

**Apprenticeship standard:**

**Supply Chain Warehouse Operative Level 2**

Warehouse Operatives work in a variety of warehouse environments. Work activities include taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning. They are required to safely use a range of equipment, machinery and vehicles, as relevant to their role and setting. This could include mechanical racking systems, materials handling equipment (MHE) or fork lift trucks.

Warehouse Operatives communicate with a wide range of people and customers. They have a passion to meet customers’ expectations by providing a quality service that encourages repeat business. Individuals in this role are highly competent in using industry-recognised systems and associated services (eg Traffic/Warehouse Management Systems) and will be able to work under pressure to tight deadlines. A Warehouse Operative will often be required to be flexible and work shifts including 4-on-4-off, days, nights, evenings and weekends.

**What skills do staff develop?**

Upon successful completion of the end point assessment the apprentice will receive their award certificate.

Modules

* Using Equipment
* Environmental Management
* Using IT systems in a warehouse
* Handling Stock
* Building Relationships
* Awareness of Sector
* Awareness of your role
* Relevant Regulation and Legislation
* Demonstrate integrity, credibility, honesty, and personal drive
* Always take ownership and responsibility for their own safety and that of others
* Embrace Technology
* Personal Commitment to the Environment
* Right first time

Also, staff can improve their maths and English skills if they have not already achieved level 2 standards.

**Duration**

Typically, 12-15 months

Regular attendance at training sessions. Use of bespoke virtual learning environment and face to face meetings arranged with nominated management coach.

Eligibility / Entry requirements: Aged 16-60 years. Passionate about your career in Management

Minimum 95% funding covered by Government in many cases 100% talk to us re-funding at contact below

**Structure of Apprenticeship**

**Phase 1 Initial assessment**

The **initial assessment** is a pre-course review to plan the candidate’s training programme. Specifically, it provides the scope to develop a tailored programme which allows the candidate to acquire and practice the particular skills they need for the job role.

**Phase 2 Training**

Here, the apprentice undertakes a programme of on and off-the-job training which develops the skills of a competent Customer Service Specialist. Training fits round around working routines. MT+ trainers are on hand to offer ongoing support.

**Phase 3 Gateway**

The **Gateway** is a review stage towards the end of the apprenticeship when apprentice, employer and MT+ trainer get together to see if any additional training or skills practice is needed.

**Phase 4 End Point Assessment**

The apprentice is assessed by an independent organisation to see if they have reached the required standards.

**Progression options after an apprenticeship**

Completion of this apprenticeship will lead to the ability to progress to a level 3 qualification or another level 2 in relevant sector

Call: 07789 930837 for further information or email: lesley@managementtrainingplus.com