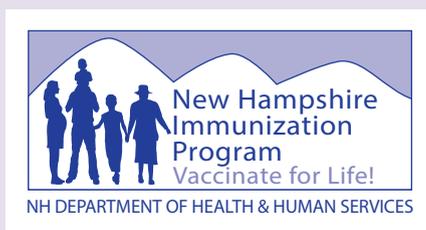


# CONFERENCE PROGRAM

Wednesday, March 21, 2018  
Manchester Downtown Hotel, Manchester, NH



**Are You on Top of Your  
Immunization Game?**



Offered by:  
NH Department of Health & Human Services  
Division of Public Health Services NH Immunization Section

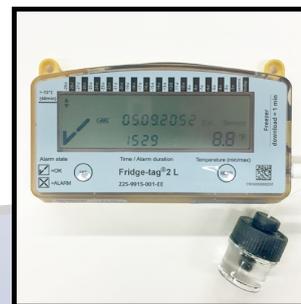
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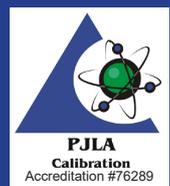
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# Welcome to the NH Immunization Conference!

**Parking:** If you parked in the parking garage, please stop by Conference Registration to have your parking garage ticket validated. Parking with validation is \$6 for the day (\$12 without).

**Name Badges:** Please wear your name badge throughout the day so we can identify you as a conference attendee. At the end of the day, please recycle your name badge in the collection boxes.

**Attending Sessions:** The sessions you pre-registered for are listed on the back of your nametag. It is very important to attend only the sessions that you pre-registered for as space may be limited or not available at other sessions. This will help reduce over-crowding in rooms. If you wish to attend a different session, please stop by Conference Registration to see if space is available.

**Information, First Aid and Lost & Found:** If you have questions while at the conference or have a lost and found issue, the staff at Conference Registration can assist. There is also a first aid kit located at the table. An AED is located at the hotel's front desk.

**Attendance Certificates, Continuing Education Credit and Evaluations:** In order to receive credit for your attendance, you must complete and return your evaluation form. Please return it to Conference Registration at the conclusion of the conference. To be more efficient you may turn in your evaluation form at the last session of the day in exchange for your attendance certificate. Your evaluation form was given to you in the program that you received this morning at check-in. **And don't forget to sign in at each session. A sign in sheet will be circulated at the beginning of the session.**

## ***Nursing Continuing Education***

JSI Research & Training Institute, Inc. is an approved provider of continuing nursing education by the Northeast Multistate Division, an Accredited Approver by the American Nurses Credentialing Center's Commission on Accreditation. The NH Immunization Conference has been approved for a total of 5.25 contact hours.

In order to receive the full credit, you must attend the entire day. Nurses should only claim credit commensurate with the extent of their participation in the activity.

## ***Continuing Medical Education (CMEs) for Physicians, Physician's Assistants and APRNs***

The Maine Medical Education Trust designates this activity for a maximum of **5.25 AMA PRA Category 1 Credit(s)<sup>TM</sup>**. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The Maine Medical Education Trust is accredited by the Maine Medical Association's Committee on Continuing Medical Education and Accreditation to provide Continuing Medical Education (CME) to physicians.

## ***Medical Assistants***

This conference has been approved by the AAMA for 5 CEUs.

## ***Pharmacists***

The NH Board of Pharmacy has approved this conference for 5.25 live hours of continuing education credit for pharmacists.

## ***All Others***

All general participants not seeking educational credit noted above will receive an attendance certificate for 5.25 contact hours to submit to their accrediting agency. We recommend that you also keep this program with your certificate in case you are required to provide information on the sessions that you attended.

# Conference Overview

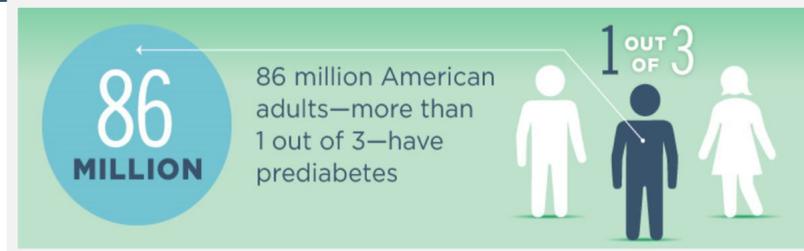
# CONFERENCE OVERVIEW

**Handouts:** Handouts are provided at each session if the presenter provided them to us beforehand. You may also download available presentations from the conference website [www.NHIPConference.com](http://www.NHIPConference.com). Handouts have been printed on recycled copy paper.

**Wi-Fi:** Due to budgetary constraints, we are unable to provide participants with free Wi-Fi during the conference. You may still connect to the internet using your own data. We apologize for this inconvenience.

## Advertisement

### National Diabetes Prevention Program



- **Prediabetes is treatable**, but only **10 percent** of people who have it are aware that they do.
- Left untreated, **up to one-third** of people with prediabetes will progress to diabetes within **five years**.
- **Test your patients** for prediabetes and refer them to the National Diabetes Prevention Program, led by the Centers for Disease Control and Prevention!
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[www.preventdiabetesnh.org](http://www.preventdiabetesnh.org)





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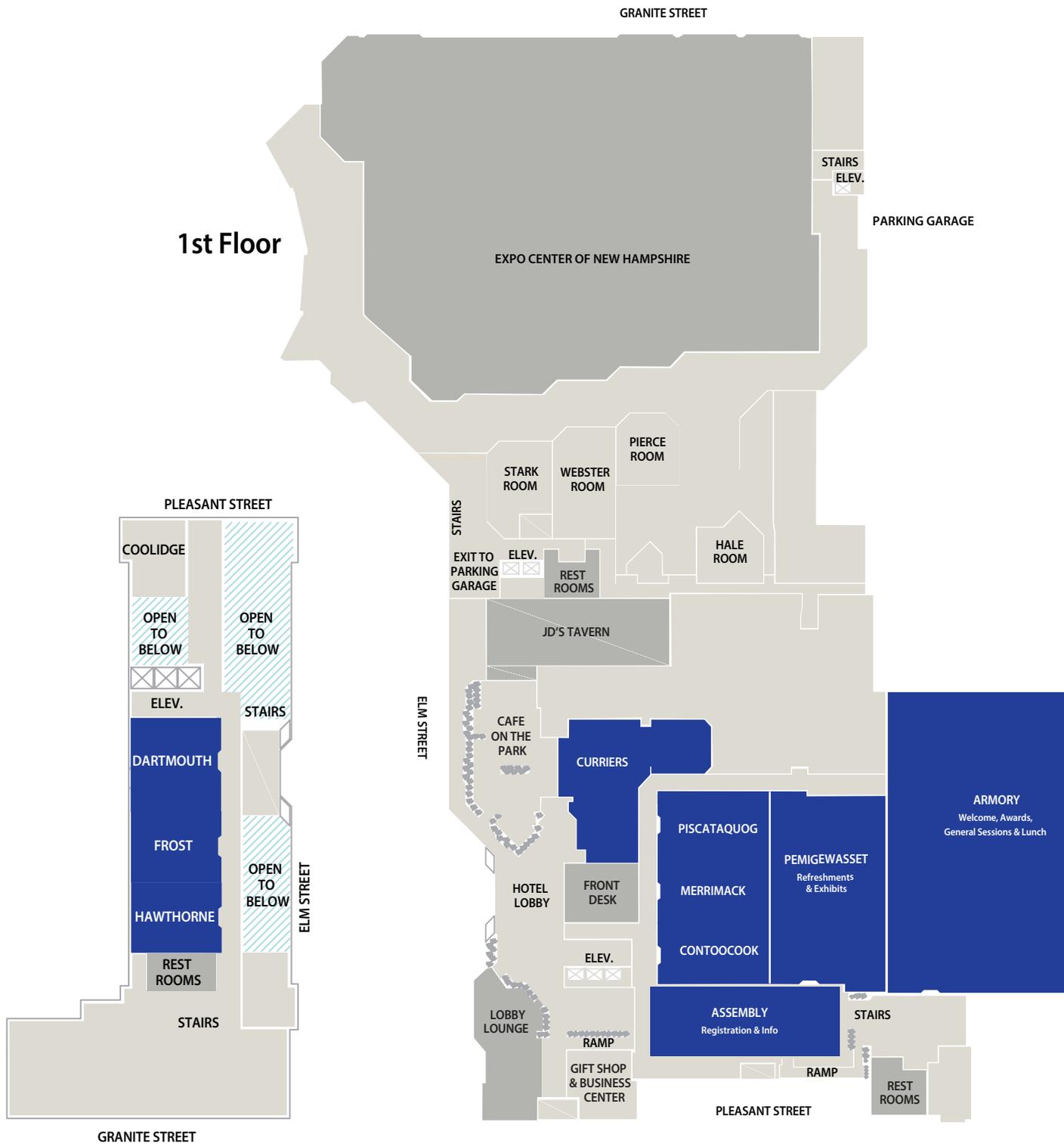
# Agenda At-A-Glance

# AGENDA AT-A-GLANCE

Time & Room	Event
7:30-8:30 <i>Pemigewassett &amp; Assembly</i>	<b>Registration, Continental Breakfast &amp; Exhibits</b>
8:30-9:00 <i>Armory</i>	<b>Welcome, Introductions &amp; Awards</b> <i>Colleen Haggerty, RN, Section Chief, NH Department of Health and Human Services, Immunization Section</i>
9:00-10:00 <i>Armory</i>	<b>Plenary Presentation</b> <b>Get a “MONOPOLY” on Clinical Recognition of Vaccine Preventable Diseases</b> <i>Elizabeth A. Talbot, MD, Associate Professor of Infectious Diseases and International Health, Dartmouth College, and Deputy State Epidemiologist, NH Department of Health and Human Services</i>
10:00-10:30 <i>Pemigewassett &amp; Assembly</i>	<b>Break &amp; Time for Exhibits</b> <b>ATTENTION:</b> Please take your belongings with you when leaving the Armory so the staff can set the room for lunch. Staff will move your belongings if they are left behind.
10:30-11:45 <i>Dartmouth Curriers</i> <i>Frost/Hawthorne Merrimack Piscataquog Contoocook</i>	<b>Concurrent Sessions Block A</b> <i>The session that you pre-registered for is listed on the back of your nametag.</i> <ul style="list-style-type: none"> <li>◆ A-1 “OPERATION” - Dissecting the IIS to Improve Rates and Make Your Life Easier</li> <li>◆ A-2 Helping Adult Patients Win at the Game of “LIFE” – Living Better with Getting Recommended Vaccines</li> <li>◆ A-3 Don’t Put Your Vaccines in “JEOPARDY” - Proper Storage and Handling Techniques</li> <li>◆ A-4 Adolescent Vaccination: Hitting it Out of the Park</li> <li>◆ A-5 Don’t Take the “RISK” – Real Life Stories</li> <li>◆ A-6 From Vaccine Hesitancy to Vaccine Confidence: Effective Approaches to Patient Communication</li> </ul>
11:45-1:00 <i>Armory</i>	<b>Lunch Buffet</b> Please take your belongings with you when leaving the Armory as you will not be returning to this room for any scheduled events. The Armory will be closed immediately following lunch. Any belongings left behind will be placed at the Conference Registration table as lost and found.
1:00-2:15 <i>Dartmouth Curriers</i> <i>Frost/Hawthorne Merrimack Piscataquog Contoocook</i>	<b>Concurrent Sessions Block B</b> <i>The session that you pre-registered for is listed on the back of your nametag.</i> <ul style="list-style-type: none"> <li>◆ B-1 “OPERATION” - Dissecting the IIS to Improve Rates and Make Your Life Easier</li> <li>◆ B-2 Helping Adult Patients Win at the Game of “LIFE” – Living Better with Getting Recommended Vaccines</li> <li>◆ B-3 Don’t Put Your Vaccines in “JEOPARDY” - Proper Storage and Handling Techniques</li> <li>◆ B-4 Adolescent Vaccination: Hitting it Out of the Park</li> <li>◆ B-5 Don’t Take the “RISK” – Real Life Stories</li> <li>◆ B-6 Don’t Leave Vaccine Administration to “CHANCE”</li> </ul>
2:15-2:45 <i>Pemigewassett &amp; Assembly</i>	<b>Break, Refreshments &amp; Last Chance to Visit with Exhibitors</b>
2:45-4:00 <i>Piscataquog Contoocook Curriers</i>	<b>Concurrent Sessions Block C</b> <i>The session that you pre-registered for is listed on the back of your nametag.</i> <ul style="list-style-type: none"> <li>◆ C-1 Be the “MASTERMIND” of Your Immunization Information System (VaxNH)</li> <li>◆ C-2 Don’t Leave Vaccine Administration to “CHANCE”</li> <li>◆ C-3 Hilleman Documentary: A Historical Perspective of a Scientist Who Was Driven to Eliminate Diseases</li> </ul>
4:00 <i>Assembly</i>	<b>Evaluation/Adjourn</b> In order to receive credit for your attendance, you must complete and return your evaluation form. Please return it to Conference Registration at the conclusion of the conference. To be more efficient you may turn in your evaluation form at the conclusion of the last session of the day in exchange for your attendance certificate. Your evaluation form was given to you with your program that you received this morning at check-in.

# Conference Center Map

# CONFERENCE MAP



2nd Floor  
Mezzanine Level

# Full Agenda

# CONFERENCE AGENDA

**7:30-8:30 Registration, Continental Breakfast, & Exhibitors**

*Pemigewassett  
& Assembly*

**8:30-9:00 Welcome, Introductions & Awards**

*Armory*

**9:00-10:00 Get a “MONOPOLY” on Clinical Recognition of Vaccine Preventable Diseases**

*Armory*

In the US, vaccines are available for 18 dangerous infectious diseases. Since their introduction, these vaccines have prevented countless cases of disease and saved millions of lives. But – either because of under immunization or imperfect vaccine efficacy - some of these diseases continue to circulate. Besides morbidity and mortality for the patient, some can result in further transmission and outbreaks in our healthcare settings. In this session, we will review clinical pearls toward efficient diagnosis of the most common we see here in New Hampshire.

Following this session, participants will be able to:

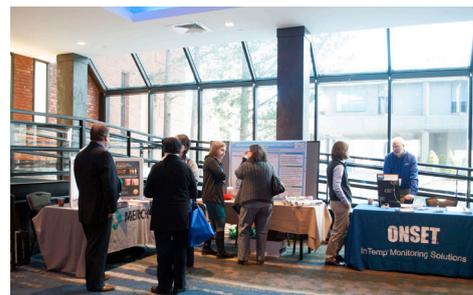
- Report increased awareness of the epidemiology of vaccine preventable diseases in NH.
- Describe typical and atypical presentations of these diseases.
- Demonstrate improved clinical skill towards management of these diseases.

Presented by: **Elizabeth A. Talbot, MD**, Associate Professor of Infectious Diseases and International Health, Dartmouth College, and Deputy State Epidemiologist, NH Department of Health and Human Services

**10:00-10:30 Break & Time for Exhibitors**

*Pemigewassett  
& Assembly*

**ATTENTION:** Please take your belongings with you when leaving the Armory so the staff can set the room for lunch. Staff will move your belongings if they are left behind.



# Full Agenda

## 10:30-11:45 Concurrent Sessions Block A

*The session that you pre-registered for is listed on the back of your nametag*

### A-1 "OPERATION" - Dissecting the IIS to Improve Rates and Make Your Life Easier

*Dartmouth*

This session will give an introduction to the VaxNH Immunization Information System (IIS) by reviewing the function and benefits of the IIS for patients, health care providers, and the community. Come and dissect the pieces of an IIS to learn how they work, and how to get the most out of the tools available. Participants will learn what parts can help improve patient care, maintain more accurate records and save staff time by implementing and utilizing the features that are offered in the state system. Key reports will be featured that will help drive best practices in the provider offices.

Following this session, participants will be able to...

- Explain what the IIS is and the benefits to participating healthcare providers.
- Utilize the system for inventory and recordkeeping best practices.
- Utilize system reports to vaccinate appropriately and increase immunization rates.

Presented by: **Rhonda Hirst**, Account Manager, STC

### A-2 Helping Adult Patients Win at the Game of "LIFE" - Living Better with Getting Recommended Vaccines

*Curriers*

This session will highlight the results of clinical trials of new vaccines with enhanced efficacy against influenza, pneumococcus, and herpes zoster, and how this relates to vaccine preventable disability.

Influenza is the most consequential vaccine-preventable disease in late life, leading in both morbidity and mortality. Pneumococcal pneumonia risk increases with age in large part due to underlying medical conditions. Herd immune effects have now been shown to extend the benefit of pneumococcal vaccination. Herpes zoster (or Shingles) is a painful blistering rash resulting from the reactivation of latent Varicella-zoster virus, the risk for which dramatically increases with age including the disabling complication of post-herpetic neuralgia.

Dr. McElhaney will also discuss the benefits of how vaccination extends beyond the individual and the target population, and may contribute to the prevention of antimicrobial resistance.

Following this session, participants will be able to:

- Describe the results of randomized controlled trials demonstrating enhanced vaccine effectiveness with a high dose influenza vaccine compared to the standard dose vaccine.
- Describe the direct benefits of pneumococcal vaccination to the individual, and understand how herd immune effects of vaccination are changing recommendations for conjugate and polysaccharide pneumococcal vaccines for older adults.
- Prescribe a recently approved herpes zoster subunit vaccine (HZ/su) for the age 50+ population.

Presented by: **Janet E. McElhaney, MD, FRCPC, FACP**, HSN Volunteer Association Chair in Healthy Aging, and Vice President Research and Scientific Director, Health Sciences North Research Institute

# Full Agenda

## CONFERENCE AGENDA

### A-3 Don't Put Your Vaccines in "JEOPARDY" - Proper Storage and Handling Techniques

*Frost/  
Hawthorne*

This session is for providers on vaccine storage and handling recommendations and best practice strategies. It includes considerations for purchasing/utilizing refrigeration storage units, and using 24-hour monitoring data logger devices. Strategies for maintaining the cold chain, routine storage and handling practices, inventory management, and emergency procedures for protecting vaccine inventories will be discussed.

*Targeted audience for this session is new vaccine managers and assistant managers.*

Following this session, participants will be able to:

- Identify and set up a vaccine storage unit, and successfully manage vaccine in order to ensure safety and viability of vaccine to avoid wastage.
- Explain continuous monitoring requirements and rationale.
- Follow the Cold Chain including responding to emergency situations and transporting vaccine safely and effectively.

Presented by: **Lena Boulanger, MBA**, Vaccine Accountability Coordinator, NH Department of Health and Human Services, Immunization Section

**Lori Johnson**, Vaccine Quality Specialist, NH Department of Health and Human Services, Immunization Section

### A-4 Adolescent Vaccination: Hitting it Out of the Park

*Merrimack*

Immunizations are not only for infants and young children. Vaccination is an essential part of keeping preteens and teens healthy and protected from serious diseases. Vaccines are recommended for preteens and teens to protect against diseases like whooping cough, meningococcal disease, and cancers caused by human papillomavirus (HPV). Preteens and teens should also get any vaccines they missed in childhood. The Advisory Committee on Immunization Practices routinely recommends vaccines for adolescents beginning at 11-12 years of age. This presentation includes clinical guidance for routinely recommended vaccines and best practice strategies that health care personnel can use to facilitate adolescent immunizations in their practice.

Following this session, participants will be able to...

- List and describe routinely recommended vaccines for adolescents.
- Identify 1 best practice strategy for improving adolescent immunization practices and/or rates.
- Integrate immunization clinical resources or job aids related to adolescent immunization into clinical practice.

Presented by: **JoEllen Wolicki, BSN, RN**, Nurse Educator, Centers for Disease Control and Prevention

# Full Agenda

## A-5 Don't Take the "RISK" – Real Life Stories

*Piscataquog*

### *Bacterial Meningitis: My Little Boy's Fight For Survival*

On a day that started like any other, Lucas went from being mildly ill to septic in a matter of hours. Lucas, just 20 months old when he was diagnosed with pneumococcal meningitis, fought for his life and won. Join us as Lucas' mother tells the miraculous story of this little boy's fight for survival and a mother's never ending quest for answers.

Following this presentation, participants will be able to...

- Describe the impact that bacterial meningitis can have on a family.
- Identify the early signs and symptoms of bacterial meningitis in children.
- Discuss the importance of community immunity.

Presented by: **Kathryn Hatcher, RN-BC**, Registered Nurse and Mom of Lucas

### *My Journey with Stage Four HPV Related Throat Cancer*

Joe will describe his personal story of the impact and effects of HPV cancer.

Following this presentation, participants will be able to...

- Express the importance and increase awareness of HPV transmission and the prevalence in HPV Cancers and Infections.
- Describe the impact of HPV cancer from a patient's perspective.
- Explain the importance of HPV vaccination for adolescents.

Presented by: **Joseph Yannetty**, Comedian and Cancer Survivor

Stories Facilitated by: **Benjamin Chan, MD, MPH**, State Epidemiologist, NH Department of Health and Human Services

## A-6 From Vaccine Hesitancy to Vaccine Confidence: Effective Approaches to Patient Communication

*Contoocook*

This session will focus on evidence-based strategies centered around dispelling myths pertaining to vaccines and strategies that may be used to discuss vaccines with vaccine hesitant patients.

Following this session, participants will be able to...

- Discuss the impact of vaccine confidence on immunization rates and outcomes.
- Review suggested approaches to discussing immunization with patients.
- Identify tips and talking points for common scenarios.

Presented by: **Wendy L. Wright, MS, ANP-BC, FNP-BC, FAANP, FAAN, FNAP**, Owner and Family Nurse Practitioner, Wright & Associates Family Healthcare, PLLC

**11:45-1:00**

## **Lunch Buffet**

*Armory*

Please take your belongings with you when leaving the Armory as you will not be returning to this room for any scheduled events. The Armory will be closed immediately following lunch. Any belongings left behind will be placed at the Conference Registration table as lost and found.

# Full Agenda

# CONFERENCE AGENDA

## 1:00-2:15 Concurrent Sessions Block B

*The session that you pre-registered for is listed on the back of your nametag.*

### B-1 "OPERATION" - Dissecting the IIS to Improve Rates and Make Your Life Easier

*Dartmouth* Repeat from Block A – see page 9 for description.

### B-2 Helping Adult Patients Win at the Game of "LIFE" – Living Better with Getting Recommended Vaccines

*Curriers* Repeat from Block A – see page 9 for description.

### B-3 Don't Put Your Vaccines in "JEOPARDY" - Proper Storage and Handling Techniques

*Frost/  
Hawthorne* Repeat from Block A – see page 10 for description.

### B-4 Adolescent Vaccination: Hitting it Out of the Park

*Merrimack* Repeat from Block A – see page 10 for description.

### B-5 Don't Take the "RISK" – Real Life Stories

*Piscataquog* Repeat from Block A – see page 11 for description.

## Advertisement

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# Full Agenda

## B-6 Don't Leave Vaccine Administration to "CHANCE"

*Contoocook*

We have all been new in our healthcare careers. We can all likely remember that anxiety ridden moment of drawing up your first vaccine and walking into that patient's room. For some of us, we can also remember that first vaccine error or have been on the other end - having to report the error to a parent. You may have been that parent yourself. It's a terrible feeling! In this session, we will get down to the important fundamentals of vaccine preparation, needle lengths, site placement, angles, and administration techniques. This session will provide a great introduction if you are new to clinical practice and vaccines. But, also a great refresher to those who have been spent time in the vaccine world. Don't Leave Vaccine Administration to "Chance." Let's have fun discussing vaccine administration with live quizzes, demonstrations, and open discussion.

Following this session, participants will be able to...

- Identify the appropriate site placement of vaccines for children and adults.
- Describe the differences between IM, SC, and ID vaccines and their respective angles.
- Explain the Rights to Safe Vaccine Administration and their importance.

Presented by: **Janice Houston, RN, BSN**, Provider Relations Manager, NH Department of Health and Human Services, Bureau of Infectious Disease Control

**2:15-2:45 Refreshments, Networking Break & Last Chance to Visit Exhibitors**

*Pemigewasset  
& Assembly*

**2:45-4:00 Concurrent Sessions Block C**

The session that you pre-registered for is listed on the back of your nametag.

## C-1 Be the "MASTERMIND" of Your Immunization Information System (VaxNH)

*Piscataquog*

Wondering how to prepare for the Immunization Information System (VaxNH)? Curious about the system requirements? Interested in what practice and staff responsibilities are? Join the VaxNH team as we discuss how to prepare for VaxNH, minimize potential barriers, and the onboarding process and much more.

Following this session, participants will be able to...

- Identify 3 administrative factors for IIS implementation readiness.
- Explain the system requirements and capabilities needed for a successful IIS implementation.
- Identify the IIS implementation steps.

Presented by:

**Torane Hull, RN, MSN, MPA, CPH**, CDC Public Health Advisor, Center for Disease Control and Prevention

**Donna McKean, BS**, Immunization Information Manager – VaxNH, NH Department of Health and Human Services, Immunization Section

**Alexander Derbenev, AS**, IIS Interface Analyst, NH Department of Health and Human Services, Immunization Section

# Full Agenda

# CONFERENCE AGENDA

## C-2 Don't Leave Vaccine Administration to "CHANCE"

*Contoocook* Repeat from Block B – see page 13 for description.

## C-3 Hilleman Documentary: A Historical Perspective of a Scientist Who Was Driven to Eliminate Diseases

*Curriers* The greatest scientist of the 20th century, and no one knows his name. This documentary tells the inspiring story of Dr. Maurice Hilleman, a man with a singular, unwavering focus: to eliminate the diseases of children. From his poverty-stricken youth on the plains of Montana, he came to prevent pandemic flu, invent the measles-mumps-rubella (MMR) vaccine, and develop the first-ever vaccine against human cancer. Responsible for more than half of the vaccines children receive today, he is credited with saving more than eight million lives every year. Now through exclusive interviews with Dr. Hilleman and his peers, rare archival footage, and 3-D animation, this film puts a human face to vaccine science, revealing the character that drove this bold, complex, and heroic man.

This session will be a showing of the documentary providing an historical perspective of a scientist who was driven to eliminate diseases.

Following this session, participants will be able to...

- Articulate the history and science of vaccines.
- Explain the history of vaccines.
- Describe Hilleman's role related to vaccine development.

Facilitated by: **Suzanne Allison, BS, RN**, Public Health Nurse Coordinator, NH Department of Health and Human Services, Immunization Section

## 4:00 Evaluation & Adjourn

*Armory* In order to receive credit for your attendance, you must complete and return your evaluation form. Please return it to Conference Registration at the conclusion of the conference. To be more efficient you may turn in your evaluation form at the conclusion of the last session of the day in exchange for your attendance certificate. Your evaluation form was given to you with your program that you received this morning at check-in.

**Thanks for joining us today!**

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# Faculty Disclosures

In accordance with the Standards for Commercial Support and the Essentials of ACCME the following Disclosures are being provided:

- Elizabeth Talbot: Honorarium and travel paid to present for Oxford Immunotec at the North American Regional Meeting of the International Union Against TB and Lung Disease.
- Janey McElhaney: Honorarium and fees to HSNRI; travel and accommodation reimbursement from Sanofi, Pfizer and GSK.
- Wendy Wright: Speakers Bureau and Consultant for Merck, Sanofi, and Pfizer - Vaccines

None of the remaining speakers, nor their spouse or partner, of today's Conference have disclosed any relevant financial relationships with any proprietary entities producing health care goods or services, with the exemption of non-profit or government organizations and non-health care related companies, within the past 12 months beyond their employment affiliations noted. This includes and Commercial Supporter(s) of this activity.

## Advertisement



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## Speaker Bios

### Thank you to all of our speakers!

**Suzanne Allison, RN, BSN**, Public Health Nurse Coordinator, NH Dept. of Health and Human Services, Immunization Section

Suzanne Allison, RN, BSN has been a Public Health Nurse Coordinator with the NH Division of Public Health Services for over 20 years, most recently in the Immunization Section of the Bureau of Infectious Disease Control (since February 2013). In her current position, Ms. Allison provides consultative services to the NH medical community relative to vaccines and vaccine preventable illnesses, conducts on-site assessments in vaccine provider offices, including consultation and technical assistance, and develops and conducts immunization education programs for medical professionals, schools, childcare centers, and others.

**Benjamin Chan, MD, MPH**, State Epidemiologist, NH Dept. of Health and Human Services



Dr. Benjamin Chan, MD, MPH is the State Epidemiologist for the New Hampshire Department of Health and Human Services, Division of Public Health Services. He is board certified by the American Board of Preventive Medicine in public health and preventive medicine, and board certified by the American Board of Internal Medicine in the specialties of Internal Medicine and Infectious Disease. He received his MD degree from the University of Vermont College of Medicine followed by an internal medicine residency and infectious disease fellowship at Dartmouth-Hitchcock Medical Center. He obtained his MPH degree through The Dartmouth Institute for Health Policy & Clinical Practice during fellowship training. Since 2014, Dr. Chan has been the State Epidemiologist for New Hampshire.

**Alexander Derbenev, AS**, IIS Interface Analyst, NH Department of Health and Human Services, Immunization Section

Alex Derbenev attended Riverside Community College in Southern California earning an Associate's Degree in Computer Information Science and numerous computer programmer certifications. Alex has worked in the technical support field for five years and currently works for the NH Immunization Section as an IIS Interface Analyst involved with VaxNH, New Hampshire's Immunization Information System.

## Speaker Bios

# SPEAKER BIOS

**Lori Johnson**, Vaccine Quality Specialist, NH Dept. of Health and Human Services, Immunization Section



Lori has worked for the State of New Hampshire, Immunization Program for 14 years. In Lori's role as the Vaccine Quality Specialist, she conducts Vaccine for Children compliance visits and is the main point of contact for providing assistance in proper storage and handling of federal and state supplied vaccine.

**Lena Boulanger, MBA**, Vaccine Accountability Coordinator, NH Dept. of Health and Human Services, Immunization Section

Lena is the Vaccine Accountability Coordinator for the New Hampshire Immunization Program managing vaccine purchase, distribution and accountability for over 450k vaccines annually and manages the annual purchasing budget of \$26 million. Lena has worked for the State of New Hampshire for twelve years and joined the NHIP nine years ago. Lena earned a BS in Business Administration from Granite State College and an MBA in Health Care Management at Southern NH University.

**Kathryn Hatcher, RN-BC**, Registered Nurse and Mom of Lucas

Katie is a Registered Nurse and a mother. Her son Lucas was diagnosed with Pneumococcal Meningitis when he was 20 months old. He fought for his life and won. This is one mother's story of meningitis and the impact that it had on her family.



**Rhonda Hirst**, Account Manager, STC



Rhonda's background includes designing workflow analysis, end user and client training, research and presenting at group, individual sessions, and leading workshops. She has planned and facilitated statewide coalitions to standardize messaging and recognize top performing immunization providers. Rhonda also has experience conducting VFC and AFIX site visits in Washington State and Delaware, and assists with advising clients on methods to improve immunization rates. Rhonda's experience in the private sector allowed her to become familiar with the processes in all states and registries for setting up interfaces in pharmacies and through EHRs using STC's Immslink. Her current position is Account Manager for Scientific Technologies Corporation, managing the Northeastern section of the United States.

## Speaker Bios

**Janice Houston, RN, BSN**, Provider Relations Manager, NH Department of Health and Human Services, Bureau of Infectious Disease Control



Ms. Houston is the new Provider Relations Manager with the Bureau of Infectious Disease Control within the NH Department of Health and Human Services. Prior to that position, for 16 months, she was the Adult Public Health Nurse within the NH Immunization Section. Her passion for this topic of Vaccine Administration 101 extends to the 12 years she spent working in Primary Care as a Certified Medical Assistant, LPN, and then as an RN.

**Torane Hull, RN, MSN, MPA, CPH**, CDC Public Health Advisor, Center for Disease Control and Prevention

Torane Hull is a Lieutenant Commander in the United States Public Health Service and currently the Public Health Advisor for the NH Immunization Section. He is a nurse by profession who has worked in outpatient and inpatient clinical settings. He has been a part of several electronic health record implementations, ran his own nursing education company, been a nursing instructor and the chief nurse educator for a tribal health consortium consisting of a hospital, 2 Frontier Extended Stay Clinics and 9 clinics as well as a nurse manager at a 512 bed immigration facility.



**Janet E. McElhaney, MD, FRCPC, FACP**, is HSN Volunteer Association Chair in Healthy Aging, VP Research and Scientific Director, Health Sciences North Research Institute, and Professor, Northern Ontario School of Medicine.

Her “Vaccine Initiative to Add Life to Years” (VITALiTY), is an interdisciplinary approach using measures of frailty to reflect overall health status and risk factors for catastrophic disability; developing biomarkers of protection against influenza and herpes zoster and exploring the contribution of “inflammaging” in designing new vaccines for improved protection in older adults.



The overall goal is to promote healthy aging through vaccination and to address the challenges of multiple chronic conditions particularly in rural and remote communities in Canada, including Indigenous people and their communities.

## Speaker Bios

# SPEAKER BIOS

**Donna McKean, BS**, Immunization Information Manager – VaxNH, NH Department of Health and Human Services, Immunization Section

Donna McKean is Manager of VaxNH, NH's Immunization Information System in the Immunization Program. She has vast experience in database development, computer maintenance, data reporting, technical support and has many years of experience in application, quality assurance, and usability testing.

**Elizabeth A. Talbot, MD**, Associate Professor of Infectious Disease and International Health, Dartmouth College, and Deputy State Epidemiologist, NH Dept. of Health and Human Services



Dr. Talbot is an infectious diseases and tropical medicine-trained internist, who has had extensive experience in international and domestic disease control through outbreak investigation, clinical projects, research, and consultation. She trained at Duke University and with the CDC's Epidemic Intelligence Service, then was stationed in Botswana for the Division of TB Elimination.

She is currently an Associate Professor at the Geisel Medical School at Dartmouth, and her clinical work includes consultation on general infectious diseases with a focus on mycobacterial infections, as Medical Director of the Global Health and Travel Clinic, and through active participation in the Collaborative Hospital Infection Prevention Program.

Dr. Talbot is also the Deputy State Epidemiologist for the New Hampshire Department of Health and Human Services. She is engaged in global disease control activities, currently in Tanzania, Haiti, Swaziland and China. Her research activities are primarily in global tuberculosis control and outbreak investigations. She was Training Coordinator for the West African Ebola epidemic. Dr. Talbot has participated in the writing of state, national and international disease control guidelines, and has authored more than 70 peer-reviewed publications on tuberculosis, outbreak investigation and disease control.

**JoEllen Wolicki, BSN, RN**, Nurse Educator, Centers for Disease Control



JoEllen Wolicki travels throughout the United States to educate healthcare providers on immunization. Before joining CDC in 2010, she served for 14 years as a Nurse Consultant with the Michigan Department of Community Health Division of Immunization. Ms. Wolicki serves as a committee member of several work groups for the Advisory Committee on Immunization Practices (ACIP), contributes to the Epidemiology and Prevention of Vaccine-Preventable Diseases textbook (the Pink Book), and works on many immunization training and educational materials and programs. Ms. Wolicki holds a Bachelor of Science degree in nursing from the University of Detroit/Mercy.

## Speaker Bios

**Wendy L. Wright, MS, ANP-BC, FNP-BC, FAANP, FAAN, FNAP,** Owner and Family Nurse Practitioner, Wright & Associates Family Healthcare, PLLC



Wendy is a 1992 graduate of the Adult Primary Care Nurse Practitioner program at Simmons College in Boston, Massachusetts and completed a family nurse practitioner post-master's program in 1995. She is an adult and family nurse practitioner and the owner of two, nurse practitioner owned and operated clinics within New Hampshire named: Wright & Associates Family Healthcare. In addition, she is the Owner of Partners in Healthcare Education, a medical education company. She is the Past President of NPACE and the Senior lecturer for Fitzgerald Health Education Associates. She is the recipient of numerous awards and was chosen by the American Association of Nurse Practitioners as the 1999 recipient of the New Hampshire State Excellence Award. In addition, she received the 2009 NH Nurse Practitioner of the Year and the 2014 Top 5 Women in New Hampshire Business Award. In 2005, she was inducted as a Fellow into the American Academy of Nurse Practitioners; in October 2014, a Fellow in the American Academy of Nursing, and in March 2017, a Fellow into the National Academies of Practice. She is the founder of the NH Chamber of Entrepreneurial Nurse Practitioners, an organization designed to assist nurse practitioners with independent practice issues. In addition to full-time clinical practice, she presents nationally to different audiences and has been a speaker at over 1000 conferences in 46 states. She is the nurse practitioner representative to the State of NH Immunization Advisory Board. She has been a medical media spokesperson for a number of companies and has appeared on radio, television, and in print magazines. Wendy is frequently consulted by malpractice attorneys around the area of clinical practice and has worked on more than 100 malpractice cases involving nurses and nurse practitioners.

**Joseph Yannetty,** Comedian and Cancer Survivor



A seasoned professional, comedian Joe Yannetty draws on his travels, his Italian heritage, family situations and Boston blue-collar upbringing to bring family-oriented comedy to audiences around the world. Yannetty has been a guest on dozens of television shows, and has headlined around the world. Joe has also appeared at Caesar's Palace in Las Vegas, Radio City Music Hall in New York City, and the Kennedy Center in Washington DC.

Joe will share his personal story on surviving HPV throat cancer.

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# Awards

## 3rd Annual Trisha McGuire Memorial Award

This award is presented in honor of Tricia McGuire, former Medical Assistant at Indian Stream Healthcare. The award recognizes an individual that has made an exceptional contribution towards improved vaccination rates and vaccine management in their organization.



Originally from Enfield, Connecticut, Tricia McGuire moved to Vermont in 2003 with her husband, Christopher. Her son Charlie was born in 2004. Tricia worked in the medical field for 14 years, primarily in pediatrics, and joined the team at Indian Stream Health Center in 2007. Tricia was a great Medical Assistant, demonstrating genuine care for the people in her community. She provided wonderful nursing care to patients of all ages and her patients genuinely enjoyed her as well. The pediatric population had a special place in Tricia's heart and she treated every child that she came into contact with as her own.

At Indian Stream Health Center, Tricia was known as the "Vaccine Queen", managing the vaccine program, and serving as a trusted resource for all things vaccine-related.

Her passion for the importance of vaccination was evident as she worked alongside her colleagues, always taking opportunities to teach others.

In July of 2014, Tricia was diagnosed with cancer. She quickly began treatments, and in November, returned to work at Indian Stream Health Center putting vaccine information into the electronic medical record system. Although she was unable to have patient contact during this time, Tricia made sure that her patients were still taken care of by completing the behind-the-scenes tasks. Through it all, Tricia never lost the charisma and joy that she exuberated on a daily basis. Her pleasant, positive energy came through in her care of Indian Stream Health Center's patients.

## The NH Immunization Program proudly presents this year's award to Barbara Rouleau, LPN, Lilac City Pediatrics

Barbara has been with Lilac City Pediatrics for 20 years. During her tenure, she has gone above and beyond in every aspect of her job. Her ability to work with hesitant parents is one of her amazing qualities. She patiently and attentively listens to their concerns and takes the time to collect written resources and reliable internet resources to assist them in making an informed decision. Barbara's ability to give vaccines to a challenging age group is extraordinary. Her approach and time she takes in talking to her pediatric patients through the injection normally results in "it wasn't that bad." She stays up to date on all vaccine trends, vaccine outbreaks and vaccine related news events and keeps practice staff apprised. Barbara's work in promoting immunizations in the office has always been at the "Gold Standard" level. Mary Ellen Hoerman, RN Vaccine Coordinator had this to say, "Barbara is more than my Vaccine Coordinator back-up. She is the backbone of Lilac City Pediatrics Vaccine Program."

# Awards

## AWARDS

### Excellence in Vaccine Management

#### Foundation Medical Partners, Department of Nursing

In 2017, Foundation Medical Partners, Department of Nursing Team created and implemented a standard of care for vaccine transport for all of its practices. This initiative included the development of vaccine cooler pack out protocols for transportation of refrigerated and frozen vaccines using phase change material.

To maintain a standard of excellence in vaccine storage and handling, the transport guidelines were implemented in all thirteen practices that receive State vaccines. In addition, this team went the extra mile, collaborating with SNHMC Pharmacy, in expanding the initiative to include the twenty-seven practice sites that do not receive State vaccine.

These improvements enhanced staff awareness of the cold chain, standardized vaccine transport, and identified vaccines that may have been exposed to temperature excursions, thus preventing the administration of nonviable vaccines to patients.

### Excellence in Childhood and Adolescent Immunizations

#### Angel Ekstrom, Regional Public Health and Emergency Preparedness Coordinator/School-Based Clinic (SBC) Supervisor for the Central NH Public Health Network

Angel is responsible for organizing and managing school-based influenza clinics for Central NH. She set-out to increase immunization rates for the school-based influenza clinics in 2017—2018 and was determined to distribute clinic forms earlier than usual to give schools an opportunity to include the materials in student packets with other important school paperwork in early August or on the first day of school. Through the countless efforts of Angel and teams of volunteers working 465 hours, they were successful in increasing rates overall by 31% in Central NH. Clinic forms that were sent with other important school paperwork in August or the first day of school yielded a higher completion and return rate than clinic forms that were sent later independently.

### Excellence in Immunization Education

#### City of Nashua Public Health Nurses

In July, 2017, the City of Nashua Public Health Nurses successfully coordinated an Annual Community Health Conference held at the Courtyard Marriott in Nashua, NH. The Conference educated over 100 health care professionals on current, emerging immunization practices and strategies for disease prevention. Timely vaccine updates, vaccine awareness and disease prevention strategies were presented. The event was used as an educational opportunity to inform attendees on vaccine preventable diseases and strategies to promote vaccinations in populations most vulnerable to infections (children, adolescents, the elderly and adults). In planning this event, the nurses demonstrated leadership in the area of public health practice that addresses primary and secondary prevention initiatives. This type of conference allows for health care professionals to enhance their knowledge of disease and the importance that vaccines play in preventing disease outbreaks.

This would not be possible without the help and support from: SUD Lisa Vasquez; Health Promotion Specialist, Courtney Ellison; Director Bobbie D. Bagley; BOH Member Dr. Charles Cappetta; Wendy Wright ARNP; and Alex Granok

# Awards

## Excellence in Vaccine Management

### Holly Beam, LPN Alice Peck Day Multi-Specialty Clinic-Primary Care

Holly Beam, LPN at Alice Peck Day Multi-Specialty Clinic Primary Care is instrumental in ensuring all health care staff learn and implement proper vaccine storage practices. She finds creative ways to enforce the knowledge. She most recently developed a “mock” drill approach to addressing temperature excursions. She randomly approaches staff, provides a temperature excursion scenario and asks them to address how to handle it by using proper protocols. To ensure all staff are in compliance and no steps are missed, she created a checklist. This approach is so well received, that it has been incorporated into the clinic’s yearly competencies and new employee trainings.

## Excellence in Adult Immunizations

### Manchester Health Department Division of Community Health and Neighborhood Health in Partnership with Walgreen Company

The Manchester Health Department (MHD)’s Divisions of Community Health and Neighborhood Health partnered with Walgreen Company to offer adult influenza and pneumonia vaccines at offsite clinics. The MHD provided adult immunizations at no charge to uninsured or underinsured individuals through the NH Adult Immunization Section while Walgreens provided immunizations to those individuals with insurance. Clinics were held in local schools in conjunction with evening events sponsored by the MHD’s Community Schools project. Community health workers affiliated with the Community Schools project provided outreach by sending notices home through the school as well as canvassing the neighborhood to increase awareness the clinics, but also the risk factors for which an influenza or pneumonia vaccine would be strongly recommended. Through this public-private partnership, 69 adults received the influenza vaccine and 12 received the pneumonia vaccine in 2017. An additional 120 children were also vaccinated with the influenza vaccine at these school events during our fall clinics.

## Excellence in Influenza Vaccination

The following practices are being recognized as champions for implementing influenza vaccination mandates in their healthcare settings. They require employees receive their annual influenza vaccination or take serious measures to prevent the transmission of influenza from unvaccinated workers to patients. Such measures might include a mask requirement, reassignment to non-patient-care duties, or dismissal of the employee.

- Alice Peck Day Memorial Hospital, Lebanon, NH
- Catholic Medical Center, Manchester, NH
- Cottage Hospital, Woodsville, NH
- Dartmouth-Hitchcock Medical Center, Lebanon, NH
- Elliot Healthcare System, Manchester, NH
- Frisbie Memorial Hospital, Rochester, NH
- LRGHealthcare, Laconia, NH
- Southern New Hampshire Health, Nashua, NH
- Valley Regional Hospital, Claremont, NH
- Core Physicians, LLC, Exeter, NH
- Manchester Community Health Center, Manchester, NH
- Southern NH Internal Medicine Associates, Derry, NH

# Exhibitors

# EXHIBITORS

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Phone: (508) 366-0084  
 Website: [www.berlinger.com](http://www.berlinger.com)  
 Email: [jim.lawrence@berlinger.com](mailto:jim.lawrence@berlinger.com)

## Dynavax

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## GlaxoSmithKline - US Division

Phone: (888) 825-5249  
 Website: [www.gskvaccines.com](http://www.gskvaccines.com)

## LogTag Recorders

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 Website: [www.logtagrecorders.com](http://www.logtagrecorders.com)  
 Email: [srader@logtagrecorders.com](mailto:srader@logtagrecorders.com)

## Magellan Diagnostics

Phone: (978) 856-2345  
 Website: [www.magellandx.com](http://www.magellandx.com)  
 Email: [leadcaresales@magellandx.com](mailto:leadcaresales@magellandx.com)

## Merck Vaccines

Phone: (603) 953-6493  
 Website: [www.merckvaccines.com](http://www.merckvaccines.com)  
 Email: [gregory.collins@merck.com](mailto:gregory.collins@merck.com)

## MicroDAQ.com, Ltd.

Phone: (603) 746-5524  
 Website: [www.MicroDAQ.com](http://www.MicroDAQ.com)  
 Email: [sales@microdaq.com](mailto:sales@microdaq.com)

## NH DHHS - Division of Public Health Services, Asthma Control Program

Phone: (603) 271-4397  
 Website: [www.dhhs.nh.gov/dphs/cdpc/asthma/](http://www.dhhs.nh.gov/dphs/cdpc/asthma/)  
 Email: [anna.carrigan@dhhs.nh.gov](mailto:anna.carrigan@dhhs.nh.gov)

## NH DHHS - Division of Public Health Services, Bureau of Infectious Disease Control

Phone: (603) 271-4496  
 Toll Free: (800) 852-3345, ext. 4496  
 Website: [www.dhhs.nh.gov/dphs/cdcs/index.htm](http://www.dhhs.nh.gov/dphs/cdcs/index.htm)  
 Email: [janice.houston@dhhs.nh.gov](mailto:janice.houston@dhhs.nh.gov)

## NH Division of Public Health Services, Bureau of Population Health & Community Services, Diabetes Prevention Program

Phone: (603) 271-2766  
 Website: [www.dhhs.nh.gov/dphs/cdpc/diabetes/index.htm](http://www.dhhs.nh.gov/dphs/cdpc/diabetes/index.htm)  
 Email: [turcina.mcneilly@dhhs.nh.gov](mailto:turcina.mcneilly@dhhs.nh.gov)

## NH DHHS - Division of Public Health Services, Childhood Lead Poisoning Program

Phone: (603) 271-1393  
 Website: [www.dhhs.nh.gov](http://www.dhhs.nh.gov)  
 Email: [gail.gettens@dhhs.nh.gov](mailto:gail.gettens@dhhs.nh.gov)

## NH DHHS - Division of Public Health Services, NH Immunization Program

Phone: (603) 271-4482  
 Toll Free: (800) 852-3345, x4482  
 Website: [www.dhhs.nh.gov/dphs/immunization/index.htm](http://www.dhhs.nh.gov/dphs/immunization/index.htm)

## NH DHHS - PRAMS Project, Maternal and Child Health Section

Phone: (800) 852-3345 x2081  
 Website: [www.dhhs.nh.gov/dphs/bchs/mch/prams.htm](http://www.dhhs.nh.gov/dphs/bchs/mch/prams.htm)  
 Email: [sara.riordan@dhhs.nh.gov](mailto:sara.riordan@dhhs.nh.gov)

## NH Healthy Families

Phone: (603) 263-7140  
 Website: [www.NHHealthyfamilies.com](http://www.NHHealthyfamilies.com)

## NH Responds/ESAR-VHP/MRC

Phone: (603) 271-9475  
 Website: [www.nhresponds.com](http://www.nhresponds.com)  
 Email: [adnela.alic@dhhs.nh.gov](mailto:adnela.alic@dhhs.nh.gov)

## NH Tobacco Prevention and Cessation Program

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 Website: [www.QuitWorksNH.org](http://www.QuitWorksNH.org)

## Onset

Phone: (508) 759-9500  
 Website: [www.onsetcomp.com/intemp](http://www.onsetcomp.com/intemp)  
 Email: [sales@onsetcomp.com](mailto:sales@onsetcomp.com)

## Pfizer Vaccines

Phone: (207) 730-1088  
 Website: [www.pfizer.com](http://www.pfizer.com)  
 Email: [Christopher.Zechman@pfizer.com](mailto:Christopher.Zechman@pfizer.com)

## Rivier University

Phone: (603) 888-1311  
 Website: [www.online.rivier.edu](http://www.online.rivier.edu)  
 Email: [gadmissions@rivier.edu](mailto:gadmissions@rivier.edu)

## Saint Anselm College Continuing Nursing Education

Phone: (603) 641-7083  
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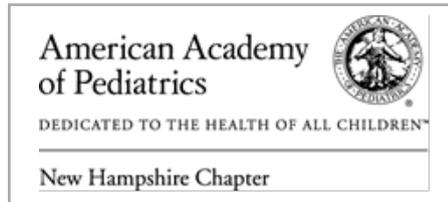
Phone: (603) 893-1299 x359  
Website: [www.dhhs.nh.gov/dcbcs/bds/sms/pih](http://www.dhhs.nh.gov/dcbcs/bds/sms/pih)

## Well Sense Health Plan

Phone: (603) 263-3046  
Website: [www.wellsense.org](http://www.wellsense.org)

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