

Fusion Pro® Stainproof and Color Perfect Lifetime Warranty

LIMITED WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS – YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Terms and Conditions

Subject to the conditions and limitations stated in this document, Custom® Building Products (CUSTOM) warrants to the original owner that Fusion Pro will not effloresce, mottle, fade, or color shade within the grout joint when installed per manufacturer's directions. Cured Fusion Pro will not stain when exposed to most common, non-corrosive household goods and cleaning agents. All spills should be immediately cleaned from the grout. Long-term exposure to any contaminate can increase the potential for staining. This warranty is not transferable.

Exclusive Remedy

In the event of a stain on the grout, CUSTOM will provide the recommended procedure for removing the stain. If the stain issue is not resolved, or if there is color inconsistency within the joint, CUSTOM will, at its sole discretion, provide replacement grout or refund the purchase price. Proof of purchase may be required.

Limitations

This limited lifetime warranty is exclusive to stain resistance and color consistency within the joint and does not cover final installed color matching to any color label, brochure or other produced representation of color. In addition, this warranty does not cover general wear and tear of the grout or long-term UV exposure and does not eliminate the need for routine maintenance and cleaning of the grout.

Warranty Requirements

Fusion Pro must be installed in accordance to CUSTOM's most recently published technical data sheet. CUSTOM installation requirements can be obtained by calling Technical Services at 800-282-8786 or through www.custombuildingproducts.com. All installations over 5,000 square feet must receive pre-approval by calling CUSTOM. We offer pre-job inspections. Multiple residence installations are considered as one installation. Contact CUSTOM technical services for more information.

Claims Procedures

If you wish to make a claim under this limited warranty, you must notify CUSTOM immediately in writing of any alleged stain or color inconsistency of Fusion Pro. Write to: **Technical Services, Custom Building Products, 10400 Pioneer Blvd., Santa Fe Springs, CA 90670**. The claim must be submitted and evaluated by CUSTOM before any repair work is done. CUSTOM reserves the right to physically inspect any project with a claim pending prior to determining validity of the claim. For any claim that is not valid, CUSTOM will be paid reasonable charges, including travel and labor, associated with investigation of such claim.



CUSTOM®