



OCEANS GRAND OWNERS ASSOCIATION, INCORPORATED

CHECK OUR WEBSITE AT: www.OceansGrand.net

SPECIAL EDITION – AT&T U-VERSE BILLING ERROR

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Our Cable Television “Go-To Guy,” Director Ron Christopher, advises that some of our residents may have billing errors for their U-Verse service.

It will apply to those units who opted for more than two TV connections. If you did arrange for one or more additional set top boxes (wireless adapters), you may have incurred an erroneous charge in the amount of \$4.99 for **Broadcast TV Surcharge**.

Check your monthly AT&T Statement:

U-verse TV	
Monthly Charges - Feb 13 thru Mar 12	
1. AT&T U-verse TV U200 (AT&T Connected Communities)	0.00
2. Combined Bill Discount (TV + Wireless)	0.00
3. HD Technology Fee (AT&T Connected Communities)	0.00
4. Receiver Fee (AT&T Connected Communities)	0.00
5. Receiver Fee	10.00
6. Receiver Fee	10.00
Total Monthly Charges	20.00
Other Charges and Credits	
Surcharges and Other Fees	
7. Broadcast TV Surcharge	4.99
8. Regulatory Video Cost Recovery Charge	0.09
Total Surcharges and Other Fees	5.08

PLEASE CALL THE AT&T BULK RATE CUSTOMER SERVICE CENTER AT 1-866-299-6824 TO HAVE THE CHARGE REMOVED AND PREVIOUS CHARGES CREDITED TO YOUR ACCOUNT. HAVE YOUR ACCOUNT NUMBER AVAILABLE.

The Oceans Grand is an interactive community of residents living in relative close proximity. Our goals are to maintain an attractive, clean, quiet, safe and secure place to live, to instill pride of ownership and to ensure our condominium remains a high quality real estate investment. We strive for harmony among our residents.