

CASE STUDY: Time and Attendance, Payroll and Human Resources| Ceridian Dayforce Optimization



The d. team was engaged by the 2022 and 2023 winner of the Canada's Best Managed Companies program, with 500 employees and who have always been a Ceridian Dayforce client.



OBJECTIVES

The client needed a major optimization of all modules and did not have internal resources who could resolve concerns and maximize the money spent on the platform. The client also had deep customization for Time and Attendance with the biggest challenge being managing the heavy lifts for Winter and Spring due to the nature of their business. d. team was hired and selected based on our knowledge and expertise in Canadian Payroll, HRIS platforms and the ability to act within days.



SOLUTIONS

d. team immediately commenced working with the Human Resources team and all stakeholders with the "dream big" and to drill down common mantra utilized by all d. team members. We needed to understand what had not been automated and where automation would benefit the company and strengthen reportability and the volatility of seasonal workers.



BENEFITS

After just a few months, the Ceridian Dayforce platform was 99% automated and effective, offering the client close to 100% return on investment (ROI). All modules were automated, data was cleansed and updated, reportability was fixed or recreated, onboarding and offboarding of seasonal workers was systemized, and taxation in Canada was aligned.



"We are loyal and happy customers of Ceridian Dayforce thanks to the d. team optimization," says the 2023 Winner of Canada's Best Managed Companies program and d. team client. "Given their expertise in optimizations, outsourced payroll, taxation and recruiting support, we contracted d. as an approved Vendor to support our thriving organization with future requirements."

