

All charges exclude applicable taxes, FCC fees, franchise fees.

By subscribing to these services, customer agrees to be bound by the terms of TWC's Subscriber Agreement which can be found at help.twcable.com/policies.html. CableCARD customers subscribing to any service package in which leased equipment is included in the package price, may receive a discounted price, reduced by an amount equal to/greater than the fee for such equipment.

For customers receiving service through commercial accounts or bulk arrangements, some products, pricing and other information contained herein may not apply. Please refer to the terms and conditions of the separate agreement. Where terms are inconsistent with information in the Service Rates, the terms and conditions of the separate agreement will apply.

An amplifier may be required for a dwelling with multiple outlets (outlet = Spectrum receiver/modem/eMTA). Technician assessment and professional installation required.

©2017 Charter Communications. Prices are per month unless noted otherwise. Programming may vary and all services may not be available in all areas. Rates, number of channels, programs/content, services & packages are subject to change or discontinuance at any time, subject to applicable law. Unless specified on this rate card, additional installation services are generally billed using the Labor Charge in 1/4 hour increments. Charter reserves the right to institute different rates or terms and conditions of service for promotional purposes. Customers are not required to subscribe to any tier of service, other than Spectrum TV Basic, in order to purchase premium channels, or where available, Pay-Per-View or On Demand. Charter-issued Spectrum receiver or CableCARD required to view most programming channels. Charter-issued Spectrum receiver required to view Pay-Per-View and On Demand programming (where available). HD-capable equipment required to view HD programming (where available). All programming may not be available to CableCARD customers. All service levels may contain channels with some R-rated programming, which can be blocked using the Parental Controls feature on your on-screen program guide.

For store locations, please visit twc.com/stores



RESIDENTIAL SERVICES AND RATES

Effective January 2017

**BORDER CORRIDOR - EAGLE PASS, KNIPPA, QUEMADO,
RIO GRANDE VALLEY, UVALDE
CORPUS CHRISTI - ALICE, BEEVILLE, MATHIS, ORANGE GROVE
GOLDEN TRIANGLE - BEAUMONT, WICHITA FALLS, WINNIE**

SPECTRUM TV SERVICES & PACKAGES (PER MONTH)

Spectrum TV Basic	\$ 19.99
Spectrum TV Select	\$ 64.99
(includes Spectrum TV Basic)	
Spectrum TV Silver	\$ 84.99
(includes Spectrum TV Select, Digi Tier 1, HBO, Cinemax and Showtime)	
Spectrum TV Gold	\$ 104.99
(includes Spectrum TV Silver, Digi Tier 2, TMC, STARZ, STARZ ENCORE, and EPIX)	
Digi Tier 1 ¹	\$ 12.00
Digi Tier 2 ¹	\$ 12.00
Latino View	\$ 7.99
Mi Plan Latino	\$ 44.99

(includes Spectrum TV Basic, Latino View and a selection of English cable networks)

¹ Available with subscription to Spectrum TV Select, Silver, Gold, or Mi Plan Latino.

SPECTRUM INTERNET SERVICES (PER MONTH)

Spectrum Internet	\$ 59.99
Spectrum Internet Ultra	\$ 99.99
Home WiFi	\$ 5.00

SPECTRUM VOICE SERVICES (PER MONTH)

Spectrum Voice	\$ 29.99
(includes unlimited local and long distance calling in the US, Puerto Rico, Guam, US Virgin Islands, Mexico, Canada, and Northern Marianas Islands)	
Additional Line	\$ 19.99
Spectrum Voice International	\$ 34.99
(includes Spectrum Voice plus unlimited calling to 70 countries worldwide)	
Additional Line - Spectrum Voice International	\$ 24.99



1-800-892-2253

8260 1700 (0010-0060, 0080-0350, 0620) 1800 (0010-0480, 0560-0580, 0730-0750, 0780-0790, 0810-0820, 0850-1080, 1100-1160)

1059310-RC-0117

PREMIUM NETWORKS (PER MONTH)

HBO®	\$ 15.00
Showtime®	\$ 15.00
The Movie Channel™	\$ 15.00
STARZ®	\$ 15.00
Cinemax®	\$ 15.00
EPIX®	\$ 15.00
STARZ ENCORE™	\$ 15.00

INTERNATIONAL PREMIUMS (PER MONTH)

Cantonese (TVB Jade World – TVB1, TVB2, TVBe, TVBS & CCTV4)	\$ 39.99
Filipino (TFC)	\$ 11.99
Hindi (Hindi Star Pass – STAR India PLUS, STAR India GOLD, Life OK & APB News)	\$ 19.99
(Hindi Pass – STAR India PLUS, Sony & Zee TV)	\$ 24.99
(Hindi Pass Plus – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7 & ITV Gold)	\$ 39.99
(Hindi Passport – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7, STAR India GOLD, Filmy, UTV Movies, ITV Gold & Eros Now)	\$ 69.99
Japanese (TV JAPAN)	\$ 24.99
Vietnamese (Vietnamese Pass – SBTN & TVBV)	\$ 19.99

SEASONAL SPORTS SERVICES

MLB Extra Innings, MLS Direct Kick, NBA League Pass, NHL Center Ice	Varies
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ON DEMAND & PAY-PER-VIEW

On Demand (New Releases & Classic Movies, Adult & Special Events)	Varies
Pay-Per-View (Special Events, Adult Blocks)	Varies

SUBSCRIPTION ON DEMAND (PER MONTH)

Disney On Demand	\$ 3.99
Disney Family Movies On Demand	\$ 4.99
Here TV On Demand	\$ 6.99
Too Much For TV On Demand	\$ 14.99

OTHER SERVICES (PER MONTH)

Playboy TV ²	\$ 19.99
Penthouse	\$ 12.99
Hustler	\$ 12.99
VIVID	\$ 12.99
TEN	\$ 12.99
REAL	\$ 12.99
Manhandle	\$ 12.99
Adult 3-Pack	\$ 24.99

² Includes Playboy TV en Español (where available).

EQUIPMENT RENTAL & OTHER SERVICES (PER MONTH)

Spectrum Receiver and Remote (per outlet) ³	\$ 3.99
Secure Connection (per receiver or CableCARD) ⁴	\$ 1.00
DVR Service Fee for 1 DVR	\$ 11.99
DVR Service Fee Package (supports up to 4 DVR receivers) (additional \$19.99 for 5-8 DVR receivers)	\$ 19.99
CableCARD (each)	\$ 1.00

³ DVR service fee required with subscription to DVR or IID-DVR receiver.

⁴ The Secure Connection charge ensures that the connection between a Spectrum Receiver (or any other authorized device) and the Charter network is secure and that subscribers receive through the connection all of the services they are lawfully authorized to receive.

INSTALLATION/SERVICE CALL (PER ACTIVITY)

Primary Installation/Reconnect (when truck roll required)	\$ 49.99
Move Transfer	\$ 49.99
Trip Charge ⁵	\$ 49.99
Custom Work Hourly Service Charge	\$ 49.99
Service Call Truck Roll	\$ 49.99
Wall Fish	\$ 49.99
Spectrum Internet Ultra Installation	\$ 199.99
Home Shipping Charge (Spectrum receiver, wired modem, eMTA)	\$ 0.00
Home Shipping Charge – WiFi (includes activation)	\$ 9.99
WiFi Activation	\$ 9.99

⁵ Applicable when adding and/or relocating outlet, upgrading and/or downgrading services and picking up equipment.

MISCELLANEOUS CHARGES (PER ACTIVITY)

Late Fee	\$ 8.95
Reconnection Fee	\$ 4.99
Insufficient Funds Fee	\$ 25.00
Phone Payment Processing (Agent Assisted)	\$ 5.00
Additional Bill Copies	\$ 1.99

MISCELLANEOUS CHARGES (PER MONTH)

Broadcast TV Surcharge	\$ 6.05
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UNRETURNED EQUIPMENT FEES (PER UNIT)

Access Point	\$ 172.00
CableCARD	\$ 22.00
Digital Receiver	\$ 123.00
Digital Terminal Adapter	\$ 40.00
IntelligentHome Cloud Server	\$ 103.00
IntelligentHome Touchscreen	\$ 255.00
Modem	\$ 39.00
Phone Modem	\$ 39.00
Tuning Adapter	\$ 130.00
WiFi Extender	\$ 78.00
WiFi Modem	\$ 78.00
WiFi Phone Modem	\$ 78.00
WiFi Router	\$ 78.00