

Delivery Policy

1. Introduction

This delivery policy gives details of the delivery methods, delivery periods and delivery charges that apply to any orders for our products made through our website or by email or telephone

This policy is not intended to and does not create legally enforceable rights and obligations. It merely indicates our usual practice in relation to the delivery of products.

2. Free delivery

We offer free standard delivery to all UK mainland addresses on all orders over £250 inclusive of VAT.

Other orders will be subject to delivery charges as detailed in Section 5 below.

3. Delivery methods

We will deliver to the following countries and territories: UK Only

If the address for delivery of your order is a UK mainland address, then you will be able to select from the following delivery methods:

- Next day delivery to Uk Mainland
- Scottish Highlands 2-5 days
- Northern Ireland 2-5 days

If the address for delivery of your order is not a UK mainland address, then you will be able to select from the following delivery methods: Quotation only

These postcodes are listed below:

ALL IV Postcodes

All AB Postcodes

DD8-9

All KW

All HS

All ZE

PA20-76

PH15-50

FK17-21

KA27-28

PO30+

London Surcharge Areas

N,E, SE,EC,WC,SW , TW,W AND NW

4. Delivery periods

This table indicates the typical delivery periods for the different delivery methods.

Delivery method	Typical delivery period
Standard delivery	Not currently available
Express delivery	Not currently available
Next day delivery	24-48hr
Standard international delivery	Quotation Only
Express international delivery	Quotation Only

If you place your order before 4pm on a working day, these periods run from the close of business on that day. If you place your order after 4pm on a working day, or on a non-working day, these periods run from the close of business on the next following working day.

These periods are indicative only, and whilst we will make every effort to ensure that you receive your delivery in suitable time, we do not guarantee delivery before the end of the specified period

5. Delivery charges

Delivery charges will be calculated and automatically applied to your order during the checkout process. This table indicates the applicable charges / how charges are calculated for the different delivery methods.

All amounts are stated in GBP and are inclusive of VAT although this may not be payable in all instances.

Delivery method	Charges
NEXT DAY DELIVERY	£14.40
CONGESTION ZONE SURCHARGE	£1.50
PO30+ SURCHARGE	£15 SURCHARGE
HIGHLAND AND SHELAND POSTCODES	P.O.A
NORTHERN IRELAND	P.O.A

6. Delivery tracking

You can use your Consignment number with your postcode provided in your order confirmation email to track your delivery here: <https://apc-overnight.com/receiving-a-parcel/tracking>

7. Receipt and signature

All deliveries must be received in person at the delivery address, and a signature must be provided unless pre specified in the delivery instructions

8. Additional deliveries and collection

If the delivery attempt is unsuccessful, our delivery service providers will leave a card at your address, with instructions on how you may collect your product. Such instructions will include a time limit for collection or when to make a re delivery attempt

9. Delivery problems

If you experience any problems with a delivery, please contact us by email to sales@lassupplies.co.uk or phone on 07845804168 or through our website at www.lassupplies.co.uk

If our delivery service provider is unable to deliver your products, and such failure is your fault, and you do not collect your products from our delivery service provider within the time specified on the card left at your address, then we may agree to arrange for re-delivery of the products, providing that we reserve the right to charge you for the actual costs of re-delivery (even where the initial delivery was free-of-charge)

An indicative list of the situations where a failure to deliver will be your fault is set out below:

- you provided the wrong address for delivery
- there is a mistake in the address for delivery that was provided
- the address for delivery is not accessible
- the address for delivery cannot safely be accessed
- where in person receipt is not required, there is no easy and secure means of leaving the products at the address for delivery and there is no person available to accept delivery and
- where in person receipt is required, there is no person available at the address for delivery to accept delivery and provide a signature.

COURIER MAP

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