



Check in at Blackers Hill Farmhouse

Welcome to Blackers Hill Farmhouse. Thank you for choosing to stay with us. To enable you to enjoy your stay we just wanted to give you some check in advice and run over everything.

1. Arrival

On arrival you will see the metal Blackers Hill Farmhouse signs. These will guide you down the drive and you will arrive at the farmhouse. Please do not go through the wooden gates to the right of the house as this is where our family live. As you ensure the property you will find our emergency numbers for you to use if you need anything during your stay.

2. Parking

There is parking in front of the house on the drive for 5 cars. If you are expecting more than this please do let us know and we can recommend some local free parking areas for you to keep the extra cars. Please do not park on the grass area.

3. Keys and lockbox/ code

On arrival the house will be opened for you at 4pm, unless you have paid for early check in. As you arrive at the front door it will be open and the key will be found on the inside of the door. There is only 1 front door key and therefore when you go out for the day we recommend using the lockbox which is located on the outside rear of the front porch.

4. Bins/ recycling

During your stay there are extra bin bags in the kitchen island if needed. We will empty the bins for you at the end of your stay but we do ask if you would be so kind as to use the recycling boxes found in the utility room on the side of the property.

5. Fire plan

Our fire plan is found in the dining area in the corner. Please ensure that all guests have seen and read this at the start of your stay. You will find fire blankets and extinguishers around the property in suitable locations. In case of a fire please call 999 and if possible also contact us using one of the emergency numbers by the front door.

6. Heating

The heating is set with a timer and thermostat. The kitchen is often warmer as it has underfloor heating. Please do let us know if the temperature becomes uncomfortable for you and we will pop over and alter it to suit your needs.

7. Fires

The farmhouse has a variety of fires and the one in the sitting room can be lit for your stay. We supply suitable wood for the fires and there are instructions and safety guidance found at all fireplaces. If you run out of wood and would like more please contact us as we can sell more if needed. If you plan to bring your own do let us know so we can ensure it is suitable for the fireplaces.

8. BBQ/ pizza oven

Outside the property at the rear you will find a BBQ and Pizza Oven. We supply enough charcoal for 1 evening of use. This can be found in the cupboard under the sink in the summer kitchen. There are also instructions for using the pizza oven. If you wish to use it more over your stay please remember to bring your own or we can recommend local places to purchase more.

9. Hot tub

Our wonderful hot tub is suitable for no more than 7 people. It is on for the duration of your stay, so you will not need to turn it on before you wish to use it. The temperature of the hot tub is fixed at 38.5. If the lid is left off however, the temperature will drop quickly so we do ask that when not in use you close the lid. Please ensure everyone in the group has watched the video explaining how to operate the hot tub to ensure there is no damage sustained.

Key things to know:

1. Ensure you unclip the lid to open the hot tub.
2. Drag one logo over the other to open the touch screen for use.
3. There are 3 circles, the first two will operate the jets (1 touch light, 2 touches firmer) the third circle is for the evening and lights up the hot tub.
4. On the side of the hot tub are further jet controls which will increase or decrease the airflow. Please do not over turn these.
5. If too many people enter the hot tub the water level will decrease. If this happens we are able to add more water but after this the hot tub will need 5-6 hours to reheat.
6. After every use ensure the lid is closed and clipped back in to stop the heat escaping and any wind lifting the lid.

10. Outside lights/ times

The decking area is a fantastic location for eating outside and using throughout the evening. However we do ask that our guests are respectful of our family living next door as the sounds do travel. We ask that no loud sounds are outside from midnight and that groups vacate the hot tub. After using the outside areas please ensure that you have turned off the outside lights to reduce light pollution in the natural environment.

11. Electric cars

If you are planning on bringing an electric car you will need to contact us before your stay. Due to the age of the property and safety guidance we cannot allow you to charge via an extension cable out the window. Please contact us and we will explain what our extra charges are and ensure you use a safe method for charging.

12. Departure inc bedding etc

On the day of your departure we ask our guests to strip their beds if possible and leave in a pile in their rooms. You can leave all bins as we will remove these. If there is still washing up to do we do ask that you use the dishwasher for a final load. We expect our guests to leave the property as found as this allows our cleaning staff to move around the property during their clean without any extra cleaning charges.

If the property has been left in a condition where extra cleaning will be required, such as confetti, glitter etc on the floors then an extra charge for cleaning will be incurred.

Please ensure all windows are closed on departure and the key is safely in the lock box before you go.

We hope you enjoy your stay and if there are any issues or questions regarding your stay. Please do contact us.

Thank You,

The Day Family.