

# WARRANTY GUIDE

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**Owner must activate warranty! Via Phone or Website**

**OEM Installed Quad/Central Pump Systems:** 1 year parts and labor

**Platinum Central Pump System:** Lifetime Cylinders, 2 years parts, 1 year labor

**Automatic Leveling System:** Lifetime Cylinders, 2 years parts, 1 year labor

**Manual Leveling Quad Pump System:** Lifetime Cylinders, 2 years parts, 1 year labor

**1 & 2 Point Round Leg Stabilizing Systems:** 1 year parts and labor

Should the product be defective due to workmanship and/or material flaws,  
we will repair/replace the defective material.

Core charges may be applied and refunded on certain components.

## **Quadra is NOT responsible for:**

- Freight on warranty parts.
- Replacing footpads, bolts, loose or bent brackets or fluids lost as a result of failure to maintain the system, Ex. loose/missing footpads, loose mounting brackets/hardware from not re-torquing after initial use, etc.
- Damages caused by abuse, misuse, negligence, misapplication, error of operation, accidental or purposeful damage or faulty installation, including but not limited to hoses, fittings & wiring components. Example, bent limit switch pins from hitting ground while driving, missing SnapPads, operating system with rear tires off the ground, modification to system, etc.
- Liability for loss to the vehicle, or apparatus or property, loss of time, manufacturing costs, labor, material, loss of profits, consequential damages (direct or indirect).
- For transportation to and from a service center, onsite service calls to or from the customer, damage from road hazard, loss of salaries, commissions, lodging, towing charges, bus fares, car rentals, fuel expense, telephone charges, inconvenience compensation while repairing or replacing a defective part or material.

This warranty voids all previous issues. Effective date: 7/1/2023

**OWNERSHIP MUST BE REGISTERED WITHIN 30 DAYS FROM THE DATE OF PURCHASE TO ACTIVATE WARRANTY. Do it online at [BIGFOOTLEVELER.com](http://BIGFOOTLEVELER.com)!**

Prior to any work being done an **authorization number must be obtained** by calling

269-483-9633 for Warranty Parts or Service Labor. For full warranty transcript just contact us!

Service labor based on a flat rate schedule determined by Quadra for authorized work performed will be reimbursed.

This will eliminate much diagnostic time and avoid refusal of unauthorized claims.

Many problems may be resolved by contacting a Quadra service representative.

**Provide the system serial number here** \_\_\_\_\_

# Warranty Guide

## 1 & 2pt Square Leg Systems:

Limited 5 years cylinders, 2 years on parts and 1 year on labor.

Should the product be defective due to workmanship and/or material flaw, we will repair or replace the defective material. Core charges and refunds may apply for specific components.

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- **Freight on warranty parts.**
- **Replacing footpads, bolts, loose or bent brackets or fluids lost as a result of failure to maintain the system, Ex. loose/missing footpads, loose mounting brackets/hardware from not re-torquing after initial use, etc.**
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