# **PAYMENT & REFUND POLICY**



### **ENROLMENTS**

- Enrolments can only be confirmed by payment of the full-term fee being received.
- Enrolments open three weeks prior to the commencement of each term.

#### **FEE PAYMENT OPTIONS**

1. Direct bank transfer details (DBT/EFT): preferred option

**Account name:** UCA Heathmont Parish

**BSB:** 633 000 **Account number:** 138 844 808

Reference code: Class code, full name & phone number.

- **2.** Cash payments: Please place money in a marked envelope (class code, full name and phone number) and drop it into the Church Office/CLC Mailbox.
- **3.** Cheques: Should be made out to 'Heathmont Uniting Church.' Please place cheque in a marked envelope (class code, full name and phone number) and drop it into the Church Office/CLC Mailbox.

#### **RECEIPTS**

Receipts are only issued for term payments made with cash or cheque. Receipts for DBT/EFT payments can be requested from the CLC Treasurer, email: hucclc89.accts@gmail.com

## **REFUNDS**

If there are insufficient numbers to start a class, or for reasons beyond our control a class does not proceed, full refunds will be given. If you withdraw after the commencement of a course, any refund requested will be at the discretion of the CLC committee.

## **PLEASE NOTE**

- We do not offer a casual/weekly payment option.
- We do not have card facilities.
- No refund will be given for classes you have missed unless approved by CLC Committee.
- For participants experiencing financial difficulties, please contact the CLC Treasurer by email at hucclc89.accts@gmail.com or the CLC Coordinator by phone on 0437 758 281.

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