



# Help4Docs

## Agenda: The No Surprises Act – What You Need To Know



- What is it – this “no surprises” act?
  - History
  - When Passed
  - When Effective
- Who does this effect and how?
  - Payers
  - Providers
  - Patient Rights
- Inclusions and Exceptions of the Act
- Which states are on board?
- In Network and Out of Network – how are the different?
- Don’t get caught with your pants down! Avoid Foreseeable Violations
- Play the game: Develop and Institute Policies and Procedures for Effective Compliance
- Avoid Patient Relations Fall Out
- Ouch! Penalties for Non-Compliance