	RM of Nipawin No. 487	Policy # 1500.01
	Adopted by Resolution # 2019 159	Last Updated: 10 May 2019
	Effective Date: 10 May 2019	Page <u>1</u> of <u>1</u>
	Title: Ratepayer Complaints	Department: GG-Ratepayer

Purpose:

To provide an effective method of documenting and dealing with ratepayers complaints.

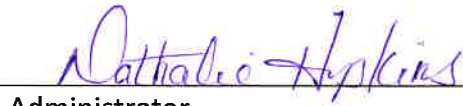
Policy:

1. All the complaints from Ratepayers must be in writing, as such verbal complaints will not be dealt with at council meetings.
2. All written complaints must be submitted to the office by mail, fax, email or in person.
3. All written complaints shall be added to the following month's agenda.
4. Once a conclusion has been made regarding the complaint, the Administrator shall write a letter of response to the Ratepayer who submitted the complaint.

[SEAL]




Reeve


Administrator



Rural Municipality of Nipawin No. 487

Box 250, Saskatchewan, S0E 0P0

Tel: (306) 862-9551

www.nipawin.com

10 May, 2019

RESOLUTION

Resolution # 2019 159

Moved by: Arnold Schellenberg

That policy #1500.01 a policy to provide an effective method of documenting and dealing with ratepayers complaints be approved.

Carried

Reeve
Rural Municipality of Nipawin No. 487