

PROFILE

- Proficient in Wireshark, Windows Server's, Nmap, Burp Suite, Kali Linux, Windows XP-10, VirtualBox & VMware
- Excels in solving problems in real time
- Capable of deploying multiple operating systems and working within the systems (Linux, Metasploitable, Kali Linux, Windows, and MacOS) in virtual machines such as virtual box and others
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Access, Outlook).
- High-impact sale and negotiation skills
- Coaching, motivating and developing other team players
- Exceptional analytical and problem-solving skills

EDUCATION

Master of Science in Cybersecurity (Graduating August 2018) Maryville University of St. Louis
Bachelor of Science in Business Administration, Minor in Marketing, University of Missouri St. Louis,

- Successfully created a phishing email by cloning a website and socially engineered a user to click on a malicious payload in an email.
- Created a phishing email for a Title Company as a training piece for its employees. Reported findings back to president of Title company to combat wire transfer fraud in the real estate industry.
- Used my knowledge of networks and security to harden both home and business networks.
- Utilized Metasploit to deliver malicious payloads to vulnerable virtual machines.
- Packet analyzation to troubleshoot networks.
- Complete understanding of network separation and adding multiple layers of controls for a truly safe network environment.

CERTIFICATIONS

- **CompTIA Security +**

PROFESSIONAL EXPERIENCE

Renter's 1st Choice & Real Living Gateway Real Estate

November 2014- Present

Network Specialist & IT Consultant.

- Provide technical guidance/recommendations to clients with the architecture of the solution being proposed.
- Deployed and Maintained Windows Server 2012
- Conducted a network plan and proposal to improve network in office.
- Deployed a structured cabling strategy for network devices (routers, switches, servers, firewall etc.)
- When new office opened, deployed a complete network, storage and backup solution for office. Maintained and fixed issues with that Windows system.
- Gave technical guidance & recommendations to clients while providing support for their networking issues.
- On boarded new Real Estate Agents to the network and hardened their devices per our BYOD policies.
- Troubleshooted and fixed network issues at two locations.
- Added VPN's with remote access to network architecture.
- Created a social engineering campaign with intent to train employees on phishing emails to prevent wire fraud transfers.
- Installed, maintained and fixed commercial/enterprise grade printers.

BEST BUY

August 2011- November 2014

Computer and Tablet Supervisor

- Coached, Trained, and developed a team of 87 employees to a specific selling skills model.
- Grew Geek Squad Protection attach rates 30% year to date.
- January 2013 – Drove highest profit and margin within district.
- Strengthened relationships with product reps by increasing sales of their company's product line allowing higher inventory flow to store.

November 2011- August 2011

Personal Computer/Portable Electronics Supervisor

- Directed and supervised a team of 20 employees engaged in sales.
- Awarded #1 in computer attachments for the district for the month of February.
- Increased sales by 15% through monitoring of sales activities, trends, and new initiatives.
- Planned, coordinated, and executed a successful iPad 3 launch with a financial outcome #1 in the district.