С	ase 2:23-cv-01304-AB-AGR Document 165	Filed 02/28/24 Page 1 of 70 Page ID #:1386			
1 2 3 4 5	Jennifer A. Lenze, Esq., CA Bar No. 2468: LENZE LAWYERS, PLC 999 Corporate Drive, Suite 100 Ladera Ranch, CA 91765 T: (310) 322-8800 F: (310) 322-8811 jlenze@lenzelawyers.com	58			
6 7 8 9 10 11 12	Brooke Cohen, Esq., TX Bar No. 24007019 PHV Admitted Andrea Hirsch, Esq. GA Bar No. 666557 PHV Admitted COHEN HIRSCH, LP 5256 Peachtree Road, Suite 195-E Atlanta, GA 30341 T: (678) 268-4683 brooke@cohenhirsch.com andrea@cohenhirsch.com <i>Attorneys for Plaintiffs</i>				
13	UNITED STATES DISTRICT COURT				
14	CENTRAL DISTR	RICT OF CALIFORNIA			
15 16					
16 17 18	FABIOLA ACEVEDO, TAMI SIMS, CHRISTIANA LUNDY and JANE DOE 3,) CASE NO. 2:23-cv-01304-AB-AGR)) SECOND AMENDED COMPLAINT) FOR DAMAGES FOR: 			
19	Plaintiffs,)			
20	V.	 1) Violation of 18 U.S.C. § 1591 2) Violation of 18 U.S.C. § 1591 			
21		 3) Violation of 18 U.S.C. § 1591 			
22	EXP REALTY, LLC, EXP WORLD) 4) Sexual Battery 5) Civil Bottomy			
23	HOLDINGS, INC., MICHAEL L. BJORKMAN; DAVID S. GOLDEN;) 5) Civil Battery) 6) Civil Battery			
24	GLENN SANFORD; BRENT GOVE;) 7) Intentional Infliction of			
25	and DOES 1-10,) Emotional Distress) 8) Intentional Infliction of 			
26	Defendants.) Emotional Distress			
27	·) 9) Intentional Infliction of Emotional Distance			
28		Emotional Distress 10) Intentional Infliction of			
		Emotional Distress			

1

2

3

4

13

14

Negligence: Negligent Hiring, Retention & Supervision

DEMAND FOR JURY TRIAL

Plaintiffs FABIOLA ACEVEDO, TAMI SIMS, CHRISTIANA LUNDY and JANE
DOE 3, complaining of Defendants; eXp REALTY, LLC, eXp WORLD HOLDINGS,
INC.; MICHAEL L. BJORKMAN; DAVID S. GOLDEN; GLENN SANFORD; BRENT
GOVE; and DOES 1-10, (hereinafter referred to as "Defendants") by their attorneys Cohen
Hirsch, LP, and Lenze Lawyers, PLC, respectfully sets forth and alleges the following,
upon information and belief:

PRELIMINARY STATEMENT

This is a case about profit over safety. It's about the drugging and sexual 1. 15 16 assault of women, real estate agents, brought in as recruits to a large real estate corporation 17 operated in a pyramid-style scheme. This case is about this corporation's longstanding 18 culture-their pattern and practice-of creating an environment that allowed these assaults, 19 20 then silencing those whose accounts of sexual harassment and assault would impact profit. 21 2. This civil action for damages is brought under the Federal sex trafficking 22 23 statute, 18 U.S.C. §§1591, 1595, as well as other state law actions. It arises from 24 DEFENDANT MICHAEL BJORKMAN and DEFENDANT DAVID GOLDEN's ongoing 25 venture to entice women to travel in interstate commerce, recruit real estate agents with the 26 27 promise of career advancement and coaching, and use their considerable influence in the 28

real estate industry on these other real estate agents behalf, knowing that they would use 1 2 means of force, fraud or coercion to cause these women to engage in a sex act (the 3 "Venture"). DEFENDANT GLENN SANFORD, DEFENDANT BRENT GOVE, eXp 4 5 REALTY LLC and eXp World Holdings, Inc. (hereinafter collectively, "DEFENDANT 6 eXp REALTY" or "eXp"), all knew of such actions yet turned a blind eye, propelled by the 7 continued financial benefits they received. All DEFENDANTS collectively had a common 8 9 purpose of monetary gain which was achieved through recruitment activities.

JURISDICTION

This Court has subject matter jurisdiction pursuant to 18 U.S.C. § 1595, which
 provides the district courts of the United States jurisdiction over violations of 18 U.S.C. §
 1591.

4. This Court also has supplemental jurisdiction over the remaining claims
pursuant to 28 U.S.C. § 1367(a), as those claims form part of the same case or controversy
as the related federal claims over which this Court has original jurisdiction.

5. This Court is "an appropriate district court of the United States" in accordance
with 18 U.S.C. §1595.

6. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), as a
substantial part of the events giving rise to the claims took place in this District, and
DEFENDANT MICHAEL L. BJORKMAN resided in this district and division at all times
complained of herein.

28

10

Case 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 4 of 70 Page ID #:1389

1

16

PLAINTIFFS

7. Plaintiff, FABIOLA ACEVEDO is a citizen of Florida and is a licensed real
estate agent with DEFENDANT eXp REALTY.

8. Plaintiff, TAMI SIMS (formerly referred to as JANE DOE 1) is a citizen of
 Tennessee and a licensed real estate agent with DEFENDANT eXp REALTY.

9. Plaintiff, CHRISTIANA LUNDY (formerly referred to JANE DOE 2), is a
9 citizen of California and is a licensed real estate agent with DEFENDANT eXp REALTY.

10
 11
 10. Plaintiff, JANE DOE 3, is a citizen of Florida and is a licensed real estate
 12
 13 agent formerly associated with DEFENDANT eXp REALTY. The name utilized by this
 13
 14
 15
 16
 17
 18
 19
 10. Plaintiff in this Complaint is fictitious to protect her privacy as a survivor of sexual assault
 19
 10. Plaintiff in the Defendants' conduct.

DEFENDANTS

17 DEFENDANT eXp WORLD HOLDINGS, INC. is a corporation duly 11. 18 organized and existing under and by virtue of the State of Delaware and has its principal 19 20 place of business at 2219 Rimland Drive, Suite 301, Bellingham, Washington 98226. 21 12. DEFENDANT eXp REALTY, LLC is a corporation duly organized and 22 23 existing under and by virtue of the State of Washington has its principal place of business 24 at 2219 Rimland Drive, Suite 301, Bellingham, Washington 98226. 25

13. Based upon information and belief, DEFENDANT MICHAEL BJORKMAN
 is a citizen of the State of California and resides in Ventura County, CA and a former real
 estate agent with DEFENDANT eXp REALTY, was an "Influencer" (defined *infra*) at

DEFENDANT eXp REALTY and is a current Revenue Share Participant (defined *infra*)
 with DEFENDANT eXp Realty.

14. DEFENDANT DAVID S. GOLDEN is a citizen of the State of Nevada and a
 real estate agent with DEFENDANT eXp REALTY, an "Influencer" (defined *infra*) at
 DEFENDANT eXp REALTY and a current Revenue Share Participant (defined *infra*) with
 DEFENDANT eXp REALTY.

9 15. DEFENDANT GLENN SANFORD is a citizen of the State of Washington,
10 10 11 the Founder of eXp Realty, and is Agent #1 in the Revenue Share Program (defined *infra*)
12 with DEFENDANT eXp REALTY.

13

 16. DEFENDANT BRENT GOVE is a citizen of Puerto Rico and a real estate
 agent with DEFENDANT eXp REALTY, a top "Influencer" (defined *infra*) at

 16 DEFENDANT eXp Realty and a current Revenue Share Participant (defined *infra*) with
 DEFENDANT eXp Realty.

17. The true names and capacities, whether corporate, associate, individual or 19 20 otherwise of Defendants DOES 1 through 10, inclusive, are unknown to Plaintiff, who 21 therefore sues said Defendants by such fictitious names. Each of the DEFENDANTS 22 23 designated herein as a DOE is legally responsible in some manner for the events and 24 happenings herein referred to and caused injuries and damages proximately thereby to 25 Plaintiffs, as herein alleged. Plaintiffs will seek leave to amend this Complaint to show 26 27 their names and capacities when the same have been ascertained. 28

EXP REALTY, LLC AND EXP WORLD HOLDINGS, INC. ("DEFENDANT eXp REALTY")

18. DEFENDANT eXp REALTY is a multi-level marketing real estate company
 that is publicly traded on the NASDAQ. It is touted as a cloud-based model with a global
 community.

19. According to DEFENDANT eXp REALTY, it is "fastest growing residential real estate brokerage on the planet." As of October 2022, DEFENDANT eXp REALTY exceeded 85,000 agents worldwide, and as of November 2022, eXp World Holdings reported Third Quarter Revenue of \$1.2 Billion. Join the fastest growing residential exp real estate brokerage on the planet



24 brokerage on the planet.

Са	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 7 of 70 Page ID #:1392		
1 2	The largest independent brokerage on the planet		
3			
4	One brokerage with 24 international markets providing excellent growth executivities for executivity for executivity and the second secon		
5	opportunities for agents. Engage and share best practices across the company.		
6	Build teams across borders.		
7	 Host and participate in daily, live online gatherings. Benefit from a powerful referral network. 		
8			
9			
10	https://expREALTYgrowth.com/wp-content/uploads/2023/01/U.SeXp-Explained-Q3-2022.pdf		
11	Control and Agency Over Defendant Golden and Defendant Bjorkman		
12	Control and Agency Over Delendant Golden and Delendant Djorkman		
13	21. DEFENDANT eXp REALTY, created by DEFENDANT GLENN		
14	SANFORD, has two businesses. One business is the traditional real estate business of		
15	buying and selling homes. The other business is a multi-level-marketing pyramid scheme		
16	buying and senting nomes. The other business is a manu-level-marketing pyramid scheme		
17	which financially rewards the participants for recruitment of new agents, not for selling		
18	real estate.		
19			
20	22. The Venture at issue centers around the recruitment of agents into eXp		
21	REALTY's Revenue Share Program (also referred to as the "multi-level marketing" or		
22	··· · 1 1 ··· · 1		
23	"pyramid scheme").1		
24			
25			
26			
27			
28			
	¹ <u>https://www.sec.gov/oiea/investor-alerts-bulletins/investor-alerts-ia-pyramid</u> 7		
	SECOND AMENDED COMPLAINT FOR DAMAGES		

23. For this pyramid scheme to work, continuous recruitment of new agents is
 essential, without which it will collapse. To fund this pyramid scheme, each recruited agent
 must pay a monthly fee of \$85.00, which amounts to \$1,020.00 a year.

5 24. As of January 2024, DEFENDANT eXp REALTY had more than 89,000
6 agents worldwide.

8 25. DEFENDANT GOVE is a central figure in the pyramid scheme by virtue of
 9 his personal downline of agents that make up more than 20% (approximately 20,000
 10 agents) of eXp REALTY. DEFENDANT GOVE is the third top Recruiter at eXp Realty
 11 and intricately involved in the recruitment of many agents to his downline.

13 26. DEFENDANT GOLDEN and DEFENDANT BJORKMAN are in 14 DEFENDANT GOVE'S downline in the pyramid. DEFENDANT GOVE in fact directly 15 16 recruited DEFENDANT GOLDEN into his downline after DEFENDANT GOLDEN 17 reached out to DEFENDANT GOVE about the possibility of joining eXp. After what 18 DEFENDANT GOVE himself proclaimed to be a long one on one conversation, 19 20 DEFENDANT GOVE recruited DEFENDANT GOLDEN into his downline and started 21 calling him in public by the name "Golden Delicious." 22

23 27. Because DEFENDANT GOLDEN and DEFENDANT BJORKMAN were
 24
 25
 26 REALTY's most successful recruiters, DEFENDANTS GOVE, SANFORD and eXp
 27 REALTY all financially benefitted from the recruitment activities of DEFENDANT
 28 GOLDEN and DEFENDANT BJORKMAN.

28. DEFENDANT GOVE, DEFENDANT SANFORD and DEFENDANT eXp
 REALTY, instructed, required, and provided DEFENDANT BJORKMAN and
 DEFENDANT GOLDEN with the means and methods on how to entice agents and how to
 join eXp REALTY's pyramid, and more specifically, how to join their personal downline
 within the pyramid.

DEFENDANT GOVE, DEFENDANT SANFORD and DEFENDANT eXp 29. 8 9 REALTY provided DEFENDANT BJORKMAN and DEFENDANT GOLDEN with 10 scripts, tools, and training on how to recruit agents into eXp's Revenue Share pyramid; the 11 excessive and incessant online presence and videos of all DEFENDANTS provide 12 13 extensive examples of ways in which DEFENDANT GOVE, SANFORD and eXp gave 14 DEFENDANT BJORKMAN AND DEFNDANT GOLDEN the sales tools and training 15 16 necessary for recruitment activities.

17
 30. DEFENDANT eXp requires all of its agents, including DEFENDANT
 BJORKMAN and DEFENDANT GOLDEN to follow the eXp AGENT ATTRACTION
 Best Practices Guide, the eXp Agent Attraction Success Strategy, and eXp REALTY's
 Policies and Procedures; DEFENDANT eXp REALTY controls all of its agents with
 respect to recruitment.

24
 25
 26
 26
 27
 28
 28
 31. DEFENDANT eXp REALTY required that DEFENDANT BJORKMAN and
 29
 20
 21
 22
 23
 24
 24
 31. DEFENDANT eXp REALTY required that DEFENDANT BJORKMAN and
 26
 27
 28
 28
 29
 29
 20
 21
 22
 23
 24
 24
 24
 24
 24
 25
 26
 27
 28
 28
 29
 29
 20
 20
 21
 22
 23
 24
 24
 24
 24
 25
 26
 27
 27
 28
 29
 20
 21
 22
 23
 24
 24
 24
 24
 24
 24
 24
 25
 26
 27
 27
 28
 29
 20
 21
 22
 23
 24
 24
 24
 24
 25
 26
 27
 27
 28
 29
 29
 20
 21
 21
 22
 23
 24
 24
 24
 24
 24
 24
 24
 26
 27
 28
 29
 29
 20
 21
 21
 21
 22
 23
 24
 24
 24
 24
 24
 24
 25
 24
 25
 25
 26
 27

Case 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 10 of 70 Page ID #:1395

32. DEFENDANT eXp REALTY, DEFENDANT SANFORD AND
 DEFENDANT GOVE exercised considerable control over DEFENDANT BJORKMAN
 AND DEFENDANT GOLDEN by giving them the means and methods to recruit agents to
 eXp.

33. DEFENDANT GOLDEN and DEFENDANT BJORKMAN were agents of
 BEFENDANT eXp REALTY.

9 Likewise, DEFENDANT BJORKMAN and DEFENDANT GOLDEN relied 34. 10 on DEFENDANT GOVE, DEFENDANT SANFORD, and DEFENDANT eXp 11 REALTY's methods and instructions when actively recruiting agents for eXp REALTY. 12 13 35. DEFENDANT GOVE, DEFENDANT SANFORD and DEFENDANT eXp 14 REALTY taught DEFENDANT BJORKMAN and DEFENDANT GOLDEN that the key 15 16 to "Agent Attraction", i.e., recruitment into the eXp REALTY pyramid, is to project an 17 image of success – both personally and professionally. 18

36. DEFENDANT eXp REALTY went to great lengths to showcase the success
and wealth of its top influencers in order to convince others to join the pyramid and to
attain the same level of prosperity. This tactic repeatedly shows top agents sharing pictures
of their yachts, airplanes, vacation properties, moves to Puerto Rico to the Compound for
tax purposes and generally showcasing much money they make each month due to their
participation in the pyramid.

27
 27
 37. DEFENDANT GOVE personally trained DEFENDANT GOLDEN and
 28
 28
 29
 29
 20
 20
 21
 21
 21
 21
 22
 23
 24
 25
 26
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27
 27

DEFENDANT GOLDEN stated in a video with DEFENDANT GOVE, that he called on
 DEFENDANT GOVE and other top eXp agent Influencers, "a million times" to get
 training help.

38. This training included inviting agents to events held at beautiful, exotic
locations, where successful real estate agents would meet in order to "rub shoulders" with
the "Who's Who" at eXp, naming the big Influencers/Agent Attractors, with whom they
were encouraged to develop relationships, as well as to be trained on how to utilize and to
parrot the well-oiled recruitment techniques perfected by higher ups at eXp REALTY.

39. DEFENDANT GOVE also recommended, and still recommends to this day,
 that agents "share hotel rooms" and encourages attendance at parties where he praises the
 fact that they have bars stocked with copious amounts of alcohol; the all-inclusive price
 that includes open bars is touted frequently in DEFENDANT GOVE's solicitation for
 DEFENDANT eXp REALTY's recruiting events, as well as the encouragement to "rub
 shoulders" with the top influencers at eXp.

40. Using the materials and knowledge obtained from DEFENDANT GOVE,
DEFENDANT SANFORD and DEFENDANT eXp REALTY, DEFENDANTS
BJORKMAN and GOLDEN also went to great lengths to showcase themselves as
successful businessmen and leaders in the real estate industry by speaking at eXp
REALTY events and hosting their own eXp REALTY recruitment events.

41. At these recruitment events, DEFENDANTS BJORKMAN and GOLDEN
 promised agents that they would attain prosperity if they joined their downline in the
 pyramid.

42. DEFENDANTS BJORKMAN and GOLDEN espoused the importance of
 attending their events so that agents could be in the room with top influencers like
 DEFENDANT GOVE.

9 Both prospective eXp REALTY agents and agents wanting to grow their 43. 10 downline, believed that in order for them to develop their professional networks and 11 become successful eXp REALTY agents like DEFENDANTS GOVE, BJORKMAN and 12 13 GOLDEN, they had to be "in the room where it happens", rubbing shoulders with the agent 14 influencers that DEFENDANT eXp REALTY often put on stage, promoted in online 15 16 videos, highlighted in their eXp Life magazine, or otherwise promoted visibly and 17 regularly. 18

44. DEFENDANTS BJORKMAN and GOLDEN made sure that each of their
 events were fully stocked with copious amounts of alcohol and drugs, including GHB,
 which is commonly referred to as a date-rape drug.

45. DEFENDANTS GOLDEN and BJORKMAN would then surreptitiously slip
 attendees intoxicants, or fraudulently induce them to take intoxicants, which would cause
 them to appear and to act as if they were attracted to DEFENDANTS BJORKMAN and
 GOLDEN and their friends – thereby elevating DEFENDANTS GOLDEN and

BJORKMAN's status at eXp – all in the name of appearing successful and consequently
 better recruiters for eXp REALTY.

3 46. It was known that after an evening at these events, DEFENDANTS 4 5 BJORKMAN and GOLDEN would share videos and pictures of women they had drugged. 6 DEFENDANT GOVE enticed PLAINTIFFS and others to travel to 47. 7 recruitment events for the purpose of increasing the number of agents in his downline. 8 9 As a result of these recruiting events, DEFENDANT GOVE benefited by the 48. 10 growth of his own downline, as did DEFENDANT SANFORD and DEFENDANT eXp. 11 12 49. Because the success of DEFENDANTS GOLDEN and BJORKMAN directly 13 impacted DEFENDANT GOVE, DEFENDANT SANFORD and DEFENDANT eXp 14 REALTY, they routinely assisted DEFENDANTS GOLDEN and BJORKMAN in 15 16 cultivating their image of success. 17 DEFENDANT GOVE was keenly aware of the methods DEFENDANTS 50. 18 BJORKMAN and GOLDEN used at their recruitment events. 19 20 DEFENDANT GOVE, DEFENDANT SANFORD and DEFENDANT eXp 51. 21 REALTY maintained and controlled DEFENDANT BJORKMAN and DEFENDANT 22 23 GOLDEN's recruitment activities sufficient to establish vicarious or agency liability under 24 the TVPRA. 25 52. According to DEFENDANT eXp REALTY's most recent Proxy Statement 26 27 dated April 27, 2022, DEFENDANT eXp REALTY maintains a revenue-sharing plan 28 whereby each of its agents and brokers participate in and can receive monthly and annual

residual overrides on the gross commission income resulting from transactions

1

consummated by agents and brokers who they have attracted to eXp REALTY. Agents and
brokers are eligible for Revenue Share based on the number of producing Front-Line
Qualifying Active ("FLQA") agents they have attracted to eXp REALTY. An FLQA is an
agent or broker that an agent or broker has personally attracted to eXp REALTY who has
met specific sales transaction volume requirements. In other words, their "recruits".

9 Under DEFENDANT eXp REALTY's agent's agreement, vesting can occur 53. 10 with respect to both stock option and the Revenue Share Program. Pursuant to 11 DEFENDANT eXp REALTY's Revenue Share Vesting Policy, to qualify for revenue 12 13 share vesting, a "Participant" must meet several conditions including be affiliated with the 14 Company for not less than 36 months. A Participant shall be considered "Vested" in the 15 16 Revenue Share Plan's eXpansion Revenue Share (sharing in the income from your 17 recruited agents) and will continue to receive the benefits provided under the Revenue 18 Share Plan even after a Participant disassociates from the Company (so long as they do not 19 20 go to a competitor). 21

54. DEFENDANT eXp REALTY automatically enrolls its agents into the eXp
 Revenue Share Plan and heavily encourages and incentivizes its agents to become a
 "Sponsor Agent". DEFENDANT eXp REALTY calls this "Agent Attraction".

26 55. DEFENDANT eXp REALTY directs, trains and teaches its Sponsor Agents
 27 how to recruit and entice other real estate agents ("Recruited Agents") to join
 28

DEFENDANT eXp REALTY via DEFENDANT eXp REALTY's Revenue Share
 Pyramid.

By participating in DEFENDANT eXp REALTY's Revenue Share Pyramid, 56. Sponsor Agents receive substantial monetary compensation directly from DEFENDANT eXp REALTY. The higher a Sponsor Agent is placed in the Revenue Share Pyramid (or stated another way, the more tiers of Recruited Agents that a Sponsor Agent can lock into their "downline" – downline being defined as agents they have recruited) the more money DEFENDANT eXp REALTY pays the Sponsor Agent and the more money DEFENDANT eXp REALTY and DEFENDANT SANFORD make (he is Agent #1, at the top of the pyramid).



https://expREALTYgrowth.com/wp-content/uploads/2023/01/U.S.-eXp-Explained-Q3-2022.pdf

57. In addition, Sponsor Agents get a stock award in DEFENDANT eXp

REALTY every time their Recruited Agent sells a property.

58. Typically, and as was the case for the Plaintiffs, DEFENDANT eXp
 REALTY's top recruiting Sponsor Agents ("Influencers") would invite prospective and
 current DEFENDANT eXp REALTY real estate agents to social networking events ("eXp
 REALTY Recruiting Events") for the purpose of recruiting, enticing and soliciting other
 real estate agents to join DEFENDANT eXp REALTY or to retain current DEFENDANT
 eXp REALTY real estate agents.

DEFENDANT eXp REALTY receives a direct financial benefit every time a 59. Sponsor Agent recruits a real estate agent into their downline, including, but not limited to the following: 20% of all commissions earned by the Recruited Agent; \$149 start-up fee paid by the Recruited Agent to DEFENDANT eXp REALTY; \$85/month cloud brokerage fee paid by the Recruited Agent to DEFENDANT eXp REALTY; \$25 transaction review fee paid by the Recruited Agent to DEFENDANT eXp REALTY; and a \$40 risk management fee paid by the Recruited Agent to DEFENDANT eXp REALTY.



DEFENDANT eXp REALTY also receives a direct financial benefit from 60. 1 2 every Recruited Agent in the amount of \$250 a month if the Recruited Agent fails to 3 generate a minimum of \$5,000 gross commission income or fails to close two qualifying 4 5 sale transactions within the preceding six full months. Although the standard contract states 6 that all agents share 20% of their commissions, DEFENDANT eXp REALTY makes 7 exceptions to this rule for select Influencers they want to recruit to DEFENDANT eXp 8 9 REALTY to attract more agents and increase certain Influencers' Revenue Share, to the 10 detriment of DEFEDANT eXp REALTY's shareholders. 11 12 61. DEFENDANT eXp REALTY has a symbiotic relationship with its top 13 agents/"Influencers". DEFENDANT eXp REALTY's part of the relationship is to put top 14 Influencers in the position to be able to increase the agent count by any means necessary. 15 16 The Influencers' role is to recruit as many agents as possible to keep the Revenue Share 17 pyramid from collapsing. 18 62. For this reason, DEFENDANT eXp REALTY went to great lengths to 19 20 promote the wealth and success of its Influencers. As part of this strategy spearheaded by 21 eXp President David Conord, DEFENDANT eXp REALTY profiles its top agents. One 22 23 such way the agents were profiled was on eXpLife, which is a website run by 24 DEFENDANT eXp to promote its agents. 25 DEFENDANT eXp REALTY was run by an executive leadership team which 63. 26 27 made decisions relevant to the instant actions and individuals involved. At all relative

times it included, but was not limited to: DEFENDANT SANFORD, Jason Gesing, Jeff

28

2 Haggard. This leadership team also included top Alpha Influencer Brent Gove. 3 **DEFENDANT MICHAEL L. BJORKMAN AND** 4 **DEFENDANT DAVID S. GOLDEN** 5 In 2018, DEFENDANT BJORKMAN, a licensed real estate agent in the state 64. 6 7 of California, was recruited by DEFENDANT GOLDEN to join DEFENDANT eXp 8 REALTY. 9 65. Prior to joining DEFENDANT eXp REALTY, DEFENDANT BJORKMAN 10 11 was an agent at Remax. 12 66. DEFENDANT BJORKMAN joined DEFENDANT eXp REALTY in 2018 13 and named DEFENDANT GOLDEN as his Sponsor Agent. 14 15 67. DEFENDANT BJORKMAN has been a self-described "leader" in the real 16 estate industry and was one of DEFENDANT eXp REALTY's top recruiters/Influencers, 17 18 who generated a substantial part of his income, not from selling real estate, but by 19 recruiting real estate agents to join DEFENDANT eXp REALTY.² 20 21 According to DEFENDANT BJORKMAN, at DEFENDANT eXp REALTY, 68. 22 "your net worth directly relates to your network."³ DEFENDANT BJORKMAN develops 23 24 ² "Exp Agent Attraction Boot Camp Mike Bjorkman. How to recruit agents." 25 https://video.search.yahoo.com/search/video?fr=mcafee&ei=UTF-26 8&p=exp+agent+attraction+video&type=E210US91088G0#id=10&vid=7acfc0304d9dbbc6d3e6ff4359aa d6ce&action=view 27 ³ https://video.search.yahoo.com/search/video?fr=mcafee&ei=UTF-28 8&p=exp+agent+attraction+video&type=E210US91088G0#id=10&vid=7acfc0304d9dbbc6d3e6ff4359aa d6ce&action=view 18 SECOND AMENDED COMPLAINT FOR DAMAGES

1 his network by making recruits feel like a part of his "family", caring for them and helping
2 them succeed in their careers.

69. DEFENDANT BJORKMAN does this by building a false relationship based
 on trust and emotional connection, only then to manipulate, exploit and abuse these
 relationships.

8 70. At DEFENDANT eXp REALTY'S direction and using their recruiting
 9 techniques, DEFENDANT BJORKMAN recruited downline agents by inviting them to
 10 travel to DEFENDANT eXp networking events in various states and Mexico.

DEFENDANT BJORKMAN stressed the critical importance of these events to his recruits
 in furthering their career because DEFENDANT eXp Realty was all about recruiting
 agents.

16
 71. On March 8, 2021, DEFENDANT BJORKMAN was arrested in Miami-Dade
 17
 18
 County for two (2) counts of sexual assault of JANE DOE 3.

19 72. In conjunction with that arrest, the Las Vegas Police Department issued a
 20 Declaration of Warrant/Summons, Event Number 200900070704 ("Warrant"), a 27-page
 21 report, which lays out its in-depth criminal investigation describing multiple occasions of
 23 multiple women being drugged and assaulted by DEFENDANT BJORKMAN while
 24 attending eXp REALTY Recruiting Events.

73. As described in the Warrant, there is a long history, dating back to 2000, of
 multiple women accusing DEFENDANT BJORKMAN of both drugging and sexually
 assaulting them.

74. One of the incidents detailed in the Warrant, details the rape of a real estate
agent that occurred in 2007. That same agent joined eXp REALTY in 2018. Shortly after
joining eXp REALTY, she ran into DEFENDANT BJORKMAN at eXpCon in New
Orleans in October 2018.

6 Seeing DEFENDANT BJORKMAN associated with the same company she 75. 7 just joined as a real estate agent caused this agent to suffer extreme emotional distress, at 8 9 which time she told her Sponsor Agent Frank Crandall that DEFENDANT BJORKMAN 10 had assaulted her in 2007 and that she could not work for a company where he worked. 11 Shortly thereafter, this agent reached out to eXp REALTY'S Designated California Broker, 12 13 Debbie Penny. Ms. Penny never replied to this agent's attempts to contact her. Frustrated 14 with the lack of support, this agent left eXp Realty. 15

16 76. According to a Las Vegas Police Report, around April or May 2018, an eXp
 17 REALTY Agent attended a real estate networking event in Denver, Colorado. One evening
 19 during the conference, the eXp REALTY Agent went to the bar with several other event
 20 attendees, including DEFENDANT BJORKMAN.

77. This eXp REALTY Agent only had one drink at the bar and does not recall
how she got the drink. After having that drink, the eXp REALTY Agent stood up and
immediately felt woozy and shaky. DEFENDANT BJORKMAN immediately noticed she
was sick and told her that she had been drugged, that she needed to eat and that she should
not leave the bar with anyone except for him. This eXp REALTY Agent does not recall
the rest of the evening. After learning about other women being drugged and assaulted by

1DEFENDANT BJORKMAN, this now former eXp REALTY Agent has come to the2conclusion that she was also drugged by DEFENDANT BJORKMAN.

3 78. According to a Las Vegas Police Report, in early February 2019, another eXp 4 5 REALTY Agent attended a real estate networking event in Maui, Hawaii. During the 6 event, this eXp REALTY Agent had two drinks with DEFENDANT BJORKMAN. Soon 7 after, this eXp REALTY Agent began slipping in and out of consciousness and had to be 8 9 taken to Maui Hospital. Despite only having two drinks, this eXp REALTY Agent had a 10 Blood Alcohol Content of .21 (nearly three times the legal limit). This eXp REALTY 11 Agent now believes that she was drugged with alcohol powder and believes that 12 13 DEFENDANT BJORKMAN was the individual who drugged her. 14

79. The Las Vegas Police Report detailed yet another incident involving a 15 16 different agent that occurred in or around May-June 2019. In this instance, a real estate 17 agent and her husband attended an eXp recruiting event in Coronado, California. 18 DEFENDANT BJORKMAN invited her and her husband to brunch. They each had one 19 20 glass of wine and then DEFENDANT BJORKMAN invited them to DEFENDANT 21 GOLDEN and DEFENDANT BJORKMAN's suite utilized for eXp recruiting parties. 22 23 While in the suite, DEFENDANT GOLDEN arrived. The real estate agent and her 24 husband were each offered a mixed drink. Soon after, the real estate agent had limited 25 memory of the rest of the day, missed pre-arranged dinner plans, missed many text 26 27 messages, and did not wake up until the following morning. This agent believes she was 28

drugged, but at the time, did not know who was responsible. This agent joined eXp
 REALTY in October 2019 and named DEFENDANT BJORKMAN as her sponsor.

80. Per the Las Vegas Police Report, later that year, in December 2019, this same
eXp REALTY agent traveled to Puerto Rico to visit top eXp REALTY influencer and eXp
REALTY then Board Member Gene Frederick. Rosie Rodriquez, an agent in her upline
and DEFEDANT GOLDEN's direct eXp sponsor, also was supposed to attend the event
but cancelled at the last moment. Consequently, this eXp REALTY Agent was staying at a
rental home alone with DEFENDANT BJORKMAN and DEFENDANT GOLDEN.

81. This eXp REALTY Agent was so fearful during her stay due to inappropriate
 sexual comments and actions said and done by both DEFENDANT BJORKMAN and
 DEFENDANT GOLDEN that she locked her door to her bedroom each night to prevent
 them from entering. As they tried to wiggle the door open, she stayed on the phone with
 her husband throughout the night.

82. Due to being so uncomfortable, she left the trip a day early and asked eXp
REALTY Board Member Gene Frederick to drive her to the airport, which he did. On
February 25, 2020, DEFENDANT GOLDEN flew to her hometown in Minnesota to attend
an eXp REALTY recruiting event. Sometime thereafter, this eXp REALTY Agent
contacted eXp REALTY to request that she no longer be in DEFENDANT BJORKMAN
and DEFENDANT GOLDEN'S downline.

27

28

1 83. As noted by one of the witnesses in the Warrant, after DEFENDANT
 2 BJORKMAN drugged and assaulted certain women, DEFENDANT BJORKMAN has
 3 contacted them, "threatening" them not to say anything.

84. According to the State of California Department of Real Estate,
 DEFENDANT BJORKMAN was affiliated with DEFENDANT eXp REALTY's Broker
 License from August 13, 2018 to September 18, 2020. Under the terms of DEFENDANT
 eXp REALTY's Revenue Share Plan, should an agent no longer have their license with
 DEFENDANT eXp REALTY, then they no longer would be entitled to participate in
 DEFENDANT eXp REALTY's Revenue Share Plan.

13
 14
 14
 15
 16
 16
 17
 18
 18
 19
 19
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 10
 1

17
 18
 18
 19
 10 longer connected to eXp REALTY; however, DEFENDANT BJORKMAN to this day is
 20
 20
 still a Participant in DEFENDANT eXp Realty's Revenue Share Program.4

21
22
23
24
24
25
21
21
87. Pursuant to DEFENDANT eXp's standard Agent Agreement, to become a
23
24
25
24
25
26

26

⁴ Plaintiff Sims was entitled to half of the Revenue Share of DEFENDANT BJORKMAN;
 ^a however, DEFENDANT eXp REALTY is giving 100% of the Revenue Share to DEFENDANT BJORKMAN and none to Plaintiff Sims.

1	88.	Despite the fact that DEFENDANT BJORKMAN did not meet the			
2	requirements to become a vested raticipant, upon information and bener, DEPENDANT				
3 4	eXp REALTY allowed DEFENDANT BJORKMAN to vest.				
5	89.	Conversely, DEFENDANT eXp REALTY did not allow did not grant the			
6	same vestir	ng exception to Jane Doe 3.			
7 8	90.	After learning about the incidents related to Plaintiff Lundy and Jane Doe 3,			
0 9		n detail below, DEFENDANT eXp REALTY removed DEFENDANT			
10					
11		AN from their license but continued to allow him to go to eXp events, continued			
12	to socialize	with him and continued to pay him substantial amounts of money each month			
13 14	because he	was a top Influencer.			
15	91.	DEFENDANT eXp REALTY would not allow Plaintiffs who had			
16	DEFENDA	NT BJORKMAN as their sponsor to move lines, forcing them to financially			
17 18	support the	ir rapist.			
19	92.	In 2017, DEFENDANT GOLDEN was introduced to DEFENDANT eXp			
20	REALTY b	by a DEFENDANT eXp REALTY recruiting agent named Rosie Rodriguez.			
21 22	93.	As of February 1, 2018, DEFENDANT GOLDEN joined DEFENDANT eXp			
23	REALTY a	and named Rosie Rodriguez as his Sponsor Agent.			
24	94.	According to the Nevada Department of Real Estate, DEFENDANT			
25					
26 27	GOLDEN	is currently an active agent affiliated with DEFENDANT eXp REALTY.			
27					
		24			
		SECOND AMENDED COMPLAINT FOR DAMAGES			
1					

95. DEFENDANT GOLDEN is one of DEFENDANT eXp REALTY's top
 recruiters/Influencers and generates the majority of his income not from selling real estate
 but by recruiting real estate agents to join DEFENDANT eXp REALTY.

5 96. DEFENDANT GOLDEN develops his network by building a false
 6 relationship based on trust and emotional connection, only then to manipulate, exploit and
 8 abuse these relationships.

9 Multiple women informed the Las Vegas Police Investigator that they 97. 10 personally saw DEFENDANT GOLDEN with GHB5 and other illicit substances on 11 multiple occasions, and they believe those substances supplied by DEFENDANT 12 13 GOLDEN were used to drug them so that they could be sexually assaulted at 14 DEFENDANT eXp REALTY Recruitment Events. Many of these women also informed 15 16 the Las Vegas investigator that DEFENDANT GOLDEN was a participant in the sexual 17 assaults that occurred at DEFENDANT eXp REALTY Recruitment Events. 18 98. As part of its investigation and as detailed in the Warrant, several victims are 19 20 aware that DEFENDANT BJORKMAN and DEFENDANT GOLDEN made videos of 21 their sexual assaults. 22

²³

 ⁵ GHB (Gamma-Hydroxybutyric Acid) is commonly known as the "date rape drug. It comes in a liquid or as a white powder that is dissolved in water, juice, or alcohol. In liquid form, GAB is clear and colorless. When taken, it can cause hallucinations, euphoria, drowsiness, decreased anxiety, excited and aggressive behavior. Overdose symptoms include unconsciousness, seizures, slowed heart rate, greatly slowed breathing, lower body temperature, vomiting, nausea, coma, and death. Source:
 <u>https://www.dea.gov/factsheets/ghb-gamma-hydroxybutyric-acid</u>

²⁷ GHB's liquid form allows it to be slipped into drinks, and its sedative effects prevent victims from resisting sexual assault. GHB can also cause amnesia, meaning that when people recover from the drug's effects, they may not remember what happened. https://www.camh.ca/en/health-info/mental-illness-and-addiction-

²⁸ happened. https://www.camh.ca/en/health-info/mental-illness-and-addictionindex/ghb/#:~:text=People%20who%20use%20GHB%20regularly%20can%20develop%20tolerance,symptoms%20if%20they %20abruptly%20stop%20using%20the%20drug

99. DEFENDANT BJORKMAN and DEFENDANT GOLDEN made it known to
 many of the women they drugged and assaulted that they had valuable and explicit videos
 and pictures of the women.

5 100. As part of its investigation, the police obtained a search warrant for
 6 DEFENDANT GOLDEN's cell phone. The police conducted a digital extraction of the
 7 phone, the results of which remain in police custody. Upon information and belief, some
 9 of the photos and videos recovered from the DEFENDANT GOLDEN's phone contain
 10 evidence that supports the allegations set forth in this Complaint.

101. DEFENDANT BJORKMAN and DEFENDANT GOLDEN would on a
 regular basis sponsor recruitment events to entice agents to join eXp Realty. A key part of
 their recruitment at the direction of DEFENDANT eXp REALTY was to create an image
 of "success" which consisted of being surrounded by beautiful women whom they could
 sexually exploit.

19 102. DEFENDANT eXp REALTY was aware of these recruitment events,
 20 including of what went on at these events, held by DEFENDANT BJORKMAN and
 21 DEFENDANT GOLDEN and financially benefitted from them.

103. Despite knowing of DEFENDANT GOLDEN'S criminal actions,
 DEFENDANT eXp REALTY took no action to remove DEFENDANT GOLDEN from
 DEFENDANT eXp REALTY and continued to promote him as one of their respected
 agents as seen on its website life.exprealty.com.

104. DEFENDANT eXp REALTY decided to take no action against 1 2 DEFENDANT GOLDEN because DEFENDANT GOLDEN provided a long line of agents 3 below him without which his upline, consisting of DEFENDANT GOVE and 4 5 DEFENDANT SANFORD and others in the upline would lose substantial income. 6 **DEFENDANT BRENT GOVE AND DEFENDANT GLENN SANFORD** 7 105. DEFENDANT GOVE is one of eXp REALTY's top recruiters. According to 8 9 his own website, DEFENDANT GOVE has close to 20,000 agents in his downline which 10 translates into more than a fifth of all of DEFENDANT eXp REALTY's agents. 11 12 106. DEFENDANT GOVE was aware of DEFENDANT BJORKMAN and 13 DEFENDANT GOLDEN's recruitment events and would often tell other agents that he 14 was living vicariously through DEFENDANT GOLDEN. 15 16 107. DEFENDANT GOVE held his own recruiting events where upon information 17 and belief women were assaulted by DEFENDANT BJORKMAN and/or DEFENDANT 18 GOLDEN who were invited to these events by DEFENDANT GOVE. 19 20 108. DEFENDANT SANFORD is Agent #1. He is the founder of eXp Realty and 21 is at the top of the Revenue Share Pyramid. 22 23 109. When reports of DEFENDANT BJORKMAN and DEFENDANT 24 GOLDEN's criminal conduct became public knowledge a small minority of 25 DEFENDANT eXp REALTY's corporate leadership expressed a strong desire to terminate 26 27 DEFENDANT BJORKMAN and DEFENDANT GOLDEN's association with 28 DEFENDANT eXp REALTY. 27 SECOND AMENDED COMPLAINT FOR DAMAGES

Case 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 28 of 70 Page ID #:1413

110. Upon information and belief, DEFENDANT GOVE threatened to pull his
 entire team, one-fifth of the entire company, from DEFENDANT eXp REALTY if
 DEFENDANT eXp REALTY removed DEFENDANT BJORKMAN AND DEFENDANT
 GOLDEN from DEFENDANT eXp REALTY.

6
 111. Upon information and belief, DEFENDANT SANFORD, DEFENDANT

 7
 8
 GOVE and others came to an agreement whereby they would allow DEFENDANT

 9
 9
 GOLDEN to remain at DEFENDANT eXp REALTY and continue to promote him and to
 10
 remove DEFENDANT BJORKMAN from their license but continue to pay him his
 12
 12
 Revenue Share contrary to their own policies.

13

 112. DEFENDANT SANFORD had actual knowledge about DEFENDANT
 112. DEFENDANT SANFORD had actual knowledge about DEFENDANT
 112. DEFENDANT GOLDEN's criminal activities with respect to Jane
 113. DEFENDANT GOLDEN's criminal activities with respect to Jane
 114. Does 1, 2, and 3 as well as others; this was made public by a Facebook post in September
 117. DEFENDANT GOLDEN's criminal activities with respect to Jane
 118. Does 1, 2, and 3 as well as others; this was made public by a Facebook post in September
 117. DEFENDANT GOLDEN's criminal activities with respect to Jane

19 113. Upon information and belief, when DEFENDANT eXp REALTY and
 20 DEFENDANT SANFORD knew about the multiple assaults, he was asked what would he
 21 do when this came out publicly. DEFENDANT SANFORD's response was to say, so
 23 what, it is only going to be in the news cycle for 3-5 days, and nothing will happen.
 24 114. Rather than conducting a legitimate investigation into the Plaintiffs'

25
26 complaints regarding DEFENDANT BJORKMAN and DEFENDANT GOLDEN,

27 28 DEFENDANT eXp REALTY, DEFENDANT GOVE AND DEFENDANT SANFORD

1	did a cost benefit analysis and decided it made economic sense to continue to pay
2	DEFENDANT GOLDEN AND DEFENDANT BJORKMAN.
3 4	115. DEFENDANT GOVE AND DEFENDANT SANFORD repeatedly acted as if
5	they were hearing the assault complaints for the first time even though they were
6 7	personally made aware repeatedly through the proper chain of command and direct
8	communications about these assaults over the years. They put monetary gain over the
9	wellbeing of the PLAINTIFFS.
10 11	116. DEFENDANT SANFORD, DEFENDANT GOVE, DEFENDANT
12	BJORKMAN and DEFENDANT GOLDEN gaslit the Plaintiffs in concert, shaming and
13 14	blaming the Plaintiffs, holding these horrific moments over their heads. ⁶
15	117. By choosing to allow DEFENDANT GOLDEN AND DEFENDANT
16	BJORKMAN's behavior to go unchecked for years simply so they could continue to reap
17 18	the financial benefits provided by DEFENDANT BJORKMAN and DEFENDANT
19	GOLDEN, DEFENDANT eXp REALTY, DEFENDANT GOVE and DEFENDANT
20 21	SANFORD were complicit in allowing assaults to occur.
21	118. The DEFENDANTS, acting with a common purpose to recruit new agents, to
23	maintain downlines, financially benefitted from allowing this behavior to occur.
24	
25 26	
27	
28	⁶ Due to the drugging and gaslighting, Plaintiffs' state law causes of action are tolled based on their delayed discovery. 29
	SECOND AMENDED COMPLAINT FOR DAMAGES

119. Additionally, DEFENDANT eXp REALTY attempted to cover up the
 criminal conduct of DEFENDANTS BJORKMAN and GOLDEN through the attempted
 use of Non-Disclosure Agreements.

120. Upon information and belief, DEFENDANT GOVE actively attempted to
 solicit agents to make false statements to extricate DEFENDANT GOLDEN and
 DEFENDANT BJORKMAN.

9

10

11

22

23

24

25

26

27

28

LEGAL BACKGROUND

18 U.S.C. § 1591

12 121. The federal sex trafficking statute, 18 U.S.C. § 1591, outlaws sex trafficking
 13 activities that affect interstate or foreign commerce or take place within the territorial
 14 jurisdiction of the United States. It is to be construed expansively because it serves a
 16 remedial purpose and uses intentionally broad language.

17
 122. The federal sex trafficking statute, 18 U.S.C. § 1591(a), criminalizes any
 person acting in interstate or foreign commerce, or within the territorial or maritime
 jurisdiction of the United States, who knowingly:

(1) recruits, entices, harbors, transports, provides, obtains,
 advertises, maintains, patronizes, or solicits by any means a
 person;

(2) benefits, financially or by receiving anything of value, from participation in a [sex trafficking] venture which has engaged in an act described in violation of paragraph (1);

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 31 of 70 Page ID #:1416
1	knowing, or in reckless disregard of the fact, that means of
2	force, threats of force, fraud, coercion, or any combination of
3 4	such means will be used to cause the person to engage in a
5	commercial sex act,
6	123. 18 U.S.C. § 1591(d) criminalizes "obstructing, attempting to obstruct, or in
7 8	any way interfering with or preventing the enforcement of this section."
9	124. 18 U.S.C. § 1595, provides a civil remedy to victims of sex trafficking crimes,
10	including violations of 18 U.S.C. § 1591(a) and § 1591(d), against the perpetrator of such
11 12	crimes and against anyone else who knowingly benefits, financially or by receiving
13	anything of value, from participation in a venture which that person knew or should have
14	known has engaged in a sex trafficking crime. 18 U.S.C. §1595(a).
15 16	known nus enguged in a sex traineking ennie. 10 0.5.0. g1595(a).
17	ALLEGATIONS RELATING TO PLAINTIFFS
18	Fabiola Acevedo
19 20	125. In early 2018, during a real estate networking event, DEFENDANT GOLDEN
21	first began trying to recruit Ms. Acevedo to join DEFENDANT eXp REALTY.
22	126. DEFENDANT GOLDEN explained to Ms. Acevedo that if she joined
23 24	DEFENDANT eXp REALTY, it was important whom she chose as her Sponsor Agent as
25	this person would provide her with important connections and coaching to help her grow

this person would provide her with important connections and coaching to help her grow

27 her real estate business.

28

1 127. Ms. Acevedo had known DEFENDANT GOLDEN as a leader in the real
 2 estate business for some time and trusted him and his guidance.

128. After many conversations with DEFENDANT GOLDEN, Ms. Acevedo
 decided she wanted to join DEFENDANT eXp REALTY and have DEFENDANT
 GOLDEN as her Sponsor Agent.

129. A contract was sent to Ms. Acevedo to join DEFENDANT eXp REALTY and 8 9 Ms. Acevedo named DEFENDANT GOLDEN as her Sponsor Agent. Soon after, 10 DEFENDANT GOLDEN recalled the contract and told Ms. Acevedo that instead of 11 naming DEFENDANT GOLDEN as her Sponsor Agent, she should name DEFENDANT 12 13 BJORKMAN as her Sponsor Agent telling Ms. Acevedo that it would be better for her 14 professional growth to have two Sponsor Agents, DEFENDANT GOLDEN and 15 16 DEFENDANT BJORKMAN.

17
 130. DEFENDANT GOLDEN then explained to Ms. Acevedo that DEFENDANT
 BJORKMAN had already purchased tickets to a real estate networking event hosted by the
 Closing Table at the Pelican Hill Hotel in Pelican Hill, California on July 20-22, 2018 and
 that it would be good for her career to go to this event as DEFENDANT BJORKMAN'S
 guest.

131. Arriving a day before the start of the conference, DEFENDANT GOLDEN's
 (and DEFENDANT eXp REALTY's) Sponsor Agent, Rosie Rodriguez invited Ms.
 Acevedo to tour her eXp REALTY office and stay the night at her guest house.

1 132. The next day, on July 20, 2018, Ms. Rodriguez dropped off PLAINTIFF
 ACEVEDO at the Pelican Hill Hotel for the networking conference. During the drive, Ms.
 Rodriguez and DEFENDANT GOLDEN were on a phone conference call and
 DEFENDANT GOLDEN. PLAINTIFF ACEVEDO made DEFENDANT GOLDEN aware
 that she was in the car with Ms. Rodriguez.

133. Upon checking in, the hotel informed PLAINTIFF ACEVEDO that she did
not have a room reserved in her name and that the hotel was sold out and there were no
more rooms available. Upset, PLAINTIFF ACEVEDO called DEFENDANT GOLDEN
about the lack of accommodations. DEFENDANT GOLDEN told her to stay in
DEFENDANT BJORKMAN's hotel room, that she could trust him, that they were
"family".

16
 134. Based on a long-term platonic friendship with DEFENDANT GOLDEN,
 17
 18
 19
 10 room which had separate beds.

135. That evening, PLAINTIFF ACEVEDO had a single cocktail with
DEFENDANT BJORKMAN and others at the hotel bar. Thereafter, she remembers
nothing until the next morning whereupon she awoke naked in DEFENDANT
BJORKMAN'S hotel room. Another woman and DEFENDANT BJORKMAN were in the
other bed naked. Another man was on the floor clothed.

1	136. Disoriented and in shock, PLAINTIFF ACEVEDO ran to the bathroom to
2	shower only to have DEFENDANT BJORKMAN come into the bathroom naked, exposing
3	himself to her and attempting to engage her in inappropriate sexual contact.

The day the conference started, July 20, 2018, DEFENDANT eXp REALTY 137. sent PLAINTIFF ACEVEDO a new offer to join DEFENDANT eXp REALTY. Uncertain and confused about the events at the conference, PLAINTIFF ACEVEDO signed the agreement on July 23, 2018, naming DEFENDANT BJORKMAN as her Sponsor Agent. 138. All DEFENDANT eXp REALTY Agents that participate in DEFENDANT eXp REALTY's Revenue Share pyramid have an "upline." PLAINTIFF ACEVEDO's eXp REALTY "upline" is as follows:

Level	eXp Sponsor Agent
TIER 7	Sheila Fejeran
TIER 6	Colby Anne Casoria
TIER 5	Brent Gove
TIER 4	Rick Geha
TIER 3	Rosie Rodriguez
TIER 2	David Golden
TIER 1	Michael Bjorkman

139. As a result of DEFENDANT BJORKMAN and DEFENDANT GOLDEN's
Venture, PLAINTIFF ACEVEDO was deeply traumatized and unable to work as a real
estate agent. However, she continued to pay all fees required by DEFENDANTS.
140. On March 7, 2022, PLAINTIFF ACEVEDO attended a conference where she
saw and spoke to DEFENDANT SANFORD, current CEO of DEFENDANT eXp

REALTY about the 2018 incident and what she experienced thereafter. Despite already
 knowing about DEFENDANT BJORKMAN's and DEFENDANT GOLDEN's pattern and
 practice of predatory sexual conduct toward DEFENDANT eXp REALTY agents based on
 his position as the CEO of DEFENDANT eXp REALTY, DEFENDANT SANFORD did
 nothing to assist PLAINTIFF ACEVEDO and acted as if he was hearing about their
 behavior for the very first time, thus gaslighting PLAINTIFF ACEVEDO.

9 141. On or about June 9, 2022, PLAINTIFF ACEVEDO spoke with Jason Gesing, 10 who at that time was the CEO of DEFENDANT eXp REALTY, about the 2018 incident 11 and what she experienced thereafter. Despite already knowing about DEFENDANT 12 13 BJORKMAN's and DEFENDANT GOLDEN's pattern and practice of predatory sexual 14 conduct toward DEFENDANT eXp REALTY agents from his position as the CEO of 15 16 DEFENDANT eXp REALTY, Mr. Gesing did nothing to assist PLAINTIFF ACEVEDO. 17 142. In addition to not receiving any substantive help from either DEFENDANT 18 SANFORD or Gesing, PLAINTIFF ACEVEDO reached out to multiple people at 19 20 DEFENDANT eXp REALTY asking for assistance. No substantive help was provided to 21 PLAINTIFF ACEVEDO. 22

Plaintiff Sims

24
 25
 26
 26
 27
 28
 29
 29
 20
 20
 20
 21
 21
 22
 23
 24
 24
 24
 24
 24
 24
 24
 24
 26
 27
 28
 29
 29
 20
 20
 21
 21
 22
 23
 24
 24
 24
 24
 24
 24
 25
 26
 27
 28
 29
 29
 20
 20
 21
 21
 21
 22
 24
 25
 26
 27
 28
 29
 29
 20
 20
 21
 21
 22
 21
 22
 23
 24
 24
 24
 24
 24
 26
 27
 28
 29
 29
 20
 20
 21
 21
 21
 22
 21
 22
 23
 24
 24
 24
 24
 24
 26
 27
 28
 29
 29
 20
 21
 21
 21
 21
 22
 22
 24
 24
 24
 24
 24
 24
 24
 26
 27
 28
 28
 29
 29
 20
 21
 21
 21
 21
 21
 21
 21
 21
 21
 21
 2

23

27
 28
 144. After DEFENDANT BJORKMAN joined DEFENDANT eXp REALTY,
 28
 DEFENDANT BJORKMAN recruited PLAINTIFF SIMS to join DEFENDANT eXp
 35

REALTY. Initially, she refused to join because she knew if she named DEFENDANT 1 2 BJORKMAN as her Sponsor Agent, DEFENDANT GOLDEN would be in her "upline." 3 145. PLAINTIFF SIMS was weary to have DEFENDANT GOLDEN in her upline 4 5 because DEFENDANT BJORKMAN would constantly tell her that DEFENDANT 6 GOLDEN was a "dirtbag" and a "rapist." DEFENDANT BJORKMAN also told 7 PLAINTIFF SIMS that despite DEFENDANT GOLDEN's moral failings, he felt that he 8 9 owed DEFENDANT GOLDEN. 10 146. After incessant recruiting efforts, PLAINTIFF SIMS agreed to join 11 DEFENDANT eXp REALTY and name DEFENDANT BJORKMAN as her Sponsor 12 13 Agent. DEFENDANT BJORKMAN told PLAINTIFF SIMS in multiple communications 14 were 50/50 partners and that they would divide the Revenue Share, Stock and any financial 15 16 gain from eXp 50/50. 17 147. PLAINTIFF SIMS's DEFENDANT eXp REALTY "upline" is as follows:

eXp Sponsor Agent Level TIER 7 Sheila Fejeran TIER 6 Colby Anne Casoria TIER 5 Brent Gove TIER 4 Rick Geha TIER 3 **Rosie Rodriguez** TIER 2 David Golden TIER 1 Michael Bjorkman

18

19

20

21

22

23

24

25

26

27

28

148. On April 11, 2019, PLAINTIFF SIMS attended a real estate networking event hosted by The Closing Table at a hotel in Beverly Hills, CA for the purpose of learning

during the day and recruiting real estate agents to join DEFENDANT eXp REALTY at
 night.

3 149. PLAINTIFF SIMS and DEFENDANT BJORKMAN went to the dinner with 4 5 other conference attendees. PLAINTIFF SIMS had a single glass of wine at dinner. 6 150. After dinner, PLAINTIFF SIMS went to the hotel bar and had one drink. 7 151. Later that evening, one of the event hosts invited everyone to his room for a 8 9 get-together. PLAINTIFF SIMS didn't want to go to the event but felt pressured to 10 network and recruit other agents to join DEFENDANT eXp REALTY since that was the 11 purpose of the trip. 12 13 152. When they arrived at the host's room, DEFENDANT BJORKMAN handed 14 her a drink. 15 16 153. Shortly thereafter, PLAINTIFF SIMS blacked out until the next morning 17 when she woke up naked and alone in her hotel room. The room was in disarray, and she 18 could tell room service had been there, but she had spotty memory of it and was trying to 19 20 decipher what had occurred. 21 154. She immediately went to the bathroom. She felt sick, saw blood from her 22 23 vagina and experienced pain. 24 155. Soon after, the phone rang, and it was DEFENDANT BJORKMAN calling 25 her. By this time, she was starting to get flashes of memories from the night before. 26 27 PLAINTIFF SIMS immediately asked DEFENDANT BJORKMAN, "What happened? 28 What did you do?" She accused him of having sex with her. Rather than admit that they SECOND AMENDED COMPLAINT FOR DAMAGES

3

21

had sexual intercourse, DEFENDANT BJORKMAN gaslit her and repeatedly told her that
 she was crazy and that nothing happened.

156. Later that day, PLAINTIFF SIMS told DEFENDANT BJORKMAN that she
 thinks she was "roofied" the night before. DEFENDANT BJORKMAN replied that he
 must have been "roofied" as well and continued to gaslight her, telling her that she was
 crazy and that nothing happened.

9 157. A few days after she was raped, DEFENDANT BJORKMAN sent her a video
10 from the night of the rape in an effort to "prove" she was drunk. The video shows that
12 PLAINTIFF SIMS was hallucinating and acting completely out of character. Despite
13 having only three (3) drinks during the entire evening, PLAINTIFF SIMS has no memories
14 of the events depicted in the video.

16 158. On April 27, 2019, PLAINTIFF SIMS and DEFENDANT BJORKMAN
 17 traveled from California to San Antonio, Texas for another real estate networking event
 (hosted by a networking group called "Club Wealth") to recruit agents to join
 20 DEFENDANT eXp REALTY.

159. While in San Antonio, PLAINTIFF SIMS was still questioning her sanity and
 would repeatedly ask DEFENDANT BJORKMAN if he had assaulted her/penetrated her
 while she was incapacitated at the last event they attended.

160. After repeated questioning, DEFENDANT BJORKMAN finally admitted that
 they did have sex at the last event. He told her he lied because he didn't want to
 "embarrass" her. DEFENDANT BJORKMAN went on to explain that PLAINTIFF SIMS

 $1 \|$ was "fucked up" and out of control, was hitting on him and was all over him.

DEFENDANT BJORKMAN did not confess that he had drugged her which is why she
 was behaving so out of character.

161. At that moment, PLAINTIFF SIMS decided she would start the difficult
process of leaving the business they had built together, but because of their business and
financial entwinement, she knew it would take some time before she could completely
distance herself from him.

10
 162. PLAINTIFF SIMS considered at that point reporting him to the authorities but
 12 thought no one would believe her. She did confide in some friends about what had
 13
 14

163. As soon as she was able to do so, PLAINTIFF SIMS severed all ties with
 DEFENDANT BJORKMAN.

17
 164. As a result of being drugged/rendered incapacitated and being assaulted,
 19
 PLAINTIFF SIMS has suffered extreme emotional distress, has PTSD and has lost
 20
 20
 21

165. After hearing that other eXp Agents had a similar experience of being drugged
 and raped by DEFENDANT BJORKMAN and/or DEFENDANT GOLDEN, PLAINTIFF
 SIMS reported the assault by DEFENDANT BJORKMAN in or around October 6, 2020 to
 Cory Haggard, a member of the eXp executive leadership. During that call, Plaintiff Sims
 reported to eXp her upline agents' wrongdoing, including but not limited to the following:

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 40 of 70 Page ID #:1425
1	• In or around 2014, DEFENDANT BJORKMAN told her to stay away from
2	DEFENDANT GOLDEN because he will drug you and rape you;
3	DEFENDANT BJORKMAN showed her videos of DEFENDANT GOLDEN
4	where he was completely naked performing sex acts with women;
5	• DEFENDANT BJORKMAN and DEFENDANT GOLDEN used their
6	recruitment parties to bring agents into eXp;
7	• In February 2019, DEFENDANT BJORKMAN was trying to recruit an agent
8	who was drugged and paramedics were called and took her to a hospital;
9 10	DEFENDANT BJORKMAN and DEFENDANT GOLDEN would get people
11	drunk and then get them to sign to join eXp.
12	166. PLAINTIFF SIMS repeatedly requested to be moved from DEFENDANT
13	GOLDEN and DEFENDANT BJORKMAN's line. After months of these repeated
14	requests, they agreed to move her but refused to pay her the part of the Revenue Share they
15 16	were sending to DEFENDANT BJORKMAN.
17	Plaintiff Lundy
18	167. PLAINTIFF LUNDY was invited to attend an eXp REALTY Recruiting
19 20	Event at the Wynn and Encore Hotel and Casino in Las Vegas, NV, from August 27, 2020
21	to August 30, 2020. The event was hosted by DEFENDANT GOLDEN and
22	
23	DEFENDANT BJORKMAN as an eXp recruiting event.
24	168. On Friday, August 28, 2020, PLAINTIFF LUNDY and other attendees took
25	an event-provided bus from their hotel to an eXp REALTY Recruitment Event held at the
26	guest speaker, Jon Cheplak's house, in Henderson, NV. Attending the event were many
27	
28	DEFENDANT eXp REALTY real estate agents, including DEFENDANT GOVE.
	40
	SECOND AMENDED COMPLAINT FOR DAMAGES

1	169.	Discussed at this eXp REALTY Recruitment Event was Agent Attraction and
2	DEFENDA	NT eXp REALTY's Revenue Share pyramid.
2		

170. After the event, the bus returned them to their hotel (Wynn). PLAINTIFF
LUNDY and a couple of friends planned on going to dinner that evening but first, they
wanted to stop by a get-together held by two of the event's hosts, DEFENDANT
BJORKMAN and DEFENDANT GOLDEN.

9 171. That evening, DEFENDANT BJORKMAN and DEFENDANT GOLDEN
 10 held the get-together inside of their suite, at the Encore Hotel and Casino. DEFENDANT
 12 BJORKMAN and DEFENDANT GOLDEN invited event attendees to their suite for
 13 drinks, snacks, and to hang out that evening.

15
 172. After arriving, PLAINTIFF LUNDY poured herself one cup of vodka and
 16
 soda water, which she sipped during the event.

17
 173. PLAINTIFF LUNDY continually added soda water to the drink and never
 added more vodka. This was the only alcoholic beverage she drank over the course of the
 entire evening, and she did not finish the entire drink.

174. After the party, PLAINTIFF LUNDY and some of her friends left for
Caesar's Palace where they had dinner.

24
 25
 26
 a Very limited memory for the remainder of the evening.

27 28

176. While at dinner, PLAINTIFF LUNDY recalls having to excuse herself from
 the table to go to the bathroom and vomit. She also recalls sitting at the dinner table but
 has no memory of leaving the dinner.

5 177. PLAINTIFF LUNDY next recalls waking up the next morning with a
 6 headache, feeling very groggy and was nude in her own bed in her hotel room.

8 178. PLAINTIFF LUNDY has since shared her experience with co-workers who
9 were with her that evening. Based on her conversations with them she learned that she
10 went to the bathroom multiple times while at dinner, and she was gone for so long that her
12 friends had to go to the restroom to find her. PLAINTIFF LUNDY has no memory of this
13 happening.

15
 179. In addition to discussing the evening with her friends, PLAINTIFF LUNDY
 16
 posted about this experience on her Facebook page but did not publicly provide

14

DEFENDANT BJORKMAN or DEFENDANT GOLDEN's name in the post. As a result,
 she discovered that other women associated with DEFENDANT eXp REALTY had been
 rendered incapacitated, drugged, and sexually assaulted after attending the same and other
 eXp REALTY Recruiting Events.

180. After speaking with several people, PLAINTIFF LUNDY realized that she
 was drugged/rendered incapacitated by DEFENDANT BJORKMAN and DEFENDANT
 GOLDEN.

27
 181. In addition, on the evening before PLAINTIFF LUNDY was drugged,
 28
 DEFENDANT BJORKMAN and DEFENDANT GOLDEN rented a cabana at the Wynn
 42

hotel pool. As the rest of the party was leaving, DEFENDANT BJORKMAN invited
 PLAINTIFF LUNDY to stay behind and have a cigarette with him, which she did. He then
 said that everyone was going back up to the suite, so she followed him. When PLAINTIFF
 LUNDY got there, it was only DEFENDANT GOLDEN and his girlfriend present. They
 pressured PLAINTIFF LUNDY to stay and have another drink, but PLAINTIFF LUNDY
 declined the invitation and returned to her hotel room.

9 182. As a result of being drugged/rendered incapacitated and having no memory of 10 the events that happened later, PLAINTIFF LUNDY has suffered extreme emotional 11 distress; has lost business opportunities, including but not limited to, a lucrative position 12 13 she had coaching other real estate agents, speaking and marketing opportunities. 14 PLAINTIFF LUNDY continues to live in fear of running into DEFENDANT 15 16 BJORKMAN and DEFENDANT GOLDEN at real estate events, so much so that for a 17 significant period of time, she was unable to attend any networking events which 18 significantly impacted her income. 19

Jane Doe 3

183. At all times relevant to this Complaint, JANE DOE 3 was a real estate agent
 for DEFENDANT eXp REALTY.

20

21

In August of 2020, JANE DOE 3 was invited to attend an event in Las Vegas
 by her Sponsor Agent DEFENDANT BJORKMAN, and his Sponsor Agent DEFENDANT
 GOLDEN. It was marketed to her as an eXp REALTY Recruiting Event that would be
 good for her real estate career to attend.

1	185. On Thursday, August 27, 2020, JANE DOE 3 traveled from Florida to Las
2	Vegas, NV to attend the eXp REALTY Recruiting Event which was held at multiple
3 4	locations including the Encore Hotel and Casino where JANE DOE 3 had a hotel room.
5	186. On Saturday, August 29, 2020, JANE DOE 3 went to DEFENDANT
6	BJORKMAN and DEFENDANT GOLDEN'S hotel suite for another DEFENDANT eXp
7 8	REALTY group get-together. JANE DOE 3 remembered DEFENDANT GOLDEN
9	becoming upset during the evening, so she and DEFENDANT BJORKMAN went for a
10	
11	walk on the Las Vegas Strip and gambled at the casino.
12	187. After gambling for a while, JANE DOE 3 and DEFENDANT BJORKMAN
13	returned to DEFENDANT BJORKMAN and DEFENDANT GOLDEN'S hotel suite.
14 15	JANE DOE 3's memory is spotty and limited from this point forward.
16	188. JANE DOE 3 does recall being sexually assaulted by DEFENDANT
17 18	BJORKMAN that evening.
19	189. JANE DOE 3 also recalls witnessing both DEFENDANT BJORKMAN and
20 21	DEFENDANT GOLDEN consume GHB from a plastic "5 Hour Energy" bottle. They
22	both told her that they take GHB recreationally.7
23	
24	
25	
26	
27	⁷ People who use GHB regularly can develop tolerance to the effects of the drug. https://www.camh.ca/en/health-info/mental-illness-and-addiction-
28	index/ghb/#:~:text=People%20who%20use%20GHB%20regularly%20can%20develop%20tolerance,sym ptoms%20if%20they%20abruptly%20stop%20using%20the%20drug. 44
	SECOND AMENDED COMPLAINT FOR DAMAGES

190. A few weeks after the sexual assault, JANE DOE 3 discussed the incident
 with DEFENDANT GOLDEN. DEFENDANT GOLDEN encouraged her to lie about it
 when interviewed by the police.

191. After the incident, JANE DOE 3 received many threatening messages from
 people associated with DEFENDANT BJORKMAN and DEFENDANT GOLDEN.

8
 192. Upon information and belief, on or around January of 2021, DEFENDANT
 9
 GOVE was reaching out to multiple eXp agents requesting that they submit false
 10
 11
 statements to the Las Vegas investigator to help DEFEDANTS GOLDEN and
 12
 DEFENDANT BJORKMAN.

13
 14
 193. On March 3, 2021, JANE DOE 3 directly discussed with DEFENDANT
 GOVE the assault that occurred in Las Vegas in 2020. DEFENDANT GOVE had been
 present at the 2020 event and had seen that JANE DOE 3 had been out of her mind which
 was completely out of character.

194. On March 3, 2021, she expressed the pain she felt at knowing that leaders at 19 20 eXp, including DEFENDANT GOVE knew about DEFENDANT GOLDEN and 21 DEFENDANT BJORKMAN'S illegal actions for years prior to her assault and did 22 23 nothing. During this conversation with JANE DOE 3, DEFENDANT GOVE acted as if he 24 had no idea what she was talking about and kept saying he "hoped it wasn't true" even 25 though she kept telling him it was true and even though he already knew it was true at this 26 27 time. 28

195. As a result of this incident, JANE DOE 3 has suffered and continues to suffer
 from PTSD and extreme emotional distress all of which have negatively impacted and
 continue to negatively impact every facet of her life.

ALLEGATIONS RELATING TO DEFENDANT eXp REALTY, DEFENDANT SANFORD AND DEFENDANT GOVE

196. While at eXp REALTY Recruiting Events, DEFENDANT GOLDEN and
 DEFENDANT BJORKMAN used illegal drugs; surreptitiously drugged and rendered
 incapacitated other agents and sexually assaulted them and videotaped/photographed their
 actions. On information and belief, this was known by DEFENDANT eXp REALTY,
 DEFENDANT SANFORD AND DEFENDANT GOVE throughout the duration of their
 affiliation with DEFENDANT eXp REALTY.

15
 197. After PLAINTIFF LUNDY and JANE DOE 3 informed DEFENDANT eXp
 16
 17 REALTY about what happened to them in Vegas in August 2020, PLAINTIFF SIMS also
 18 reported to DEFENDANT eXp REALTY what had happened to her.

19
 20
 198. PLAINTIFF SIMS requested a Sponsor change so that she no longer had to be
 21 in DEFENDANT BJORKMAN and DEFENDANT GOLDEN's downline.

199. Rather than immediately granting her request, DEFENDANT eXp REALTY
 resisted because they thought more women would come forward and ask to change their
 Sponsors upon the basis they were sexually assaulted as well. DEFENDANT eXp
 REALTY waited several months to make this change.

27 28

5

200. On March 9, 2021, DEFENDANT BJORKMAN was arrested on two counts
 of sexual assault.

201. Upon information and belief, certain members of the Leadership Team and/or Board of Directors suggested ways in which DEFENDANT eXp could help the sexual assault survivors which included switching their sponsors so they would not be forced to pay up to their assailants, allowing them to be heard by Leadership, and creating a safe space for reporting. DEFENDANT SANFORD explicitly rejected these requests.

202. Moreover, on information and belief, after having actual knowledge of
 DEFENDANT BJORKMAN and DEFENDANT GOLDEN'S illegal conduct
 DEFENDANT eXp REALTY Board Member, Gene Frederick continued to socialize
 publicly with DEFENDANT BJORKMAN and DEFENDANT GOLDEN.

16

17

18

19

20

21

22

23

24

25

26

27

28



Picture dated December 30, 2021, posted on Facebook (From left to right, Michael DEFENDANT BJORKMAN, David DEFENDANT GOLDEN, Gene Frederick)

203. Similarly, after having actual knowledge of DEFENDANT BJORKMAN and
 DEFENDANT GOLDEN'S illegal conduct, DEFENDANT eXp REALTY (former) CEO
 Jason Gesing and DEFENDANT GOVE continue to work closely with DEFENDANT
 GOLDEN.



Photo dated April 12, 2022, posted on DEFENDANT GOLDEN's publicly accessible Facebook Account
 204. When JANE DOE 3 complained to DEFENDANT eXp REALTY about the
 August 2020 Vegas incident and sought assistance from DEFENDANT eXp REALTY,
 Gene Frederick, an eXp REALTY board member was heard saying, "[Jane Doe 3] wants
 [DEFENDANT GOLDEN] fired, and we all know that's not going to happen."

205. On March 7, 2022, PLAINTIFF ACEVEDO attended a conference where she 1 2 saw and spoke to DEFENDANT SANFORD current CEO of DEFENDANT eXp 3 REALTY about the 2018 incident and what she experienced thereafter. Despite already 4 5 knowing about DEFENDANT BJORKMAN's and DEFENDANT GOLDEN's pattern and 6 practice of predatory sexual conduct toward DEFENDANT eXp REALTY agents based on 7 his position as the CEO of DEFENDANT eXp REALTY, DEFENDANT SANFORD did 8 9 nothing to assist Ms. Acevedo.

10 206. On or about June 9, 2022, PLAINTIFF ACEVEDO spoke with Jason Gesing, 11 who at that time was the CEO of DEFENDANT eXp REALTY, about the 2018 incident 12 13 and what she experienced thereafter. Despite already knowing about DEFENDANT 14 BJORKMAN's and DEFENDANT GOLDEN's pattern and practice of predatory sexual 15 16 conduct toward DEFENDANT eXp REALTY agents from his position as the CEO of 17 DEFENDANT eXp REALTY, Mr. Gesing did nothing to assist PLAINTIFF ACEVEDO. 18 207. In addition to not receiving any substantive help from either DEFENDANT 19 20 SANFORD or Gesing, PLAINTIFF ACEVEDO reached out to multiple people at 21 DEFENDANT eXp REALTY asking for assistance. No substantive help was provided to 22 23 PLAINTIFF ACEVEDO.

24
 208. Upon information and belief, another eXp REALTY agent, not named in this
 26
 26
 27
 27
 28
 27
 28
 29
 208. Upon information and belief, another eXp REALTY agent, not named in this
 208. Upon information and belief, another eXp REALTY agent, not named in this
 208. Upon information and belief, another eXp REALTY agent, not named in this
 208. Upon information and belief, another eXp REALTY agent, not named in this
 208. Complaint, informed eXp REALTY that she was raped by DEFENDANT GOLDEN and
 27
 28
 29
 208
 208
 209
 209
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 200
 20

1	209. DEFENDANT eXp REALTY knew or should have known of DEFENDANT
2	BJORKMAN'S and DEFENDANT GOLDEN'S Venture, yet rather than terminating
3 4	DEFENDANT BJORKMAN and DEFENDANT GOLDEN, DEFENDANT eXp
5	REALTY elected to continue to ignore pleas from other eXp agents who'd been assaulted
6	and profit from DEFENDANT BJORKMAN and DEFENDANT GOLDEN and their
7	downline.
8	downnie.
9	210. DEFENDANT eXp REALTY, despite knowing of DEFENDANT
10 11	BJORKMAN and DEFENDANT GOLDEN'S Venture, chose to financially benefit from
12	DEFENDANT BJORKMAN and DEFENDANT GOLDEN's Venture and continues to
13	receive value from the relationships even today. In the same vein, after allegations of
14 15	sexual harassment against a past President of DEFENDANT eXp REALTY,
16 17	DEFENDANT eXp REALTY silenced and in certain instances terminated women who had
18	knowledge and complained about this behavior.
19	<u>Count I</u>
20	Violation of 18 U.S.C. § 1591
	All Plaintiffs Against DEFENDANT MICHAEL BJORKMAN
21 22	211. Plaintiffs reallege paragraphs 1 to 210 as if fully set forth herein.
23	Fabiola Acevedo
24	
25	212. DEFENDANT BJORKMAN caused PLAINTIFF ACEVEDO to travel from
26	Florida to California to be his guest at a real estate networking event for the purpose of
27	recruiting, enticing, or soliciting PLAINTIFF ACEVEDO to join DEFENDANT eXp
28	REALTY and name DEFENDANT BJORKMAN as her Sponsor Agent. 50
	SECOND AMENDED COMPLAINT FOR DAMAGES

213. DEFENDANT BJORKMAN surreptitiously drugged and rendered 1 2 incapacitated PLAINTIFF ACEVEDO for the purpose of engaging her in a sex act. 3 214. DEFENDANT BJORKMAN attempted to engage PLAINTIFF ACEVEDO in 4 5 a sex act. 6 215. Upon leaving the event, confused about what had happened, PLAINTIFF 7 ACEVEDO joined DEFENDANT eXp REALTY naming DEFENDANT BJORKMAN as 8 9 her Sponsor Agent based on the promises from DEFENDANT BJORKMAN that he would 10 help her with her real estate career. 11 12 **Plaintiff Sims** 13 216. DEFENDANT BJORKMAN caused PLAINTIFF SIMS to travel from 14 California to multiple states to attend eXp REALTY Recruiting Events for the purpose of 15 16 recruiting other real estate agents to join DEFENDANT eXp REALTY and name 17 DEFENDANT BJORKMAN as her Sponsor Agent. 18 217. DEFENDANT BJORKMAN surreptitiously drugged and caused PLAINTIFF 19 20 SIMS to be incapacitated for the purpose of engaging her in a sex act and causing her to 21 engage in a sex act without her consent. 22

23 218. BJORKMAN surreptitiously took highly valuable videos and pictures of 24 PLAINTIFF SIMS while she was drugged without her consent. 25

26

Plaintiff Lundy

27 219. DEFENDANT BJORKMAN caused PLAINTIFF LUNDY to travel from 28 California to Nevada to attend an eXp REALTY Recruiting Event for the purpose of

recruiting, enticing, or soliciting PLAINTIFF LUNDY to join DEFENDANT eXp 1 2 REALTY and name DEFENDANT BJORKMAN as her Sponsor Agent. 3 220. DEFENDANT BJORKMAN surreptitiously drugged and rendered 4 5 incapacitated PLAINTIFF LUNDY for the purpose of engaging her in a sex act. 6 221. After the eXp REALTY Recruiting Event, DEFENDANT BJORKMAN and 7 his downline continued to try to recruit PLAINTIFF SIMS to select DEFENDANT 8 9 BJORKMAN or a member of his downline as her Sponsor Agent. Although PLAINTIFF 10 LUNDY did eventually decide to join DEFENDANT eXp REALTY, she selected another 11 individual not associated with DEFENDANT BJORKMAN or his upline as her Sponsor 12 13 Agent. 14 **Jane Doe 3** 15 16 222. DEFENDANT BJORKMAN caused JANE DOE 3 to travel from Florida to 17 Nevada to attend an eXp REALTY Recruiting Event for the purpose of assisting JANE 18 DOE 3 with her real estate career. 19 20 223. DEFENDANT BJORKMAN surreptitiously drugged and rendered JANE 21 DOE 3 incapacitated for the purpose of engaging her in a sex act and caused her to engage 22 23 in a sex act without her consent. 24 224. After the event, DEFENDANT BJORKMAN gave JANE DOE 3 a highly 25 valuable Front Line Qualifying Agent. 26 27 28 52 SECOND AMENDED COMPLAINT FOR DAMAGES

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 53 of 70 Page ID #:1438		
1 2	<u>Count II</u> Violation of 18 U.S.C. § 1591 All Plaintiffs Against DEFENDANT DAVID GOLDEN		
3 4	225. Plaintiffs reallege paragraphs 1 to 224 as if fully set forth herein.		
5	Plaintiff Acevedo		
6 7	226. DEFENDANT GOLDEN caused PLAINTIFF ACEVEDO to travel from		
8	Florida to California to be DEFENDANT GOLDEN'S downline agent, DEFENDANT		
9	BJORKMAN's, guest at a real estate networking event for the purpose of recruiting,		
10 11	enticing. or soliciting PLAINTIFF ACEVEDO to join DEFENDANT eXp REALTY and		
12			
13 14	Sponsor Agent.		
15	227. DEFENDANT GOLDEN enticed PLAINTIFF ACEVEDO to stay with		
16	DEFENDANT BJORKMAN, knowing DEFENDANT BJORKMAN would attempt to		
17 18	drug and render her incapacitated so he could sexually assault PLAINTIFF ACEVEDO.		
19	228. DEFENDANT BJORKMAN surreptitiously drugged PLAINTIFF		
20 21	ACEVEDO for the purpose of engaging her in a sex act.		
22	229. DEFENDANT BJORKMAN attempted to engage PLAINTIFF ACEVEDO in		
23	a sex act.		
24 25	230. Upon leaving the event, PLAINTIFF ACEVEDO joined DEFENDANT eXp		
26	REALTY naming DEFENDANT GOLDEN's downline agent, DEFENDANT		
27 28	BJORKMAN, as her Sponsor Agent based on the promises from DEFENDANT		
	53		
	SECOND AMENDED COMPLAINT FOR DAMAGES		

BJORKMAN that he and DEFENDANT GOLDEN would help her with her real estate career.

3

4

23

24

Plaintiff Lundy

5 231. DEFENDANT GOLDEN caused PLAINTIFF LUNDY to travel from
 6 California to Nevada to attend an eXp REALTY Recruiting Event for the purpose of
 7 recruiting, enticing or soliciting PLAINTIFF LUNDY to join DEFENDANT eXp
 9 REALTY and name DEFENDANT GOLDEN's downline agent, DEFENDANT
 10 BJORKMAN, as her Sponsor Agent.

12 232. DEFENDANT BJORKMAN surreptitiously drugged PLAINTIFF LUNDY
 13 rendering her incapacitated for the purpose of engaging her in a sex act with drugs supplied
 14 by DEFENDANT GOLDEN.

16 233. After the eXp REALTY Recruiting Event, DEFENDANT BJORKMAN and
 17 his upline continued to try to recruit PLAINTIFF SIMS to select DEFENDANT
 18 BJORKMAN as her Sponsor Agent. Although PLAINTIFF LUNDY did eventually
 20 decide to join DEFENDANT eXp REALTY, she selected another individual not associated
 21 with DEFENDANT BJORKMAN or his upline as her Sponsor Agent.

Jane Doe 3

234. DEFENDANT GOLDEN caused JANE DOE 3 to travel from Florida to
 Nevada to attend an eXp REALTY Recruiting Event for the purpose of assisting JANE
 DOE 3 with her real estate career.

1	235.	With drugs supplied by DEFENDANT GOLDEN, DEFENDANT
2	BJORKMA	N surreptitiously drugged JANE DOE 3 for the purpose of rendering her
3 4	incapacitate	d so he could engage her in a sex act and cause her to engage in a sex act
5	without her	consent.
6 7	236.	After the event, DEFENDANT GOLDEN's downline agent, DEFENDANT
8	BJORKMA	N, gave JANE DOE 3 a highly valuable Front Line Qualifying Agent.
9		<u>Count III</u>
10		
11		Participating in a Venture in Violation of 18 U.S.C. §1595
12		Intiffs Against DEFENDANT GOLDEN, DEFENDANT eXp REALTY, DEFENDANT SANFORD AND DEFENDANT GOVE
13		
13	237.	Plaintiffs reallege paragraphs 1 to 236 as if fully set forth herein.
15	238.	DEFENDANT GOLDEN and DEFENDANT BJORKMAN are two of
16	DEFENDA	NT eXp REALTY's top recruiters, whereby DEFENDANT eXp REALTY,
17 18	DEFENDA	NT SANFORD AND DEFENDANT GOVE share in the common purpose of
19	allowing DI	EFEDANT BJORKMAN AND DEFENDANT GOLDEN to recruit in any way
20 21	necessary to	secure and to maintain agents, and thus receive, a direct financial benefit from
22	DEFENDA	NT BJORKMAN and DEFENDANT GOLDEN's recruitment of new agents
23	into all of th	neir common downline.
24 25	239.	DEFENDANT GOLDEN receives a financial benefit from DEFENDANT
26	BJORKMA	N's downline of Recruited Agents.
27 28	240.	DEFENDANT eXp REALTY, DEFENDANT SANFORD AND
20	DEFENDA	NT GOVE knew or should have known that DEFENDANT GOLDEN and 55
		SECOND AMENDED COMPLAINT FOR DAMAGES

DEFENDANT BJORKMAN used drugs to sexually assault other eXp REALTY real estate 1 2 agents and prospective eXp REALTY real estate agents at eXp REALTY Recruitment 3 Events. 4

5 241. DEFENDANT GOLDEN knew that DEFENDANT BJORKMAN used drugs 6 to sexually assault other eXp REALTY real estate agents and prospective eXp REALTY 7 real estate agents at eXp REALTY Recruitment Events 8

9 242. After having actual knowledge of DEFENDANT BJORKMAN and 10 DEFENDANT GOLDEN's illegal conduct, DEFENDANT eXp REALTY, DEFENDANT 11 12 SANFORD AND DEFENDANT GOVE continued to endorse, support and promote 13 DEFENDANT GOLDEN's and DEFENDANT BJORKMAN's recruiting efforts as a 14 means to continue receiving a financial benefit from DEFENDANT BJORKMAN and 15 16 DEFENDANT GOLDEN activities.

17 243. After having actual knowledge of DEFENDANT BJORKMAN's illegal 18 conduct, DEFENDANT GOLDEN continued to endorse, support and promote 19 20 DEFENDANT BJORKMAN's recruiting efforts as a means to continue receiving a 21 financial benefit from DEFENDANT GOLDEN activities.

22

23

24

25

26

27

28

Count IV

Sexual Battery

Plaintiffs Acevedo, Sims, and Jane Doe 3 Against DEFENDANT BJORKMAN

244. Plaintiffs reallege paragraphs 1 to 242 as if fully set forth herein.

245. Through his conduct, DEFENDANT BJORKMAN placed PLAINTIFF
 ACEVEDO, PLAINTIFF SIMS, and JANE DOE 3 in a state of perpetual fear of imminent,
 unwanted, physical, and sexual contact.

5 Through conduct including, but not limited to, the conduct describing the 246. 6 sexual assault of PLAINTIFF ACEVEDO, PLAINTIFF SIMS, and JANE DOE 3, 7 DEFENDANT BJORKMAN intentionally and unlawfully touched PLAINTIFF 8 9 ACEVEDO, PLAINTIFF SIMS, and JANE DOE 3 without their consent. This unwanted 10 and unlawful, sexual physical touching caused PLAINTIFF ACEVEDO, PLAINTIFF 11 SIMS, and JANE DOE 3 to suffer great anxiety about the possibility of further unwanted 12 13 sexual touching and sexual assault. 14

247. PLAINTIFF ACEVEDO, PLAINTIFF SIMS, and JANE DOE 3 did not
 consent to this contact.

17 As a result of DEFENDANT BJORKMAN's conduct, PLAINTIFF 248. 18 ACEVEDO, PLAINTIFF SIMS, and JANE DOE 3 suffered legally compensable harm 19 20 including pain and suffering, loss of enjoyment of life, mental anguish, injury to reputation, 21 humiliation, emotional distress damages, and costs of medical treatment necessary to 22 23 address the psychological damages caused by DEFENDANT BJORKMAN's conduct. 24 **Count V** 25 **Civil Battery**

26 27

28

Plaintiffs Acevedo, Sims, and Lundy Against DEFENDANT BJORKMAN

249. Plaintiffs reallege paragraphs 1 to 248 as if fully set forth herein.

250. Through his conduct, DEFENDANT BJORKMAN intentionally placed a drug
 in the Plaintiffs' drink without their knowledge or consent with the intent to harm/touch
 and did harm/touch Plaintiffs.

5 251. By placing a drug in the Plaintiffs' drinks, DEFENDANT BJORKMAN,
 6 caused the Plaintiffs to unknowingly ingest the drug and be touched for which they did not
 7 consent.

9 10 11 252. DEFENDANT BJORKMAN caused Plaintiffs to suffer harm and offense 11 11

12 253. DEFENDANT BJORKMAN'S actions in causing Plaintiffs to consume a
 13 drug without their knowledge or consent and be touched which would be offensive to a
 14 reasonable person.

254. As a direct and proximate result of DEFENDANT BJORKMAN's actions,
 Plaintiffs have suffered losses including, but not limited to, past and future medical
 expenses, loss of income, pain and suffering, mental anguish, embarrassment, humiliation,
 and emotional distress.

22 255. In causing the Plaintiffs to consume a drug without their knowledge or
 23 consent, DEFENDANT BJORKMAN acted intentionally, for an evil motive, and with
 24 reckless indifference Plaintiffs' right to be free from harmful or offensive contact.
 26 Accordingly, Plaintiffs are entitled to punitive damages in addition to economic and
 27 noneconomic relief.

28

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 59 of 70 Page ID #:1444
1	<u>Count VI</u>
2	Civil Battery
3	Plaintiff Lundy Against DEFENDANT GOLDEN
4	256. Plaintiffs reallege paragraphs 1 to 255 as if fully set forth herein.
5 6	257. Through his conduct, DEFENDANT GOLDEN intentionally placed a drug in
7	PLAINTIFF LUNDY'S drinks without her knowledge or consent with the intent to
8	harm/touch and caused Plaintiff to be touched.
9 10	258. By placing a drug in PLAINTIFF LUNDY'S drinks, DEFENDANT
11	GOLDEN, caused PLAINTIFF LUNDY to unknowingly ingest the drug and be touched
12 13	for which they did not consent.
14	259. DEFENDANT GOLDEN caused PLAINTIFF LUNDY to suffer harm and
15	offense through the unwanted touching.
16 17	260. DEFENDANT GOLDEN'S actions in causing PLAINTIFF LUNDY to
18	consume a drug without her knowledge or consent and be touched which would be
19 20	offensive to a reasonable person.
21	261. As a direct and proximate result of DEFENDANT GOLDEN's actions
22	PLAINTIFF LUNDY has suffered losses including, but not limited to, past and future
23 24	medical expenses, loss of income, pain and suffering, mental anguish, embarrassment,
25	humiliation, and emotional distress.
26	262. In causing PLAINTIFF LUNDY to consume a drug without her knowledge or
27 28	consent, DEFENDANT GOLDEN acted intentionally, for an evil motive, and with
	59
	SECOND AMENDED COMPLAINT FOR DAMAGES

1	reckless indifference to PLAINTIFF LUNDY'S right to be free from harmful or offensive		
2			
3	Contact. Accordingly, I EARITH FEORD F is childed to pullitive damages in addition to		
4	economic and noneconomic relief.		
5	<u>Count VII</u>		
6	Intentional Infliction of Emotional Distress		
7	All Plaintiffs Against DEFENDANT BJORKMAN		
8			
9	263. Plaintiffs reallege paragraphs 1 to 262 as if fully set forth herein.		
10	264. DEFENDANT BJORKMAN's conduct toward the Plaintiffs was extreme and		
11	outrageous.		
12			
13	265. DEFENDANT BJORKMAN intentionally caused Plaintiffs emotional distress		
14	by subjecting them to forceful sexual touching and assault, or other actions taken with		
15			
16 17			
17	266. As a result of DEFENDANT BJORKMAN's conduct, the Plaintiffs suffered		
19	legally compensable emotional distress damages, and are also entitled to reimbursement		
20	for all costs associated with the treatment of the severe emotional distress inflicted by		
21	DEFENDANT BJORKMAN.		
22 23	267. DEFENDANT BJORKMAN's conduct was a substantial factor in causing		
24	Plaintiffs' severe emotional distress.		
25			
26			
27			
28			
	60		
	SECOND AMENDED COMPLAINT FOR DAMAGES		

Ca	se 2:23-cv-01	.304-AB-AGR Document 165 Filed 02/28/24 Page 61 of 70 Page ID #:1446
1		<u>Count VIII</u>
2		Intentional Infliction of Emotional Distress
3	Pla	intiffs Acevedo, Sims, and Lundy Against DEFENDANT GOLDEN
4	268.	Plaintiffs reallege paragraphs 1 to 267 as if fully set forth herein.
5 6	269.	DEFENDANT GOLDEN's conduct toward the Plaintiffs was extreme and
7	outrageous.	
8	270.	DEFENDANT GOLDEN intentionally caused Plaintiffs emotional distress by
9 10	subjecting t	hem to forceful sexual touching and assault, or other actions taken with
11	reckless dis	regard of Plaintiffs' emotional well-being.
12 13	271.	As a result of DEFENDANT GOLDEN's conduct, the Plaintiffs suffered
14	legally com	pensable emotional distress damages, and are also entitled to reimbursement
15	for all costs	associated with the treatment of the severe emotional distress inflicted by
16 17	DEFENDA	NT GOLDEN.
18	272.	DEFENDANT GOLDEN's conduct was a substantial factor in causing
19 20	Plaintiffs' s	evere emotional distress.
21		<u>Count IX</u>
22	 	Intentional Infliction of Emotional Distress
23	r	laintiffs Acevedo, Sims, and Lundy Against DEFENDANT GOVE
24	273.	Plaintiffs reallege paragraphs 1 to 272 as if fully set forth herein.
25	274.	DEFENDANT GOVE's conduct toward the Plaintiffs was extreme and
26		
27	outrageous.	
28		
		61
		SECOND AMENDED COMPLAINT FOR DAMAGES

275. DEFENDANT GOVE intentionally caused Plaintiffs emotional distress by
 publicly socializing with DEFENDANT BJORKMAN and DEFENDANT GOLDEN after
 he was personally told by multiple plaintiffs that DEFENDANT BJORKMAN AND
 DEFENDANT GOLDEN drugged and assaulted them.

6 276. DEFENDANT GOVE intentionally caused Plaintiffs emotional distress by
 7 continuing to support publicly DEFENDANT BJORKMAN AND DEFENDANT
 9 GOLDEN after he was personally told by multiple plaintiffs that DEFENDANT
 10 BJORKMAN AND DEFENDANT GOLDEN drugged and assaulted them.

12 277. Upon information and belief, DEFENDANT GOVE intentionally caused
 13 13 14 15
 14 Police Investigator in support of DEFENDANT GOLDEN AND DEFENDANT
 16 BJORKMAN to keep his Revenue Share and agent count intact in reckless disregard of
 17 Plaintiffs' emotional well-being.

278. As a result of DEFENDANT GOVE's conduct, the Plaintiffs suffered legally
 compensable emotional distress damages and are also entitled to reimbursement for all
 costs associated with the treatment of the severe emotional distress inflicted by
 DEFENDANT BJORKMAN and DEFENDANT GOLDEN.

24
279. DEFENDANT's conduct was a substantial factor in causing Plaintiffs' severe
26 emotional distress.

27

28

11

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 63 of 70 Page ID #:1448
1 2 3	<u>Count X</u> Intentional Infliction of Emotional Distress Plaintiffs Acevedo, Sims and Lundy Against DEFENDANT SANFORD
3 4 5 6	280. Plaintiffs reallege paragraphs 1 to 279 as if fully set forth herein.281. DEFENDANT SANFORD's conduct toward the Plaintiffs was extreme and
7 8 9	outrageous. 282. DEFENDANT SANFORD intentionally caused Plaintiffs emotional distress
10 11 12	by discounting, dismissing and disregarding Plaintiffs' repeated reports of assault be DEFENDANT BJORKMAN AND DEFENDANT GOLDEN, two of his top recruiting
13 14 15	agents. 283. DEFENDANT SANFORD not only ignored Plaintiffs' pleas for help, but he
16 17 18	also made the executive decision as the Chairman of the Board and CEO of eXp World Holdings to allow both DEFENDANT BJORKMAN AND DEFENDANT GOLDEN to
19 20 21	continue to receive Revenue Share, have stock vested and participate in eXp events while simultaneously disallowing the Plaintiffs to separate from DEFENDANT GOLDEN AND
22 23	DEFENDANT's upline, essentially forcing them to pay their assailants. 284. As a result of DEFENDANT SANFORD's conduct, the Plaintiffs suffered
24 25 26	legally compensable emotional distress damages, and are also entitled to reimbursement for all costs associated with the treatment of the severe emotional distress inflicted by DEFENDANT SANFORD.
27 28	63
	SECOND AMENDED COMPLAINT FOR DAMAGES

285. DEFENDANT's conduct was a substantial factor in causing Plaintiffs severe 1 2 emotional distress. 3 **Count XI** 4 Negligence 5 Plaintiffs Acevedo, Sims and Lundy Against All Defendants 6 Plaintiff Jane Doe 3 Against Defendant Bjorkman 7 286. Plaintiffs reallege paragraphs 1 to 285 as if fully set forth herein. 8 9 DEFENDANTS, and each of them, owed a Duty to Plaintiffs. 287. 10 288. DEFENDANTS fell below the standard of care required for the reasonable 11 person and resulted in the negligent breach of duties owed to Plaintiffs. 12 13 289. As a result of DEFENDANTS' breach of their duties, Plaintiffs suffered 14 legally compensable emotional distress damages, and they are also entitled to 15 reimbursement for all costs associated with the treatment of the severe emotional distress 16 17 inflicted by DEFENDANTS. 18 The DEFENDANTS' negligence was a substantial factor in causing Plaintiffs' 290. 19 20 serious emotional distress. 21 **Count XII** 22 **NEGLIGENT HIRING, RETENTION, AND SUPERVISION** 23 All Plaintiffs Against DEFENDANT eXp REALTY and DEFENDANT SANFORD 24 Plaintiffs reallege paragraphs 1 to 290 as if set forth fully herein. 291. 25 26 DEFENDANT eXp REALTY and DEFENDANT SANFORD retained 292. 27 DEFENDANT GOLDEN and DEFENDANT BJORKMAN. 28 64 SECOND AMENDED COMPLAINT FOR DAMAGES

293. DEFENDANT GOLDEN and DEFENDANT BJORKMAN were under the control of DEFENDANT eXp REALTY.

- a. Per the Independent Contractor Agreement ("ICA") DEFENDANT GOLDEN and DEFENDANT BJORKMAN were only allowed to work as "Real Estate Salesperson" or other such equivalent title as the state recognizes (i.e., broker, qualifying broker, principal broker, licensee, etc.) exclusively for the Company". (emphasis added).
- b. With respect to the Sale of Real Estate the Control of eXp included but was not limited to the following: Duties set forth in the ICA related to the sale of home which included listing properties for sale under the eXp Realty brokerage brand, promptly uploading adding all listing contracts, purchase contracts, leases, referrals and any other transaction documentation into the transaction management system within two business days of execution date; the solicitation and marketing necessary to generate new listings or generating new buyers; such other services pertaining to the real estate business of the Company; ensuring all fees, commissions or other compensation earned by Contractor in connection with the sale, lease or rental of real estate and any interest therein or service in relation thereto are made payable to the Company." If an Agent has not completed and closed three residential real estate sales in the state they were licensed in prior to joining eXp they are automatically enrolled in the eXp Mentor Program Agreement.
 - c. DEFENDANT GOLDEN and DEFENDANT BJORKMAN were required to use the eXp brand in their marketing and recruiting efforts/emails/communications/branding.
 - d. With respect to the REVENUE SHARE PLAN, DEFENDAND GOLDEN
 and DEFENDANT BJORKMAN were required to follow The Revenue Share
 Plan guidelines are attached to the ICA and required to be executed and

acknowledged by all Agents.

1

e. DEFENDANT GOLDEN and DEFENDANT BJORKMAN in their 2 employment were required to follow a set of policies in their retention of 3 prospective agents and their ultimate retention. These included, but were not 4 5 limited to the requirement of a potential new agent to sign an "ICA" with their 6 name listed as the Sponsor; the inability for sponsor change without 100 7 percent agreement of all agents in an upline and the requirement for each 8 agent to pay an on-time fee of \$1,000 to facilitate a change of sponsorship; 9 Monthly fees which included: sign-up Fees, Technology Fee, eXp University 10 Tuition, Broker Review Fee, Risk Management Fee, Transaction Fee, 11 Revenue Share Participation Fee. 12 f. DEFENDANT GOLDEN and DEFENDANT BJORKMAN, like other agents 13 were automatically enrolled in the eXp Revenue Share Plan, Per Addendum B 14 in the eXp Revenue Share Plan. 15 g. DEFENDANT GOLDEN and DEFENDANT BJORKMAN, like other agents 16 were required to sign the Agent Equity Program Participation Election Form 17 allowing eXp World Holdings, Inc. to issue shares at their discretion of the 18 restricted common stock to the Company's agents and brokers. 19 h. DEFENDANT GOLDEN and DEFENDANT BJORKMAN (include section 20 on insurance requirements) 21 294. DEFENDANT GOLDEN and DEFENDANT BJORKMAN had the 22 23 opportunity for profit and loss depending on their managerial skill. 24 a. DEFENDANT GOLDEN and DEFENDANT BJORKMAN increased profit 25 based on their role as "Apex Agents" 26 b. Being an "Apex Agent" means being successful in recruiting new agents that 27 they enticed based on their flashy recruiting efforts. 28

1	295.	eXp could terminate DEFENDANT GOLDEN and DEFENDANT
2	BJORKMA	N at will per their ICA.
3 4 5	a. b.	The "ICA" indicates that there was the potential for "significant financial loss. "Significant financial loss" is defined to include but not be limited to pending
6		transactions, revenue share and stock awards."
7	296.	DEFENDANT GOLDEN and DEFENDANT BJORKMAN were required to
8	be licensed	Real Estate Agents, but no special skill was required in the recruitment aspect
9 10	of the multi-	-level-marketing aspect.
11	297.	The services rendered by DEFENDANT GOLDEN and DEFENDANT
12 13	BJORKMA	N as "APEX agents" was integral to the eXp business model as discussed
14	supra. With	out this role, eXp, and its multi-level marketing model fails.
15	298.	DEFENDANT GOLDEN and DEFENDANT BJORKMAN were unfit to
16 17	perform the	work for which they were retained.
18	299.	DEFENDANT eXp REALTY and DEFENDANT SANFORD knew or should
19 20	have known	that DEFENDANT GOLDEN and DEFENDANT BJORKMAN were and/or
21	became unfi	t and that this unfitness created a particular risk to others. These
22	DEFENDA	NTS knew of each other well before their employment of DEFENDANT eXp
23 24	REALTY, a	s such they knew of should have known about DEFENDANT BJORKMAN
25	and DEFEN	DANT GOLDEN's behavior prior to hiring. (DEFENDANT SANFORD,
26 27	DEFENDA	NT GOVE and DEFENDANT GOLDEN all knew each other from Keller
28		
		67
		SECOND AMENDED COMPLAINT FOR DAMAGES
1		

Williams and DEFENDANT GOLDEN knew DEFENDANT BJORKMAN from the Real
 Estate Owned market).

3
3 300. DEFENDANT GOLDEN and DEFENDANT BJORKMAN's unfitness
5 harmed PLAINTIFFS; and

301. DEFENDANT eXp REALTY and DEFENDANT SANFORD's negligence in
 hiring/supervising/and retaining DEFENDANT GOLDEN and DEFENDANT

⁹BJORKMAN was a substantial factor in causing PLAINTIFFS' harm.

REQUEST FOR RELIEF

WHEREFORE, Plaintiffs pray for the following relief against Defendants:

14
1. For past, present, and future general damages in an amount to be determined at
15
15

16
17
18
18
19
19
16
2. For past, present, and future special damages, including but not limited to past, present and future lost earnings, economic damages, and others in an amount to be
19

3. For interest as allowed by law;

10

11

12

13

20

21

22

23

24

- 4. For civil penalties as provided by law;
- 5. For any applicable costs of said suit;
- 6. For any appropriate punitive or exemplary damages; and

7. For such other and further relief as the Court may deem proper. The amount of
 damages sought in this Complaint exceeds the jurisdictional limits of this Court.

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 69 of 70 Page ID #:1454
1	DEMAND FOR JURY TRIAL
2 3	Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiffs demand a
4	trial by a jury on all of the triable issues of this Complaint.
5	Dated: February 28, 2024 Respectfully submitted,
6 7	by: LENZE LAWYERS, PLC
8	/s/ Jennifer A. Lenze
9	Jennifer A. Lenze, Esq.
10	COHEN HIRSCH, LP
11 12	Brooke F. Cohen, Esq. Texas Bar No. 24007019
12	brooke@cohenhirsch.com Andrea S. Hirsch, Esq.
14	GA Bar No. 666557 andrea@cohenhirsch.com
15	Attorneys for Plaintiffs
16	
17 18	
19	
20	
21	
22 23	
23 24	
25	
26	
27	
28	
	69 SECOND AMENDED COMPLAINT FOR DAMAGES

Ca	se 2:23-cv-01304-AB-AGR Document 165 Filed 02/28/24 Page 70 of 70 Page ID #:1455
1	CERTIFICATE OF SERVICE
2	The undersigned hereby certifies that the foregoing was served on all counsel of
3 4	record via ECF this 28TH day of February 2024.
5	/s/ Jennifer A. Lenze
6	Jennifer A. Lenze
7 8	
° 9	
10	
11	
12	
13 14	
15	
16	
17	
18 19	
20	
21	
22	
23	
24 25	
26	
27	
28	
	SECOND AMENDED COMPLAINT FOR DAMAGES