



Help4Docs

Agenda:

Improper Payments – Understanding
Provider Accountability



- Improper Payments? Isn't any payment a good payment?
- Fraud, Waste, and Abuse – More than just a tagline.
 - *Intent matters. Understand it!*
 - *Requirement thresholds. The time to learn them is now.*

- ✓ Documentation
- ✓ Utilization
- ✓ Medical Necessity
- ✓ Eligibility

- Overpayment / Underpayment – It's more than just your bank account.
- How Are Improper Payments Identified
 - CERT
 - OIG Workplan
 - Audits – They will find you.
- Monitoring and Tracking
- Steps to Avoid Improper Payments – Know them like you know your stethoscope
- Actions to take regarding Improper Payments – Act now and save the day
- Consequences of Improper Payment – Don't let this happen