

New for 2024 - Online Ordering for Fire Island Deliveries!



How to Make an Account & Place Orders

Shop online!

- Head to orders.frankandmarias.com
- Browse through our online shopping cart and add all your favorite items to your cart!

Add the Delivery Service to Your Cart:

- Once you've added all your items, find the "Fire Island Delivery Services" category at the bottom of the menu.
 - Choose your town and select your desired delivery departure time from the pre-populated options & select add to cart.
- ⇒ Important! Orders should be placed by 4:00 the day prior to delivery. Express orders may be placed until 12pm the day of delivery. For you to be able to successfully place an Express Order you must add Fire Island Delivery Services – EXPRESS DELIVERY to your cart. *
- ⇒ You will not be able to proceed through checkout if you do not add the correct delivery service to your cart.

Create an Account or Sign-in:

- Once you've added a delivery option to your cart, head to checkout and select create an account or sign-in if you already have an account.
- Enter your contact information & create a username & password.

Continue to Checkout:

- After you've created your account, continue to checkout.
 - Select delivery.
 - Choose a delivery date and select the time window that best matches the ferry time you chose.
 - Enter your local address and check the box to save the address to your account.
 - Use the drop down to confirm your FI town.
 - Next enter a payment method**
- You may choose to save your payment information to your account for faster checkout next time.*

Place Your Order:

- Once you've completed the payment information select place your order.
- You will receive an email when your order is confirmed by our staff.

Receive Your Order:

- Be prepared to meet the boat at the dock when it is due to arrive (~ 30 mins. after departure time).
 - You may need to request your package using your order name (name on your account)
- Please allow the crew to assist de-boarding passengers and belongings before requesting your package.*

Enjoy! We look forward to serving you each season and we hope that our new ordering methods create an even better shopping experience for you!

*Select items have longer preparation times and require advanced ordering.

**DO NOT choose the pay later option. No order will be sent out for delivery without receiving complete payment.

*** If you do not meet the boat upon arrival, your package may be left on the dock or remain on the boat and return to Bay Shore. Additional fees apply for packages returned due to missed pick-up.

Contact Us! We're happy to answer any questions and offer assistance with ordering, accounts, deliveries and more! Email: orders@fandmmarket.com or call us: 631.665.0047.