

Club privacy policy

This policy explains how MK Netters & Dons (MKND), as 'data controller' holds and processes any personal data, we collect from you, or which you provide to us.

MKND is committed to taking the security of personal data seriously and to act transparently at all times and to provide you with accessible information on how we use your data and have a commitment to protecting the rights and freedoms of data subjects; safely and securely managing and protecting their data in accordance with all our legal obligations.

If you have any queries or questions or concerns regarding any aspect of this policy, then please contact admin@mknetters.co.uk

Information We Collect

- personal data from you or your parent when you join and when we carry out annual renewals
 of your membership. This may include your;
 - name
 - gender
 - date of birth
 - All England Affiliation details.
 - home address, email address and phone number;
 - payment and/or bank account details, where these are provided;
 - medical conditions or disability, provided to us with your consent (or your parent/legal guardian's consent); this is to ensure we are aware of any support we may need to provide you with.
 - records of your interactions with us such as telephone conversations, emails and other correspondence and your instructions to us;
 - any details required for the purposes of awarding scholarship funding or grants (including any means testing).
 - use of and movements through our online portal, passwords, personal identification numbers, IP addresses, usernames and other IT system identifying information.
 - images in video and/or photographic form and voice recordings; and
- Other information generated by your involvement with the Club, which may include data with regard to performance, involvement in matches, contained within match reports, disciplinary issues or incidents as part of our Health & Safety records.

Third Parties

From time to time, we may receive information about you from third parties. For example, if you are a child, we may be given information about you by your parents. We may receive information relating to your existing registrations with other netball clubs, netball bodies or disciplinary history from England Netball.

It may also be necessary to share your information if we are under a regulatory or legal obligation to do so.

We do not sell or rent any personally identifiable information about you to any third party.



How Do We Use This Information & The Legal Basis for Doing So

The basis for collecting your information is to enable us to properly manage and administer your membership contract with us. We also have a legitimate interest to keep you updated with information relative to your membership.

Information provided through your consent (or parent/legal guardian), ensures we are supporting you through your netball membership journey with us.

Your Rights

You have the right to ask us for a copy of your personal data; to correct, delete or restrict (stop any active) processing of your personal data; and to obtain the personal data you provide to us for a contract or with your consent in a structured, machine-readable format. In addition, you can object to the processing of your personal data in some circumstances (in particular, where we don't have to process the data to meet a contractual or other legal requirement, or where we are using the data for direct marketing). These rights may be limited, for example if fulfilling your request would reveal personal data about another person, or if you ask us to delete information which we are required by law to keep or have compelling legitimate interests in keeping. You have the same rights for data held by All England Netball. To exercise any of these rights, you can get in touch with us.

If you have unresolved concerns, you have the right to complain to All England Netball and the Information Commissioner's Office.

Data Retention

We store your data for no longer than necessary in relation to the purpose under which such data was collected. This is determined on a case-by-case basis and depends on things such as the nature of the data provided, why it was collected, the legal basis we rely upon to process the data, and for the purposes of satisfying any legal and financial auditing or reporting where required.

Changes To This Policy

If we make changes to this policy, the updated version will be posted on our website and a prominent notice provided.

Date 2nd February 2024