

RED CEDAR CANYON TOWNHOME ASSOCIATION (RCCTA)

POLICIES

Emergency Policy

If a homeowner feels there is a problem at their home requiring immediate attention, they may contact the Property Manager and ask that their problem is given top priority.

The assumption in this policy is that the homeowner is in the best position to determine if there is an emergency.

The board will rely on facts and details provided by vendors after service has been provided. If the service is not covered by the association, the homeowner will be charged back through their account with the Property Management Company.

If you wish to hire a vendor directly, you may do so at your own expense. All exterior work must receive prior authorization from the board.

NOTE: This policy is not intended to cover medical or other situations best served by calling 911.