

Nassau-Suffolk HIV Health Services Planning Council
Clinical Quality Management Committee
April 18, 2024

MINUTES

MEMBERS PRESENT:

Angie Partap, Co-Chair
Darlene Rosch, Esq. Co-Chair
Susan Baldrige
Carmen Feliciano
Joseph Pirone
Hope Sender
Claire Simon
Kerry Thomas
John Van
Crissy Witzke

MEMBERS ABSENT:

Ana Huezo
Jacqueline Ponce-Rivera
Erik Rios
Patricia Ross
Traci Shelton
Edward Soto
June Tappan

GUESTS

Lisa Corso
Maureen Simone
Rozalin Wise

STAFF:

Georgette Beal
JoAnn Henn
Nancy O’Keefe
Katie Ramirez
Myra Alston

STAFF Absent:

I. Welcome & Introduction

At 10:10am, Ms. Partap opened the meeting and welcomed everyone. A moment of silence was requested to remember those whom we have lost and those who are still suffering.

II. Approval of February 22, 2024 meeting minutes

Mr. Pirone made a motion to accept the minutes as read. Ms. Feliciano seconded the motion.
4 Approved 4 Abstained 0 Opposed

III. Clinical Quality Management Program Update for FY24-25

Service Standards were reviewed by the committee with minor updates. The updates included the removal of Early Intervention Services, renumbering of the Table of Contents, replacing PLWH with PWH throughout the document, and some minor grammatical edits. The content remained relatively unchanged.

Ms. Sender made a motion to accept the revised Service Standards which was seconded by Mr. Van. All were in favor.

The CQM Work Plan was also reviewed by the committee. There were minor edits that did not affect the integrity of the document. As with the Service Standards, PLWH was replaced with

PWH. The deadlines were changed to reflect the new grant year and activities that are no longer relevant were removed and new ones added. The updates are as follows:

Goal #1 Maintain a Clinical Quality Management Plan for the purpose of driving and guiding the formal assessment and evaluation of the quality of services provided in the Nassau-Suffolk EMA. No new activities were added.

Goal #2- Ensure compliance with service standards of subrecipients within the Nassau-Suffolk EMA. EIS service standards were archived.

Goal #3- Monitor performance measures for all Part A funded priority categories based on HAB/HRSA Performance Measures and best practices. Added the following *activities*: 2. Share performance data with CQM committee and 3. Explore feasibility of adding N-S EMA specific performance measure.

Goal #4- Promote and foster continuous quality improvement initiatives across the EMA. This goal was expanded to include the following wording, that focus on the elimination of disparities. The objective is to ensure data is accurate and consistent throughout the EMA. Under **Activities** *Trend* replaced *analyze* in the wording, *CAREWare data and identify disparities in care or outcomes.*

Goal #5- Coordinate and collaborate across Ryan White Programs (Parts A,B, C, and D0 and other HIV Care and Prevention programs in planning Quality Management activities. There were no changes or edits.

Ms. Feliciano made a motion to accept the updated work plan. Ms. Sender seconded the motion. All were in favor.

CQM 2023-24 Annual Audit Report

UWLI conducted CQM audits of client records that were reviewed during annual site visits which were conducted from September 2023 through February 2024. Two hundred records were reviewed across 13 agencies (as compared to 230 in 2022-2023).

The CQM Audit report compared the 2023-2024 audit results to those of the previous year. A 90% score for each indicator was used as the threshold for compliance. The number of scores below 90% was lower than the previous year, showing some improvement in the region. As a follow up to the audit, each program received an individual report that, when applicable, included required actions. The actions will be implemented in the current grant year with the expectation that the number of non-compliant criteria will continue to decrease.

IV. MNT CQI-Survey Results and Next Steps

With more attention on *Food as Medicine* and increasing comorbidities in the EMA, the CQM Committee decided to focus on Medical Nutrition Therapy (MNT) as a continuous Quality Improvement (CQI) project. A six-question survey was created with the goal of receiving at least 200 responses. The survey was administered from December through mid-February. All

programs, except for one, participated and 242 responses were received. Part A MNT services are currently provided out of NSUH, Stony Brook University, and Edie Windsor HealthCare.

When asked, *Have you ever received, or are you currently receiving MNT services* at the agencies mentioned above, the majority of respondents (183) responded no. Of the 56 that indicated they had received MNT services 24 received it from Stony Brook, 22 from EWHC, and 10 from NSUH.

Question: Did you find them helpful in maintaining or improving your health?

Responses: Very Helpful (56); Somewhat Helpful (10); Not Very Helpful (2) ; No Answer (2); and NA (182).

Question: Have you ever received or are you currently receiving nutrition service from another program?

Responses: Yes(77); No(159) No Answer (6).

A breakdown of where nutrition services were received: EAC had the highest number (39). 8 did not answer and the majority (164) replied NA.

Question: Reasons for not receiving MNT services

Responses: Did not know of availability (76); I don't need MNT (46); Don't receive care at MNT providers (33); Other* (27); No Transportation (21); Not recommended by medical provider (13); not available at a good time (10); and no access to cooking appliances (5).

Other reasons cited include, I moved, services no longer available, I was never told about MNT, I don't know what it is, was not aware of MNT, and no access to cooking facilities, place to store food, or access to recommended foods.*

One hundred and two respondents (102) would like to receive MNT services, seventy-five (75) would not, and sixty-five (65) did not answer the question.

Next steps include ways to make sure people are aware of Medical Nutrition Therapy services and what these services are. The plan is to pair current QI efforts with the upcoming CIC conference about nutrition. Workshops and presentations will be offered to educate consumers on the availability and importance of MNT services. It was also mentioned that the best way to educate consumers is to educate the providers.

V. Announcements/Adjournment

Mr. Thomas announced that a retirement party will be held for Greg Noone on Thursday, April 25, 6pm at Lulu's in Patchogue.

Ms. Witzke announced that an LGBTQ Health Fair will be held on June 4, 3pm-6pm outside the Edie Windsor building.

Thursday's Child and AHF are hosting a Long-term Survivor's event (a Ducks Game and barbecue) on June 20, 2024. RSVP required.

Mr. Pirone made a motion to end the February 22, CQM meeting. Ms. Sender seconded the motion.

All in favor. Motion carried.

Membership sub-committee

Three Planning Council applications and one second term nomination were reviewed and approved for balloting at the May Planning Council meeting.