

PRIVACY POLICY

TEXTILE RECYCLING INTERNATIONAL

Please read this privacy policy carefully before you use our website. By using our website, you confirm that you accept this privacy policy and will comply with it. If you do not agree to this privacy policy, you should not use our website.

Company Information

Email: info@t-r-i.co.uk

Data Controller: Datacontroller@t-r-i.co.uk

Textile Recycling International,
Beldray Road,
Beldray Works,
West Midlands,
Bilston,
WV14 7NH,

PRIVACY NOTICE

We are a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. We are required by law to inform you about the information which we hold to enable you to understand the purposes for which it is used. Data may be shared with 3rd party companies acting on behalf of and in co-operation of Textile Recycling International, these will be "data processors".

This Notice explains the types of personal information about you which we hold and how we use it, and how we use any personal information which we collect about you when you use this website.

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

When you contact us with a view to engaging our services via our website, you are required to submit your name, contact details, telephone number and email address.

As is true with most websites, we will automatically log data regarding each visit such as your IP address, browser type, referring/exit pages, and operating system.

We may use this information to monitor server errors, server administration or to monitor visitor behaviour. It is not possible for this to be disabled on a per-user basis so you must leave this website if you do not agree to this happening.

Textile Recycling International will not hold such information or data for any longer than is necessary for the purposes set out in this policy statement.

PRIVACY POLICY

HYPERLINKS AND OTHER WEBSITES

Textile Recycling International's website may include hyperlinks to other websites. Your use of such hyperlinks is not subject to this policy statement. If you use the hyperlinks then you will be leaving the website. Your access and use of other websites will not be governed by this policy statement and it is your responsibility to check the other websites and the privacy policies that may govern those sites to ascertain how your information and data will be treated.

HOW WE USE THE INFORMATION ABOUT YOU

We use the information which you provide to manage your account with us and to produce monthly and quarterly reports as part of our service.

We will not sell or share your information for marketing purposes with any other company or third party.

LEGAL BASIS FOR USING INFORMATION

The information provided by you to Textile Recycling International during your use of the services, or otherwise when using the website will be held by Textile Recycling International on hosting infrastructure and used by us to review, develop and improve the website to enable Textile Recycling International to provide you with relevant information as requested by you. The legal basis on which we will normally use the information is as follows:

- where we need to perform our contract with you for the provision of the services that you have requested; or
- where we need to comply with a legal obligation; or
- where it is necessary for our legitimate interests (or those of a third party), provided that your interests and rights do not override our interests.

MARKETING AND COMMUNICATION

We will only communicate with you in regards to the tender and proposal as a prospective customer or existing customer, and we will only provide you with the reports and information as requested by you.

Textile Recycling International will not use any data you submit on this website to market to you in the future without strict consent.

ACCESS TO YOUR INFORMATION AND CORRECTION

You have the right to request access to and/or the correction or deletion of any personal information about you held by Textile Recycling International.. If you would like a copy of some or all your personal information, please email us or write to us using the email or postal addresses specified at the top of this document.

PRIVACY POLICY

RIGHT TO ERASURE

You have the right to have personal information about you deleted from our systems. You can do this by emailing us at datacontroller@t-r-i.co.uk.

SECURITY

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. We will deal promptly with any suspected breach of security and will notify you and the Information Commissioner's Office of a breach where we are legally required to do so.

FOR HOW LONG IS PERSONAL INFORMATION RETAINED?

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

COOKIES

This website uses cookies which are stored on your browser. You can usually modify your browser settings to prevent this happening. However, by disabling cookies, or certain types of cookie, you may hinder your user experience on this and other websites, or prevent them from working entirely.

The only way you can however disable ALL cookies from any website is to disable accepting cookies from them in your browser. Although we can't help you with that we do suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers section.

This cookie policy applies to this website only and does not apply to any websites that this website may link to.

By continuing to use this website without adjusting your browser's cookie settings, you agree that Textile Recycling International can place these cookies on your device.

CHANGES TO OUR PRIVACY NOTICE

Textile Recycling International may revise this privacy statement at any time by amending this page. Please check this page from time to time to ensure you are aware of any changes we have made, as they are binding on you.

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HOW TO COMPLAIN

If you have any concerns about our use of your personal information, you can make a complaint to us at datacontroller@t-r-i.co.uk.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>