

# TERMS OF USE

Your satisfaction is very important to us. Our policies apply to all orders regardless of the ordering method. Thank you for understanding that no exceptions can be made.

By purchasing your product(s), you agree to be bound to the following terms and conditions:

## Finalizing your order:

Due to automated processes we cannot make any changes to an order once it is finalized. Please check your order before you finalize it.

## Order payment:

If we encounter a problem processing your order, such as a non-receipt of a PayPal payment or a credit card error, we will e-mail regarding the problem. Please be sure to add [info@naturalcareway.com](mailto:info@naturalcareway.com) to your e-mail address book. If we do not hear from you within seven days from our e-mail, your order will be cancelled.

## Pricing:

Due to market fluctuations, prices are subject to change without notice.

## PayPal:

Payments made through PayPal may occasionally take a few days to clear. Their system does sometimes go down, which prevents confirmation of receipt of payment. We are not responsible for any delays in processing orders through PayPal. Orders cannot be shipped until your payment clears. Orders must be shipped to an address that PayPal lists as being confirmed. This procedure is separate from verifying your account. PayPal's procedures may change, so if you have questions, please contact PayPal.

## E-mail filters:

Naturalcareway.com is not responsible for order delays caused by your e-mail filters preventing our e-mails from reaching you. Please adjust your spam filter setting so you can receive e-mails from naturalcareway.com.

## Shipping Fees:

When ordering online, the shipping amount shown during checkout is only an estimated charge. Therefore, your shipping charges may be higher than the online estimate. Occasionally, the shipping vendors are down or unavailable during your checkout process and the shopping cart may display a fee of \$0.00. Thank you for understanding and agreeing that we must add the appropriate shipping charges to your order.

It may be impossible to accurately confirm shipping charges without packaging and shipping the order. We reserve the right to charge the full shipping amount to your credit card once the order has been shipped. This will show up as a second charge on your credit card.

## Shipping methods:

USPS Parcel Post, USPS Priority and FedEx Ground services are available during your checkout. We do not deliver outside of the United States at this time. For all U.S. orders, please allow approximately 2 to 4 weeks for delivery of your package.

## Back Order and Out of Stock Items:

Occasionally we run short of an item. On some occasions multiple orders for the same products may be placed by online customers at the same time causing us to be temporarily out of stock for that specific

product. If this occurs, it may cause a slight delay with your order, and if we are unable to ship out your full order within 2 to 4 weeks, you will be notified via e-mail of your order status and/or options.

#### Returns/Refund Policy:

We want you to be satisfied with all products purchased from [naturalcareway.com](http://naturalcareway.com). We accept all returns for merchandise that is damaged upon receipt and inspection, provided that we are contacted within three (3) days of receipt through e-mail at [info@naturalcareway.com](mailto:info@naturalcareway.com). In order to ensure a full refund or credit, all returns must be accompanied by a copy of your invoice. Please note that shipping for returns is not refundable nor is it paid by us for returns.

Refunds are processed once we have received and inspected the merchandise. We will then credit your PayPal account. We reserve the right to offer a store credit rather than extend a refund in certain situations. Our products are for personal skincare use, so we cannot re-use a returned product, therefore, we do not accept returned products for reasons other than an incorrect order or damaged merchandise. It is your responsibility to check your order before finalizing it.

#### Disclaimers:

All allergic or chemically sensitive individuals should always test any products they purchase from us in small amounts before subjecting themselves to a normal application.

The use of our products and information on this website are entirely at your own risk.

We are not the manufacturer of the products we sell and make no actual health claims as to the safety of our products for ingestion by humans. The products are strictly for cosmetic use. These products are not intended to diagnose, treat, cure, or prevent any disease. No attempt should be made to use any of the information or products provided on this website as a form of treatment of any illness without the approval and guidance of your doctor.

You should carefully read all information provided on the product's label and packaging, and follow the appropriate directions for use. Natural Care assumes no responsibility for the Customer's incorrect use of the information and/or products provided by this website.

#### Waiver and Indemnity:

THE CUSTOMER AGREES TO WAIVE ANY AND ALL PRESENT AND FUTURE CLAIMS AGAINST KATINA HEBERT D/B/A NATURAL CARE ARISING OUT OF CUSTOMER'S USE OF NATURAL CARE PRODUCTS.

THE CUSTOMER FURTHER AGREES TO INDEMNIFY AND HOLD HARMLESS KATINA HEBERT D/B/A NATURAL CARE FROM ANY AND ALL CLAIMS RESULTING FROM THE CUSTOMER'S USE OR DISTRIBUTION OF NATURAL CARE PRODUCTS.

#### Choice of law and Jurisdiction:

Should there be a dispute between the Customer and Katina Hebert d/b/a Natural Care regarding the use of this website and/or the purchase or use of any products sold through this website, Customer agrees that the law of the State of Louisiana will control such dispute. Customer further agrees to submit to jurisdiction in the State of Louisiana, Parish of Ascension, for any such disputes.

#### Privacy:

Your privacy is very important to us. Please be assured that we do not intentionally share any of your personal information with any third parties. Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law.

Links:

The website contains links to other website. Please be aware that we, Natural Care, are not responsible for the privacy practices of such other sites.