

ACADEMY DRIVING TUITION (ADT)

TERMS & CONDITIONS OF BUSINESS

The cost of lessons will have been clearly explained upon first contact with ADT. The pupil will also be clearly informed at the beginning of the first lesson.

- Each driving lesson must be paid for at the start of the lesson and the lesson duration is approximately 60 minutes.
- The meeting point for each lesson is at Douglas Sea Terminal car park or Douglas bus station car park. If a pupil requires to be picked up at any other destination travelling time from and back to either the sea terminal or bus station car park will be part of the pupil's lesson time.

GENERAL TERMS

- A pupil is required to hold a valid (NOT EXPIRED) Isle of Man provisional or full driving licence, which must be produced to the Instructor at the start of the first lesson. If you hold a full valid licence and are taking refresher lessons, this licence does not necessarily need to be an Isle of Man licence.
- You must be able to read a vehicle registration plate from a distance of 20.5 metres with or without the use of glasses or contact lenses. Glasses or contact lenses must be worn if you are required to wear them by law for driving. If you are required to wear either glasses or contact lenses for driving and you fail to wear them for a lesson, then no driving will legally be allowed to take place. Your Instructor may offer you the opportunity to run through theory training for that lesson. If this is refused the lesson will still be charged at the full amount.
- In the interests of the pupil and public safety ADT reserve the right to withhold the use of a car for the test if, in their opinion, the pupil's driving is actually unsafe or potentially dangerous.
- At the Instructor's discretion a pupil may be refused entry into the vehicle if they turn up in soiled clothing or muddy work boots. The lesson will still have to be paid for at the full amount.
- You may be refused a driving lesson if the instructor has reason to believe that you are under the influence of alcohol or drugs. The lesson will still be charged for at the full amount.

- The Instructor may refuse to continue providing lessons without prior notice if the Instructor is not satisfied with a pupil's conduct or commitment during lessons.
- At the Instructor's discretion, any pupil who cancels lessons on three or more consecutive occasions could lose the time allocated to them. This will not be the case if a pupil is on holiday and the Instructor has been given prior notice.
- Lessons paid for in advance will not be refunded if the pupil for whatever reason decides to stop taking lessons.
- Pre-paid blocks of 10 lessons paid for in advance must be completed within 6 months from the date of the first lesson. If a pupil decides to postpone lessons that have been paid for in advance then the remaining lessons must still be completed within 6 months. No outstanding lessons paid for will be credited or refunded on the expiry of 6 months from date of the first lesson.
- Pre-paid block lessons or any lessons paid for in advance will not be credited or refunded if a pupil takes a driving test and successfully passes before the block of lessons have been completed. Lessons remaining may be used as further training beyond the test by the pupil if required.
- In the interests of comfort and safety pupils are advised to wear suitable footwear and clothing which does not restrict movement. Pupils must also take note of any medication they are taking that may affect their ability to drive safely and/or advise their Instructor accordingly before taking a lesson.
- Due to increasing annual costs of insurance, vehicle maintenance and fuel the cost of a driving lessons may increased to cover those costs. Advanced notice of which will be given to the pupil.
- If you are taking on road lessons the Instructor will carry the appropriate motor insurance should the pupil cause or be involved in an incident whilst driving the Instructor's vehicle, whether accompanied by an Instructor or Examiner.
- We do not guarantee to provide, procure the provision of services if we are prevented from doing so in circumstances beyond our reasonable control, including without limitations, the activities of civil or Government authorities, third party industrial disputes, internal industrial disputes where we have taken reasonable steps to prevent the effects of such action on our services but have been unable to do so; acts of God; or severe weather conditions.

- If you request a refund of lessons within 48 hours of purchase, a £20 administration charge will be deducted from the amount paid.

CANCELLATION OF LESSONS

- A minimum 24 hours notice must be given to the Instructor for no charge to occur. If you fail to turn up for an appointment and no cancellation notice was provided to your Instructor before the start of the lesson, then a full charge of the lesson will be payable.
- Lessons paid for in advance or with vouchers, cancelled within 24 hours, then the full lesson price will be charged.
- Whilst waiting at the meeting point for your lesson, please look out for your Instructor. The Instructor will wait at the agreed meeting place for 15 minutes only. Beyond this time the lesson will be cancelled. You will be charged the full cost of the lesson.
- ADT Instructor will endeavour to give a pupil prior notice if any changes or cancellations need to be made to a pupil's lesson. An ADT Instructor reserves the right to postpone lessons if it is felt that the weather or roads conditions are unsuitable or dangerous. ADT cannot be held responsible for any costs incurred as a result of the postponement of any lessons, for whatever reason.

THE DRIVING TEST

- All pupils must pass a computerised theory & hazard perception test before they can be entered for an official practical driving test.
- If a pupil has applied for a driving test and does not keep up to date with their lessons prior to the test, then the Instructor may refuse the pupil use of the vehicle for the test without notice. ADT or the Instructor will not be liable for any charges incurred by the pupil for that test if they are refused the use of the vehicle.
- If a pupil applies for a driving/riding test without the prior consent of the Instructor and the Instructor does not think that the pupil in question is not at test standard, then the pupil will be refused the use of the vehicle for the test.
- If a pupil requests to take a driving test in their own vehicle, they must produce a valid insurance certificate to the Instructor and Examiner. The vehicle must also be registered under Isle of Man plates and must also display a valid tax disc. L plates must be affixed to the front and rear of the vehicle, but not to the windows of the vehicle. All four tyres must meet the legal requirement of at least 1.6mm of tread around the entire circumference

of the tyre and the inner three quarters of the tyre. The outer edges of the tyre must have at least visible tread around the entire circumference. All indicators, lights, wipers, windscreen wash, brakes, front seatbelts, horn, must be in good working order.

- On the day of the test, it is standard practice to take a pre-test hour lesson before the test. This means the vehicle has to be booked out for a minimum of 2 hours (3 hours in the case of an extended test), each hour therefore will be charged at the normal lesson rate. The cost for these hours must be paid for at the start of the pre-test lesson, failure to do so may end up in the test being cancelled by the Instructor.
- If you are successful in passing the driving test, you may be asked by your Instructor for consent to have your photograph taken, so that it may be uploaded onto the ADT Facebook page, or other promotional material/data.

PROMOTIONS

- All promotions offered by ADT are subject to change without prior notice.
- All promotions offered by ADT may not be used in conjunction with any other offer.
- All promotions offered by ADT are subject to terms and conditions which will be clearly explained upon first contact with ADT either verbally or via email.

COMPLAINTS or GRIEVANCES

If a pupil/customer would like to make a complaint or has a grievance, then they must contact in the first instance, Mr A James on 07624 311234, by email on academy@manx.net or in writing to...

Academy Driving Tuition, 10 Sydney Street, Douglas, Isle of Man. IM1 3JG

LEGAL

These terms and conditions are in accordance with the governed by and construed by the laws of the Isle of Man.

All terms and conditions of business are correct at time of printing. ACADEMY DRIVING TUITION reserves the right to make changes to the terms and conditions of business without prior notice.

