



# LIGHTHOUSE

## CABINET & COUNTERTOPS

INCORPORATED

### Lighthouse Custom Cabinetry 1-Year Limited Warranty

Thank you for choosing Lighthouse Cabinet and Countertops, Inc. as your premier provider Custom Cabinetry! Our continued commitment lies within the complete satisfaction of each and every product we sell. We look forward to continuing our relationship with you in the future, and should you have any suggestions on how we can serve you better, please do not hesitate to give us a call.

Lighthouse Cabinet & Countertops (Lighthouse) hereby warrants to the original owner (the "Owner") of the structure in which the Lighthouse Custom Cabinetry (the "Product") was installed; is free from manufacturing defects for a period of one (1) year from the **date of this Project's Substantial Completion**. This warranty does not cover damage or defects deriving from the installation of the Product as performed by an installer that is not approved by Lighthouse. This Limited Warranty shall only apply when the Product is installed by a Lighthouse approved technician and is maintained properly by individuals with technical skill and knowledge in the affected areas.

*Please Note: This warranty is subject to the exclusions set forth below and is only valid if the Product is maintained properly and used for its intended purpose.*

#### **1.0 - General Terms & Conditions:**

***Lighthouse DISCLAIMS any express or implied warranties of merchantability, fitness for a particular purpose, or any other warranty of quality. This Limited Warranty between the Owner and Lighthouse supersedes all prior negotiations, warranties, and communications, be those written or oral.***

The Product provided for this project is the only product warranty made by Lighthouse for the Product. No representative, dealer, employee, installer, or any other person is authorized to make or modify this Limited Warranty. Furthermore, the aforementioned cannot make any warranty, representation or promise on behalf of Lighthouse with respect to the Product. No terms or conditions other than those stated herein, and no agreement or understanding, be it oral or written, in any way purporting to amend this Limited Warranty shall be binding upon Lighthouse, unless made in writing and signed by an authorized Officer of Lighthouse.

Any claims by the Owner covered by this warranty shall be ameliorated at the sole option of Lighthouse. Lighthouse's options for rectification include repair, refund, or replacement of the defective Product provided for this project during the warranty period. Once the installed Product is accepted by the Owner, Lighthouse does not assume any responsibility or liability for expense, damage, or any other loss, ensuing from or in connection with the installation of the Product.

***Lighthouse shall not be liable for consequential, special, indirect, direct, punitive, incidental, or any similar damages, including: damages for loss of business profits, business interruption or any other loss, etc., whether or not caused by or resulting from the negligence of Lighthouse, even if Lighthouse has been advised of the possibility of such damages.***

This Limited Warranty gives the Owner specific legal rights, and the Owner may have other rights, which vary from state to state. For instance, some states do not allow the exclusion or limitation of incidental or consequential damages. The Owner hereby agrees that any disputes regarding this Limited Warranty and its coverage shall be submitted solely to the jurisdiction of the state courts for Cherokee County, GA. The Owner also agrees and understands that this Limited Warranty is governed by and interpreted under the laws of the State of Georgia, without giving effect to provisions regarding conflicts-of-law.

All claims must be made in writing and sent to [warranty@lcandc.com](mailto:warranty@lcandc.com) with appropriate documentation (e.g. pictures, date of substantial completion, and proof of purchase) for the claim. If you have any questions about your warranty coverage or how to file a claim, you can contact us by phone at 770-702-2266 or email us at [warranty@lcandc.com](mailto:warranty@lcandc.com).

#### **2.0 - Exclusions:**

This Limited Warranty is null and void unless the Product is paid for in full.

This Limited Warranty is null and void if the cabinetry is modified in any way after installation is accepted by the Owner.

The Owner must provide proof of purchase for this Limited Warranty to be valid. This Limited Warranty expires upon transfer of the ownership of the structure to a third party.

This Limited Warranty applies only to the Product that was permanently installed and provided by Lighthouse. Lighthouse makes no warranty whatsoever regarding the materials produced and installed by other manufacturers.

This Limited Warranty only applies to Product that has been installed for interior use only and it does not cover application of the product in areas of high heat and steam. Furthermore, this Limited Warranty does not cover Products that are installed outdoors, including outdoor areas that are partially covered or sheltered.

This Limited Warranty does NOT cover mortise and tenon doors over 45" high that are made as one panel at the customer's request.



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This Limited Warranty only covers drawer slides, hinges, pulls, cabinet tops and bottoms, cabinet back and side panels, drawer fronts and drawer bodies, cabinet front frames, and door warpage (see section 3.0 – Door Warpage for more information). This Limited Warranty does not apply if the Product is subject to damage due to: improper storage prior to installation (not stored in climate-controlled environment), exposure to water, exposure to high or low humidity, normal wear and tear (some of which are nicks, scratches, abrasions), neglect, mishandling, outside use, abnormal use, physical or chemical exposure or abuse, misuse, and exposure to sunlight, heat, smoke, and household cleaners. Any damage to the product that is discovered after 72 hours of receipt is the responsibility of the Owner. Furthermore, if Lighthouse was contracted for the installation and damages are discovered after final inspection and approval of the installed material, the associated costs are the responsibility of the Owner.

This Limited Warranty does NOT cover the inherent characteristics of natural wood because Lighthouse does not view them as defects. Inherent characteristics of natural wood include colorfastness of finishes, mineral streaks, grain patterns, burls, or other natural features of wood, and subtle changes in these inherent characteristics as wood ages. Because of these inherent characteristics of natural wood, Lighthouse does NOT guarantee that finishes on replacement materials will match the finishes of the cabinetry that is already installed exactly.

Lighthouse is NOT responsible for any damage or injury caused by in whole or in part by job site conditions, exterior installations, architectural and engineering design, structural movement, acts of vandalism, accidents, or acts of God. There are many variations in the laws and building and safety codes that govern the design, engineering and construction of installations. Lighthouse assumed NO responsibility or obligations with respect to the selection of its Product for the installation or the design, engineering and construction of the installation.

This Limited Warranty does NOT cover transportation or freight costs, or the costs associated with labor, some of which are, the costs of removing, demolishing, disposing, and reinstalling. Lighthouse will only cover the cost of the Product or its replacement.

### **3.0 - Warpage Tolerances**

This Limited Warranty does not cover Product stored or installed in any uncontrolled environment. The Product must be maintained in a climate-controlled environment that avoids extreme temperatures and humidity conditions to minimize warpage and moisture expansion. Due to the inherent characteristics of natural wood, it is common for expansion and contraction to occur depending on the season and amount of humidity. Before filing a claim and requesting replacements, please remove all doors in question and check them on a flat surface for the stated warpage tolerances below:

-All doors less than 24 ¼” wide and 45” high will be warranted if warpage is greater than 1/8”.

-All doors over 24 ¼” wide and 45” high will be warranted if warpage is greater than 1/4”.

### **4.0 - Care and Maintenance:**

1. Clean as needed with a soft, lint free cloth; use a mild soap and warm water if necessary. Dry the Product immediately if water is used.
  - a. Avoid using a dishcloth or sponge as this could introduce more grease or dirt to the Product.
  - b. Do not use products with harsh chemicals, bleach, ammonia or abrasive additives.
  - c. Never use scouring pads, steel wool, or powdered cleaners.
  - d. Do not allow oven cleaners to come in contact with the wood finishes.
  - e. Do not moisturize with oily cleaners and polishes.
  - f. Do not use wax as it may attract dirt, smoke and other pollutants.
  - g. Do not use silicones, solvent-based, or petroleum-based products.
2. Always dust with a lightly damp, lint free cloth; dry dusting may scratch the surface.
  - a. Avoid using pre-moistened dusting sheets and aerosol propelled products.
  - b. Always follow the grain of wood when dusting.
3. Wipe up spills and water spots as they occur – strive to keep the cabinets dry at all times.
  - a. Avoid draping damp clothes or dishtowels over cabinet doors.
4. Avoid placing small kitchen appliances where heat is directed onto cabinet surfaces.
5. Exposure to direct sunlight can darken the color of natural wood products, fade painted wood surfaces, as well as melamine wrapped cabinetry. Lighthouse highly suggests the use of draperies and/or blinds to shield your cabinets from direct sunlight.
6. When cleaning glass doors, spray an ammonia-free glass cleaner on a clean, soft, lint-free cloth or paper towel.
  - a. Do not spray cleaner directly on the glass.

LC&C does not make any representation or warranties of the usefulness or expected result of the information and does not assume any responsibility whatsoever related to the use of the information. These tips are for informational purposes only and should be used by individuals with technical skill and knowledge of the affected area.