

Rondel Village Sustainability Summary Report

Rondel Village is an exclusive family owned and operated beachfront resort on Negril's seven-mile beach offering spacious, elegant accommodations amid lush tropical gardens. The hotel opened in 1985 with three unique octagonal shaped beach villas and now offers a total of fifty six rooms including eight deluxe villas with private Jacuzzis and fully equipped kitchens. The name "Rondel" originates from the French word for an eight sided building, our room blocks are all octagonal in shape.

Rondel Village hotel comprises two acres, one acre on the beach side and one acre on the land side (across the street from the beach). All rooms are named after individual Jamaican fruits and many of the fruit trees are located in close proximity to the rooms. Facilities include the white sand beach, two outdoor pools and Jacuzzis, free wireless internet, Rondel Restaurant and Beach Bar and The Village Spa and Salon. Intimate weddings as well as wedding and reception packages for large and small groups are also offered. The hotel employs 60 staff



members. We receive guests from many different countries including the USA, Canada, United Kingdom, Sweden, Denmark, Germany, the Caribbean and other countries. Our high percentage of repeat guests is due to a number of factors including the fact that they are treated as part of our extended family, while management and staff go the extra mile to ensure guest satisfaction.

Rondel Village is committed to continually improving its services, attaining the maximum quality level required by our guests, developing our activities with respect for the environment, employees and customers, while contributing to the communities we live and work in.



We have been operating under an Environmental Management System since 1998 and have received different environmental awards over the years. We were Green Globe certified from 1999 to approximately 2002. Rondel Village received its first

Travelife Silver Award for the period December 2013 – 2015 followed by its second Travelife Gold Award for 2016 – 2018. We continue to implement various projects to ensure that the hotel remains sustainable.

Environmental Management System

The Environmental Management System (EMS), is the nucleus of Rondel Village's environmental program. It focuses on and organizes all of the relevant activities under Rondel Village's management framework that allows for policy development, target setting, action plans, monitoring and measurement, and evaluation of results.

The Environmental Management System enables Rondel Village to operate efficiently, from both a resource and cost perspective, and environmentally conscious manner which results in:

- > Increased market share
- Improved visitor and staff satisfaction
- > Improved relations with local community and government authorities
- > International recognition as an environmentally conscious enterprise
- Lower operating costs
- ➤ Higher rates-of-return on investments

Long Term Sustainability

Rondel Village recognizes that our business has an important role to play in protecting and enhancing the environment for present and future guests, and to help secure the long-term sustainability of the Tourism Industry and the residents of Jamaica. To this end our hotel is committed to taking action:

- > To achieve sound environmental practices across our entire operation
- > To comply fully with all environmental legislation
- > To minimize our use of energy, water and materials of scarce supply
- To minimize the amount of air emissions, wastewater effluent, solid waste and hazardous materials associated with our operations
- > To encourage our customers, suppliers and contractors to participate in our efforts to protect and enhance the environment

Environmentally Friendly Purchasing Decisions

We at Rondel Village understand that purchasing decisions can make a significant contribution to improving the property's environmental performance and our contribution to protecting the surrounding environment. Choosing products that are "environmentally friendly" in terms of content, packaging, and ease of recycling and disposal are fundamental to the environmental purchasing policy of Rondel Village. In purchasing responsibly, our hotel becomes more cost-effective, and by stimulating the local economy, enhances the local environment.



Additionally, when the hotel was built in 1985 and 1988, solar water heaters were used in the eight villas. In 2002 when the hotel was expanded by adding 24 new rooms, as well as in 2012 when we added 16 more rooms, solar systems were again installed in the buildings. In addition to solar water heaters, the company also purchases inverter air conditioners which use 50% less energy, windows and doors have been upgraded to new PVC weather resistant sliding glass

doors and windows with screens. Wooden balcony and staircase railings have been replaced with new aluminium epoxy coated rust proof maintenance free railings.

Educating Guests on Green Program

Rondel Village prominently displays its environmental policy to guests upon their arrival and information on our green program is also given to them at check in. When guests are taken to their room, the property attendant, explains how to operate the air conditioning system, and encourages guests to make sure that all doors and windows are closed when air conditioners are in use. Guests are also asked to turn off air conditioner and lights when the room is unoccupied. The inverter air conditioners also automatically go into an energy saving mode when the room is unoccupied. Guestrooms are provided with "lights off and water off" stickers, which are placed above the light switch in the bedrooms and by the taps in the bathrooms.



Brochures of local environmental organizations, attractions, public transportation and related information is available in the lobby. Information showing our commitment to the Sustainability programme, linen and towel reuse program is placed in each room as follows:

- ➤ Laminated green leafs with information on our sustainability programme are placed in the rooms to heighten the guest's awareness and encourage their participation in our conservation efforts.
- ➤ Linen cards should be hung on the doorknob of the room or villa if the guests want their bed sheets changed. Otherwise, the sheets will

automatically be changed every two days.

> Towels that are hung over the towel rod or shower curtain rod will not be changed.

Supportive of the Local Community

Rondel Village is an active member of the following local business and community based organizations which support social and cultural development in their on-going efforts to improve environmental and public health practices, and increase employment opportunities.

- > Jamaica Hotel and Tourist Association Negril Chapter
- ➤ Negril Chamber of Commerce
- ➤ Negril Environmental Protection Trust
- Negril Coral Reef Preservation Society

In addition to these organizations, Rondel Village supports the local community by:

- ➤ Purchasing food from local farmers and fishermen and incorporating local food specialties in our menu
- > Purchasing room assets, e.g. bed heads, dressing tables, villa kitchens and other room furniture from local manufacturers
- > Encouraging guests to use licensed taxis and public transportation

We record water and electricity meter readings daily and use these to monitor usage as well as ensure that there is no leakage.

Our Environmental Leader is the Property Manager and the Green team comprises a supervisor from each department -Reception, Housekeeping, Food & Beverage, Maintenance/Grounds and Security along with the Operations Manager and General Manager.



Rondel Village also has its own greenhouse which supplies our restaurant with fresh vegetables and herbs.

Questions? Contact Us

If you'd like to learn more about our sustainable practices, please don't hesitate to contact our team at (876) 957-4413 or <u>email us</u>. Of course, we'd certainly welcome you to visit and experience our sustainable practices firsthand.