



Boeing

Corporate Residency

Depot and Arsenal Executive Leadership Program

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Overview

Inbound Objectives

My current assignment to the Commander, Fleet Readiness Centers, revolves around performance assessment of our field sites in order to provide the oversight and guidance deemed necessary by the Commander, RDML M. Hardee and his Deputy, Mr. John Johns.

Consequently, I was keenly interested in the ability of the Boeing's Corporate Headquarters to accurately assess the health and available capacity of all the field sites. I discussed this during my initial conversations with Ms. Sue Grimm, the Boeing program liaison. I told her I desired to visit the Corporate Headquarters in Chicago and she declined the opportunity to visit this site and instead decided that I should visit the different field sites supporting Boeing Integrated Defense Systems and the sub-component Support Systems.

I provided her and the newly appointed DAELP coordinator at the St Louis facility, Mr. Kurt Neuroth, the following list of general objectives for my visits:

How good are you and how do you know?

- ✓ What performance metrics are your best leading indicators of potential challenges?
- ✓ Can you demonstrate any 6 Sigma performance analysis in the course of process improvement/measurement?
- ✓ How do you know when you've 'set the bar' at the right height?

How does corporate manage the cultural diversity of different sites?

- ✓ How do you ensure that the guy on the deckplate understands what is important to you?
- ✓ How do they know when they're doing a good job?

I was scheduled to visit 4 Boeing sites to review both the manufacturing lines and logistic support teams as follows

- 1) **St Louis, MO**
 - a) 17-21 March 2008
 - b) Host Kurt Neuroth
 - i) Support Systems Headquarters
 - ii) FA-18 E/F Production
- 2) **Mesa, AZ/Corpus Christi Army Depot (CCAD)**
 - a) 14-18 March
 - b) Host Kurt Neuroth
 - i) AH-64 Apache Helicopter Production
 - ii) Performance Based Logistics (PBL) CH47/AH-64
- 3) **San Antonio, TX**
 - a) 22-24 April
 - b) Host Heather Boyett
 - i) C-17, KC-130/135/10 MRO (787 inbound)
- 4) **Philadelphia, PA**
 - a) 29 Apr-2 May
 - b) Host Bob Worsham
 - i) V-22 production, H-47 MRO, Future Combat Systems

Discussion

Boeing. It is a big company. I will defer the Encyclopedia Britannica statistical regurgitation to their website in order to spare the reader from the mundane details of a company who employs 160,000 people across the United States (plus 70 countries) and posted 2007 revenues in the neighborhood of \$66.4 billion. I will instead focus on a general overview of the Corporate architecture and present my objectives analysis followed by goods/others formed during the course of my site visits.

Corporate Architecture

(For further discussion on the contents of this white paper with business sensitive information, please use the contact us button)