

## RISE20 RETREAT



September 17-20, 2023

# Mountain Shadows Resort Map



# Welcome to Paradise Valley and to the RISE20 Hospital IT Retreat. We are honored you have joined us.

"A rising tide lifts all ships" is an adage we take so seriously we named our company after it. We genuinely believe that healthcare can improve when we bring people together, open conversations and facilitate strong relationships. This leads to idea exchanges, breaks down communication barriers and creates cohesive and coordinated innovations. The rising tide, so to speak.

At RISE Health Group, we believe better healthcare depends on better relationships. We also felt a change in how people connect in the healthcare industry was overdue. Not just a new spin on an old thing, but something entirely new.

So, instead of spending countless hours in hotel rooms, on exhibit hall floors and late-night dinners attempting to swoon clients, we felt connections would be better if they were founded on understanding the hospital first. Not just where the department is or what the community is like, but the vision for the hospital's future and the means by which leaders are pursuing that vision.

We developed a concise agenda that includes provider-to-provider idea exchanges during our Executive Roundtables, supplier-to-provider presentations speaking to the needs of the hospitals during our Sponsor Case Studies and some great networking meals, afternoon networking breaks and more.

As for the rest of our history...it has yet to be written, but we welcome you to join us and write it together.

Please text us if you need anything during this week!



Andy Baker
Founder, CEO
RISE Health Group

(541) 953-8555



Charlie Winn
Partner, CFO
RISE Health Group

(615) 495-5973



Wade Brewer
Co-Founder, CEO
Vensearch

(229) 326-1476



**Kyle Howell**Co-Founder, COO
Vensearch

(229) 424-2753

## RISE20

#### Agenda

#### Monday, September 18th

8:00am - 9:00am	Breakfast and Opening Remarks (Mountain Shadows North Lawn)
9:00am - 10:00am	CIO Roundtable: Staffing and Workforce Development (Mountain View Room)
10:05am - 10:35am	Granite: Antiquation to Modernization: Becoming a Technology Leader in Healthcare (Mountain View Room)
10:40pm - 11:10am	Optimum Business/Altice: Direct integration of POTS replacement into Boston Harbor Medical
	(Mountain View Room)
11:15am - 11:45am	Rackspace: Hosting your EHR in the Cloud - Challenges and Approaches (Mountain View Room)
11:45am – 1:00pm	Lunch (Mountain Shadows North Lawn)
1:00pm - 1:30pm	<b>TPx:</b> Rehabbing the IT Stack: How TPx Helped Provide the Right Technology Solutions (Mountain View Room)
1:35pm - 2:05pm	<b>ZOOM:</b> Efficient, Integrated, Essential: How Zoom Transforms Healthcare Communications (Mountain View Room)
2:10pm - 2:40pm	Windstream: Efficient, Integrated, Essential: How Zoom Transforms Healthcare Communications
	(Mountain View Room)
2:45pm - 3:15pm	Lumen: Lumen Technology Solves Security, Compliance and Infrastructure Transformation Challenges in Today's
	Healthcare Industry (Mountain View Room)
3:20pm - 4:20pm	CIO Roundtable: Revenue Optimization (Mountain View Room)
4:20pm - 5:30pm	Afternoon Break
6:00pm - 8:00pm	Dinner (Tacos and Margaritas)

#### Tuesday, September 19th

9:00am - 10:00am   CIO Roundtable: Cybersecurity (Mountain View Room)   Threablockr: Security at Scale: Protect Your Network Against the Realities of Today's Threat Landscape (Mountain View Room)   10:40pm - 11:10am   11:11 Sytems: Achieving Cyber Resilience (Mountain View Room)   11:15am - 11:45am   ManageEngine: Roadmaping Zero Trust in Healthcare Industry (Mountain View Room)   Lunch (Mountain Shadows North Lawn)   Legrand: How To Address Aging Cabling Infrastructure with the Next Generation of Fiber Connectivity (Echo Room)   Echo Room)   Echo Room   Cox ProSight: How RTLS helps a SE Hospital drive operational efficiency at a strong ROI (Mountain View Room)   2:45pm - 3:15pm   MetTel: Enhancing Healthcare Delivery- Powered by 5G (Mountain View Room)   CIO Roundtable: Avoiding Burnout (Mountain Vie	8:00am - 9:00am	Breakfast (Mountain Shadows North Lawn)
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5:30pm – 8:30pm Dinner: A Taste of Italy at Tommy V's	5:30pm - 8:30pm	Dinner: A Taste of Italy at Tommy V's

#### Wednesday, September 20th

8:00am – 9:00am	Breakfast (Mountain Shadows North Lawn)
9:15am – 10:45am	CIO Roudtable: Closing Roundtable Discussion (Mountain View Room)

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www.1111systems.com



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MetTel is a leading provider of customized, integrated and managed communications solutions for enterprise customers. By converging all communications over a proprietary network, MetTel enables enterprise companies to easily deploy and manage technology-driven voice, data, wireless and cloud solutions nationwide. With the most comprehensive offering, the highest quality customer care and project management and the ability to completely manage, maintain and secure your communications needs, our portfolio of customer-centric solutions boosts enterprise productivity, reduces costs and simplifies operations. Combining customized and managed communication solutions with a powerful platform of cloud-based software, the company's MetTel Portal® enables customers to manage their inventory, usage, spend and repairs from one simple, user friendly interface. MetTel was founded in 1996 and is headquartered in New York City. MetTel. Smart Communications Solutions.™



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## Registered Providers









Karim Veerjee, Executive IT Director

Siggy Tetteh, VP, CIO

Jake Dorst, CIO

Dan Howard, CIO



Mitch Hamilton, IT Director



Simon Linwood, CIO



Skip Rollins, CIO



Donald McGruder, CIO



Elbridge Locklear, SVP & CIO Swathi Sakhilati, Interim CISO



Abe Mansarah VP and Chief Data/Analytics Officer



Matt Runyan, CIO



Kevin Starnes, CIO



Lacie Schultz, Executive Director of IT



James Raab, IT Director



Julia Zhou, CIO



Terry Couts, CIO



Jason Colvin, Director IT



Michael Archuleta, CIO

#### HARRISHEALTH System

Jose Mathew Administrative Director

Xylia Rosenweig Director IT Operations Management Office



Amanda Jenkins Executive Director, IT Audit Risk and Compliance

Lori Sturgill Director, Revenue Solutions Analysis

## **Sponsor Moderators**



#### Cici Kaunang

Cici Kaunang is the Culture Development Leader of Compass dedicated to supporting healthcare. She has over 11 years of experience in talent solutions and played a key role in the major culture transformation of Insight Global. At Compass, Cici is responsible for managing the client experience and helping Fortune 500 companies define their purpose connected to results that drives businesses forward. She is passionate about being a change agent in healthcare and helping teams unlock their

fullest potential and empowering leaders to impact meaningful and sustainable change. Most recently she's partnered with Penn Medicine, Commonspirit, Grady Health, Johnson and Johnson, Bristol Myers Squibb among other healthcare organizations to support various initiatives of the business.

#### COMPASS



#### Joshua Haselhorst

Joshua Haselhorst has been designing and selling Advanced Technologies for 23 years. He began his career with IBM in 1996 and has worked for many VARs and Integrators as a Sales Rep as well as Pre-Sales engineer. Joshua Haselhorst has multiple advanced Certifications with Data Center Technologies, Voice, WAN/LAN, Networking, Routing, SDWAN, CyberSecurity and Theoretical Design. Mr. Haselhorst is currently the dedicated Southwest Sales Engineer and Global SDWAN overlay for

Telarus with disciplines in Cybersecurity and SDWAN technologies.



## Special Thanks for Coordinating Provider Travel Arrangements





Julie Ghazarian

Travel Advisor

An Independent Agent of Cruise Planners, an American Express Travel Representative

t. 818-940-4357

e. julie.ghazarian@cruiseplanners.com

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