

Compliance

Compliance, sometimes referred to as a Violation, is a process whereby individual homeowners can seek remedy via the Board for something in the community they believe is a violation of the CC&Rs or approved Rules. When we purchased our homes or entered into a written or verbal lease/rent relationship with a landlord, we bound ourselves to abide by the CC&Rs. [Refer to Article III, Section 3.10 of the CC&Rs and published Rules for more specific information.]

With 477 homes in the Villages, problems will come up. When they do, follow the principal of the 3 Ps – be Positive, be Proactive and be Persistent. The best case scenario for any compliance issue is to prevent it in the first place. This can be accomplished in two ways. One is for every homeowner to become aware of what the CC&Rs require to avoid doing something that could lead to or be interpreted as non compliance. Secondly, if an issue does arise, work with the individual involved, possibly a neighbor, to try to resolve it. Similarly, if the issue is with the Common Area, contact the Office to advise them of the issue and ask for a resolution. Often being positive and proactive with a problem neighbor or the Association can resolve a problem quickly.

When all else fails, complete a formal Complaint/Violation form, sign it and submit it to the Business Office. The form is available on line at the Villages website or from the Business Office during regular business hours. Alternatively, you may submit your complaint to the office via email (vgvazhoa@gmail.com). Submitting a signed (or email) complaint formally requests the Board to become involved. The Compliance director, a Board member, will administer the formal process until a resolution is reached.