



QUALITY POLICY

HEALTH, SAFETY, **ENVIRONMENT & QUALITY**

> 06000-QA-POL-0001 REV₁

1. QUALITY POLICY

Our prime quality objective is to design, develop and deliver services and products that positively contribute to our vision of Partnering for Project Delivery Excellence.

We believe that is best achieved through the continual demonstration of our values and the recognition that quality is an integral part of our overall business in ensuring that our services and products continually meet our customer's specifications and expectations as an absolute minimum.

To support our quality commitment and objective we will ensure that we:

- Implement this Quality Policy which has been developed to align with our overall business plan and systems of work and review it on an annual basis to ensure it remains suitable and effective.
- Maintain and improve a Quality Management System that meets the requirements of ISO 9001:2015 Quality Systems and complies with all applicable Acts, Regulations, Codes of Practice and Australian Standards.
- Communicate our Quality Policy and relevant aspects of our Quality Management System to all our employees, contractors, partners and suppliers to ensure our quality objectives are understood.
- Assign accountabilities to our employees, contractors, partners and suppliers as appropriate to clearly define their responsibilities, authorities and quality criteria for the relevant services and products.
- Provide suitable levels of induction, training, instruction and supervision to all our employees, contractors, partners and suppliers to assure the required competencies exist to achieve objectives,
- Establish processes to ensure that service delivery and product development is monitored, measured and reviewed so as to assure quality objectives and compliance criteria are achieved and maintained.
- Seek feedback from customers, partners and peers in order to monitor our performance and assist our pursuit of continuous improvement.

We seek the co-operation of all employees, contractors, partners and suppliers by following this Quality Policy and the relevant aspects of our Quality Management System at all times when undertaking work for or with Long Energy and Resources or our respective customers.

We encourage your suggestions for improvement and appreciate any feedback that will assist us in realising our quality objective and improving our customer's overall experience.

Authorised by:

Chris Lawson
Managing Director

Long Energy & Resources

7th October 2020

CONTROLLED INFORMATION APPROVAL AND DISTRIBUTION PAGE

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