

Latest Updates on Coronavirus Tax Relief

The Internal Revenue Service and the Treasury Department have started delivering a second round of Economic Impact Payments as part of the Coronavirus Response and Relief Supplemental Appropriations Act of 2021

No action is required by eligible individuals to receive this second payment. The IRS reminds taxpayers that the payments are automatic, and they should not contact their financial institutions or the IRS with payment timing questions.

As with the first round of payments, most recipients will receive these payments by direct deposit. For Social Security and other beneficiaries who received the first round of payments via Direct Express, they will receive this second payment the same way.

We're open and processing mail, tax returns, payments, refunds and correspondence. However, COVID-19 continues to cause delays in some of our services. Our service delays include:

- Live phone support
- Processing tax returns filed on paper
- Answering mail from taxpayers
- Reviewing tax returns, even for returns filed electronically

What You Can Expect

Can I call the IRS, software company or bank to resolve issues with my Economic Impact Payment?

People should visit [IRS.gov](https://www.irs.gov) for the most current information on the second round of Economic Impact Payments rather than calling the agency, their financial institutions or tax software providers. IRS phone assistants do not have additional information beyond what's available on [IRS.gov](https://www.irs.gov).

Where can I get more information?

For more information about Economic Impact Payments and the 2020 Recovery Rebate Credit, visit [IRS.gov/eip](https://www.irs.gov/eip). People can check the status of their payment at [IRS.gov/getmypayment](https://www.irs.gov/getmypayment). For other COVID-19-related tax relief, visit [IRS.gov/coronavirus](https://www.irs.gov/coronavirus).

See next page for the latest update



Updated: January 11, 2021

January 5, 2021

The IRS updated their Get My Payment tool with information related to the second round of Economic Impact Payments. There is currently heavy demand on the tool given the large number of payments going out and people using the tool.

While the IRS has been able to deliver the second round of Economic Impact Payments in record time, we understand there are many questions:

Here are answers to some common questions coming up related to Get My Payment and the second round of Economic Impact Payments.

Trouble accessing the Get My Payment tool

Some people visiting the site may get a "please wait" or error message due to the high volumes coming in. We encourage people to check back later. There is a limit to the number of times people can access Get My Payment each day. When people reach the maximum number of accesses, Get My Payment will inform them they will need to check back the following day.

I didn't receive a direct deposit yet.

IRS updated Get My Payment (GMP) on January 5, 2021 for individuals who are receiving the second Economic Impact Payment. Please review again if you checked GMP on or after January 5 and:

Why can't the IRS reissue a mailed second Economic Impact Payment to me?

The IRS is working hard to deliver the second Economic Impact Payment quickly, as required by law, while still preparing for the 2021 tax filing season. The IRS is unable to reissue and mail checks if someone's undeliverable mailed payment is returned to the IRS. They should file their 2020 tax return electronically to claim and receive the Recovery Rebate Credit as quickly as possible.