



5767 Tree Farm Rd Duluth, MN 55810 Phone: 855-528-4014 info@forelleco.com



## Shipping / Order Process

The process is simple. Just fill out the attached order info sheet completely and send it to us with your climate control, and your online payment receipt showing the services you have ordered. You can either remove the unit from your vehicle yourself or have your mechanic or body shop do it for you.

Shipping your unit to us is your responsibility. The cost will depend upon which shipper you decide to use and how you package your unit. You can either pack it in a box slightly larger than it or you can just bring it to your local post office, UPS store, FedEx store, etc. and have them pack it for you. Make sure there is plenty of padding around the cluster.

We will repair your module and ship it back to you promptly. We generally ship it out within 24 hours of receiving it (business days). We are happy to accommodate rush orders as best we can if you need Next Day Shipping.

Feel free to contact us any time with questions and we will be happy to help you through the process.

Thank you! 855-528-4014 info@forelleco.com

How did we do?



THANK YOU FOR YOUR BUSINESS!





## **ORDER INFORMATION SHEET**

ForelleCo 5767 Tree Farm Rd Duluth, MN 55810 Please fill out COMPLETELY and include with your module.

Ship to the address shown.

Phone: 855-528-4014 Fax: 855-528-4012 info@forelleco.com

Your Information				
Name:	Date:			
Return Address:				
Apt/Unit City	9	State	Zip	
Email Address:				
Phone Numbers: Cell Other				
Vehicle Information				
Year	Make	Mod	del	
Mileage Last 8 of VIN				
Please let us know what is not working				
Fan Control Temperature Control				
Describe the issues you are experiencing				

Please attach a print out of your PayPal receipt which includes the services you are requesting. Please contact us with questions and/or pricing for vehicles that are not listed on our website.

855-528-4014 or info@forelleco.com

How did we do?









THANK YOU FOR YOUR BUSINESS!