

# **User's Guide to TMUG's Registry of Macintosh Consultants**

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## **Introduction**

This document describes the Tucson Macintosh User Group's registry of Macintosh consultants (the "registry"). The registry provides a web-accessible list of Macintosh consultants who practice in Tucson and surrounding areas.

## **Purpose of the Registry**

The intent of the registry is to assist TMUG members and, as a service to the wider Mac community, other Macintosh users in our area who are having difficulties using their Macs and who wish to avail themselves of the services of a consultant to assist in resolving their problems.

## **What Kinds of Help Are Available?**

TMUG itself does not offer Macintosh support services although all listed consultants are TMUG members. The selection of services offered depends upon the expertise of the consultants who have chosen to list themselves in the registry. TMUG invites hardware, software, and systems consultants with expertise in installation, troubleshooting, and training to make themselves available to the Tucson Mac community by placing their names on the registry.

To find out what kinds of support services are currently being offered, browse the database of registry listings.

## **What Does It Cost?**

Implementation of the registry and web-access to it are supported by a small yearly fee levied on listed consultants plus volunteer efforts of TMUG members. There is no cost to use the registry to identify a prospective consultant.

Consultants charge fees for their services. The amount of these fees is determined by negotiation between the consultant and the client. TMUG has no role (and wishes to have no role) in setting fees.

## **Are Any Guarantees Offered?**

As a condition of being listed in the registry, a listed consultant must have been satisfactorily utilized by at least one TMUG member in the past.

TMUG makes no warranty on any services provided by consultants listed in the registry. Any warranty arrangements on work performed must be negotiated between the consultant and the client.

## **How Do I Access the Registry?**

Go to TMUG's web site <<http://tmug.com>>, and click on the link in the navigation bar at left entitled "Need a Consultant?"

The registry administrator may be reached by email at <<mailto:registry@tmug.com>>.