



INFORMED CONSENT

Telehealth involves the use of Technology or electronic communications such as audio calls, video calls, or messaging to enable healthcare provider(s) and patient ('patient', 'you', or 'your') at different locations to share health information for rendering medical or mental health care.

The Telehealth service rendered by Clindle provider(s) may include prescription refill, consultation, therapy, diagnosis, treatment recommendation, lab and imaging referral, prescription, and/or in-person referrals when clinically appropriate.

We do not store your payment information. We encrypt all patient-related data to ensure optimal protection and confidentiality for our patients and to fully comply with the requirements of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA").

Service Benefits

- Convenient access to appointment scheduling and follow-up appointment seven days a week
- Same Affordable care evaluation and management for those with or without insurance
- Chat-Based Care that is convenient and affordable
- Revenue sharing

Service Limitations

- Inability to have direct, physical contact with the patient.
- No for medical emergencies. Call 9-1-1 and/or go to the nearest emergency room for ALL medical emergencies
- Provider(s) might require a patient to see an in-person local provider or primary care doctor or specialist(s)

Patient Acknowledgments

- I acknowledge that I provide all pertinent medical history related to the visit and made a payment.
- I understand that I will not use Telehealth service if I am experiencing a medical or mental emergency
- My medical reports resulting from my telehealth visit(s) are part of my confidential medical record.
- When applicable, I consent to using and disclosing my health information for the purpose of billing, reimbursement, and/or care coordination.
- My telehealth visits and records will NOT be disseminated to third parties for research or researchers without my affirmative consent.

- I have the right to request a copy of my medical records
- In rare events, a lack of access to complete medical records may result in adverse drug interactions or allergic reactions or other judgment errors, or valid court order.
- There is no guarantee that I will receive a prescription after a visit when it is considered inappropriate. If my Provider issues a prescription, I have the right to select the pharmacy of my choice.
- I will not receive a refund for a missed appointment or no-show, not receiving a prescription, or disagreement with the treatment plan or outcome.

By using Clindle services, I have read and agreed to the [Privacy Policy](#) and [Terms of Use](#). I agree to receive text messages from this practice and understand that message frequency and data rates may apply.

Last modified: January 5, 2024