

Pet interview Tidy Tails Grooming, LLC

Owner's Name:	Date:
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Street Address:	
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City, State, Zip:

Cell #:	Home #:
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E-Mail Address:	
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Veterinarian:	Phone #:
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1. Pet Name:		Breed:	Color:
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Male ____, Female ____	Neutered/Spayed:	DOB:	Age:
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2. Pet Name:		Breed:	Color:
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Male ____, Female ____	Neutered/Spayed:	DOB:	Age:
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3. Pet Name:		Breed:	Color:
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Male ____, Female ____	Neutered/Spayed:	DOB:	Age:
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4. Pet Name:		Breed:	Color:
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Male ____, Female ____	Neutered/Spayed:	DOB:	Age:
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Provide any other import information that the groomer should be aware of:

Assigned Mobile Groomer:	
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Tidy Tails Policies:

Clients are required to complete both the "Pet Interview" and "Policy Form" will be completed prior to or at the beginning of their first grooming appointment. Completed forms will be secured and electronically stored with Tidy Tails Grooming, LLC

Emergency Veterinary Care: Your pet's comfort and safety is the highest priority of Tidy Tails Grooming.. We make every effort to ensure your pet's spa experience is pleasant and safe. However, if your pet becomes ill or sustains an injury and may require the services of a veterinarian, you hereby give us permission to obtain treatment if you are not available to do so yourself. Owner agrees to pay any such expenses that may be incurred.

Owner
Initials

Safety: Safety comes first for everyone during the grooming process - people as well as pets. Unless authorized by Tidy Tails staff no one is permitted inside the grooming van during the grooming appointment. You must inform the Tidy Tails staff prior to grooming if your pet has bitten someone or has aggressive tendencies. Tidy Tails staff will stop the grooming process if we feel your pet's behavior is compromising his/her safety or ours. Client understands any harm caused by their pet to any person, animal, or property is the responsibility of the client. Prorated charges may apply.

Owner
Initials

Senior Pets and Pets with Health Issues: Grooming procedures sometimes can be stressful, especially for a senior pet or a pet with health issues, and can expose hidden medical conditions or aggravate existing ones during or after the grooming. Senior pets and pets with health issues have a greater chance of injury; therefore, these pets will be groomed for cleanliness and comfort in styles that will not add to their stress. If minor accident or injury to your elderly or health-compromised pet occurs during their grooming, you will not hold Tidy Tails Grooming, LLC responsible

Owner
Initials

Mat Removal: Removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, or skin folds trapped in the mats. Heavy matting can also trap moisture near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. As the owner, you are responsible for the condition of your pet's coat and will not hold Tidy Tails Grooming, LLC responsible in the event of adverse effects of mat removal.

Owner
Initials

Cancellations: On rare occasions, Tidy Tails may need to cancel appointments due to weather, road conditions, equipment failure, etc. Every effort will be made to contact you in advance. If you cannot keep your appointment, please call Megan (336-309-2327) 24 hours in advance. Failure to call in advance or failure to have your pet available for the grooming services scheduled will result in a **\$30 charge per pet** which must be paid prior to your next appointment.

Owner
Initials

Returned Check or Non-Payment/Declined: All grooming fees must be paid at the time services are rendered. Checks returned due to insufficient funds or unavailable funds will be subject to a **\$30 returned check fee.**

Owner
Initials

Permission to enter property: If you are not able to be present for your pets scheduled appointment, other arrangements may be made with you for Tidy Tails staff to gain access to your yard or home. In the event that property is lost or damaged due to these arrangements, Tidy Tails Grooming, LLC staff will not be held responsible.

Owner
Initials

This agreement will remain valid for all future services.

By signing below, client fully understands and agrees to the above policies.

Client Signature: _____

Date: _____

Groomer Signature: _____