Services for C-Stores

NETWORK CONNECTIVITY | SECURITY | FUEL MANAGEMENT

Multi-site convenience store operations are complex and demanding. Each day your staff must remain vigilant against cybersecurity threats, stay current with gas brand and POS technology requirements, and make sure all locations are up and running around the clock.

Acumera can solve your network security needs and help you leverage profitable data and network intelligence. Our comprehensive solution fully secures networks and POS systems while also providing remote visibility, proactive 24x7x365 support, and cloud-based apps for monitoring, analytics and better systems uptime and profitability.
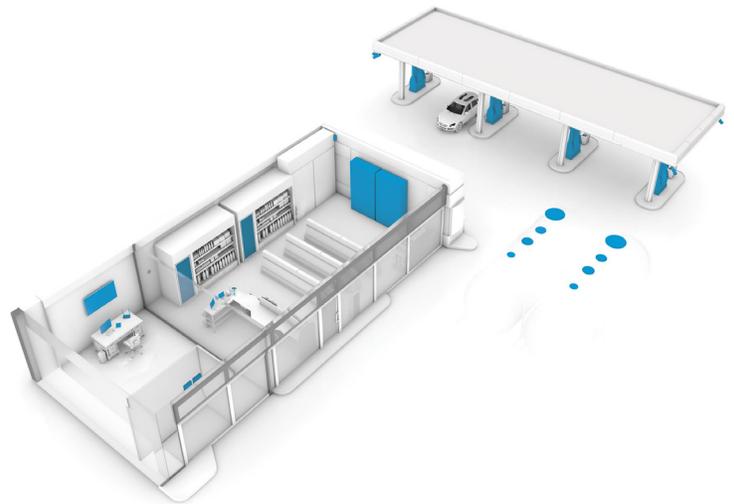
Acumera's Services

Network Management and Visibility with the AcuVigil™ Dashboard

- Monitoring of every location, every device, and every connection
- 24x7x365 proactive network support
- ATG app to manage fuel ordering and inventory
- Cloud-based app catalog for analytics and to support IoT devices, loyalty programs, business management software, and more

PCI Compliance

- Level 1 PCI certified service provider and attestation of compliance
- Listed on both the Visa and Mastercard PCI compliant service provider registries
- PCI compliant payment gateway and processing
- Dynamically generated network diagrams
- Policy building and management

Managed Security

- Managed firewall service
- Segmentation design and implementation
- Internal and external vulnerability scanning
- Logging and storage of network traffic data
- Intrusion detection, monitoring, and response
- Web content filtering for spam and malware control

Connectivity and Uptime

- Secure POS and payment gateway connectivity
- AcuLink™ PCI compliant remote access
- Centrally managed AutoVPN
- WAN failover that is carrier agnostic
- Cellular WAN failover service available

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Security, Proactive Support, Apps, and Visibility in One Solution

At the heart of Acumera's solution is our Merchant Gateway, an advanced firewall and application platform. Our AcuVigil Dashboard adds unmatched visibility and provides a range of apps for management, monitoring and analytics. On top of that, we provide 24x7x365 proactive support and can identify and respond to problems before they are even discovered at the local store level.

	C-STORE CONNECTIONS	POS CONNECTIONS
Managed Network Service Provider Verifone and Gilbarco certified Managed Network Service Provider (MNSP)	✓	✓
AcuLink™ Remote Access AcuLink Remote Access connection apps are enabled in the AcuVigil™ Dashboard and comply with PCI-DSS requirements 12.3.8 and 12.3.9	✓	✓
Payment Systems Firewall Segments and protects your payment card environment from the rest of your network	✓	✓
Perimeter Firewall Protects your entire network with the Merchant Gateway and provides visibility to monitor and troubleshoot all connected IoT devices and applications	✓	
PCI Toolkit PCI tools offered by a PCI Level 1 service provider to simplify your compliance efforts	✓	✓
AcuVigil™ Dashboard Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting	✓	✓
24x7x365 Proactive Network Support Our network operations center (NOC) monitors your networks around the clock and provides network troubleshooting and problem resolution	✓	✓
WAN Failover Enabled Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down	✓	✓
Secure Network Segmentation Cloud-based app for managing network segmentation that is accessible through the AcuVigil Dashboard	✓	✓
Network Traffic Analysis Global threat monitoring and analysis for a fixed number of logs per day (unlimited network traffic monitoring and IDS upgrade available)	✓	✓
App Catalog of Additional Services An extensive catalog of cloud-based apps for mobile payments, loyalty, IoT devices, analytics and more	✓	✓
ATG Tank Monitoring App Enables ATG data connections to your AcuVigil Dashboard and your fuel telematics provider	✓	
VPN Connection Setup Connects headquarters securely to your distributed locations to access critical business information (AutoVPN service not included)	✓	
Optional Cellular WAN Failover Service Modem, cellular data plan and flexible carrier options	Optional	Optional

Merchant Gateway & smart switch sold separately

To order or for more information: 512.687.7410 | sales@acumera.net

About Acumera

Acumera provides managed security and network visibility for the payment systems and operations of multi-site retail and restaurant businesses. Our clients focus on growing their business by using Acumera's services, remote systems visibility, strong data security, and simplified compliance services. Since 2002, Acumera has been a trusted network partner for thousands of networks.

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