

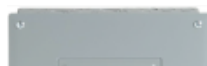


United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

Schneider Electric™ Recalls 1.4 Million Electrical Panels Due to Thermal Burn and Fire Hazards



Recalled Indoor Load Center (Catalog Number QOC16UF)





Name of Product:

Square™ D QO™ Plug-on-Neutral Load Centers, also known as, Load Centers, Breaker Boxes, Electrical Panels

Hazard:

The load center can overheat, posing thermal burn and fire hazards.

Remedy:

Replace

Repair

Recall Date:

June 16, 2022

Units:

About 1.4 million (In addition, 289,000 were sold in Canada)

Consumer Contact

Schneider Electric Technical toll-free at 888-778-2733 from 8 a.m. through 8 p.m. ET Monday through Friday, online at www.se.com/us/qoloadcenter-safetyrecallnotice or at www.se.com/us/en/ and click on Recall Safety Notice for more information.

Recall Details

In Conjunction With:



Description:

This recall involves indoor, outdoor and original equipment manufacturer (OEM) Square D QO Plug-On Neutral Load Centers that were installed in homes, recreational vehicles, or commercial establishments, including restaurants, manufacturing facilities and warehouses, commercial lighting and others. The circuit breaker boxes were sold in gray and come in various sizes (square and rectangular). The recalled circuit breaker boxes were manufactured between February 2020 and January 2022, with date codes between 200561 and 220233.

For installed outdoor load centers, the manufacturing date codes are printed on the inside of the cover or door of the unit or on the box itself when the cover or door is open.

For installed indoor load centers, a qualified electrician can locate the interior date codes that are not visible to the home owner.

Circuit breaker boxes with covers that were manufactured between December 2019 and March 2022 are also included in this recall. The affected catalog/part numbers can be found inside the electrical panel doors for both the U.S. and Canada.

Recalled Electrical Panel U.S. and Canada Catalog /Part Numbers Beginning with:

CQO116L100PGRB	QO130M200PRB	QOC30UFWG
CQO116M100PRB	QO140L200PGRB	QOC30UFWGW
CQO116M60PRB	QO140M200PRB	QOC30US
CQO124L125PGRB	QO142L225PGRB	QOC32UF
CQO124M100PRB	QO142M200PRB	QOC32UFW
CQO140L200PGRB	QO142M225PRB	QOC40UF
CQO140M200PRB	QO1816M200PFTRB	QOC40UFW
NQC20FWG	QO816L100PRB	QOC40US
NQC20FWGW	QOC12UF	QOC42UF
NQC30FWG	QOC12US	QOC42UFW
NQC30FWGW	QOC16UF	QOC42US
QO112L125PGRB	QOC16UFW	QOC54UF
QO112L200PGRB	QOC16US	QOC54UFW
QO112M100PRB	QOC20U100F	QOC60UF
QO116L125PGRB	QOC20U100FW	QOCMF30UC

QO116M100PRB	QOC20U100S	QOCMF30UCW
QO120M100PRB	QOC20UFWG	QOCMF42UC
QO120M150PRB	QOC20UFWGW	QOCMF42UCW
QO120M200PRB	QOC24UF	QOCMF54UC
QO124L125PGRB	QOC24UFW	QOCMF54UCW
QO124M100PRB	QOC24US	QOCMF60UC
QO124M125PRB	QOC30U125C	QOCMF60UCW
QO130L200PGRB	QOC30UF	
QO130M150PRB	QOC30UFW	

Remedy:

Schneider Electric is directly contacting all known retailers, distributors, homeowners, and any other individuals that purchased or installed the recalled product. All purchasers and installers should immediately contact Schneider Electric to arrange to have the recalled load centers inspected by trained electricians to determine if replacement or repair is required. This inspection and any resulting replacement or repair are free of charge.

Consumers can find the catalog number and date code on indoor load centers inside the door of the panel. Consumers should immediately contact Schneider Electric to

the user of the panel. Consumers should immediately contact Schneider Electric to

arrange to have the recalled load center inspected by a trained electrician to determine if repair is required. This inspection and any resulting repair is free of charge. Consumers who continue to use the load centers while awaiting the free repair should have working smoke alarms in their homes.

For uninstalled products, consumers should contact Schneider Electric for a free repair or replacement.

Incidents/Injuries:

The firm has received one report of an incident of a loose wire. No injuries have been reported.

Sold At:

Authorized Schneider Electric distributors and home improvement and hardware stores nationwide and online including Home Depot, Lowe's, and Menard's from February 2020 through January 2022 for between \$90 and \$1,660.

Manufacturer(s):

Schneider Electric USA Inc., of Lexington, Kentucky

Manufactured In:

United States

Recall number:

22-159



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.