

Module B: Walk-in

New
Release



Impress Your **Visitor** Today!

Modular B. Check In (Virtual Kiosk)

A.
Pre-registration

1. By Visitor
2. By Host
3. By Host Calendar

B.
Check In
(Virtual kiosk)

1. By Visitor
2. By Host

C.
Check In
(Physical kiosk)

1. By Visitor/By Security

B.Check In (Virtual Kiosk)- Key Standard Features

Features	A	B	C
Pre-registration			
◆ Visitor self-request visit via URL	✓	-	-
◆ Host direct invite / booking	✓	-	-
◆ Host upload pre-registered visitor in batch	✓	-	-
◆ Host/Admin approval of visit request	✓	-	-
◆ Email confirmation with QR code	✓	-	-
◆ Maximum duration of visitation	✓	-	-
◆ Maximum visitor limit by sub-location	✓	-	-
◆ Maximum visit per day per visitor (ID No.)	✓	-	-
◆ Operation hours	✓	-	-
◆ Off day/ holiday	✓	-	-
◆ Blacklist	✓	-	-
◆ Last 4 characters of ID (PDPA)	✓	-	-
◆ Data retention period	✓	-	-
◆ Data Encryption AES 256	✓	-	-

B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Check In			
◆ Virtual Kiosk Setup (Deviceless & Contactless)	-	✓	-
◆ Physical App Kiosk Setup (Android App)	-	-	✓
◆ Visitor classification (Walk-in, Pre-registered)	-	✓	✓
◆ Visitor type (Visitor, Contractor, Delivery)	-	✓	✓
◆ Visitor Sub-category (user define, unlimited categories)	-	✓	✓
◆ Enable Partial capture and store of Visitor NRIC/FIN No./Foreign ID(last 4 characters)	-	✓	✓
◆ Enable masking of partial Mobile Number	-	✓	✓
◆ Express check-in for returning visitor by ID/mobile number/email address	-	✓	✓
◆ Express check-in for Pre-registered visitor by mobile no./ID/email address	-	✓	✓
◆ Express check-in for Long-term visitor by mobile no./ID/email address	-	✓	✓
◆ Express check-in for Long-term visitor by Visit QR Code (on email)	-	-	✓
◆ Mobile No. verification	-	✓	✓
◆ Health and travel declaration NEW 2020	-	✓	✓
◆ Temperature Entry NEW 2020	-	✓	✓
◆ Visitor photo capture (Photo ID is stored in Binary form)	-	✓	✓
◆ Consent & Disclaimer	-	✓	✓
◆ Blacklist	-	✓	✓
◆ Data retention	-	✓	✓
◆ Data Encryption AES 256	-	✓	✓

B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Check Out			
◆ Express checkout mode by ID/mobile number/email address	-	✓	✓
◆ Express checkout mode by Visit QR Code (on email)	-	-	✓
◆ Express check-out for Walk-in visitor by scanning barcode on label (one-time use)	-	-	✓
◆ Express check-out for Repeated visitor by scanning barcode on label (one-time use)	-	-	✓
◆ Express check-out for Pre-registered visitor by scanning barcode on label (defined period use)	-	-	✓
◆ Express check-out for Long-term visitor by scanning barcode on label (defined period use)	-	-	✓
◆ Auto check out at 23:59 or pre-set timing	-	✓	✓
◆ Check out by host on backend portal	-	✓	✓
Architecture			
◆ Multiple properties	✓	✓	✓
◆ Multiple units per single property	✓	✓	✓
◆ Multiple staff per single unit	✓	✓	✓
◆ Multiple super admin, site admin & sponsor	✓	✓	✓
◆ Multiple visitor self-request URL	-	✓	-
◆ Multiple virtual kiosk setup	-	-	✓

B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Visitor Label			
◆ Label layout design by software (drag and drop tool)	-	-	✓
◆ Silent print upon check in	-	-	✓
◆ 1D & 2D barcode embedded	-	-	✓
◆ Visitor photo printing	-	-	✓
◆ Sticky label	-	-	✓
◆ Check In date & time	-	-	✓
◆ Business/company Logo	-	-	✓
Notification			
◆ Send email notification to host upon arrival of walk-in visitor	-	✓	✓
◆ Send email notification to host upon arrival of repeated visitor	-	✓	✓
◆ Send email notification to host upon arrival of pre-registered visitor	-	✓	✓
◆ Send SMS notification* to host upon arrival of walk-in visitor	-	✓	✓
◆ Send SMS notification* to host upon arrival of repeated visitor	-	✓	✓
◆ Send SMS notification* to host upon arrival of pre-registered visitor	-	✓	✓
◆ Send confirmation email with QR code to visitor & host(staff)	✓	-	-
◆ Send pre-registration acceptance email to visitor	✓	-	-
◆ Send visit approval email to host/admin	✓	-	-

B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Security & Control			
◆ Own full information of visitor data/whereabouts	✓	✓	✓
◆ Back end full admin control	✓	✓	✓
◆ Auto Cloud infratructure back up	✓	✓	-
◆ 3 levels of user. I.e. 1) Super Admin; 2) Site Admin; 3) Sponsor; 4) Staff ENHANCED (2020)	✓	✓	-
◆ Privacy data (Name, Full/Partial ID No., Mobile No., E-mail and password) encryption AES 256	✓	✓	✓
◆ Enable identifier setting (Full NRIC/Partial NRIC+Name/Partial NRIC+Mobile No.)	-	-	✓
◆ Enable identifier setting (Full NRIC/Partial NRIC+Name/Partial NRIC+Mobile No.)	-	-	✓
◆ Enable Data Retention setting (by days) (Max 180 days)	✓	✓	-
◆ Enable Partial capture and store of Visitor NRIC/FIN No./Foreign ID(last 4 characters)	✓	✓	✓

B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Report (Excel format)			
◆ Daily visitor report	✓	✓	-
◆ Visitor report by host	✓	✓	-
◆ Visitor report by department	✓	✓	-
◆ Visitor report by visitor name	✓	✓	-
◆ Visitor report by date range	✓	✓	-
◆ Onsite Visitor Report (for Evacuation Attendance)	✓	✓	-

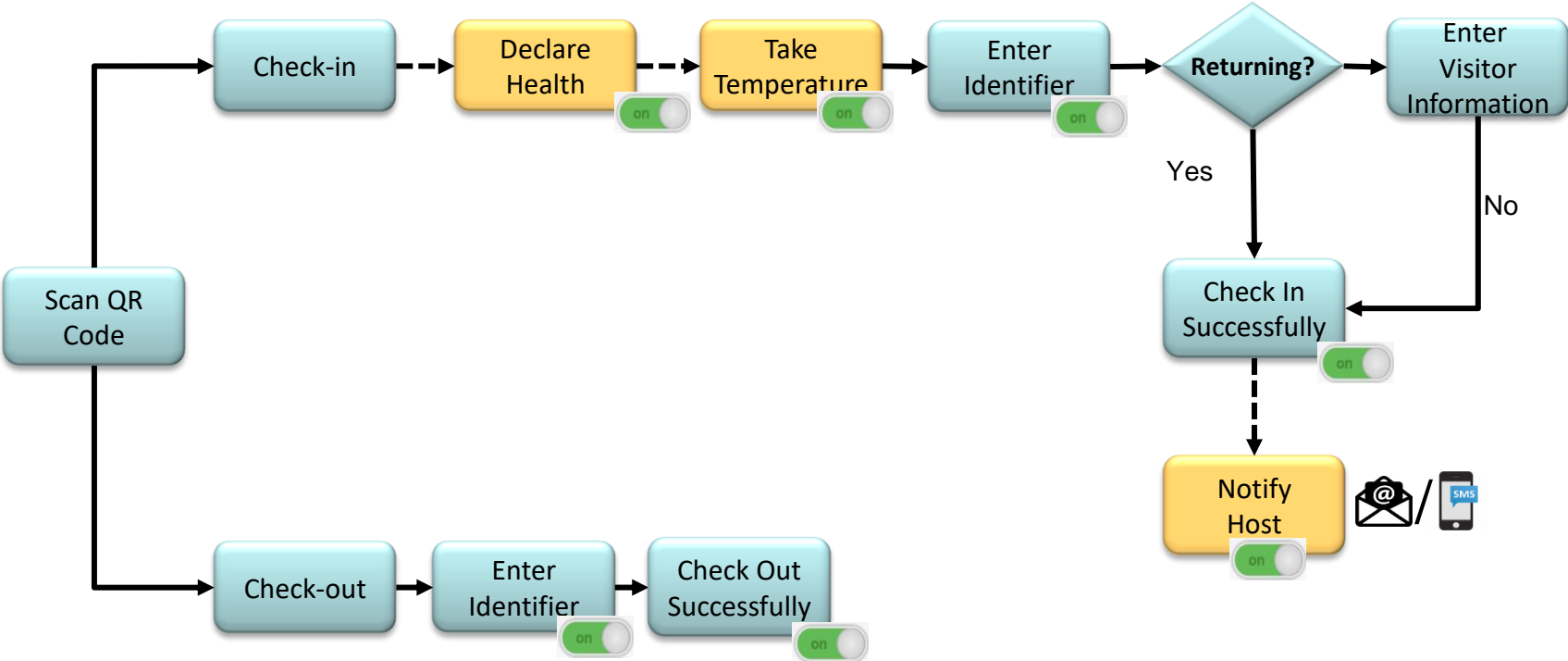
B. Check In(Virtual Kiosk) - Key Standard Features

Features	A	B	C
Health Declaration NEW COVID-19 Option (2020)			
◆ Enable health declaration questionnaire (Yes or No question)	✓	✓	✓
◆ Design own questions	✓	✓	✓
◆ Deny entry setting by question	✓	✓	✓
◆ Display next step instruction for denied entry	✓	✓	✓
◆ Enable recording of temperature reader by visitor	✓	✓	✓
SafeEntry NEW COVID-19 Option (2020)			
◆ SafeEntry Check In/ Out (NRIC/FIN/TT QR Code)*	-	✓	✓

B1.

**Check In (Virtual Kiosk)
by Visitor**

B1. Check In (Virtual Kiosk) By Visitor - Workflow

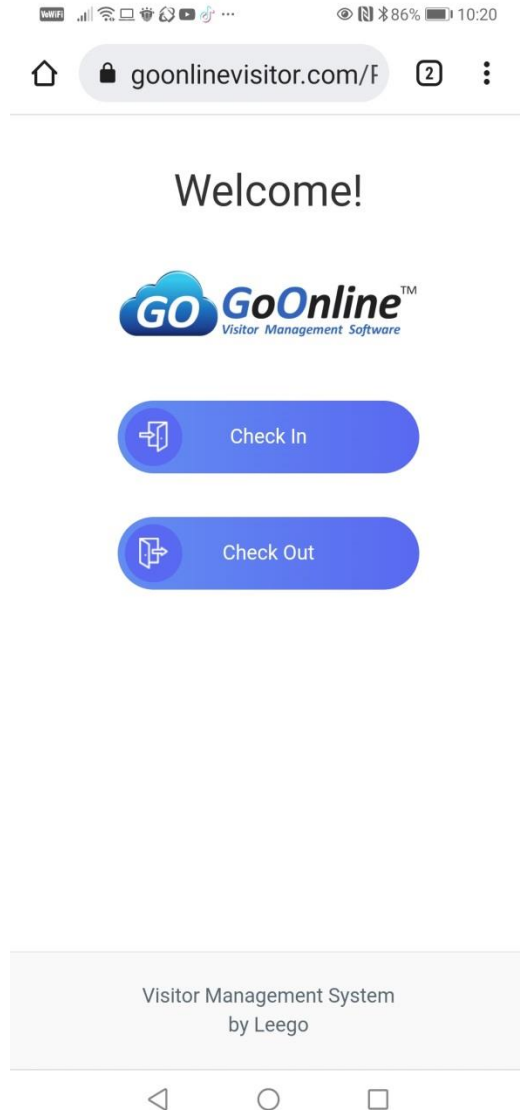


Legends:  Basic  Optional  Enable/Disable

B1. Check In (Virtual Kiosk) By Visitor – User Journey

- Visitor scans QR code to start registration on their own smartphone directly
- Virtual (Deviceless) kiosk setup
- Contactless registration
- Multiple concurrent sessions





- Check In or Check Out
 - Visitor selects check in to proceed self registration

The screenshot shows a mobile kiosk interface with a status bar at the top displaying signal strength, Wi-Fi, battery at 83%, and time 10:31. The form contains five numbered questions, each with radio button options for 'Yes' and 'No'. The 'No' option is selected for questions 2, 3, and 5. Question 4 has 'Yes' selected. Below the questions is a declaration statement with a checked checkbox and a blue 'Submit' button. At the bottom, there are three navigation icons: a back arrow, a circle, and a square.

2) **Have you received a quarantine/isolation order or Stay-home notice for the past 14 days?**
 Yes No

3) **Have you been issued with medical certificate or seek medical treatment for respiratory symptoms?**
 Yes No

4) **Have you completed vaccination?**
 Yes No

5) **Is your ART result negative?**
 Yes No

I declare that the above information given by me is true and accurate

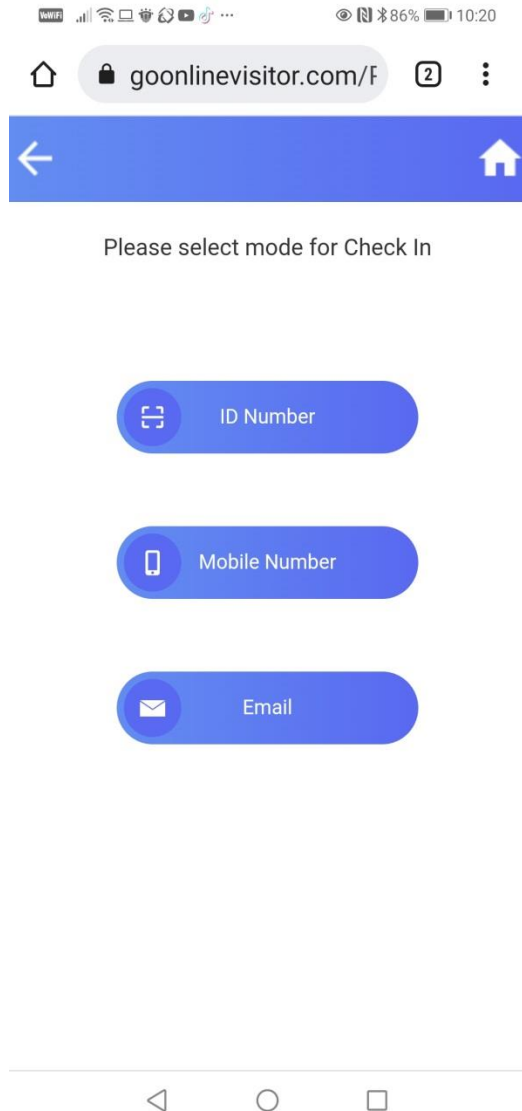
Submit

- Health & Travel Declaration
 - Set dynamic questions
 - Click Submit to proceed

B1. Check In (Virtual Kiosk) By Visitor – User Journey

The screenshot shows a mobile browser interface for the website goonlinevisitor.com. The page title is "Enter Your Body Temperature(°C)". A text input field contains the value "36.5". Below the input field is a blue "Confirm" button. At the bottom of the screen, a numeric keypad is visible, featuring digits 1-9, 0, a decimal point, a comma, and a blue arrow button.

- Temperature
 - Visitor enters temperature
 - ≥ 37.5 deg Celsius will be blocked to proceed

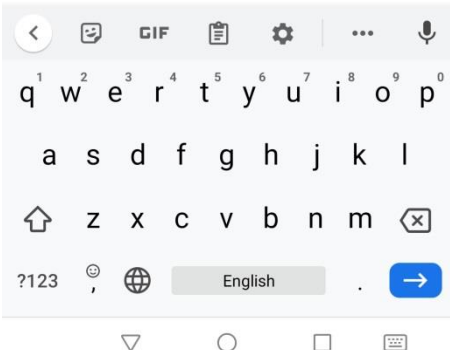
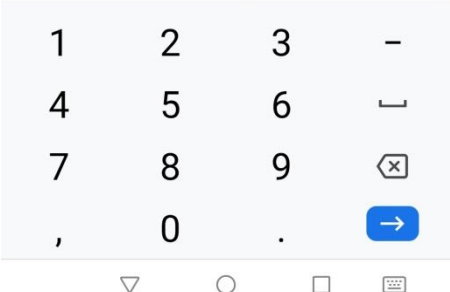
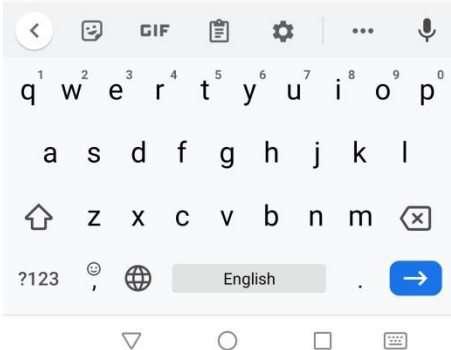
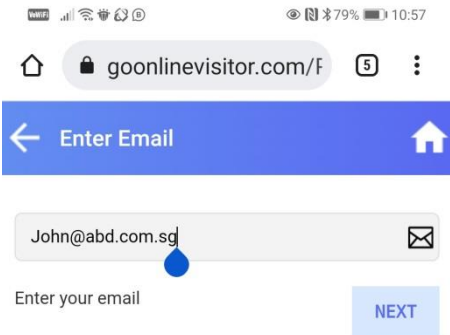
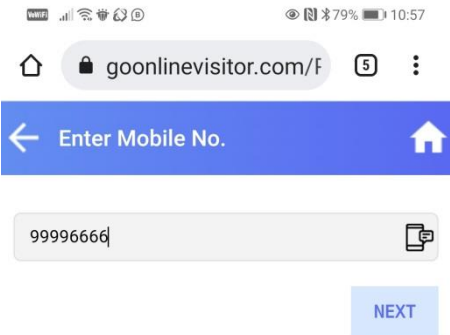
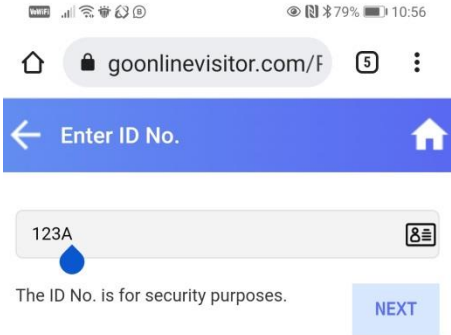


■ Check In Mode

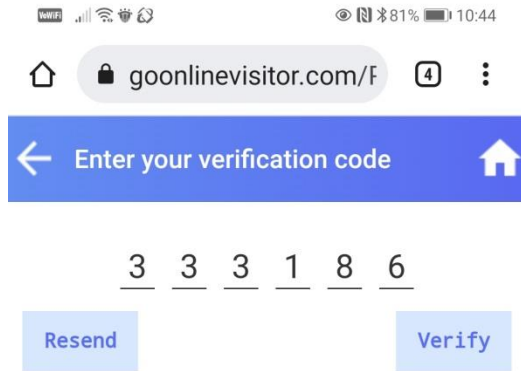
- Select mode of check in (ID number, Mobile No or Email)
- Based on provided identifier, system will auto extract last record
- Configure setting to turn off unwanted mode in advance

B1. Check In (Virtual Kiosk) By Visitor – User Journey

- Enter identifier based on selected check in mode



B1. Mobile No. Verification

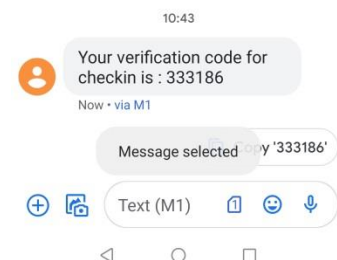


- Verification code will be sent through SMS* to visitor's mobile

**Credit is purchased separately*



5 messages selected



B1. Check In (Virtual Kiosk) By Visitor – User Journey

Visitor Information

JOHN LIM

ABD PTE LTD

john@abd.com

+ 65 - 99996666

123A

Meeting

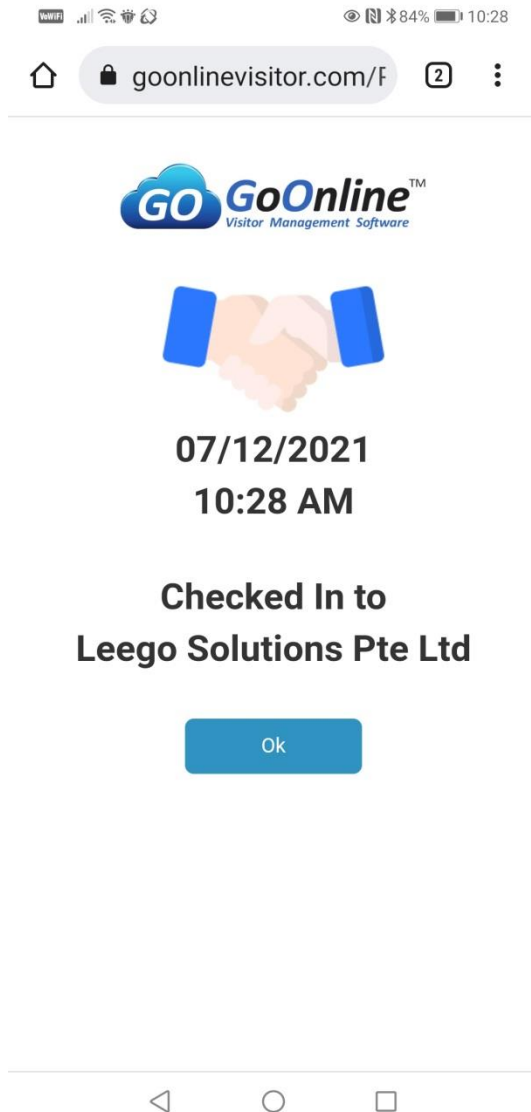
gRd0E3

Captcha Code*

Cancel Check In

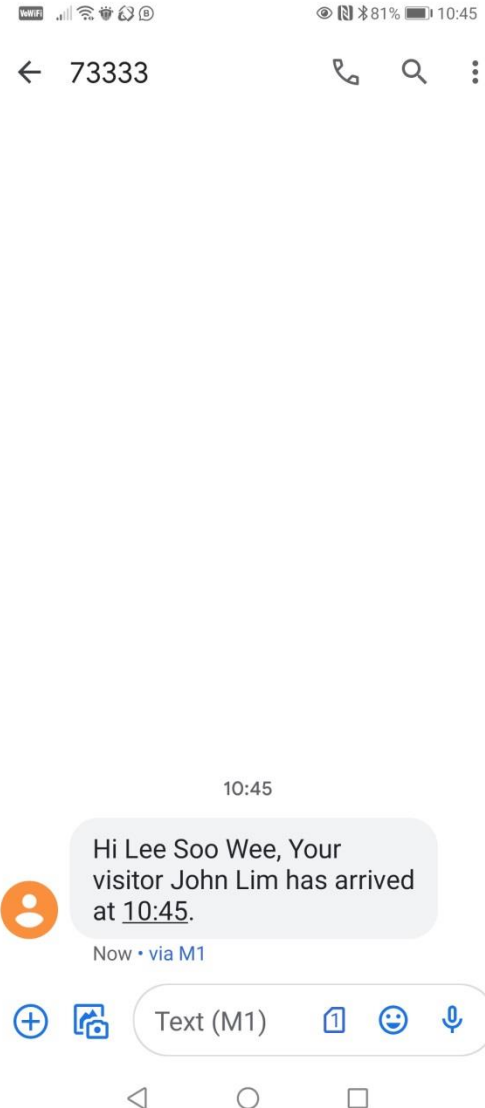
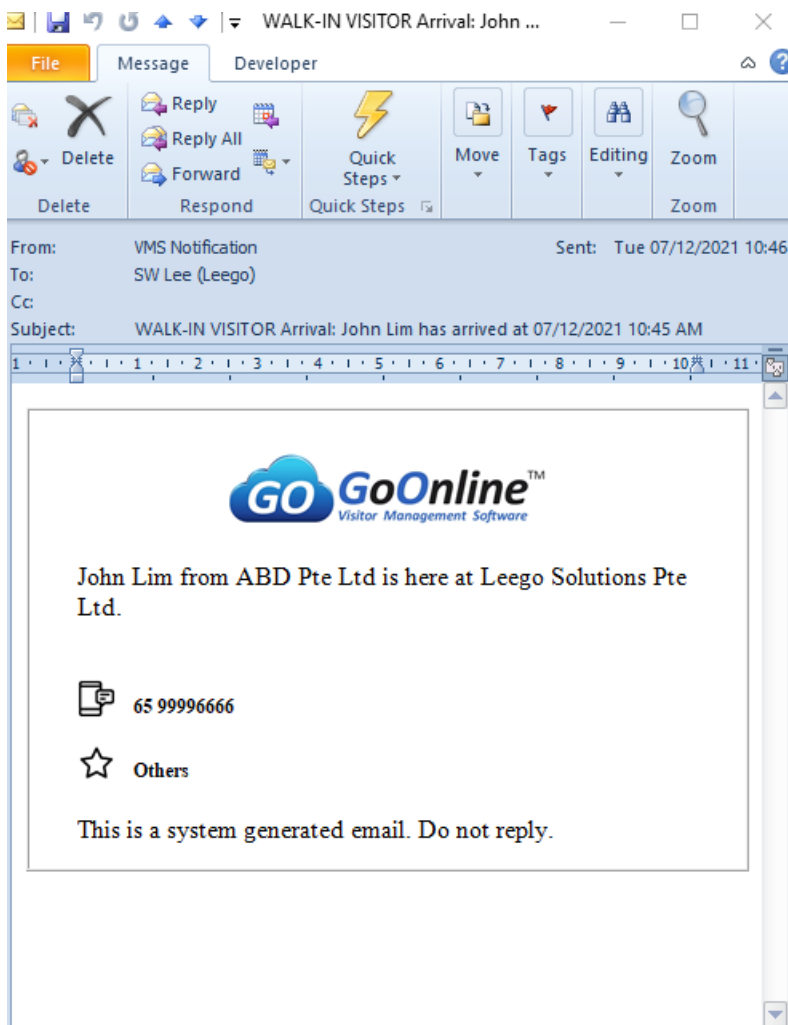
- Enter visitor's information
 - If new visit, visitor to enter required information
 - Click on submit to check in

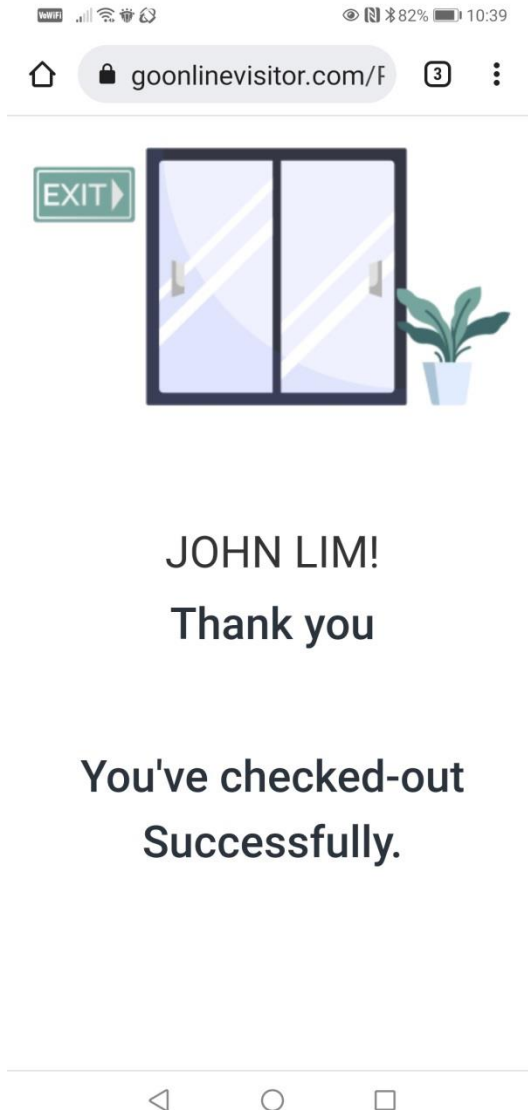
B1. Check In (Virtual Kiosk) By Visitor – User Journey



- Successful Check In
 - Check in record is saved
 - Time stamp is recorded

■ Host is notified through an Email & SMS

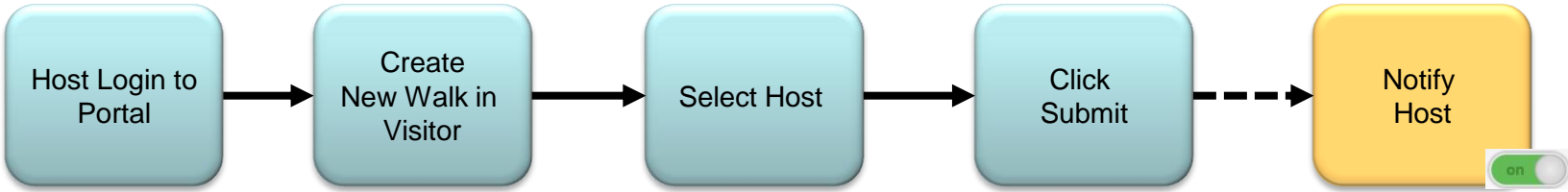




- Check Out
 - Select mode of check out (identifier of visitor)
 - Based on provided identifier, system will check out visitor respectively
 - Configure setting to turn off unwanted mode in advance
- Visitor record will be store in system for 6 months
- Time stamp is recorded

B2.
Check In
by Host

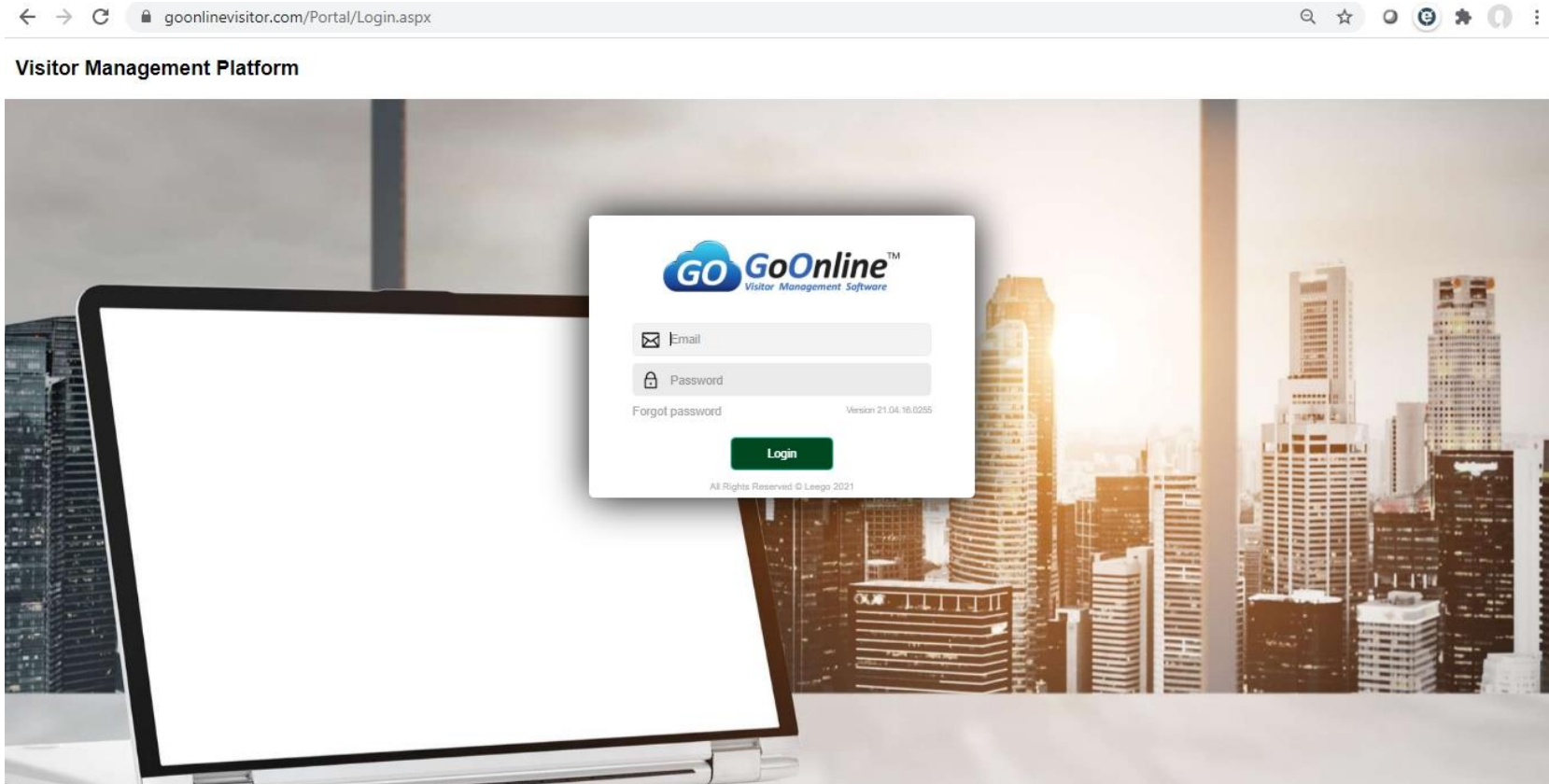
B2. Check In By Host - Workflow



Legends:  Basic  Optional  Enable/Disable

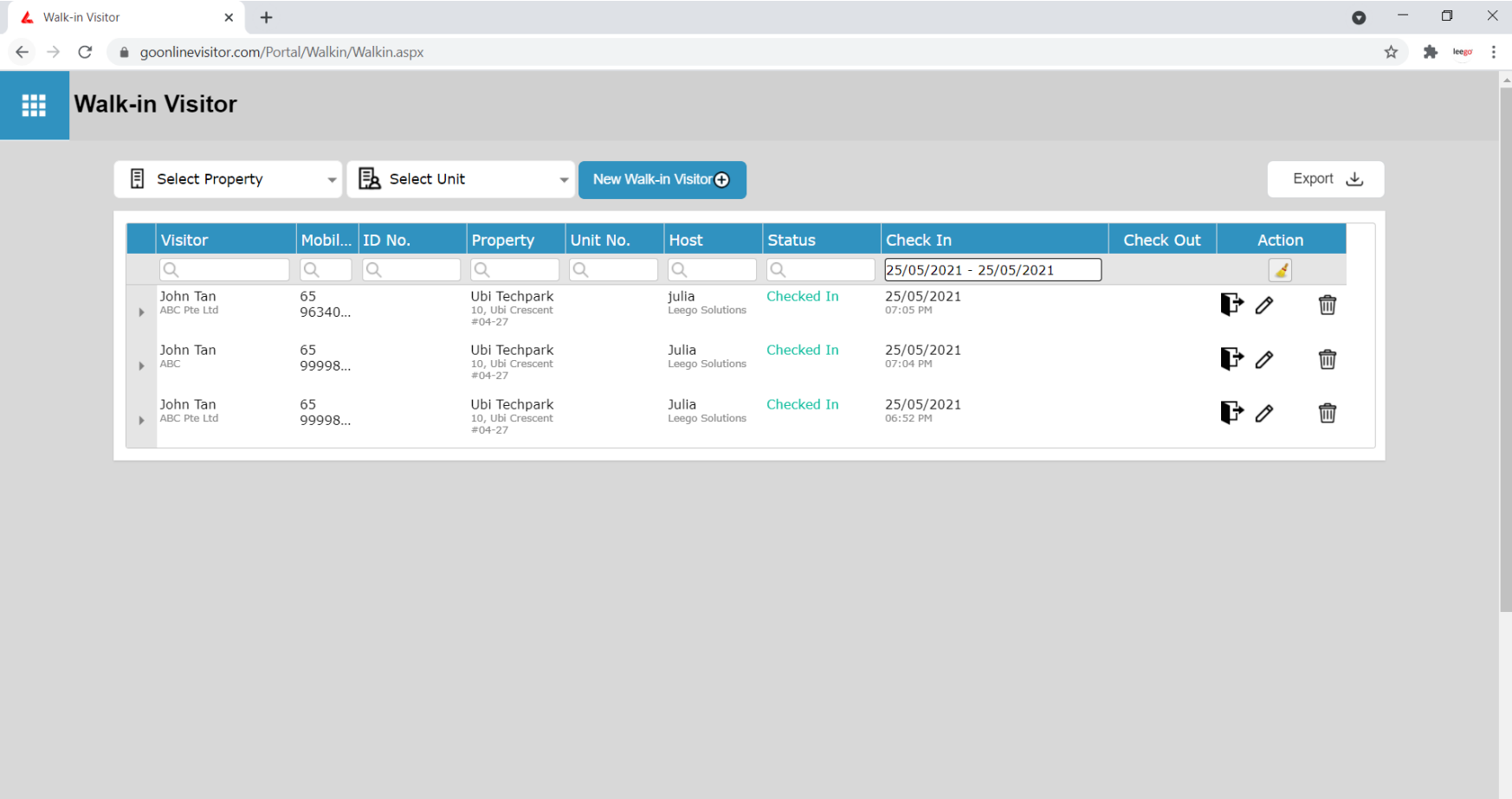
B2. Check In By Host – User Journey

- Enter user name and password



B2. Check In By Host – User Journey

- Click New Walk-in Visitor



B2. Check In By Host – User Journey

- Fill up below form and click confirm & submit
- Visitor will be checked in automatically

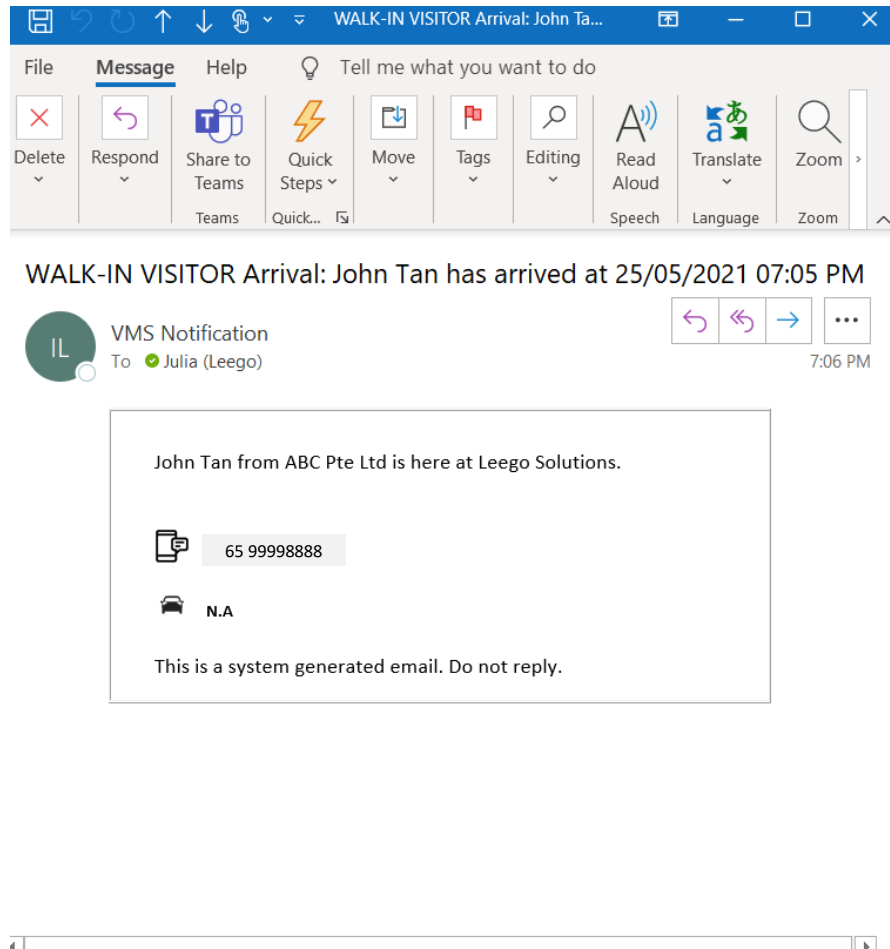
The screenshot shows a web browser window with the URL goonlinevisitor.com/Portal/Walkin/Walkin_Details.aspx?p=I94r7j8YQLGZMMFjsUBgVQ==. The page title is "< Create Walk-in Visitor". The main content is a "Walk-in Visitor" form with the following fields:

- Host Information:** W2105250004
- Host Name:** Julia Goh (dropdown menu)
- Visitor Information:**
 - Visitor Name* (text input)
 - Company Name (text input)
 - Email (text input)
 - Mobile No. (text input with country code dropdown set to +65)
 - Vehicle No. (text input)
 - Select Purpose (dropdown menu)
 - Select Visitor Category (dropdown menu)

At the bottom of the form are two buttons: "Cancel" and "Confirm & Submit".

B2. Check In By Host – User Journey

■ Email & SMS sent to host



Know the **PAST**

Understand the **PRESENT**

Shape your **FUTURE**

