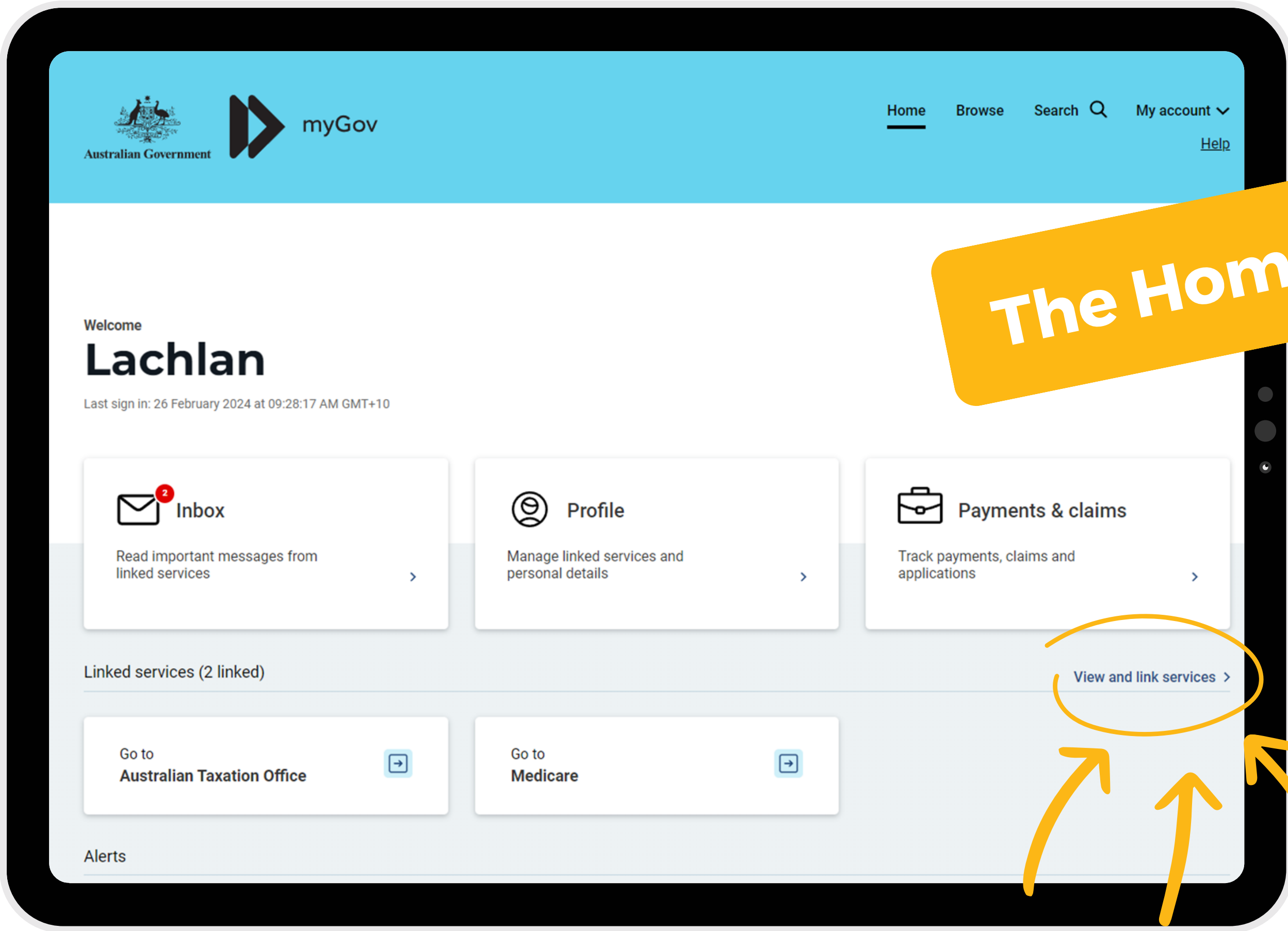


Using MyGov

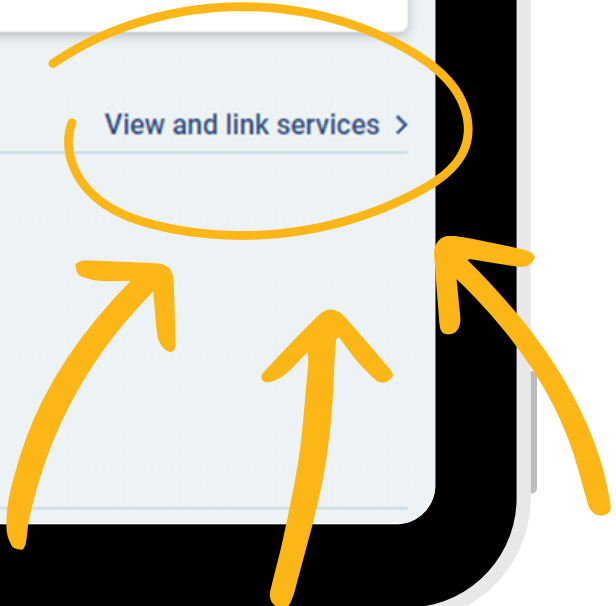




The Homescreen



The Homescreen



Welcome Lachlan

Last sign in: 26 February 2024 at 09:28:17 AM GMT+10

Inbox
Read important messages from linked services

Profile
Manage linked services and personal details

Payments & claims
Track payments, claims and applications

Linked services (2 linked)

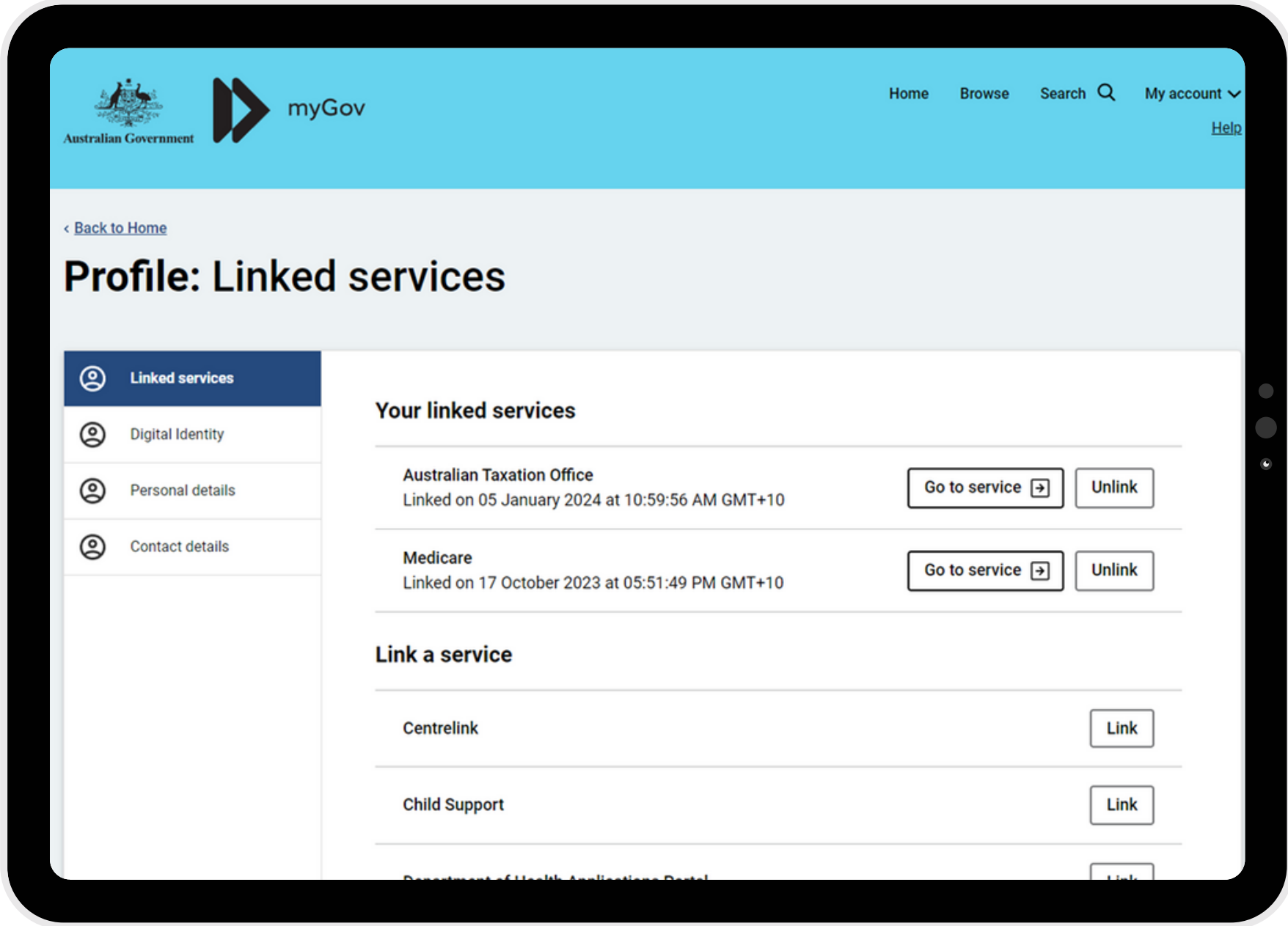
Go to Australian Taxation Office

Go to Medicare

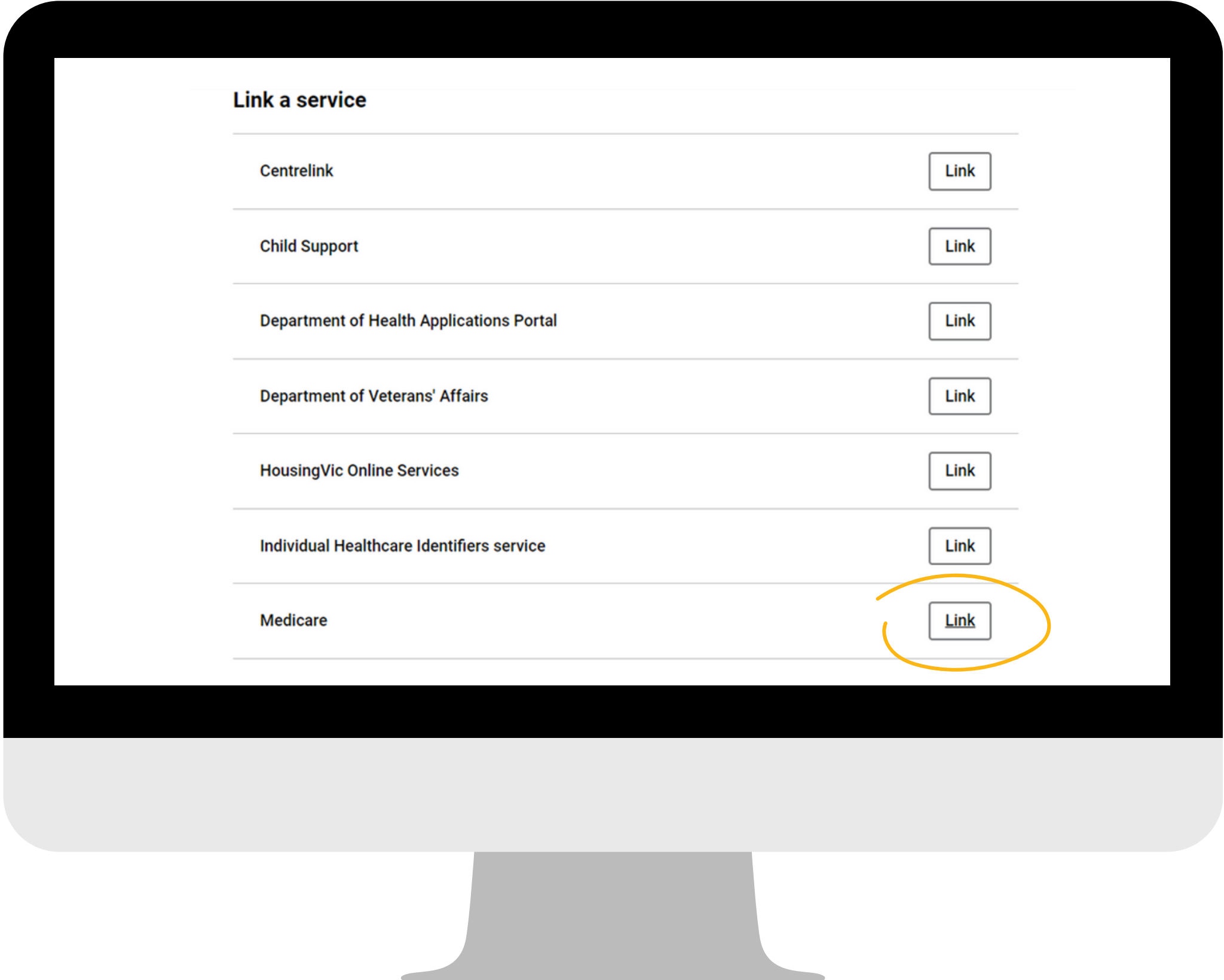
View and link services

Alerts

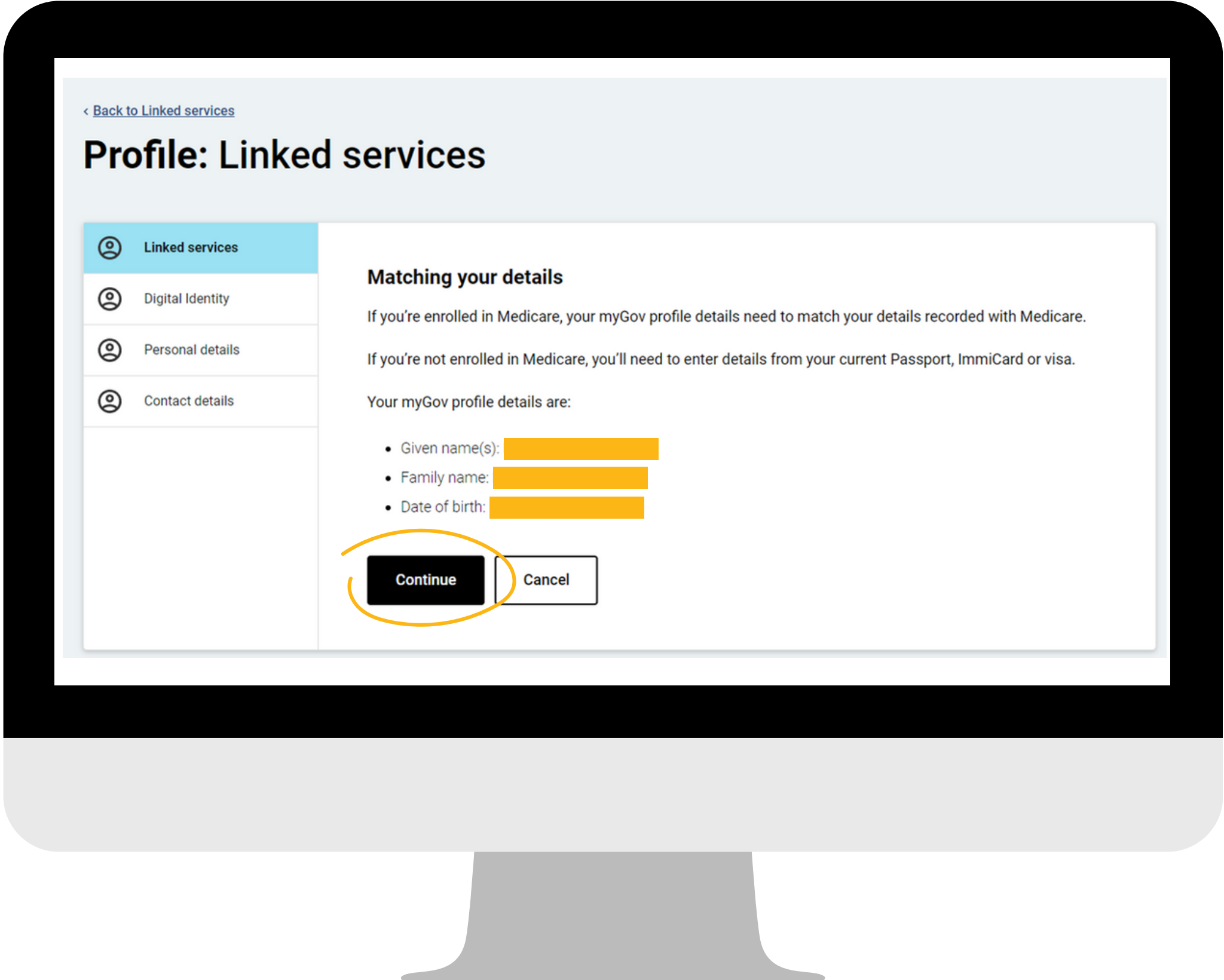
Services that can be linked



Linking Services Example - Medicare



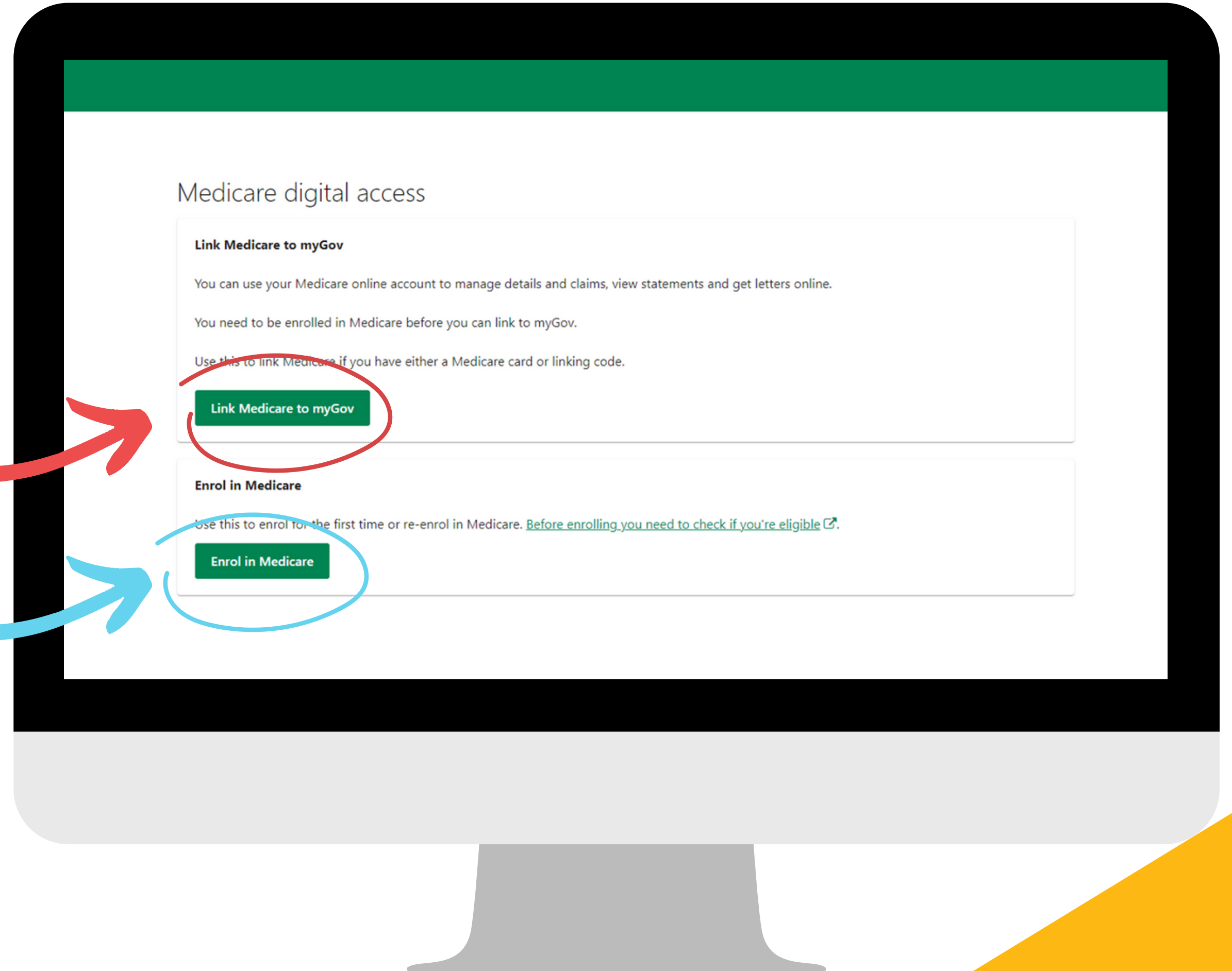
Check Details are correct



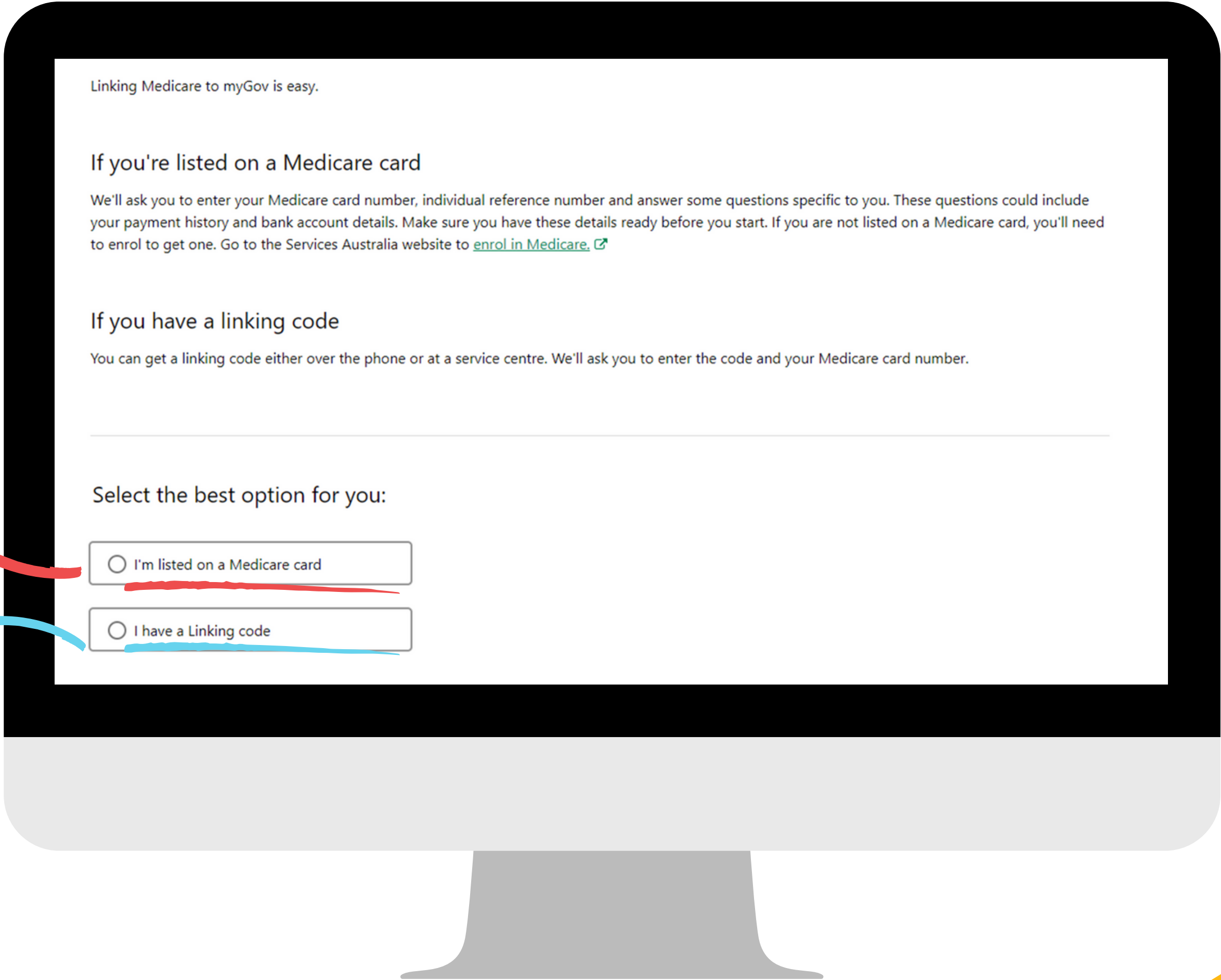
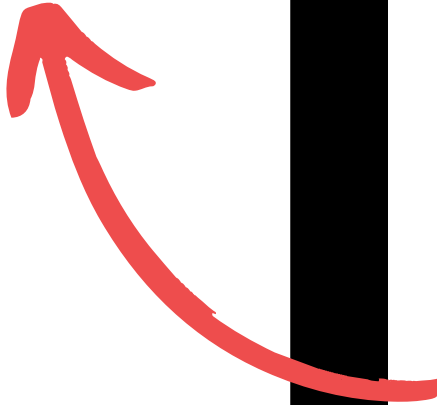
Choose your options

Already have medicare account

If you need to create a medicare account



If you have your Medicare card choose option 1




If you need to call medicare for linking code choose option 2



Follow the steps

Your member service reference number



1234 56789 1

Medicare Card Number (no spaces) ?



1


Your personal details

Given name(s) (include first and middle names) ?

Family/Surname ?

Date of birth ?

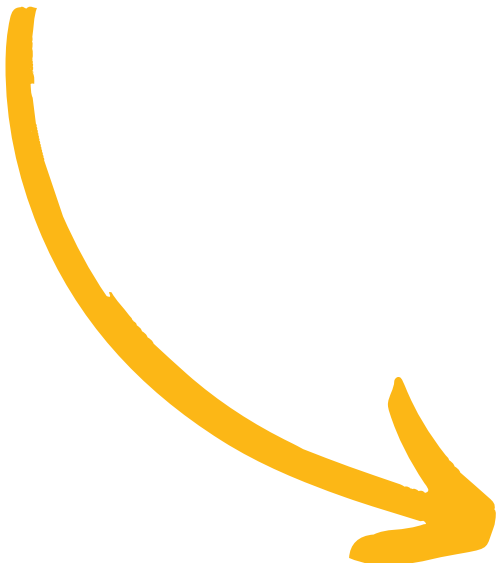
Day Month Year

Your address

Unit/flat number ?

Continue to fill out the details and click: Next



Street number ?

Street name ?

Suburb/town ?

Postcode ?

State ?

Select an option ▼

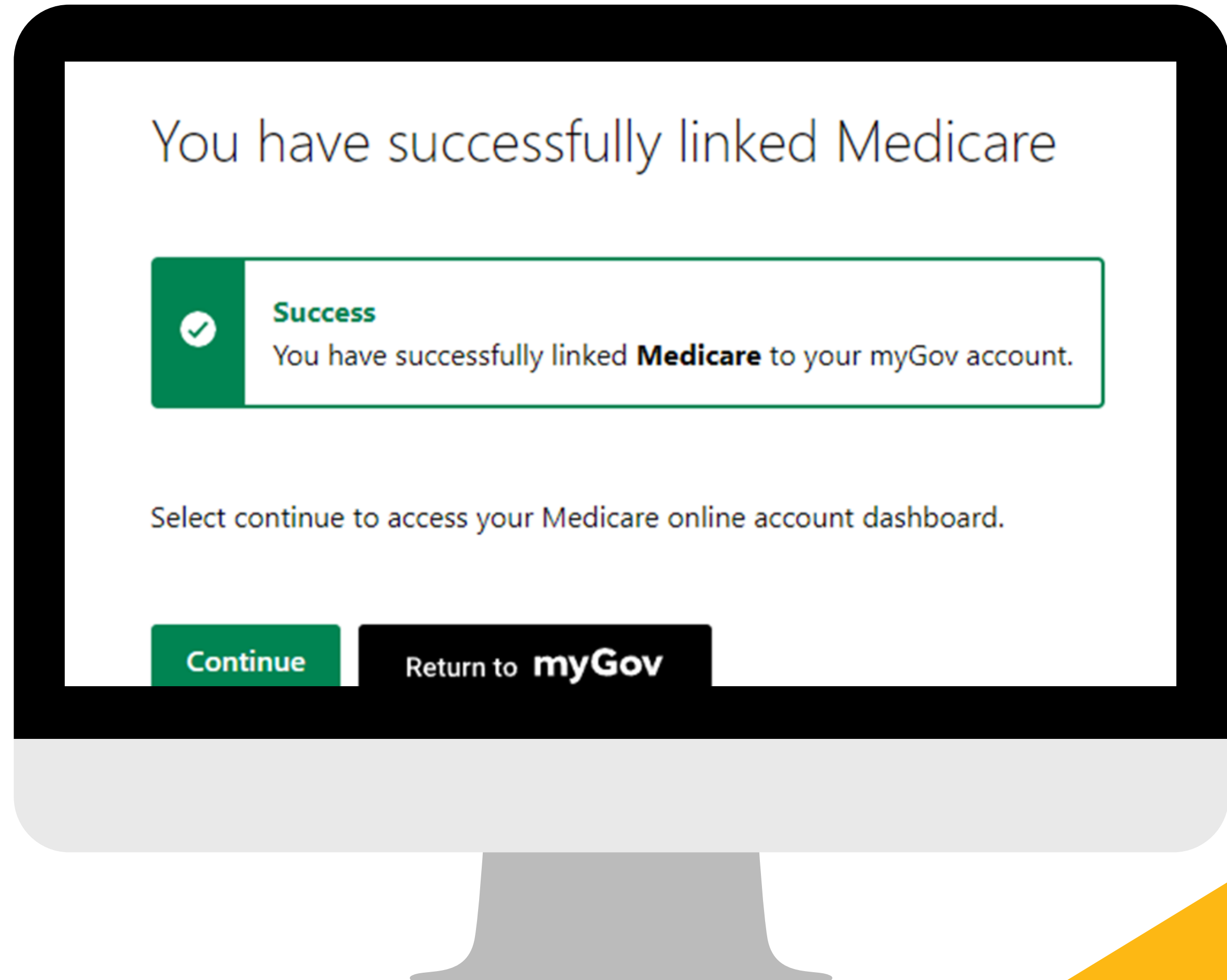
Country ?

Australia ▼

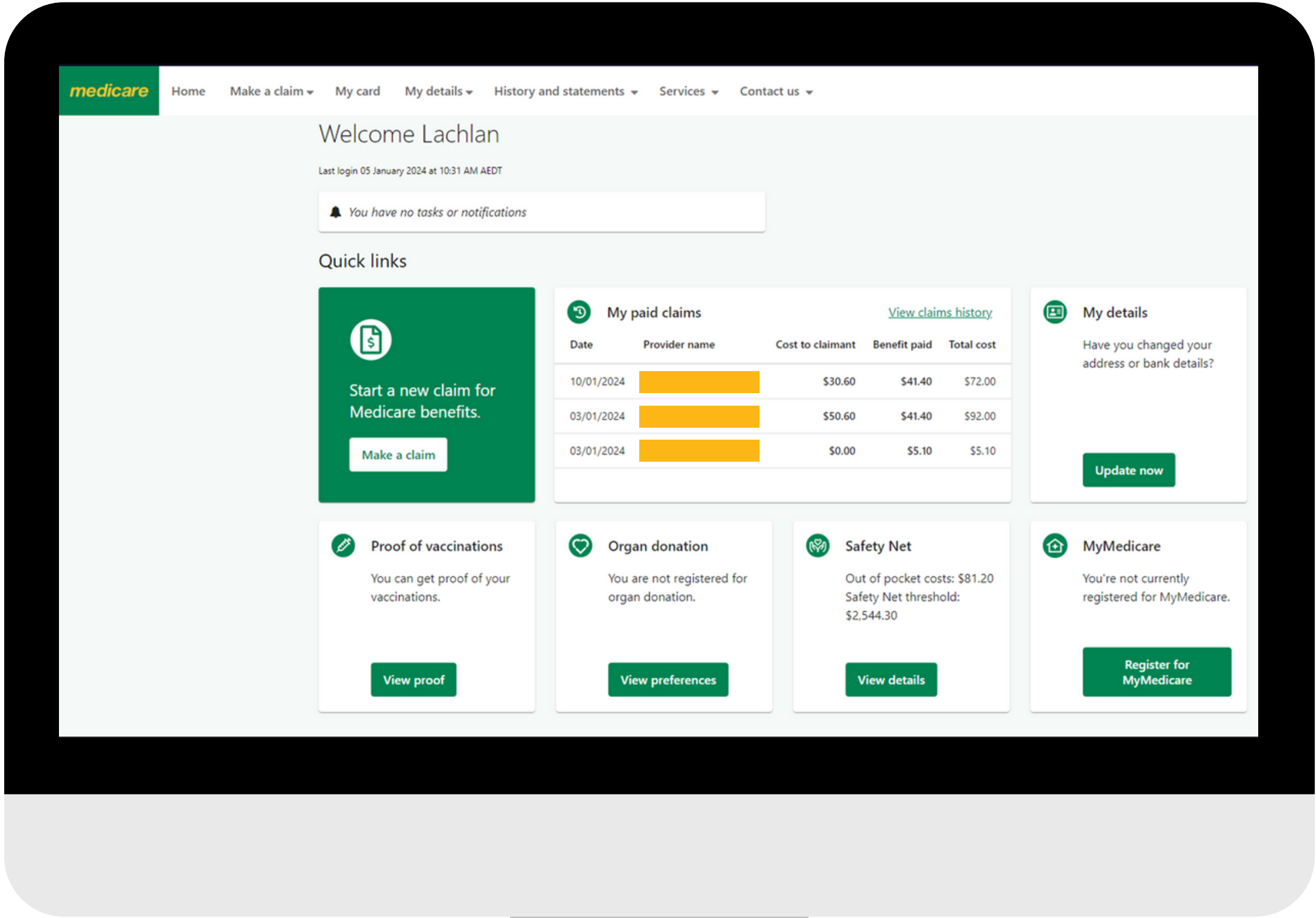
Cancel **Next**

Success!

If it does not work for you, you may need to call Medicare for assistance



You can now access medicare!



Tips and Tricks

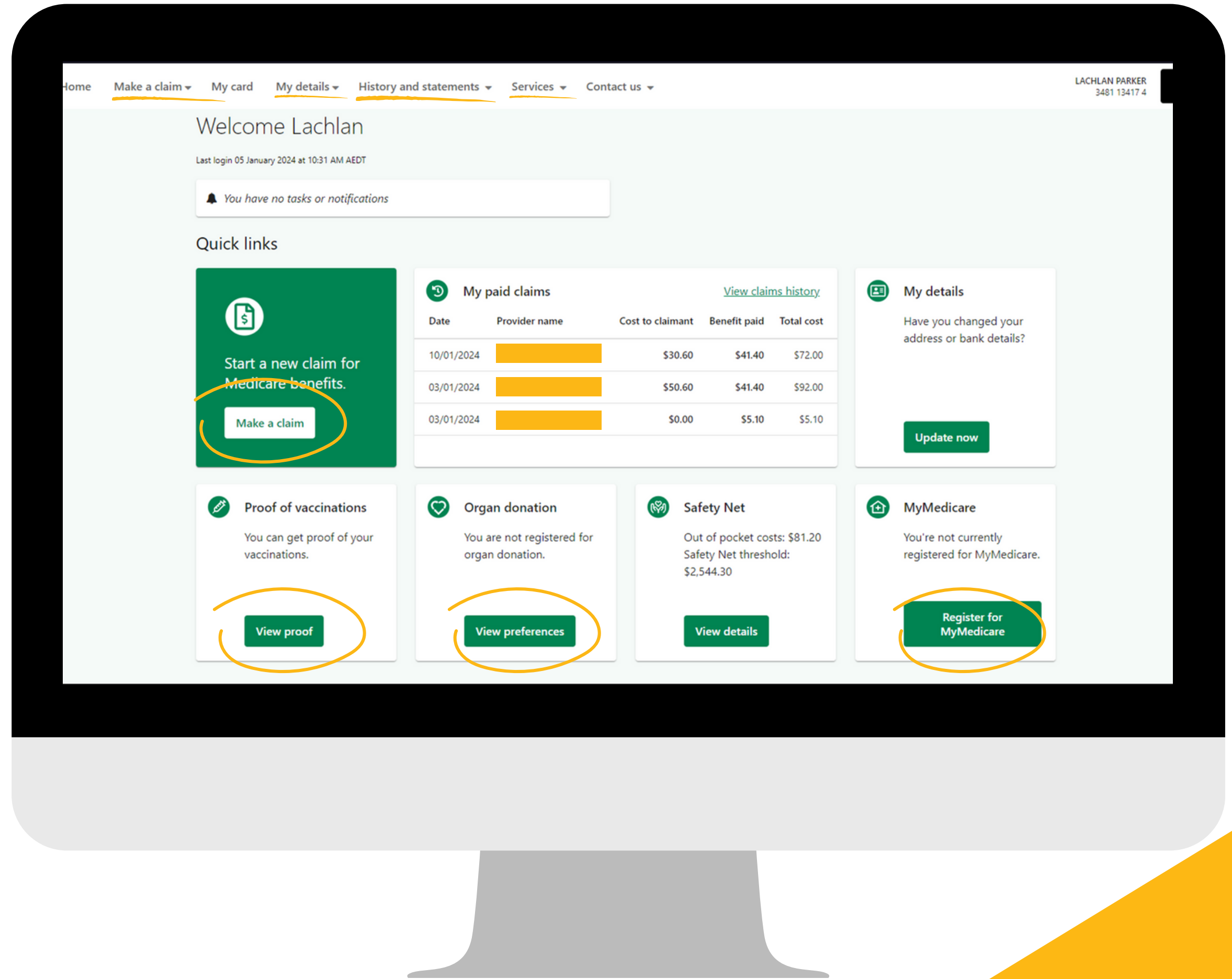
We will go over a few things you can do in the 3 following services online:

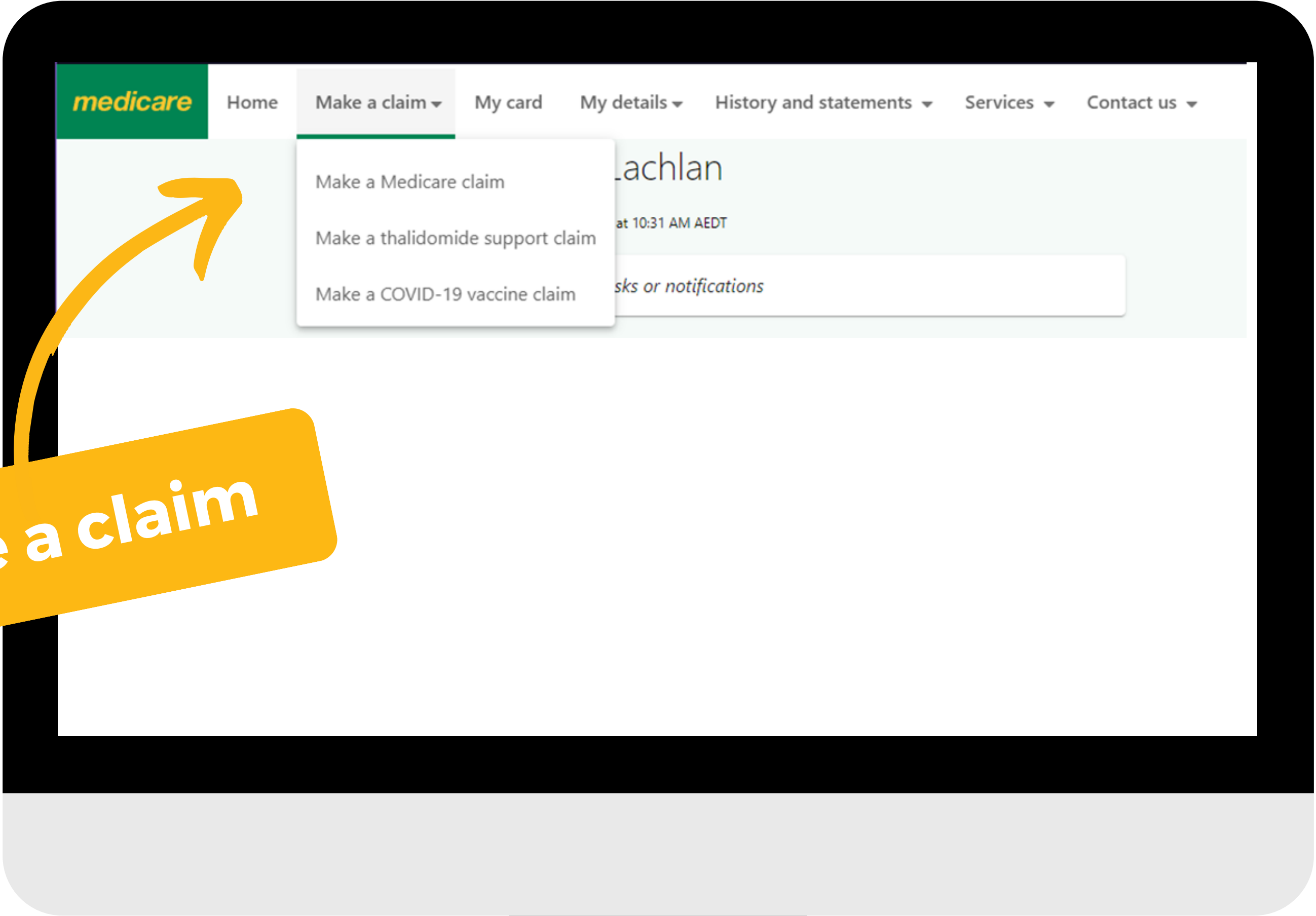
- Medicare
- Australian Taxation Office
- Centrelink



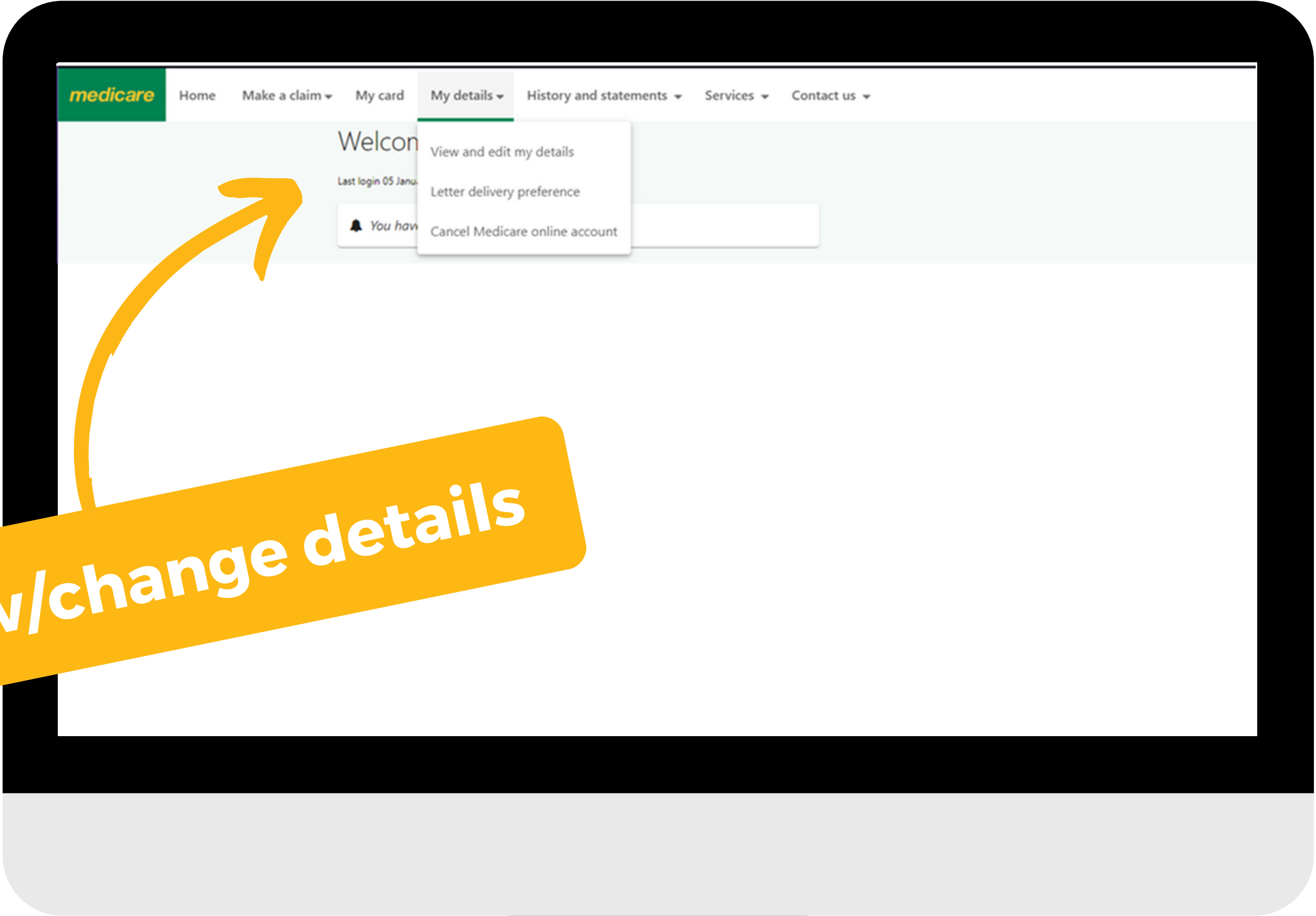
You can:

- Make a claim
- Look at your vaccinations
- Check your payments
- Update your details
- Register to Mymedicare
- Become an organ donor
- Look at your history
- And use other services

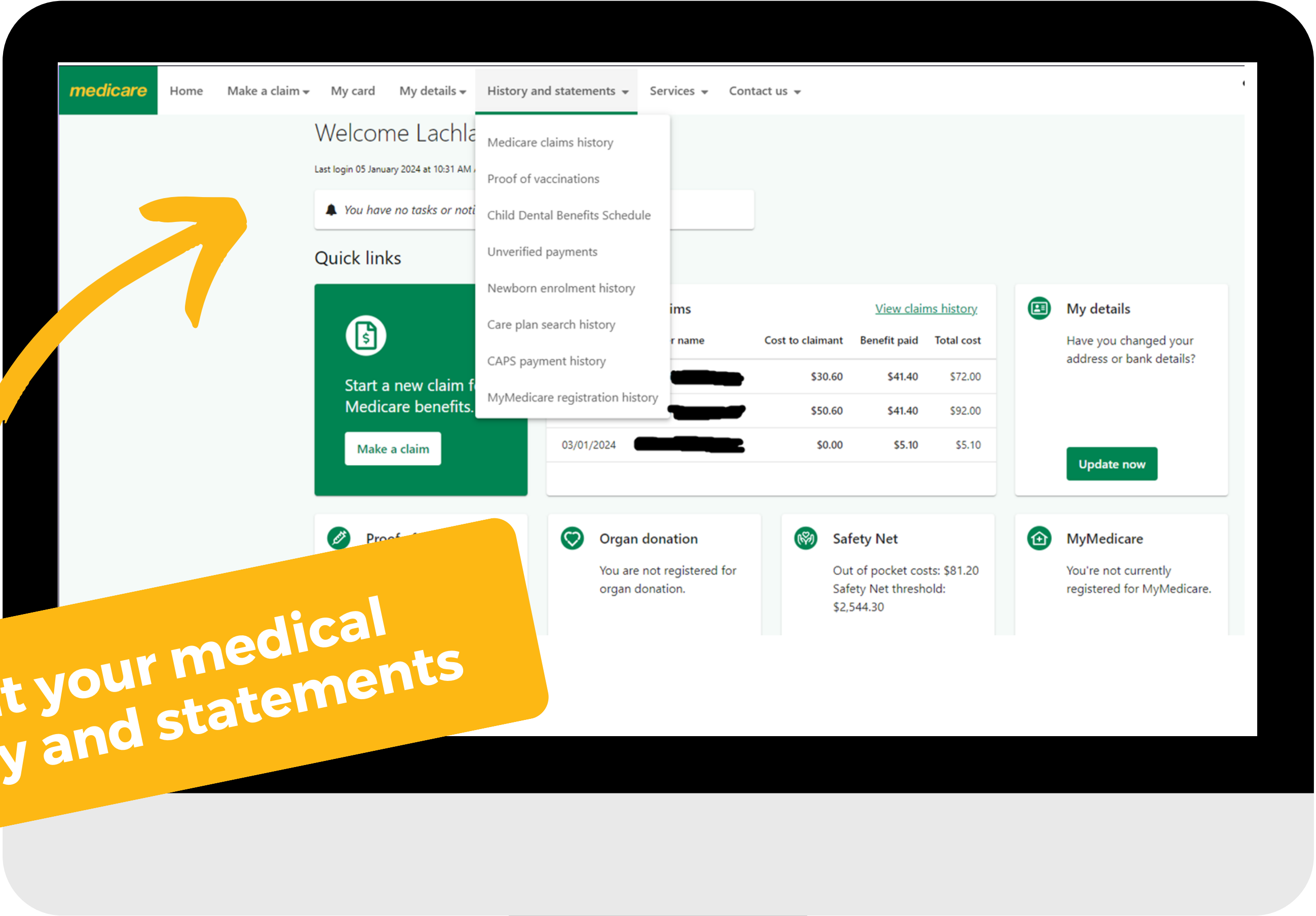




Make a claim



View/change details



Look at your medical history and statements

**Other Services
you can use**



medicare Home Make a claim ▾ My card My details ▾ History and statements ▾ **Services ▾** Contact us ▾

Welcome Lachlan
Last login 05 January 2024 at 10:31 AM AEDT

You have no tasks or notifications

Quick links

My pa
Date F

[View claims history](#)
Benefit paid Total cost

My details
Have you chang

- Organ donation preferences
- Enrol a newborn
- Add additional newborn documents
- Continance Aids Payment Scheme
- Safety Net
- MyMedicare

Tutorials available!




medicare

- Home
- Make a claim ▾
- My card
- My details ▾
- History and statements ▾
- Services ▾
- Contact us ▾

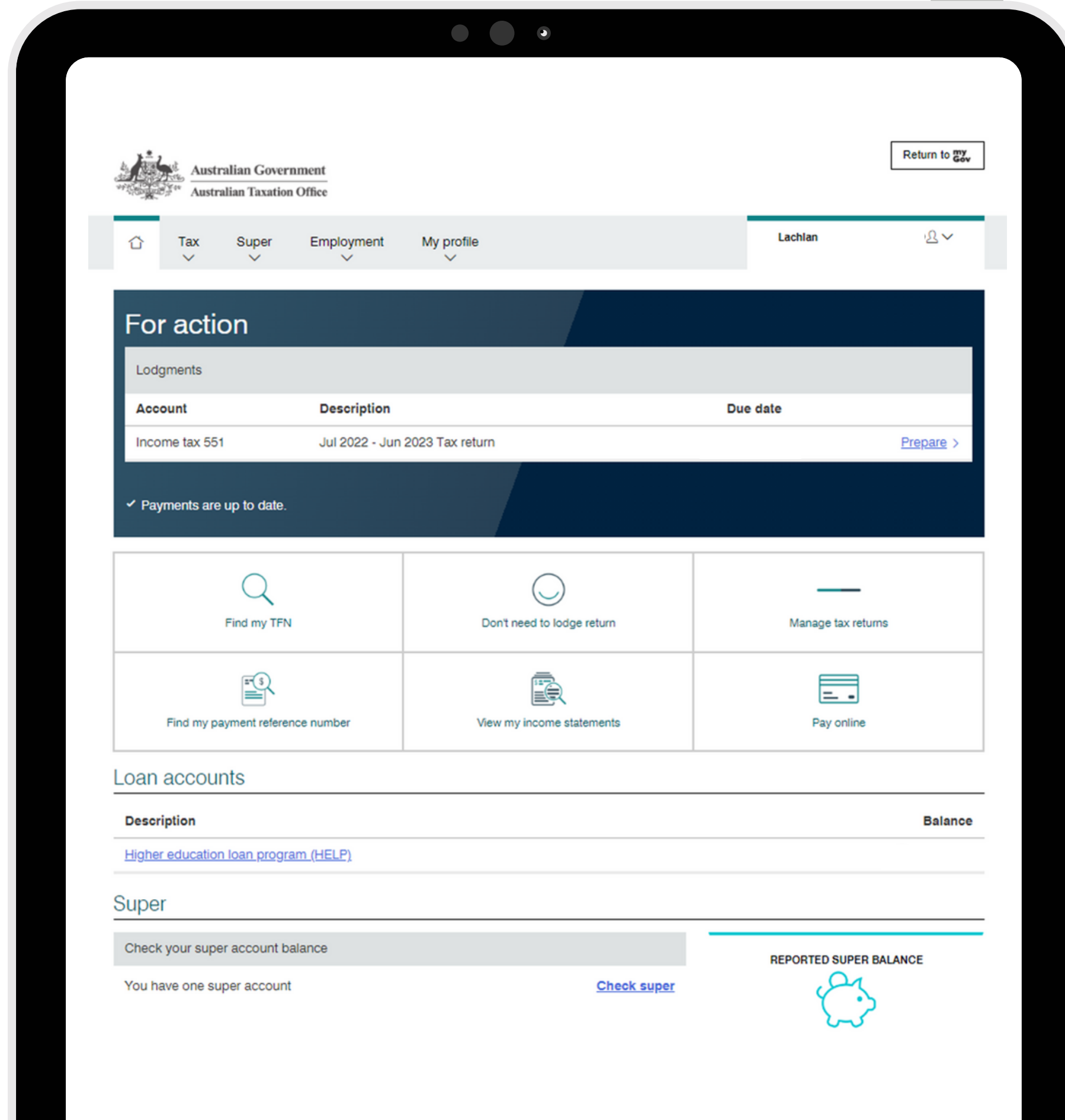
Welcome Lachlan

Last login 05 January 2024 at 10:31 AM AEDT

 You have no tasks or notifications

Quick links

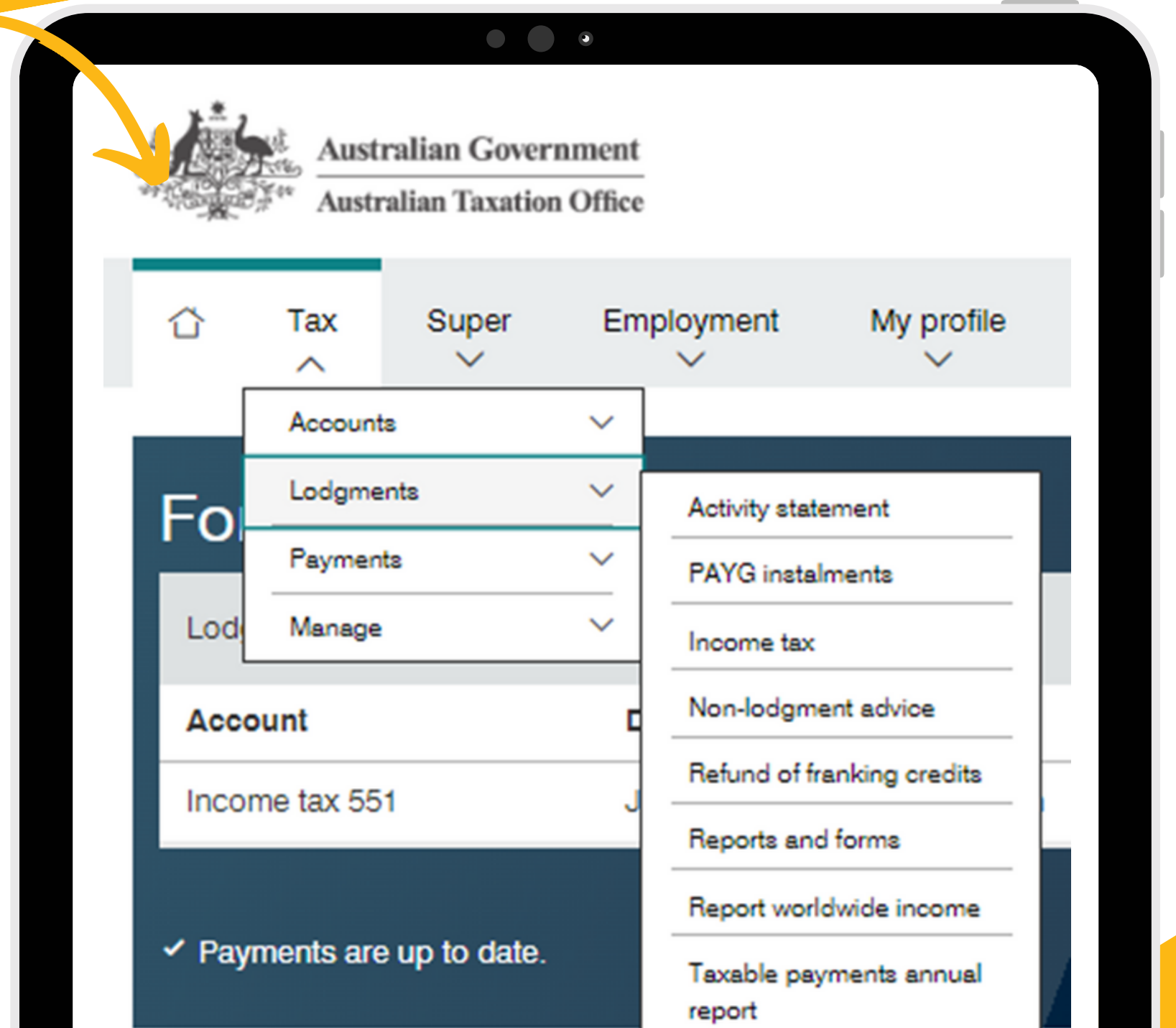
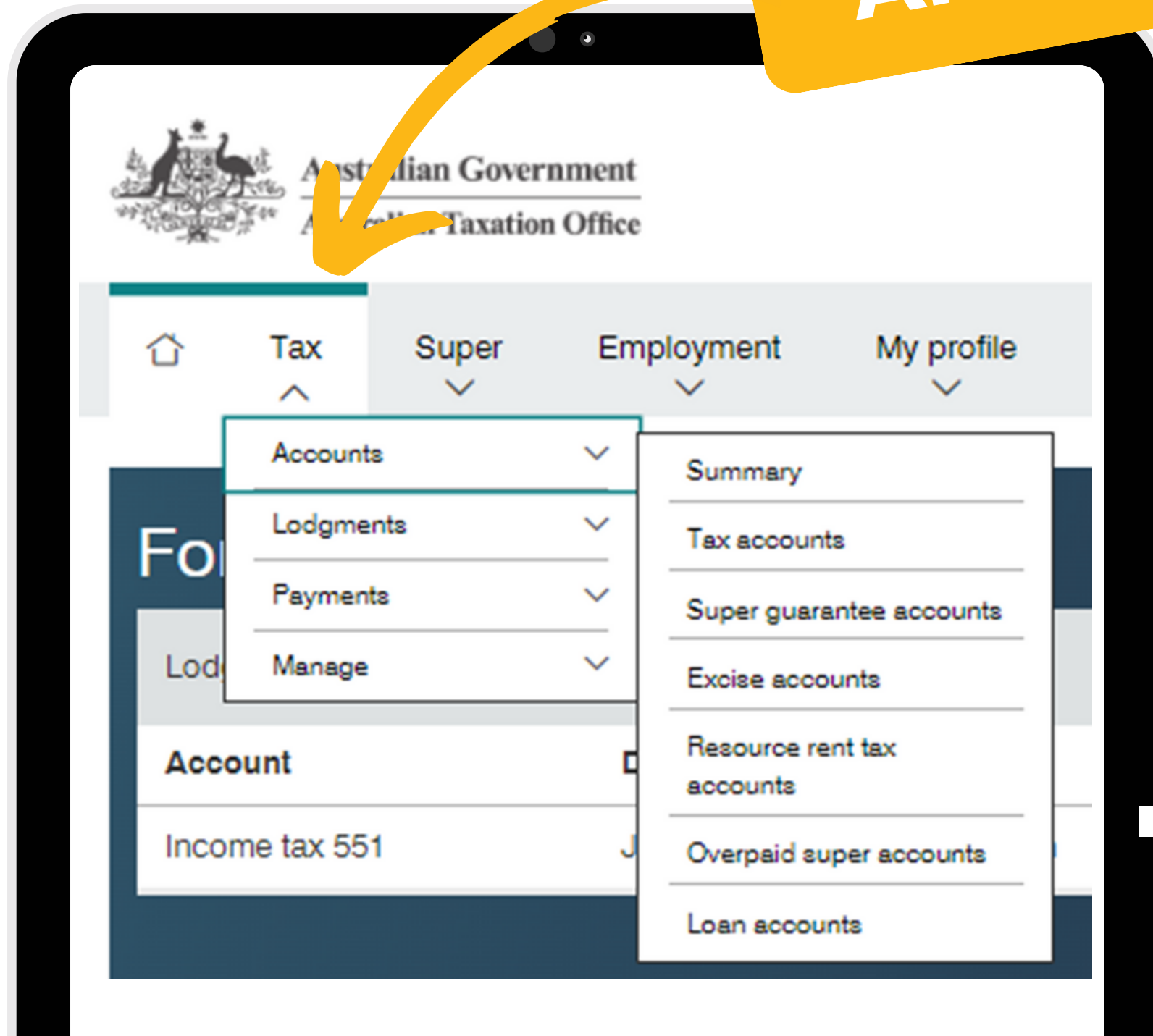
- Contact us
- Medicare online account help
- Online tutorials**
- Medicare feedback



Australian Taxation Office

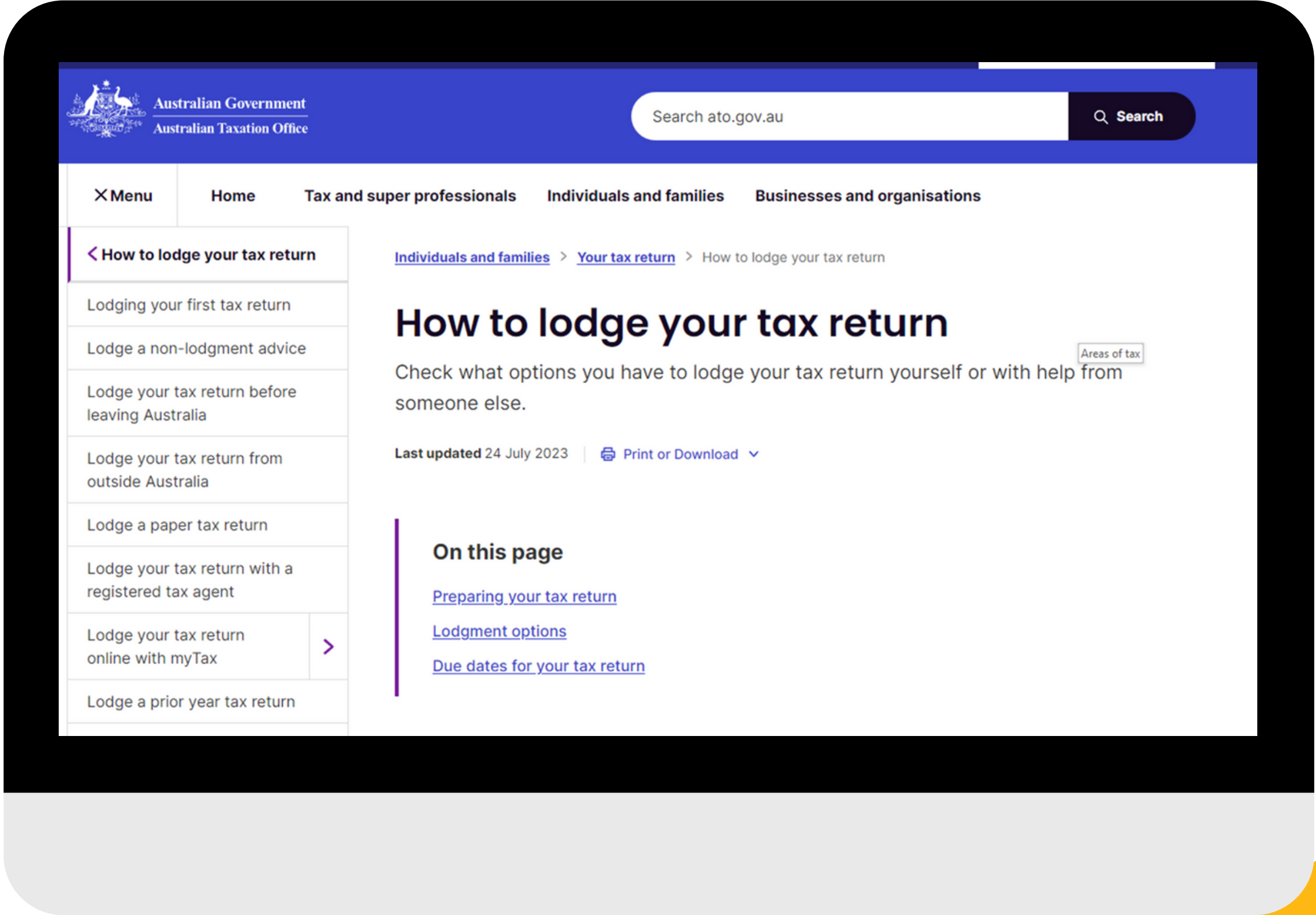
- Check your Hex (HELP) Debt
- Check your superannuation
- Claim your tax return (if you do it yourself)
- Check your previous tax returns
- Income statements from your job
- Paying online
- And much more

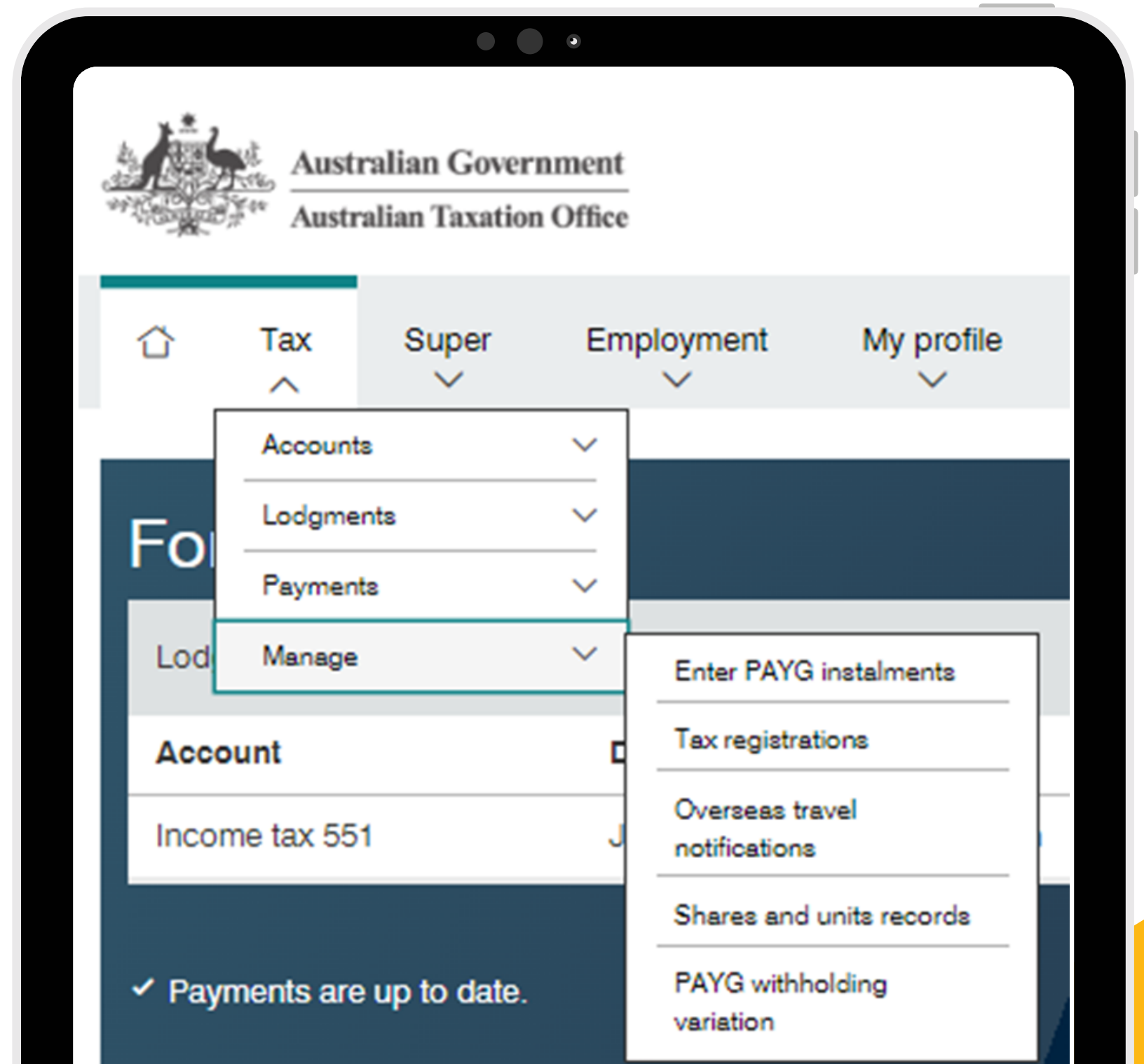
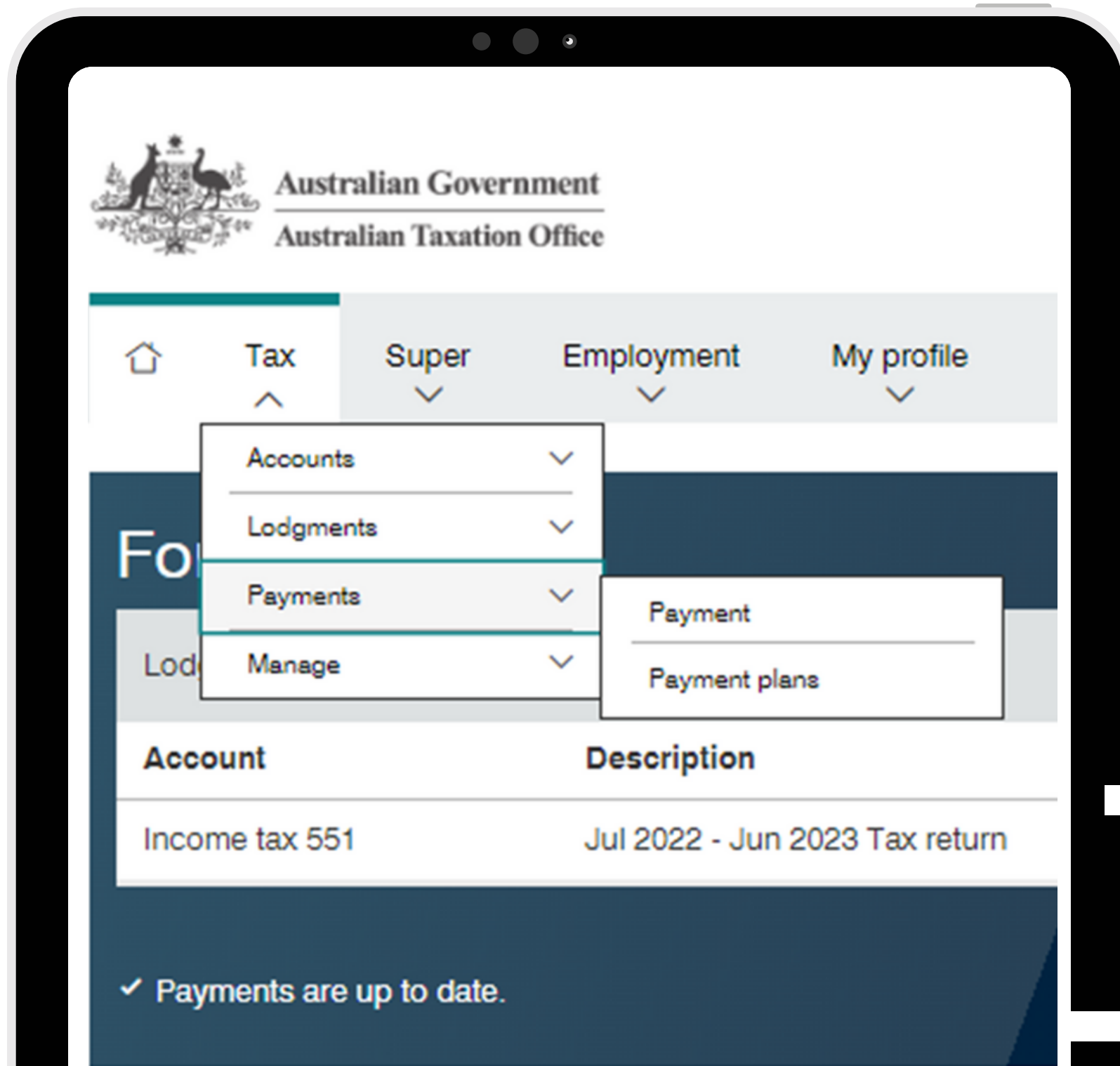
Areas of Tax



Help with lodging your tax

<https://www.ato.gov.au/individuals-and-families/your-tax-return/how-to-odge-your-tax-return>





Areas of Super

Australian Government
Australian Taxation Office

Home Tax **Super** Employment My profile

For action

Lodgments

Account Description

Income tax 551	Jul 2022 - Jun 2023 Tax return
----------------	--------------------------------

Payments are up to date.

Find my TFN

- Fund details
- Information
- Manage
- Small Business Super Clearing House
- Total superannuation balance
- Concessional contributions
- Carry-forward concessional contributions
- Non-concessional contributions
- Bring forward arrangement
- Transfer balance cap
- Employer contributions
- YourSuper comparison

Australian Government
Australian Taxation Office

Home Tax Super **Employment** My profile

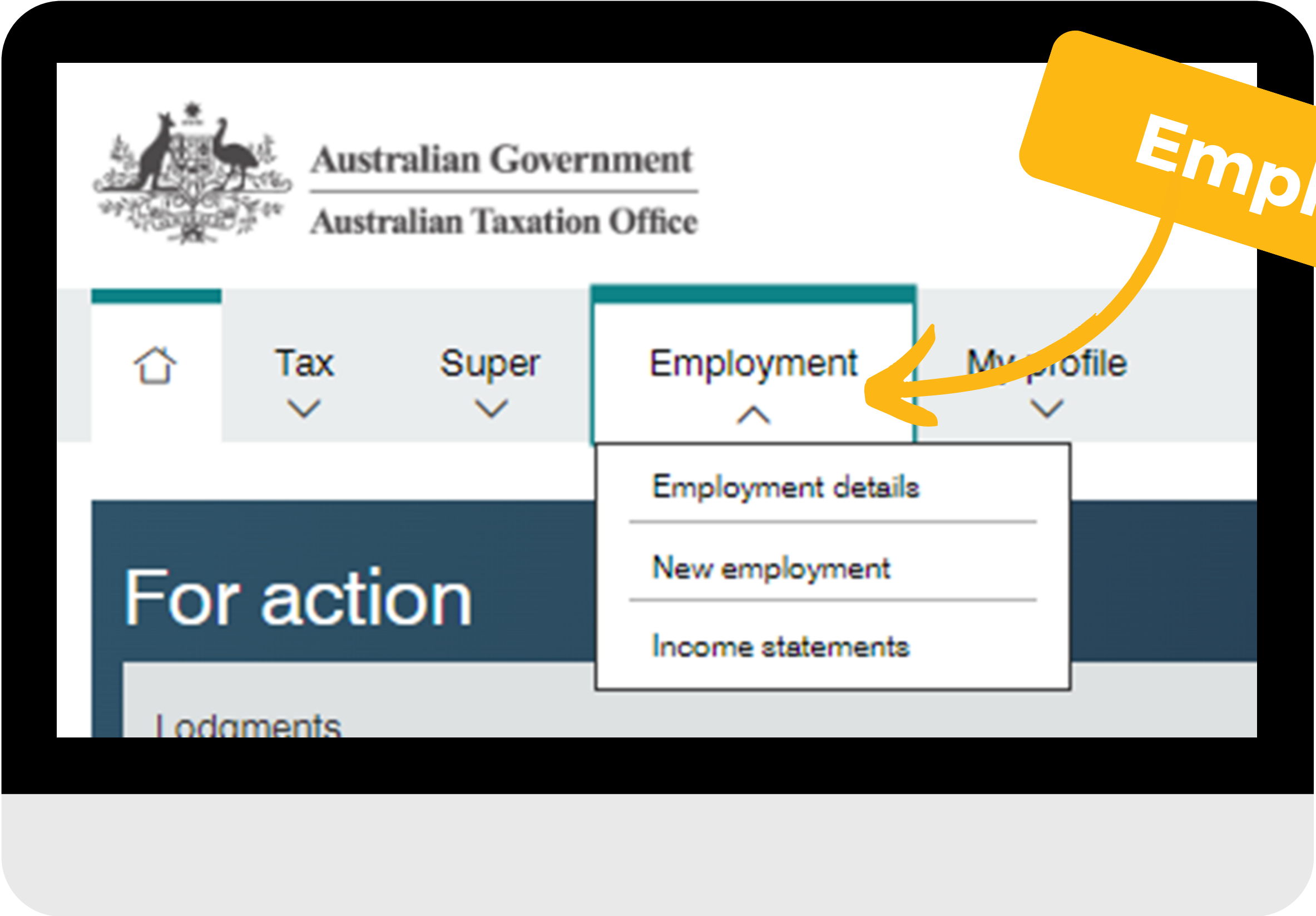
For action

Lodgments

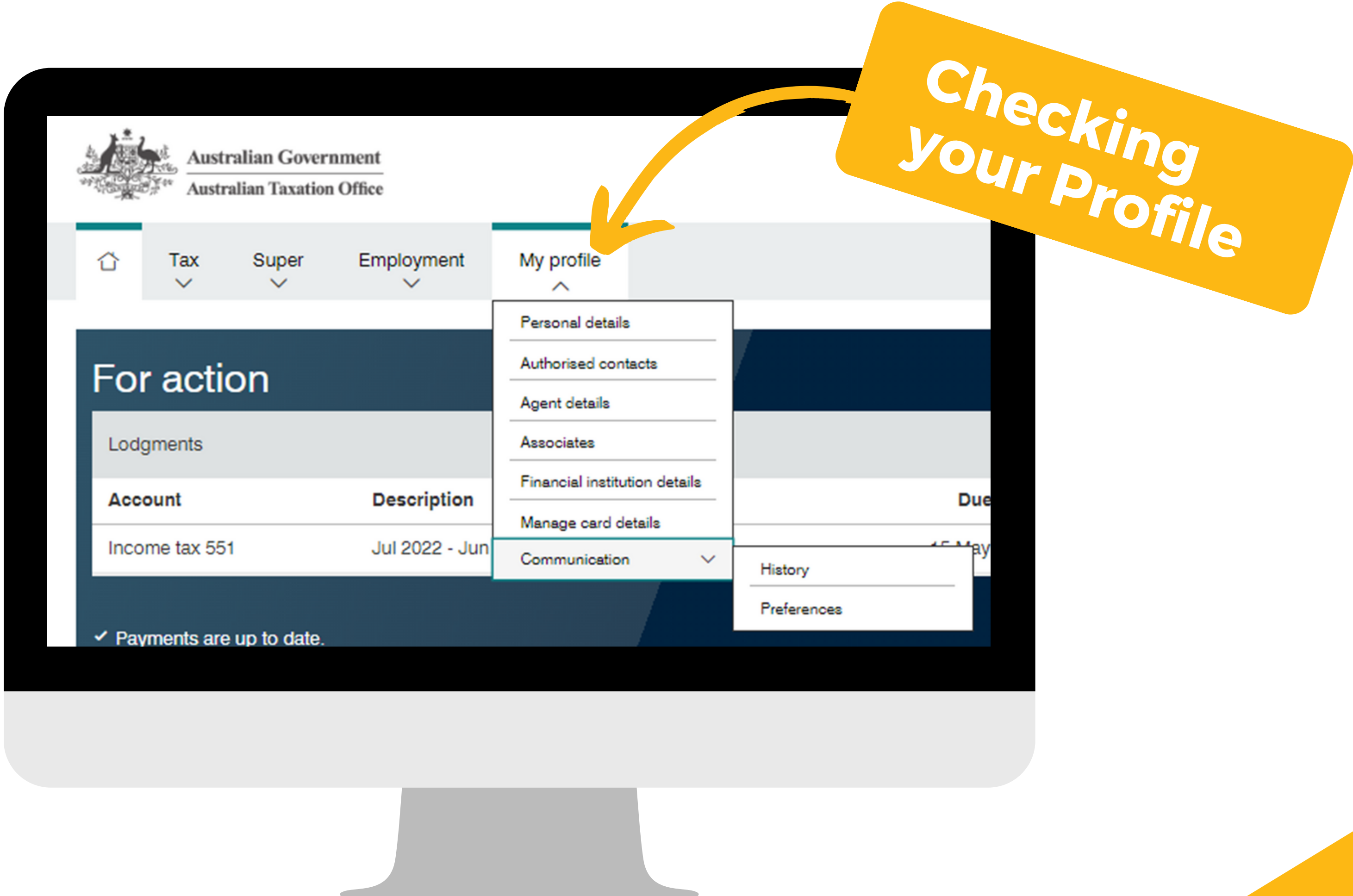
Account Description

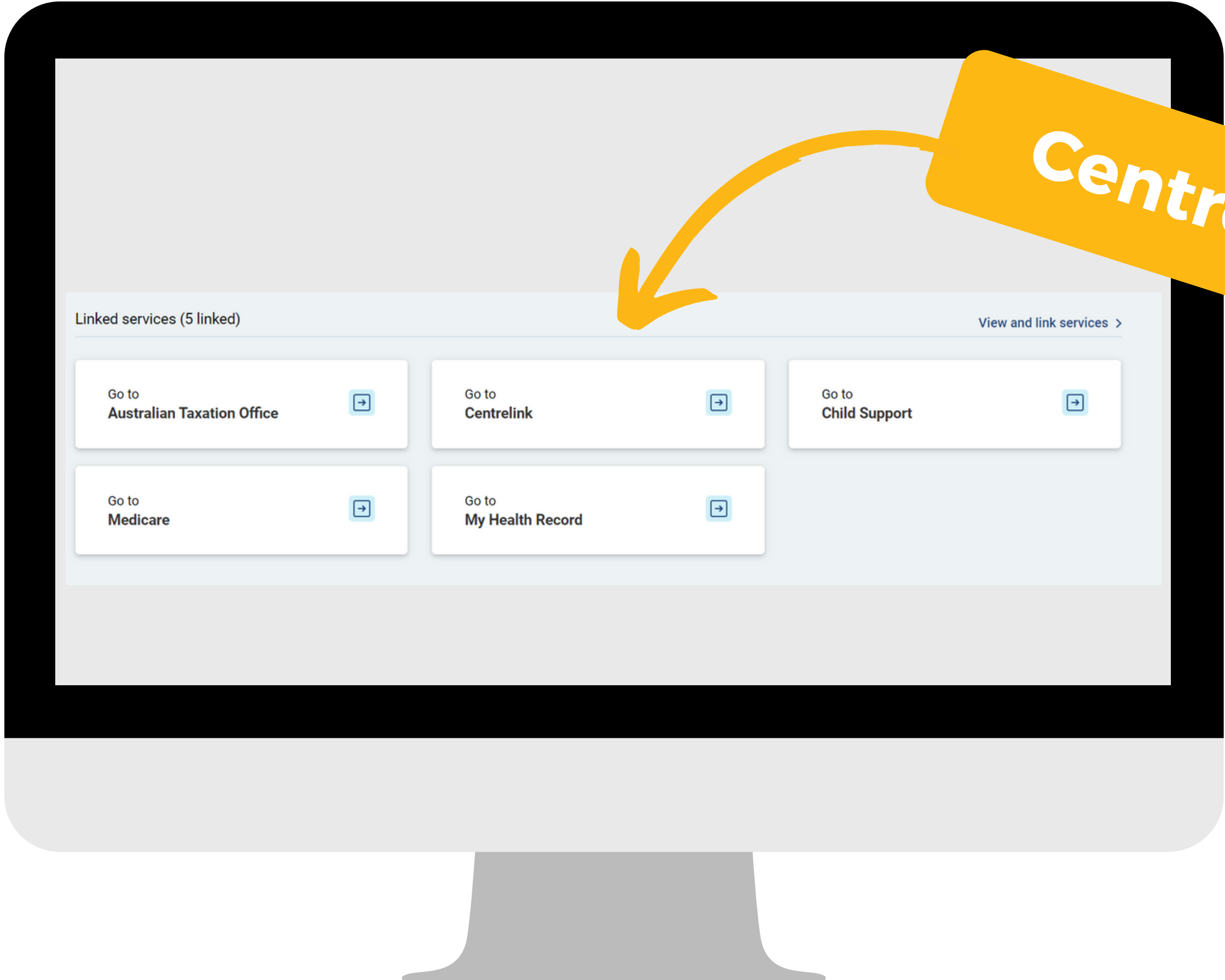
Income tax 551	Jul 2022 - Jun 2023 Tax return
----------------	--------------------------------

- Fund details
- Information
- Manage
- Small Business Super Clearing House
- Division 293 election
- Compassionate release
- First home saver

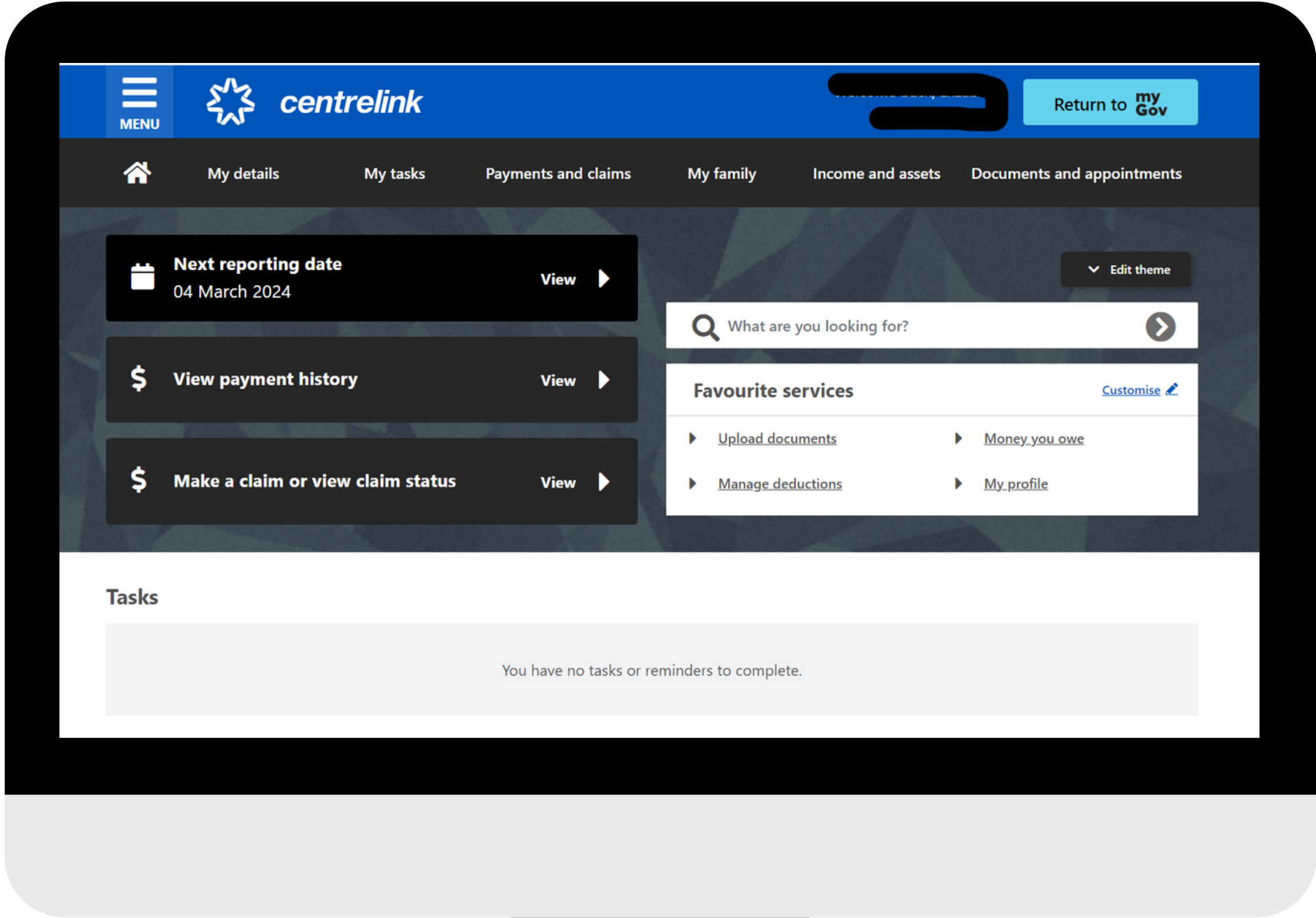


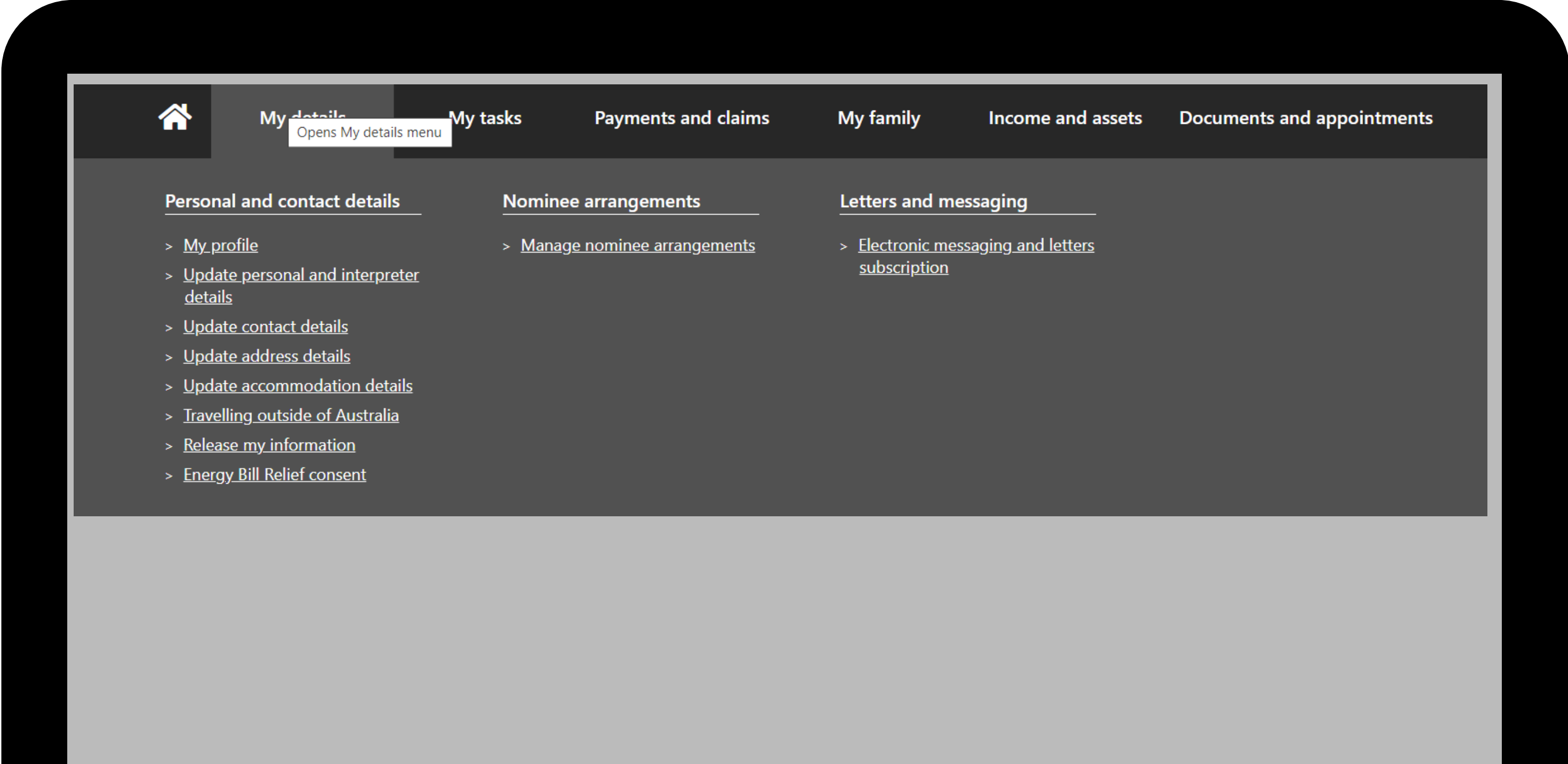
Employment





Centrelink





The image shows a screenshot of a web application's navigation menu. The menu is dark grey with white text. At the top, there is a horizontal navigation bar with a home icon and six menu items: 'My details', 'My tasks', 'Payments and claims', 'My family', 'Income and assets', and 'Documents and appointments'. The 'Payments and claims' item is highlighted. Below this bar, a tooltip box contains the text 'Opens Payments and claims menu'. The main content area is divided into two columns: 'Claims' and 'Manage payments'. Each column contains a list of links, each preceded by a right-pointing chevron (>).

Home icon

My details My tasks **Payments and claims** My family Income and assets Documents and appointments

Opens Payments and claims menu

Claims

- > [Make a claim](#)
- > [My online claims](#)
- > [Payment and Service Finder](#)
- > [Assurance of Support](#)

Manage payments

- > [My payments](#)
- > [Next reporting periods](#)
- > [Report employment income](#)
- > [View payment history](#)
- > [Manage payment destination](#)
- > [Request an urgent payment](#)
- > [Manage advance payments](#)
- > [Manage deductions](#)
- > [Payment choices for Family Tax Benefit](#)
- > [Estimate if compensation will change your payments](#)
- > [Money you owe](#)
- > [Home Equity Access Scheme calculator](#)

The screenshot shows a dark-themed navigation bar with the following tabs: Home (house icon), My details, My tasks, Payments and claims, My family (selected), Income and assets, and Documents and appointments. A tooltip 'Opens My family menu' is positioned over the 'My family' tab. Below the navigation bar, the content area is split into two columns:

- Family assistance**
 - > [My family](#)
 - > [Update family income estimate](#)
 - > [Manage child education details](#)
 - > [Advise return to work](#)
 - > [View family income history](#)
 - > [Payment choices for Family Tax Benefit](#)
- Child care**
 - > [Child Care Subsidy summary](#)
 - > [Activity test](#)
 - > [Withholding percentage](#)
 - > [Enrolments](#)
 - > [Manage child education details](#)
 - > [Attendance record](#)
 - > [Temporary financial hardship](#)
 - > [Transition to work](#)
 - > [Additional Child Care Subsidy Grandparent](#)
 - > [Payment Balancing](#)
 - > [Absences](#)

The screenshot shows a web application interface with a dark grey navigation bar at the top. The navigation bar contains a home icon and several menu items: 'My details', 'My tasks', 'Payments and claims', 'My family', 'Income and assets', and 'Documents and appointments'. A tooltip is visible over the 'Income and assets' menu item, displaying the text 'Opens Income and assets menu'. Below the navigation bar, the main content area is divided into three columns. The first column is titled 'Employment income' and contains three links: '> Report employment income', '> Next reporting periods', and '> View and update employment income'. The second column is titled 'Income and assets details' and contains two links: '> Manage income and assets' and '> Aged care carer or close relative assessment'. The third column is titled 'Family or parental income' and contains three links: '> Advise parental income', '> Update family income estimate', and '> View family income history'. The background of the main content area is a light grey color.

Home My details My tasks Payments and claims My family Income and assets Documents and appointments

Opens Income and assets menu

Employment income

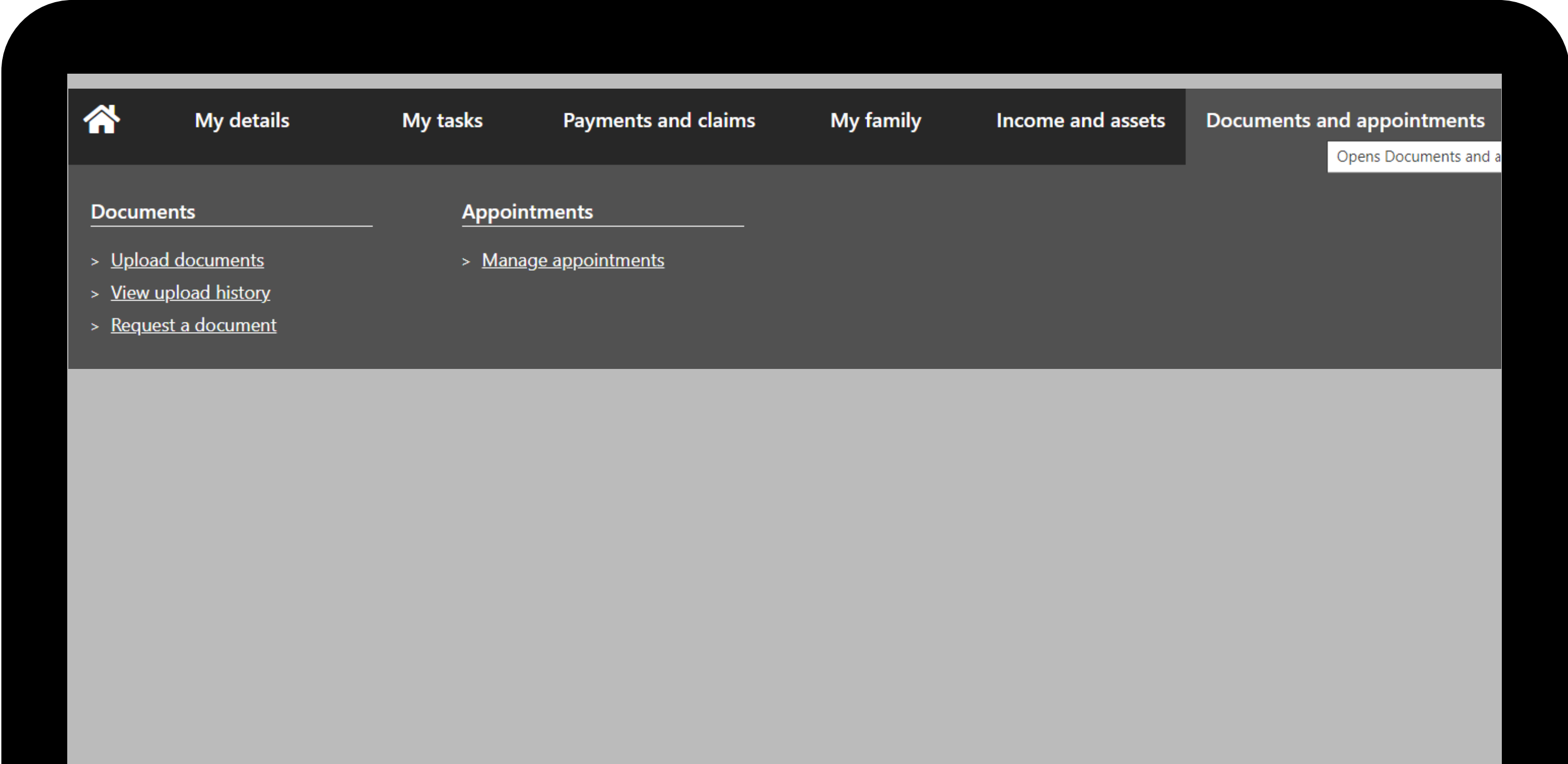
- > [Report employment income](#)
- > [Next reporting periods](#)
- > [View and update employment income](#)

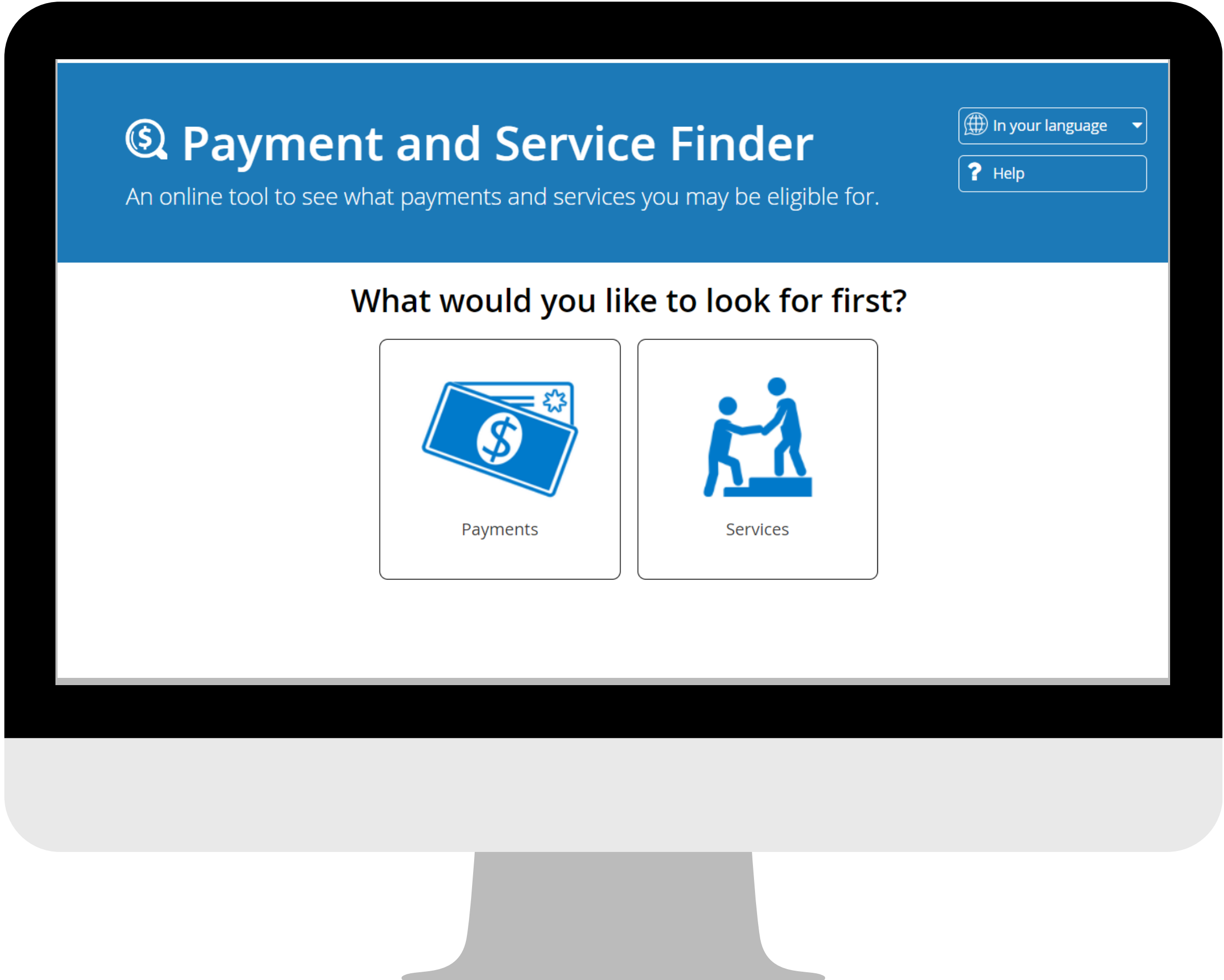
Income and assets details

- > [Manage income and assets](#)
- > [Aged care carer or close relative assessment](#)

Family or parental income

- > [Advise parental income](#)
- > [Update family income estimate](#)
- > [View family income history](#)






Payment and Service Finder

An online tool to see what payments and services you may be eligible for.

In your language

Help

What would you like to look for first?



Payments



Services

Any Questions?