

Additional Transport Information Please share with any other party involved in transport of the horse.

- •The total length of truck and trailer is **55 feet**. Adequate space to turn around is imperative. Please disclose any steep, narrow or difficult roads. If the road and/or driveway will not accommodate this length of vehicle, we will need to arrange an alternative.
- •There is a limit on gravel road access. This must be disclosed and at my discretion. Alternate arrangements may need to be made to meet.
- For winter transport, I need clear access to locations. This means wide enough driveways that have been plowed and maintained. If the access is steep, hilly or icy we will need to arrange an alternative.
- •As the trailer is a head to head unit, your horse may be asked to back into the stall if loading forward from the side ramp. Please let me know in advance if this is an issue so we can use the rear ramp.
- •Heavy blankets are not recommended. Light sheets are better if the horse is accustomed to being blanketed. If sending a winter blanket, please ensure it is contained in a bag, box or tote.
- Please disclose if your horse is a difficult loader. All horses must be halter broke and handled.
- Attach any special instructions for your horse, directions and access onto properties.
- Space is very limited. 1 tote of items, 1 blanket contained in a bag or box and a saddle is permitted.
- •Someone must be present for pick up and/or delivery unless prior arrangements have been made. The horse must be easily accessible and ready to be loaded when I arrive.
- All trips are road and weather permitting. Winter trips are subject to date alteration to suit weather.
- •No person is permitted inside the trailer unless invited to do so. Please keep children and dogs a safe distance away.
- •If you have booked a shared trip, this reflects in the rates. However, routes are kept as direct as possible.
- •No cheques are accepted unless you are a regular client with a good payment history. Payment is required in full upon receipt of invoice. Interac Etransfer, cash or bank draft is all acceptable. Visa, Mastercard and PayPal are accepted with a 3% fee.
- •Your horse will be provided with a slow feeder hay net unless I'm otherwise instructed. Water will be offered at regular intervals OR buckets in front them provided they stand quiet.
- •If your horse is not accustomed to shipping boots or bandages, please do not put them on.
- •An overnight stop may be required along the journey. There is an additional cost.
- •As I know my equipment, I prefer to load the horses. If an owner/trainer insists on loading, they will be responsible for their own safety, settling the horse into the stall and taking direction on using my equipment. Do so at your own risk.