



Welcome to Nashville!

**ACES
GOING
PLACES**



**APRIL
23-26
2023**



Schedule of Events

#ACESNashville

#ACESGoingPlaces

Welcome to Nashville - MUSIC CITY!

We are so glad you could join us in this fun city and we are looking forward to entertaining you for the next few days as part of the **ACES Going Places** program.

Our **Hospitality Area** is located in the Delta section of the Gaylord Opryland Resort on the lower level at Water's Edge.

Hospitality hours are as follows:

Sunday: 8 AM – 6 PM

Monday: 7 AM – 5 PM

Tuesday: 7 AM – 5 PM

Wednesday: 6 AM – 12 Noon

Please join us at Water's Edge to meet up with friends and colleagues. Stop by and ask our local experts for insider's tips to the city, or have our friendly marketing department and travel staff help you with any program needs, including how to connect with us on Social Media! Staff will be easily recognized daily, wearing Blue shirts on Sunday, Hibiscus on Monday, Maui Blue on Tuesday, and Green on Wednesday.

Stay connected with us through Social Media while in Nashville by using our hashtags: **#ACESNashville** and **#ACESGoingPlaces**.

At ACES, we strive to exceed your expectations. If there is anything we can do to make your stay more comfortable or enjoyable, please let us know. I look forward to having an opportunity to talk to each of you personally and to discovering how we can serve you better.

Thank you for joining us. Enjoy!



John Marshall
President & CEO
Atlantic Coast Electric Supply



Sunday, April 23, 2023

All Day – Arrivals

TIME: 8:00 AM – 6:00 PM

ACES Hospitality – Water's Edge (Delta lower level)

Join us in the hospitality area to pick up your ACES program materials. Official check in time at the hotel is 4 PM, so this is a great location to gather if your room is not available upon arrival. Social Media assistance will be available all day to help you connect with us all week! Please wear your name badge while at all ACES activities and events in Nashville.

Registration Desk: Pick up your name badge, tour/activity tickets, breakfast vouchers and gift cards for Sunday lunch.

Local Assistance: A local insider is available to provide information about Nashville regarding shopping, history, entertainment, etc.

Social Media Help: ACES staff will be available to answer all things Social Media. Stay up-to-date and connect with us!

Delta Riverboat rides will depart regularly from Water's Edge. This 12 minute ride is a scenic cruise, traveling on the indoor river through a 4.5 acre indoor garden. The Riverboat guide will share facts about the flora and fauna of the Delta section, and answer any questions about the resort.

ACES Poker Run – Check in at ACES hospitality to get your clues to the various locations featured on the ACES Going Places Poker Run!

You will need to find 5 locations within the Gaylord Opryland Resort, and at each location, select an envelope that contains a playing card. At the final location/stop at Water's Edge, you'll open the envelopes and create your poker hand. The best poker hand using all cards wins the event.



Sunday, April 23, 2023 (continued)

Gaylord Horticulture Tours – join one of the Gaylord horticultural specialists who create and maintain the spectacular gardens at Gaylord Opryland Resort. This is a one hour walking tour inside the resort.

Trivia & BINGO – join our Nashville trivia quizmaster and let's see what you know! Participate as an individual or as a team, or just play along for kicks.

Shopping at Opry Mills – a continuous shuttle to Opry Mills outlet and value-retail shopping destination departs regularly from outside the Cascades Lobby, or it is an easy 10 minute walk to the Mall. Discount coupons are available. More than 200 popular retailers offer women's, men's, children's apparel, sportswear, more!

ENTERTAINMENT SCHEDULE:

8 AM – 6 PM: Activity tables and welcome registration

10 AM – 2 PM: Delta Riverboat Rides

10:30 AM – 12:30 PM: BINGO

11 AM: Horticultural Walking Tour

12 Noon – 2 PM: Poker Run

1 PM – 3 PM: Trivia

2 PM: Horticultural Walking Tour

6:00 PM – 10:00 PM

ACES Night at the Grand Ole Opry House (Magnolia Lobby)

Meet at the Magnolia Lobby to take shuttle transportation to the Grand Ole Opry House, or enjoy a short 10 minute walk from the Cascade's Lobby. Buses will depart approximately every 10 minutes until 7:15 PM. A reception style dinner is available until 7:30 PM. Enjoy the intro film in the Circle Room where showings will take place at 6:10, 6:30, 6:50 and 7:10 PM. Plenty of surprises await you once the doors to the theater open, including our first ACES Business Meeting and our special entertainment. Stick around following the entertainment for a behind the scenes experience!

Suggested Attire: Country /Casual



Monday, April 24, 2023

7 AM - 11:00 AM

Morning Breakfast (Cascade's American Café)

Enjoy the breakfast buffet at the Cascade's American Café this morning. The buffet includes eggs made to order including omelets, breakfast meats, waffle bar, fresh fruit, oatmeal and grits, donuts, coffee and juice and more! Be sure to bring your MONDAY breakfast voucher to provide to your waiter for payment (includes tax and gratuity).

7:00 AM – 5:00 PM

ACES Hospitality (Water's Edge, Delta)

Staff and local experts will be available at Water's Edge in the Delta should you have any program questions or need suggestions. Our Social Media expert will be available to assist you with any questions regarding Twitter, LinkedIn, Instagram, and Facebook. Come connect with us!

All Day Optional Activities and Excursions (Magnolia Lobby)

Don't forget to tag us in your photos and social media posts! Use #ACESNashville and #ACESGoingPlaces

Golf at Gaylord Springs – 9:15 AM – 3:45 PM

Transportation departs from the Magnolia Lobby at 9:15 AM. If you brought your clubs to Nashville and stored them with Bell Services, please call by 8:30 AM to have them delivered to the Magnolia Lobby. Please identify your clubs before boarding so they are loaded prior to departure. Appropriate attire is required (collared shirts, no denim). First tee time: 10:10 AM.

Relâche Spa – ALL DAY

Tickets for your spa day were distributed at hospitality. Please refer to your ticket for treatment and lunch time. Be sure to arrive at least 30 minutes early for your treatment. You will need to sign a waiver at check-in. The spa facilities are available to you for the full day (9 AM – 5 PM), so please take advantage of all the amenities. Gratuity is included.



Monday, April 24, 2023 (continued)

In Studio with Meghan Linsey – 9:30 AM – 1:30 PM

Meet in the Magnolia Lobby at 9:15 AM for a prompt departure at 9:30 AM. Your recording will be available before you depart Nashville. Lunch will be at Assembly Food Hall. Please watch the time to catch the bus for the return to the hotel!

Nashville City Driving Tour – 10:15 AM – 2:15 PM

Meet in the Magnolia Lobby at 10:00 AM for a prompt departure at 10:15 AM. Lunch will be at the Assembly Food Hall. Please watch the time to catch the bus for the return to the hotel!

On Presidential Ground – 10:30 AM – 2:30 PM

Meet in the Magnolia Lobby at 10:15 AM for a prompt departure at 10:30 AM. Be sure to bring your ID for the wine tasting. Lunch will be at the Hermitage.

5:30 PM – 10:30 PM

An Evening at the Country Music Hall of Fame and Museum (Magnolia Lobby)

Meet in the Magnolia Lobby at 5:15 PM for the departure to the Country Music Hall of Fame. The museum honors country music's elite. Start the evening with a self-guided tour of the museum. Docents will be stationed throughout the museum to answer questions and give suggestions on what to visit. End the tour portion in the Rotunda, the museum's most hallowed space that recognizes the Hall of Fame Members. Enjoy a reception here before moving into the Conservatory for dinner. Be sure to pick up your seating card in the Rotunda – it will provide you with your table assignment and your dinner choice information for your server. Following dinner, move to the theater for an ACES business meeting, sponsor recognition and special entertainment before returning to the resort. Suggested Attire: Business Casual



NEED HELP? If you need assistance, contact Joan Davis at 703-403-7119 or text us at 339-240-5434.

Tuesday, April 25, 2023

7 AM - 11:00 AM

Morning Breakfast (Cascade's American Café)

Breakfast will be held at the Cascade's American Café. Be sure to bring your TUESDAY breakfast voucher to provide to your waiter for payment. Gratuity is included.

7:00 AM – 5:00 PM

ACES Hospitality (Water's Edge, Delta)

Staff and local experts will be available at Water's Edge in the Delta should you have any program questions or need suggestions. A printer is available should you wish to print boarding passes for your Wednesday flight, or ask for assistance if needed for electronic boarding passes. Our travel agent will also be available to assist with any travel related questions.

All Day Optional Activities and Excursions (Magnolia Lobby)

Relâche Spa – ALL DAY

Tickets for your spa day were distributed at hospitality. Please refer to your ticket for treatment and lunch time. Arrive at least 30 minutes early for your treatment. You will need to sign a waiver. The spa facilities are available to you for the full day (9 AM – 5 PM), so please take advantage of all the amenities. Gratuity is included.

Clay Target Shooting – 10:15 AM – 2:15 PM

Meet in the Magnolia Lobby at 10:00 AM for a prompt departure at 10:15 AM. You will need to sign a waiver at the course prior to instruction. All equipment is provided. Lunch is at the course.

On Presidential Ground – 10:30 AM – 2:30 PM

Meet in the Magnolia Lobby at 10:15 AM for a prompt departure at 10:30 AM. Be sure to bring your ID for the wine tasting. Lunch will be at the Hermitage.

Mixology – 11:00 AM – 3:00 PM

Meet in the Magnolia Lobby at 10:45 for a prompt departure at 11:00 AM. Bring your ID to participate. Lunch will be at Assembly Food Hall. Please watch the time to catch the bus for the return to the hotel!



Tuesday, April 25, 2023 (continued)

5:30 PM - ?

An ACES Farewell at the Wildhorse Saloon (Magnolia Lobby)

Come join the party at the Wildhorse Saloon as we take over the Club for our farewell to Nashville. Buses depart from the Magnolia Lobby at 5:30 PM. Enjoy a Southern Buffet as you throw back at our ACES Whiskey and Moonshine tasting. Dress for fun as there will be plenty of activities and lots of photo opportunities. Learn to line dance and enjoy some country fun as you listen to our house band. We close the bar at 10 PM, but a late night shuttle will be operated for those who want to stay downtown and enjoy the nearby honky tonks. The late buses* will depart from the Wildhorse Saloon at 11:00, 11:30, Midnight and 12:30. Be sure to sign up for late night text reminders! Suggested Attire: Country / Casual. *To be added to the late night shuttle text reminder list, text LATE NIGHT to 339-240-5434.

Wednesday, April 26, 2023

6:30 AM - 11:00 AM

Morning Breakfast (Cascade's American Cafe)

Take time to enjoy breakfast at the hotel before your depart for the airport, or if you're departure time prevents you from dining at the resort, use your gift card at the airport to grab a bite before your flight. Use your WEDNESDAY voucher for breakfast payment at the hotel.

6:00 AM – 12 Noon

ACES Hospitality (Water's Edge, Delta)

Stop by Water's Edge before you leave for the airport to pick up your ACES Going Places newsletter and say your goodbyes. Get your final questions answered, and check in with our travel agent in case you have any last minute travel concerns.



Need Help? Contact Joan Davis at 703-403-7119 or TEXT us at 339-240-5434.

Wednesday, April 26, 2023 (continued)

Resort Check Out (Cascades Lobby)

Gaylord Opryland check out is at 11 AM. If your departure has you leaving the hotel after 11 AM, you may try to request a late check out by contacting the front desk.

An itemized list of your incidental charges will be available throughout your stay by tuning to your individual folio on the television monitor in your guest room. If all charges are correct, you may check out using your TV and dropping your key at the box in the Cascades Lobby, or you can check out in person at the front desk. Incidental expenses will be charged to the credit card you provided at check in. Any discrepancies with incidental expenses can be discussed directly with the front desk. If you need additional assistance, please let the staff in Water's Edge know and we will be happy to help.

Airport Departures (Cascades Lobby)

A detailed schedule of airport departures is listed below. If you need assistance with your bags, please contact the bell staff at least one hour prior to your hotel departure time for baggage assistance. You can contact the bell staff by pushing the "Bell Services" button on your hotel room phone. Transportation will depart at regular times from the Cascades Lobby (check out lobby) as follows. We wish you safe travels!

FLIGHT DEPARTURE TIME	TRANSPORTATION BOARDING TIME	TRANSPORTATION DEPARTURE TIME
8:55 AM to 9:35 AM	6:45 AM	7:00 AM
10:00 AM to 10:30 AM	7:45 AM	8:00 AM
11:30 AM to 12:15 PM	9:15 AM	9:30 AM

If you need help with your bags, contact the bell staff at least one-hour prior to your hotel departure.



General Information

ATTIRE:

Some activities require that guests follow specific dress codes. Please follow dress requirements as listed, otherwise, business casual/country casual is recommended for most events.

NAME BADGE:

Your name badge is your entry into the evening events and should be worn while attending all group functions. Feel free to remove it when you are out on your own. It does have a magnetic backing, so if you have an ICD or other medical device that could be affected by magnetic forces, please let us know and we will provide an alternate backing.

EMERGENCIES:

In case of a medical emergency, call 911. Please follow up with a call to Joan Davis at 703-403-7119 once proper medical assistance has been requested, and she will provide additional support if needed.

For non-medical emergencies, contact Joan Davis at 703-403-7119 or TEXT to 339-240-5434.

HOSPITALITY:

Our hospitality area is located at Water's Edge, in the Delta Island section. Stairs / elevator are available to get you to the lower level.

A variety of activities are available at hospitality.

Sunday: 8 AM – 6 PM

Monday: 7 AM – 5 PM

Tuesday: 7 AM – 5 PM

Wednesday: 6 AM – 12 Noon

HOUSEKEEPING:

Housekeeping services are provided daily. If you do not wish to have your room serviced, display the “privacy please” tag on your door handle.

INTERNET SERVICE:

Complimentary wi-fi service is available while in your room and in public spaces at the resort. To access wi-fi, input your last name and room number, using both the letter and number combination for your room. You may connect up to six devices per room.



ROOM AMENITIES:

A number of amenities are available in your room. You will find a hair dryer and laptop sized safe in your closet. You can program a unique combination for your safe. Complimentary bottled water is replenished by housekeeping daily (2 bottles per room per day). A coffee maker with tea options is available in your room, located in the cabinet under your tv. There is also a small refrigerator in that same cabinet. Shampoo, conditioner, bath gel, soap and body lotion are provided. If you need extra items, including towels, please press the "Consider It Done" button on your phone.

SECURITY:

Utilize the laptop safe inside the closet in your guest room for your valuables. If you have items too large for the safe, contact hotel security for alternate secure storage. For lost and found, contact security.

SHOPPING:

There are sundry shops, specialty stores and food outlets located throughout the Gaylord Opryland Resort complex. Many are located within the Delta Island section where ACES hospitality is located.

Opry Mills, the outlet mall, is only a 10 minute walk from the resort, or take the shuttle that departs from the hotel every 30 minutes. Scan the code here to view the many discount coupons for ACES Guests. A printed copy is also available at Water's Edge.



SOCIAL MEDIA:

Connect with us! We will be happy to assist you with any social media questions and to help you connect with us if you aren't already friends with ACES. If you need tutorials for LinkedIn, Twitter, Instagram, and/or Facebook, we are available at Water's Edge to help you. We will be posting on our Social Media accounts throughout the trip.

#ACESNashville #AcesGoing Places

TEXT MESSAGING:

We will be using text messaging to communicate with you regarding transportation departures and any program changes or announcements. If you opted out of receiving text messages when you registered, and want to receive these important messages, text JOIN to 339-240-5434 or let us know at hospitality (Water's Edge) and we will add you back





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