

Expedite Your Business Processes

Sage X3 incorporates multiple business processes into a unified system, covering manufacturing, inventory, sales, customer service and financial management. Sage X3 is changing how businesses compete and grow, by delivering faster, simpler and flexible financial and operational management, at a fraction of the cost and complexity of typical enterprise ERP systems.

- Faster process cycle time, faster inventory turns, faster customer response time, faster insights into costs and performance.
- Simpler management of distributed operations and simpler IT management.
- Flexible capacity, customization, configuration and deployment options, in the cloud or on premises.

Easily Achieve Omnichannel Capabilities

From managing day-to-day business operations - inventories, stocks, accounts and payments, to multiple sales channels spanning mobile to online to brick-and-mortar stores, retailers are looking beyond siloed software. Leading retailers are implementing integrated solutions that position them to readily meet the dynamic demands of today's shoppers, while maintaining a competitive edge. With iVend Retail integrated to Sage Enterprise, retailers can readily achieve omnichannel capabilities to deliver the personalised, convenient experiences today's shopper have come to expect. Harmonise retail operations from Head Office to Back Office through to all customer touch-points with minimal manual intervention and streamlined retail functionality all delivered from an integrated omnichannel solution.







The iVend Retail and Sage X3 Integration Advantage

iVend Retail leverages future safe integration to Sage X3 utilizing AL programming language and interoperable iVend APIs. The integrated solution simplifies accounting and extends functionality across the retail ecosystem. Sage X3 is installed at the Head-office and can be deployed to connect to iVend Retail either On-premise or On-cloud. Retail store operations are connected to iVend Enterprise – the central Head Office component of iVend Retail using Internet or WAN connections. Fail safe replication allows stores to continue transaction even if a connection to the Head Office is unavailable.

Tangible Business Benefits

- Grow sales implement a fully integrated sales growth program across all channels with promotional management functionality and customer loyalty programming.
- Gain visibility access a single stream of data with easy to use contextual dashboards for more informed decision making, including forecasting, inventory and automation in business operations.
- Strengthen customer loyalty track customer contacts and purchasing preferences; launch targeted promotions, offers, and personalised campaigns that keep your customers coming back.
- Anticipate customer demand analyze past transaction data to predict future sales, check inventory availability in real time, and balance stock levels to better match demand.
- Optimise inventory management achieve sales objectives with a lower stock to sales ratio, manage store inventory levels to match anticipated demand; track all stock movements in real-time.
- Grow an online presence design and manage online stores and seamlessly integrate them with back-end inventory management, order processing, shipment tracking, and payment systems.
- Simplify operations seamlessly integrate key in-store and head office business processes into a single, unified system thereby reducing the need to recapture or manually import data.

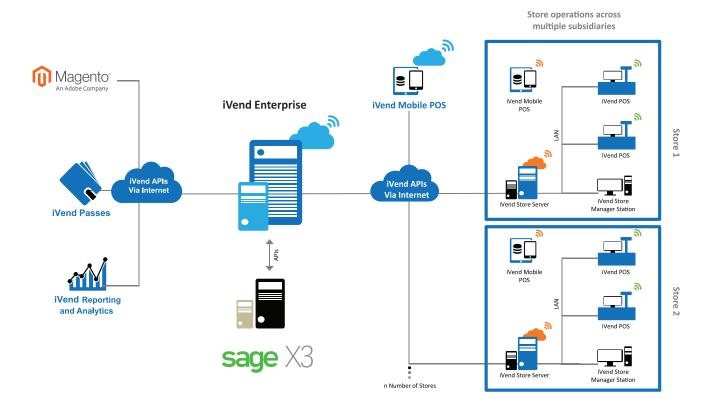
Vivend Retail

Learn more about how iVend Retail seamlessly integrates with **Sage** X3 via rich API functionality.



iVend Retail and Sage X3

Version: Sage X3 Version 12









Sage X3 Master Data Sync

Sage X3 to iVend Retail

- Product Group
- UOM
- Customer
- **Customer Group**
- Tax Codes
- Sales Person

- **Inventory Updates**
- Serial Numbers
- **Exchange Rates**

iVend Retail Transactional Integration

- Sales Orders
- Sales Refunds
- Purchase Orders
- Goods Received
- Goods Returned
- Stock Adjustments +

- Gift Cards

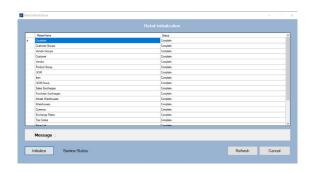
- Stock Transfer From
- Stock Transfer To
- Credit Note/

Configuration Manager

sales@citixsys.com



Retail Initialization



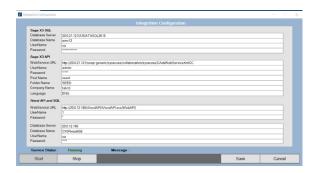
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Sage X3 Integration Configuration



The integration configuration found within iVend Retail for Sage X3 enables administrators to manage the integration entry type and map Payment Types and Cash-up Variances to Sage X3 General Ledger accounts and banks. These mappings ensure that correct financial entries are posted without any manual intervention.

Expense Mapping

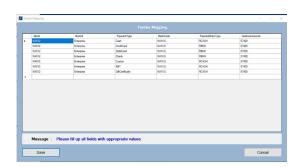


Sage X3 Integration Monitor



The integration monitor provides a consolidated, real-time overview of transactional and master data integrations between iVend Retail and Sage X3. The integration monitor intuitively presents failed, pending and successfully integrated transactions.

Tender Mapping



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sales@citixsys.com www.ivend.com