

Frozen India

(NON-Comprehensive Maintenance Contract (NON-CMC) Details and T&C*)

NON COMPREHENSIVE AMC WE CAN'T INCLUDE

- Compressor
- Cooling Coils
- Condenser Coils
- Copper Pipe
- Outdoor indoor PCB Card If accidently it can burnt or Shorted Due to High Voltage.
- Fan Blade
- Valves
- Blower
- Water outlet Pump

NON COMPREHENSIVE AMC INCLUDES:-

- Contactor
- P.C.B Repairing.
- Magnetic Switch
- Fan Motor
- 4 Preventive maintenance Services quarterly.

If customer wants to take Comprehensive AMC ,In which it covers all parts, repair or replacement. In which Compressor is include if your AC older than 3 Year the cost will increased from 1000 to 1500 per ton.

1. Terms & Conditions :-

2. AMC will cover waiver of the visiting charges and 04 routine service charges during the period of contract.
3. Any change of address must be notified by the customer in advance.
4. Incase of NON Comprehensive AMC If any spare required for repairing of the product after receiving breakdown complaints, company will provide the same on chargeable basis.
5. In case the customer wants to cancel the contract before the completion of the contract period, there shall be no refund of the charges for unexpired period
6. The company shall be under no obligation to provide repair / service because of improper use, unauthorized alteration, modification or substitution of any part or Sr. No. of the machine is altered, defaced or removed, abnormal voltage fluctuation, rat bite, neglect, acts of god like floods, lightening, earthquakes etc. Or causes other than ordinary use. If our services are required as a result of the causes stated above, such services shall be at extra charge.
7. While every effort shall be made to give preferential attention to emergency breakdown of the equipment, the company shall not be held responsible for any loss arising.
8. The contract is not transferable in event of resale / gift to any other person and no refund shall be given.
9. The equipment bought to the service center will remain there at customer risk and the company will not be responsible for any damages caused due to the factors beyond its control.
10. Transportation for taking appliance to the Authorized Service Center for repairs shall be borne by the customer as per the applicable rates.
11. Damage to the product or any parts due to Transportation / Shifting is not covered under this contract

12. Shifting, dismantlement or installation of air-conditioner from one place to another (including necessary parts for re-installation) will be chargeable by the customer if the ownership remains the same.
13. Acceptance / Renewal of AMC after expiry of the contract shall be at the discretion of the company.
14. Change in address having same ownership will be chargeable if the scenario will be of dismantle or shifting of Air Condition
15. All the air-conditioners will be accepted by us only after the checking of current faults and damages by our technicians . (In case the customer denies for the AMC contract after getting the faults and damages of Air conditioners , the customer will be obliged to pay labor charge at least as per our Bill Book)
16. AMC contract will be active completely only after the full payment of the contract.