

# CASE STUDY: UKG Optimization

A long-time publicly traded Canadian client of UKG (some 8+ years) with 100 branches across Canada, representing a wide range of leading world-wide manufacturers with a customer base including construction, industrial and commercial, transportation, the oil sands, forestry, oil and gas, metal processing, mining and marine, **contracted d. to maximize their UKG modules tech spend.**



PEOPLE PLATFORMS POTENTIAL



## OBJECTIVES

The client modules included UTA, UKG Pro, Benefits, UKG BI Reporting (People Analytics) and d.'s mission was to optimise automation in work flows and business processes with the goals of supporting corporate growth initiatives. Product lines were to be restructured for easier access & each user group assigned their own landing page for maximum employee engagement



## SOLUTIONS

d. led the realignment of organizational levels by adding new Job Categories and Job Groups and structured content to be more Product line specific. d. eliminated time spent on-baording and off-baording with the Product Line restrucure and new categorizations.



## BENEFITS

The client now enjoys open enrollment for Canada and a more efficient process for employees to individualize their benefit programs. UKG is one of the only platforms to offer bespoke customization as the system significantly improves employee engagement.



*"As a long-standing and loyal client of UKG, we needed to work with a team who has years of knowledge and experience with the platform. We chose d. based on the pedigree and reputation of their consultants."*

MANUFACTURING CLIENT, DIRECTOR, SYSTEMS AND  
LEARNING & DEVELOPMENT

\$428.82M publicly traded Manufacturing Company in Canada

