

Pacific Force Consulting Group, LLC (PFG) is an established Service-Disabled Veteran Owned Business. PFG is a Minority-Owned, SBA 8(a), VA CVE Certified Service-Disabled Veteran-Owned Small Business (SDVOSB) and a NASA SEWP Provider.

PFG has provided services to Government Agencies and Commercial Businesses.

We specialize in Quality and HealthCare Consulting, Project Management and Technology.

## Core Capabilities and Services

## Technology

- · Document & Record Management
- Quality Events Capture and Reporting
- Equipment Management
- Records Management
- · Audits Internal/External Reporting and Management
- Training Capture, Reporting, and Integration
- Systems Integration
- · Requirements Gathering
- Customizable Dashboards
- Software Development Life-Cycle Support
- Solutions Architecture
- COTS/GOTS Development & Implementation
- Operations and Maintenance (O&M) Support
- · Software Quality Assurance and Testing
- · Cloud Based Solutions

## **Q**uality

- Training
- ISO 9001 Implementation
- Quality Management Maturity Assessment
- Requirements Gathering
- Performance & Process Improvement
- · Perform Gap Analysis

#### Healthcare & Quality Consulting

- · Workflow planning and implementation
- · Develop and align key performance objectives
- Development of Internal Audit Programs
- Process audits
- Continuous Improvement Project Development

#### Featured Clients

- Department of Veterans Affairs, Clinical Research Pharmacy Coordinating Center, Cooperative Studies Program
- Food and Drug Administration (FDA)







# Management

- Program & Project Management
- · Business Analysis & Requirements Management
- Product Management and Delivery
- Organizational Assessments
- Customer Service
  - Assessment
  - Training
  - Voice of the Customer

### Software Products

- DocQsys
  - Document/Record Management
  - Audits Module
  - Quality Events
  - Training
  - Equipment
  - Dashboards
- Records Portals (Employee & Customer)
- Quality Management Maturity Assessment Tool (QMMA)
- · Lab Information Management System (LIMS)

### **NAICS** Codes

541611-(PRIMARY) Administrative Management and General Management Consulting Services 518210-Data Processing, Hosting, and Related Services 561110-Office Administrative Services 541990-All Other Professional, Scientific, and Technical

**541499**-All Other Business Support Services **541512**-Computer Systems Design Service **541618**-Other Management Consulting Services **611430**-Professional and Management Development Training

#### Contact

### **Primary Contact:**

Bryant Headley & David Fisher CEO-Co-Founder (850) 741-0998 / (702) 966-0133 bheadley@pacfcg.com dfisher@pacfcg.com http://pacificforcegroup.com/

Established: 2018

Service-Disabled Veteran-Owned Business UNIQUE ENTITY ID: FP8ZGF5LB6C9

CAGE CODE: 83MS1