

Platinum Manufacturing LLC -Warranty

For a period of five (5) years from the date of original purchase, Platinum Manufacturing L.L.C. will warrant its product to be free from defective workmanship and materials. The original warranty must be filled out and signed by an authorized Platinum dealer, the original purchaser and returned to Platinum Manufacturing L.L.C. Such warranty shall be extended only to the Original Purchaser.

The warranty extended hereby covers only the "Frame Assembly" i.e. the side rails, side and roof extrusions, floor cross members, and sub frame assemblies. Components such as door, gates, dividers and such other material as are attached directly to the Frame Assembly shall be limited in warranty to one (1) year from the date of ORIGINAL PURCHASE. Platinum Manufacturing L.L.C. does not warrant components not manufactured by Platinum Manufacturing, L.L.C.; axles, tires, wheels, couplers, or jacks. Warranty on paint excludes deterioration or damage from any road elements, improper wash solvents, sand, salt or other weather conditions.

Normal wear on any item will not be subject to warranty. Normal wear items include, bearings, brake linings, light bulbs and hoses; but are not limited exclusively to these items. Any damage caused by failing to check and torque lug nuts properly shall not be covered by Platinum Manufacturing L.L.C.

All warranty repairs must be pre-authorized with an "A.F.A." (application for adjustment) number before any reimbursements shall be made.

This warranty is limited to repairing or replacing any parts which have been determined by Platinum Manufacturing L.L.C. to be defective in workmanship and material.

All returned parts must be sent prepaid to Platinum Manufacturing L.L.C. Photographs of items that are thought to be defective may be requested before warranty can be approved by Platinum Manufacturing L.L.C. in certain cases. If any warranty work is to be done on the trailers, the customer will be requested to deliver the trailer to a pre-authorized repair facility. All freight charges to or from the factory or pre-authorized repair facility are the responsibility of the purchaser, ALL FREIGHT IS EXEMPT FROM WARRANTY.

This warranty does not cover any economic loss including without limitation; loss of time or pay, inconvenience, loss of trailer use, trailer rental expense, lodging bills, meals, other travel costs, storage charges and other incidental or consequential loss or damage of any nature.

Any damage caused by accident or negligence or by any abuse or misuse of the trailer or it's component parts shall not be the responsibility of the manufacturer.

Any and all warranties shall be null and void if the trailer is loaded in excess of the approved gross vehicle load ratings as stated on the VIN plate. Without prior approval or knowledge, any modification, any alteration or repair to any product or part manufactured by Platinum Manufacturing L.L.C. will void IN ITS ENTIRETY, the manufacturer's warranty.